

# BEKKA KAY REFFETT

## WEB SOFTWARE DEVELOPER

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## TECHNICAL SKILL

Programming Languages: HTML, CSS, Bootstrap, PHP, JavaScript, Python, MYSQL, phpMyAdmin, Git, Linux

Tools: Canva, Adobe Bridge, Adobe Illustrator, Adobe Photoshop, Microsoft Office

## RELEVANT SKILLS

Punctual, Time Management, Organized, Collaborator, Creative, Communicative

## EDUCATION HISTORY

### High School Diploma

Hononegah Community High School - Rockton, IL  
August 2010 - May 2014

### Esthetician License

Tricoci University of Beauty Culture – Rockford, IL  
April 2018 – October 2018

### Web Software Developer Degree

Blackhawk Technical College – Janesville, WI  
August 2022 - December 2024

- Phi Theta Kappa
- National Society of Leadership & Success

## EMPLOYMENT HISTORY

### Sales Associate

Marshalls – Rockford, IL  
June 2017 – April 2018 (10 Months)

- Managed guests question and concerns professionally and courteously.
- Meticulously maintained the store appearance and cleanliness.
- Ensured products were properly labeled with accurate pricing and promotions.
- Maintained awareness of loss prevention policies and took necessary measures to prevent theft.
- Demonstrated flexibility by managing various tasks, including restocking, cleaning, and aiding in other departments as needed.

### Sales Associate

Macy's - Rockford, IL  
March 2019 – July 2020 (1 year 4 months)

- Exceeded sales goals by consistently using effective upselling skills.
- Helped customers order online when an item was not in the store.
- Processed customer transactions accurately and efficiently at the cash register.
- Balanced cash drawer at the end of each shift, ensuring precision in financial transactions.
- Established positive relationships with customers to enhance their shopping experience.

**Barista**

Starbucks – Rockford, IL & Janesville, WI

October 2020 – July 2022 (1 year 9 months)

- Engaged with customers in a friendly and welcoming manner, ensuring a positive and memorable experience along resolving any issues a customer has.
- Educated customers about Starbucks loyalty programs and encouraged sign-ups.
- Maintained a clean and organized work environment, adhering to Starbucks' hygiene and sanitation standards.
- Regularly restocked supplies, ensuring availability for efficient daily operations.
- Demonstrated effective time management skills in a demanding environment to manage multiple tasks simultaneously.

**REFERENCES**

Available upon request.