Synopsis

My research is entitled Conflict Competency: Connecting the Hospice Door: An Interdisciplinary Approach. It has been identified through agency reports and natural observation there are communication struggles between the mission of hospice care and with the mission of long term care facilities due to poor communication skills and the lack of education and teaching between staff members for both services. The goal is to utilize Communication Theory and Systems Theory to improve the communication, the education and teaching so persons with a terminal diagnosis receive improved quality end of life care. The outcome is to decrease conflict between hospice staff and long-term care staff. Data will be collected randomly with no identifying information of participants using a pre-test, then providing a Communication Seminar, then a post-test. Participants will be randomly selected and will complete a consent form. All information will be kept confidential. Information will be disseminated to the agency and to the long-term care facility. The research will also include a methodology, validity and reliability.