# Becky Jones

I am organised, creative, and innovative. Technically skilled with strong aptitude for problem solving and trouble shooting. I have excellent coaching and training skills especially when working with technical equipment. I am passionate about self-development, constantly evolving my skill set via self-driven learning. I am a natural leader who thrives on developing the right strategies and methods to enable my team. I have great communication and customer service skills and am very resourceful.

## Experience

<u>Design Print and Merchandising Technician / Teacher - Karten Print Shop, Derwen College. 2016 - Present day</u>

- Development and improvement of existing digital print shop as curriculum offer and commercial outlet.
- Researched, compiled and secured a funding proposal for £25,000 to upgrade printing equipment.
- Secured £30,000 from a larger grant awarded to the college for further upgrades to software and equipment.
- Maintain all print equipment, ordering consumables, setting up templates and adjusting artwork for print. External customer design work and external correspondence with exceptional customer service skills.
- Managing and supporting a demanding workflow for staff and students to guarantee the best work experience possible.
- Training of staff and students and development of training aids and video guides for use with equipment
- Development of bespoke access data base ordering system.

#### Creative Studies Teacher - Derwen College 2006 - 2016

- Researched developed and implement new screen printing curriculum area
- Secured industry standard printing equipment.
- Senior practitioner role coaching teachers placed on improvement plans.
- Researched and diversified into vinyl and large format printing
- Teching graded Excelent or good in all observations.

#### Assistant Buyer (Food and Furniture) - Tradex 2004-2006

- Meeting expectations of two managers planning and allocation of stock to seven stores.
- Overseeing visual merchandising, layout and display options
- Developing range plans for seasonal buying and negotiating.
- Manging all furniture complaints, development of complaints system to ensure efficiency and customer satisfaction.

#### Visual Merchandiser, Marks and Spencer - 2003 -2004

- Flagship store, responsible for department
- Theme implimentations and store moves to a strict deadline
- Valuable commercial and marketing experience.

Telesales / Insurance sales- Green flag, Retail Assistant - WHSmith, Restaurant Manager and Bar work throughout College and University



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### Skills

Illustrator software
Design and layout
HP Flexiprint and cut software
Fiery Impose
Multicard elite (slit/ cut /crease
/perf) finishing unit
Basic Photoshop

## Personal attributes

Great communicator
Eager and quick to learn
Great problem solver
Thinks creatively and outside of the box

Dedicated

Purposeful

Enthusiastic

Empowers others through training and encouragement

# Qualifications and Training

Education

Post Graduate Certificate in Education 2008

City & Guilds 7401 Certificate in Continuing Professional Development (Special Needs) 2008

B.A HONS in Printed Textiles and Surface Pattern Design (2.2) Leeds College of Art and Design 1998-2001

Customer Service Level 2

Educational Use of ICT Level 3