

Bing

I can help you generate a sample return policy for your website, but please note that this is not legal advice and you should consult a lawyer before publishing it. Here is a sample return policy that you can customize for your website:

Return Policy for OtakuNaime

We want you to be happy with your purchase from OtakuNaime, a website where you can buy anime themed posters and stickers. If you are not satisfied with your product, you can return it to us within 30 days of delivery for a full refund or exchange, subject to the following terms and conditions.

Eligibility

To be eligible for a return or exchange, your product must be:

- Unused and in the same condition that you received it
- In the original packaging with all tags and labels attached
- Accompanied by a proof of purchase, such as a receipt or **order confirmation email**

Some products are not eligible for returns or exchanges, such as:

- Customized or personalized products
- Gift cards or vouchers
- Sale or clearance items
- Products that are damaged or defective due to misuse, abuse, or negligence

Process

To initiate a return or exchange, please follow these steps:

- Contact us at [your email] or [your phone] within 30 days of delivery and provide your order number, product name, and reason for return or exchange
- We will send you a return authorization number and a prepaid shipping label **editing required**
- Pack your product securely in the original packaging and attach the shipping label
- **Ship your product to the address provided by us**
- Once we receive and inspect your product, we will notify you by email and process your refund or exchange

Refunds

If your return is approved, we will issue a refund to your original payment method within 14 days of receiving your product. You will receive a confirmation email with the details of your refund. Please note that it may take some time for your bank or credit card company to process and post the refund to your account.

Exchanges

If your exchange is approved, we will send you a replacement product of the same or equivalent value within 14 days of receiving your product. You will receive a confirmation email with the **tracking information of your replacement product**. If the replacement product is out of stock or unavailable, we will issue a refund instead.

Shipping

You are responsible for paying the shipping costs for returning or exchanging your product, unless the product is damaged or defective due to our error. We will provide you with a prepaid shipping label for your convenience. Shipping costs are non-refundable and will be deducted from your refund amount.

Questions

If you have any questions or concerns about our return policy, please contact us at:

OtakuNaime [Your address] [Your email] [Your phone]