osbi card

GSTIN of SBI Card: 06AAECS5981K1ZV

SUDHANSHU AGGARWAL

Stmt/Debit Note/Credit Note/Tax Invoice

(DUPLICATE FOR SUPPLIER)

Credit Card Number

XXXX XXXX XXXX XX66 \*Total Amount Due (₹)

0.00

\*\*Minimum Amount Due (₹)

0.00

Credit Limit (₹) (including cash)

PLACE OF SUPPLY : KTK/29/KARNATAKA

: B20092323853

1,00,000.00

1,00,000.00

Available Credit Limit (₹)

STMT No.

Cash Limit (₹)(as part of credit limit)

30 000 00

Statement Date

23 Sep 2020

Available Cash Limit (₹)

30.000.00

Payment Due Date

NO PAYMENT REQUIRED

## **DON'T SHARE YOUR CVV** CVV is a 3-digit number mentioned at the back of your Credit Card. ಸಿವಿವಿ ಎಂಬುದು 3 - ಅಂಕಿಯ ಸಂಖ್ಯೆಯಾಗಿದ್ದು ನಿಮ್ಮ ಕಾರ್ಡ್ನ ಹಿಂಬದಿಯಲ್ಲಿ ನಮೂದಿಸಲಾಗಿರುತ್ತದೆ. NEVER SHARE it with anyone!

## . SBI Card Mobile App One stop solution to manage your account on the go Scan the QR code to download now OR To download the app, give a missed call at 9594666659

## **ACCOUNT SUMMARY**

	Payments,	Additions		
Previous Balance (₹)	Reversals & other Credits (₹)	Purchases & Other Debits (₹)	Fee, Taxes & Interest Charges (₹)	Total Outstanding (₹)
500.00	500.00	0.00	0.00	0.00 CR

## **REWARD SUMMARY**

**Reward Points** 0

Reward Points earned will be automatically credited to your OLA Money account.
 The redemption of Reward Points will be governed by Terms & Conditions of SBICPSL and OLA Money.

Date	<b>Transaction Details</b> for Statement dated 23 Sep 2020	Amount (₹)
	TRANSACTIONS FOR SUDHANSHU AGGARWAL	
04 Sep 20	paytm Visa Online IN	500.00 C





## **#GODIGITAL** with SBI Card PAY.

Tap your android smartphone on POS machines to make faster and secure payments.

To download the App, give a missed call to 95946 66659

Transactions highlighted in grey color, if any, do not form part of Purchases & Other Debits; #Transactions fully/partially converted to Flexipay/Encash/Merchant EMI . C=Credit; D=Debit; EN=Encash; FP=Flexipay; EMD=Easy Money Draft; BT=Balance Transfer; M=Monthly Installments; TAD=Total Amount Due; T=Temporary Credit.

Important Messages

SEAD and 6541 will not accrue Reward Points. >W.e.f. 01 July 2020, transactions pertaining to e-Wallet loading/recharge identified under MCCs

> W.e.f. 01 Dec 2020, a charge of Rs. 200 will levied on any request for change in credit limit. The fee is applicable only for ad-hoc customer-requested changes and the charge will be levied post successful completion of the request. Please note, above mentioned charge is exclusive of applicable taxes.
>Please note, w.e.f. 20 Nov'20, Reward Points accrued on transactions converted into Flexipay EMI or Merchant EMI (EMI availed at the time of purchase) will be reversed. T&C

Total Amount Due (TAD) needs to be paid by payment due date to avoid levy of finance charges on new transactions done after the statement date. The difference, if any, between the Total Amount Due and the Total Dustanding is the balance on the Flexipay/Encash/Installments as applicable.

utstanding is the balance on the Flexipay/Encash/Installments as applicable.

To keep your credit card in good standing, you have the option of paying atleast the minimum amount due on or before the due date. The Minimum Amount Due includes the EMI on Flexipay/Encash/Installment nounts & 100% of all applicable taxes. Content of this statement will be considered correct if no error is reported within 20 days.



