# **Introduction**

The purpose of the prospectus presented is to discuss the methodology that will assist in gauging the ideal type of homeless rehabilitation mode. The conceptual framework presented the criteria in the previous chapter that will use the Haven for Hope shelter in San Antonio as a unit of analysis.

## Operationalization

The method of research will be a case study. By using different types of data collection, the room for error and bias is decreased, while increasing the legitimacy of the data collected. The following table connects the conceptual framework from the literature review and allows for it to be operationalized by structured interviews, document analyses, and direct observations.

Table 1 – Operationalization Table

|  |  |  |
| --- | --- | --- |
| Ideal Type Category | Research Method/Source | Evidence |
| MEDICAL SUPPORT |  |  |
| Primary Care Services | Structured Interview | Do you provide primary care for clients? Describe your system.  Are there physicians available for clients?  What basis is used for medical decisions?  Is there a differentiation in the levels of care at Haven for Hope?  What requirements are need in order to attain a lower (or higher) intensity level of care?  Does case management at Haven for Hope include indicators for health care access?  How is need for medical access determined?  What does the case manager use for reminding clients of medical meetings? |
| Mental Health and Substance Abuse Services | Structured Interview | What type of mental health and substance abuse services are available?  What clients can receive can receive mental health and substance abuse services?  What procedures are used for identification of substance abuse?  What procedures are used for identification of mental illness?  What mental health diagnoses are the most prevalent in clients?  What levels of intensity for mental health treatment are available?  What levels of intensity for substance abuse treatment are available?  Are evidence-based practices used in the treatment of substance abuse and mental illness?  Does Haven for Hope follow the principles of effective treatment by the National Institute of Drug Abuse?  Does Haven for Hope employ Cognitive-Behavioral Therapy?  Does Haven for Hope employ Motivational-Enhancement Therapy?  How is treatment tracked for clients?  How is progress in treatment of substance abuse rewarded?  What is the ratio of caseworkers to clients needing mental health services?  What is the ratio of caseworkers to clients needing substance abuse services?  What is the average duration for clients of treatment for substance abuse? |
| Partnerships | Structured Interview | Is there a relationship between neighboring health care providers and Haven for Hope?  What health care providers are partnered with Haven for Hope?  What is the process of a referral to Haven for Hope from health care providers?  How are the demographics of clients who are referred tracked? |
| SKILLS SUPPORT |  |  |
| Skill Determination | Structured Interview | How does Haven for Hope determine economic need?  What dimensions of the client are looked at for service evaluation?  How are clients’ strengths identified at Haven for Hope?  What information is used to assess clients from a strength-based perspective?  Does case management at Haven for Hope include indicators for employment and/or educational access? |
| Employment | Structured Interview | Is there access to enrollment in government benefits at Haven for Hope?  What assistance is available for clients to search for employment?  What agencies in the community offer job and/or skill programs to clients?  What, if any, transitional employment programs exist at Haven for Hope?  Are there vocational classes targeted to the present job market?  Is there a One-Stop Career Center at Haven for Hope? |
| Education | Structured Interview | What educational opportunities are available for clients?  What encouragement and/or motivation are used for clients’ participation in training or classes?  Are there literacy programs available for clients? |
| Transportation | Structured Interview | Is transportation available for clients?  What methods of transportation are available for clients?  Are city bus tokens available?  What transportation is available for children at Haven for Hope enrolled in school? |
| Extended Support | Structured Interview | What continuity job services are available?  Are there a drop-in center and/or service center to assist in homelessness prevention at Haven for Hope? |
| HOUSING SUPPORT |  |  |
| Transitional Housing | Structured Interview | Is there transitional housing available for clients at Haven for Hope?  What criterion is used to enroll clients into transitional housing?  What is considered transitional housing at Haven for Hope?  What do the facilities include that are for transitional housing at Haven for Hope?  What responsibilities are expected of clients enrolled in transitional housing?  What is the average stay in transitional housing for clients? |
| Self-Sufficiency Housing Tools | Structured Interview | What supporting services are available when a client enters transitional housing?  What educational programs on tenants’ rights are available to clients?  What is the process of application and/or enrollment in subsidized housing for clients? |
| Partnerships | Structured Interview | Are there any partnerships with the public or private sectors to provide additional self-sustaining housing?  Is any transitional housing funded by McKinney-Vento grants?  Is any housing program funded by a Shelter Plus Care grant at Haven for Hope? |

**Structured Interviews**

Structured interviews are questions that are asked with a direct purpose to allow the conversation to be directed by the researcher.

**Conclusion**

This prospectus presents the methodology, the unit of analysis, the operationalization of the conceptual framework, and the coding that will be used to gauge the practical ideal type. This methodology will allow Haven for Hope to be gauged against the practical ideal type.