## **SAVINGS AND BENEFITS SECTION**

	For this statement	For this year	From the card issue date
Cash Back (₹)#	0.00	0.00	0.00
Petrol Surcharge Waiver (₹)#	0.00	0.00	0.00
Reward Points	0	0	0

# with effect from transactions dated 17-Nov-2011.

In the event of non-payment / short payment of the Minimum Amount Due for more than three successive months or 90 days whichever is earlier, your encash/ flexipay/ encash inline shall be closed on 91st day and the principal outstanding along with the outstanding interest accrued till the date of such closure shall be debited to the Credit Card Account and appear in the subsequent monthly statement. SBI Card shall be entitled to demand immediate repayment of such consolidated outstanding amounts. As a part of the Credit Card Account, this balance will now attract all the charges including finance charges at the credit card rate of interest, over-limit charges in the event account balance post transfer of loan outstanding if any exceeds the existing Credit Card limit as mentioned in the cardholders MITC.

Any increase in fees or charges shall be notified in advance to the Cardholders on SBI Card website (www.sbicard.com/en/customer-notices.page)

## Important Notes

- · Description of Services :- Credit Card Services
- · Service Accounting Code (SAC): 997119
- Declaration: We hereby declare that the tax in relation to this statement is not payable under reverse charge mechanism
- Name and the address of the supplier: SBI Čards and Payment Services Limited (SBI Card) (formerly known as SBI Cards and Payment Services Private Limited), DLF Cyber City, Tower C, Block 2, Building 3 DLF Infinity Towers, 12th Floor, Gurugram, HR 122002

Log onto sbicard.com to view the "Most Important Terms & Conditions" & updated information on all ongoing offers.

SBI Card (SBICPSL) is a Corporate Agent of Royal Sundaram General Insurance Co. Limited, SBI General Insurance Company Limited and SBI Life Insurance Company Limited Vide IRDAI Registration Code CA0075. Insurance is the subject matter of solicitation.







## Safety First

- •SBI Card has now introduced OTP for 3D secure authentication of all Online Credit Card transactions
- · Please ensure your current mobile no. is registered with us
- Please do not share this 6 digits OTP with anyone. SBI Card never asks for such information

Instant information 24X7, by just sending an SMS to 5676791 **Simply** Available Credit & Cash limit: SMS **Balance Enquiry:** BAL XXXX AVAIL XXXX Hotlist Lost/Stolen Card: **Last Payment Status: BLOCK XXXX** PAYMENT XXXX **Reward Point Summary:** Subscribe to Estatement: REWARD XXXX **ESTMT XXXX Duplicate Statement:** DSTMT XXXX Statement Period in MMYY XXXX = Last 4 Digits of the Card No.

## Important Information on Disputed Transaction(s):

- Kindly note that this temporary credit (T) has been rendered to you in the interim and the case is still under investigation. As we are dependent on feedback from external parties such as acquiring banker, closure of such disputes may take upto a maximum of 120 days from date of initiation of investigation
- Post completion of the investigation, in case the dispute is not closed in cardholder's favor, the temporary credit shall be reversed and corresponding debit entry shall reflect on the card account. However, in case of resolution of the dispute in favor of the cardholder, the temporary credit amount shall be regularized on the account. Further, any charges levied on the disputed transaction during the period of investigation will be reversed
- All transaction disputes are resolved as per the VISA/MasterCard/American Express guidelines. You will receive continuous updates on status of the dispute
- We will contact you, in case any further documentation is required. In such an instance, we urge you to share the necessary details / information within 5 days of the request, failing which we shall be constrained to withdraw the temporary credit from the card account and close the dispute

Version 1.0 / NOV, 2020

For SBI Cards and Payment Services Limited (SBI Card) (formerly known as SBI Cards and Payment Services Private Limited)



# **Impact EYOND**

## SERVING. HELPING. REVIVING.

SBI Card in collaboration with prominent NGOs from across the country is helping the disadvantaged emerge through in these unprecedented times due to covid-19 crisis.



### Serving more than 3 Lakh cooked meals

Giving free meals twice a day to migrants, homeless, daily wager and other underprivileged



## Supporting 4500 elderly and differently abled Providing dry ration and basic hygiene kits in South & South East Delhi



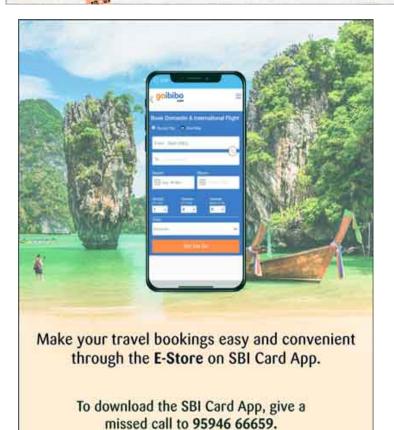


**Medical Units** Providing primary healthcare services in urban slums of Delhi, Gurgaon, Agra and



## Reaching to 1,845 Villages Spreading COVID awareness

among approx.12,96,900 people through distribution of cotton face masks, apron, headcap, hand soap and COVID wareness pamphlets













Start chatting at ila.sbicard.com or log on to your SBI Card Mobile App





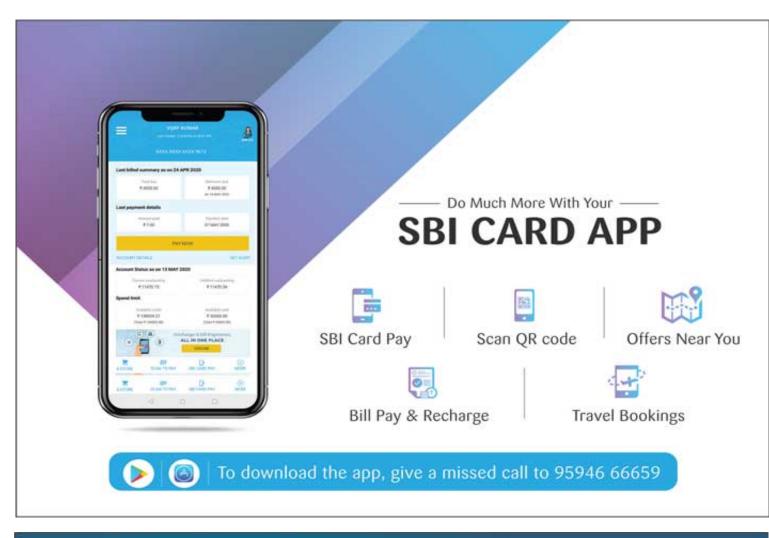
• Important Terms & Conditions

· Charges & Cardholder Agreement

Privacy Policy

• Reach Us

Payment Options









## **Schedule of Charges Fees** ₹0-9,999 Annual Fee (one time) ₹0-9,999 Renewal Fee (per annum) Nil Add on Fee (per annum) **Extended Credit** Interest Free Credit Period 20-50 days (applicable only on retail purchases and if previous month's outstanding balance is paid in full) Finance Charges 3.35% p.m. (40.2% p.a.) for Unsecured Cards; 2.5% p.m. (30% p.a.) for Secured Cards 5% of Total Outstanding (Min. Rs. 200)+ all applicable taxes Minimum Amount Due + EMI (in case of EMI based products)+OVL amount (if any) **Cash Advance** Upto 80% of Credit Limit (Max 12k/day for Gold and Titanium & Cash Advance Limit 15k/day for Platinum Cards & Signature/World/Infinite Cards). Nil Free Credit Period 3.35% p.m. (40.2% p.a.) for Unsecured Cards; 2.5% p.m. Finance Charges (30% p.a.) for Secured Cards from the date of withdrawal. Cash Advance Fees 2.5% of transaction amount (subject to a minimum of ₹500) SBI ATMs/Other Domestic ATMs 2.5% of transaction amount (subject to a minimum of ₹500) International ATMs Other Charges & Fees ₹199 Cash Payment fee 2% of Payment amount (subject to a minimum of ₹500) Payment Dishonor fee Statement Retrieval ₹100 per Statement (>2 months old) ₹100 Cheque Fee **Late Payment** Nil for Total Amount due from ₹0 -₹500; Late Payment charges will be ₹400 for Total Amount due greater than ₹500 & upto ₹1000 applicable if Minimum Amount Due is ₹750 for Total Amount due greater than ₹1000 & upto not paid by the payment due date. ₹10,000; ₹950 for Total Amount due greater than ₹10,000 & upto ₹25,000; ₹1100 for Total Amount due greater than ₹25,000 & upto ₹50,000: ₹1300 for Total Amount due greater than ₹50,000 2.5% of Overlimit Amount (subject to a minimum of ₹500) Overlimit ₹100 - ₹250 (₹1500 for Aurum) Card Replacement Actual cost (subject to a minimum of \$175 for VISA and \$ 148 **Emergency Card Replacement (When** for Mastercard) Abroad) Foreign Currency Transaction Conversion mark up: 3.50% (For All Cards Except Elite & AURUM) 1.99% (For Elite & AURUM cardholders only) Dynamic & Static Currency Conversion Mark up: 3.50% (For All Cards Except Elite & AURUM) 1.99% Transaction (For Elite & AURUM cardholders only) (Only for transactions greater than or equal to Rs1000) Rewards Redemption Fee ₹0 - ₹99 \$27 per visit + applicable taxes for lounge visits within India. Priority Pass/Dream Folks Lounge \$27 per visit + applicable taxes for lounge visits outside India Charges after exhausting complimentary visits. Surcharge ₹30 + 2.5% of transaction amount Railway Tickets - Railway Counters 1% of transaction amount + all applicable taxes Railway Tickets - www.irctc.co.in 1% of transaction value with minimum fee of Rs 10 (excluding all Petrol & all products/services sold applicable taxes wherever applicable + other charges) for single at petrol pumps transaction spends between Rs500 and Rs4000 for Platinum Cards, Prime Cards & Elite Cards & AURUM Rs 500 and Rs 3000 for all other cards. Payment of Customs duty 2.25% of transaction amount (subject to a minimum of ₹75) Order of payment settlement - All payments made for a cardholder account will be settled in the order of Minimum Amount Due (which is inclusive of all applicable taxes + EMI on EMI based products + 5% of Total

**Order of payment settlement** - All payments made for a cardholder account will be settled in the order of Minimum Amount Due (which is inclusive of all applicable taxes + EMI on EMI based products + 5% of Total Outstanding), Fees & Other Charges, Interest charges, Balance Transfer Outstanding, Purchase Outstanding and Cash Advance. All taxes would be charged as applicable on all the above Fees, Interest & Charges. ^For Reward Point redemption, your SBI Card must not be overdue, suspended, blocked, cancelled or terminated by SBICPSL at the time of redemption request.

- \*\*Applicable taxes means:- For the cardholders having state of residence in the records of SBI Card on the statement date as "Haryana" Central Tax @ 9% and State Tax @ 9%
- For the cardholders having state of residence in the records of SBI Card on the statement date as other than "Haryana" Integrated Tax @ 18%

  Important Points

## the Total Amou

"Payment of any amount lesser than the Total Amount Due in any month results in interest accrual on the balance outstanding amount including any new purchases and cash advances. Further, making only the minimum payment every month would result in the repayment stretching over years with consequent interest payment on your outstanding balance."

stretching over years with consequent interest payment on your outstanding balance."

As per recent RBI Guidelines, cheques should have no corrections on the payee name, amount either in words or figures. Hence, we request you to take care at the time of issuing cheques against your SBI Card

words or figures. Hence, we request you to take care at the time of issuing cheques against your SBI Card dues in order to avoid any inconvenience / charges.

Incase of any transaction dispute please send a signed dispute form within 25 days from date of

Incase of any transaction dispute please send a signed dispute form within 25 days from date of transaction to **chargeback@sbicard.com** 

No new statement will be sent, in case of credit balance and no new transaction on the account within 30 days of the last statement.

SBI Cards may not approve High Risk Transactions (e.g. Jewellery etc.) to prevent misuse or potential fraud on your SBI Card.

SBI Cards discloses information regarding your account to credit information bureaus / agencies on a regular basis, as mandated by RBI.

## Easier.Faster.Friendlier. By Phone Call us at: 39 02 02 02 (prefix local STD code) or 1860 180 1290 & for AURUM Card (1860 500 2000) By E-mail Write to us at: customercare@sbicard.com for any queries on your card account. For AURUM Card: aurum@sbicard.com

By Web Log onto: www.sbicard.com and register to access all your account related information.

For AURUM Card : www.aurumcreditcard.com

Write to us at Manager, Customer Correspondence Unit DLF Infinity Towers, TowerC, 12th Floor, Block 2, Building 3, DLF Cyber City, Gurugram – 122002 (Haryana)India or Post Bag No.28, GPO, New Delhi – 110001

CUSTOMER GRIEVANCE REDRESSAL: All grievance escalations should be marked

to Ms. Rupali Bhardwaj (Principal Nodal Officer), SBI Cards at above address or via email at nodalofficer@sbicard.com. If concern not resolved within 15 days, you may approach Mr. Monish Vohra - Head, Customer Services at CustomerServiceHead@sbicard.com

## **BILLING AND STATEMENT**

SBICPSL will send the Cardholder a monthly statement showing the payments credited and the transactions debited to the Cardholder's Account since the last statement, provided the card has been active during the said period. SBICPSL will either mail a statement of transactions in the card account to the mailing address it has on record, or send a statement through email to the email id on record, on a predetermined date.

## Ways to make your SBI Card payment



## **PayNet**

Click on PayNet at www.sbicard.com to make your payment online through netbanking or your SBI ATM cum debit card. Payment will reflect instantly on your SBI Credit Card account. For bank details, please log onto www.sbicard.com



## **Online SBI**

Simply log onto onlinesbi.com to pay your bills directly from your SBI Bank Account. Payment will reflect instantly on your SBI Credit Card account.



## **NEFT (National Electronic Funds Transfer)**

Pay SBI Card bill ONLINE from any bank (except SBI) account

Our IFSC code is SBIN00CARDS; Bank name - SBI Credit Card - NEFT

**Bank Address** – Payment Systems Group, State Bank GITC, CBD Belapur, Navi Mumbai Your payment will be credited **within 3 banking hours**.



## Pay via UPI

Get instant credit by making payment of SBI Credit Card bill through BHIM SBI PAY. It is a UPI app which enables Instant Transfer of funds between two banks



## Over The Counter Payment

Pay in cash or SBI cheques at SBI Branches. Your payment will be credited in 2 working days. Maximum cash payment allowed through OTC channel for payment of outstanding is Rs.49999/- per transaction.



## YONO by SBI

Pay your SBI Credit Card bills with YONO by SBI App and get instant credit in your SBI Card account



## **Electronic Bill Payment**

Pay online, directly from your bank account through Net Banking or though ATM using Bill Pay service of your bank. Currently available with State Bank of India, Indian Overseas Bank, CitiBank & Bank of India. Your payment will be credited in 3 working days

## An illustration of the Finance Charge Calculation:

- •Statement Date is 2nd of every Month and Payment Due Date is 22nd of every month.
- •The interest free period is from the 3rd of every month to 22nd of the next month provided the previous outstanding balance is paid in full. Making only the minimum payment every month would result in the repayment stretching over years with consequent interest payment on your outstanding balance.
- •Cardholder makes a retail purchase of ₹1,200 on 30th April, therefore the Total Amount Due on the statement dated 2nd May is ₹ 1,200 to be paid before 22nd May.
- •On 21st May, the Cardholder pays Minimum Amount Due of ₹ 200.
- •On 25th May, Cardholder makes a fresh purchase of ₹ 1,000.

Statement dated 2nd June would show the following components

## A) Finance Charge calculated= (Outstanding Amount X 3.35% X 12 Months X No. of Days) /365

Finance Charge on ₹1,200 from 30th April to 20th May (21 Days)	₹ 27.75
Finance Charge on ₹1,000 from 21st May to 2nd June (13 Days)	₹ 14.32
Finance Charge on ₹1,000 of fresh purchase from 25th May to 2nd June ( 9 Days)	₹ 9.91
Total Finance Charge for 2nd June cycle	₹ 51.98

## B) Total Principal Amount Outstanding = ₹2,000

(Balance ₹1,000 outstanding from last month's billing period + ₹1,000 fresh purchase)

Hence Total Amount Due = (A) + (B) + Applicable taxes

If Minimum Amount Due of ₹ 200 is not paid by due date of 22nd May, Late Payment charges as applicable would be levied

## \*Krishak Unnati SBI Card customers, please refer to below Table

• Please note that the following fees and charges are not applicable for Krishak Unnati SBI Card:Cash Advance Fee (No Cash Limit Allocated), Forex Markup (International usage not allowed),Cash Payment Fee, Finance Charges, Late Payment Charges, Payment Dishonor Fee, Card Replacement Fee, Cheque Fee, Cheque Pickup Fee, Statement Retrieval Fee, Overlimit Fee,Reward Redemption Fee. Surcharges and other duties (along with applicable taxes) will be applicable. • This Card does not offer Cardholder a revolving credit facility. Cardholder has to pay Total Amount Due printed on the Statement.