



# Brian Ksiazek

## experience

### Service Desk Analyst

IT Remote Support for enterprise and field users involving Active Directory, Citrix Remote Environments, SAP Workflows, Software Installation, Network issues diagnosis and treatment, and more. All this complemented with efficient incident tracking with Jira and an Excellent Customer Experience.

Pan American Energy  
Oct 2023 - Present

### Freelance Web Developer

Design, implementation and maintenance of web applications and sites, mainly using JavaScript and React.

Jun 2021 - Present

### Taxi Driver

City of Buenos Aires  
Nov 2019 - Sep 2023

### Barista

Customer service, order taking, cash handling, beverage preparation, store cleaning.

Starbucks Coffee  
2018 - 2019

### Substitute professor of Algorithms and Data Structures, and Electronics classes of 2nd Year

Ins. Ind. Luis A. Huergo  
Jun 2018 - Jul 2018

### Computer Department Intern

Assembly and maintenance. Software installation and configuration. Inventory. Help in the storeroom. Technical assistance to teachers and students. Preparation of projectors and sound equipment. Teaching assistant in subjects of the department.

Ins. Ind. Luis A. Huergo  
2015 - 2016

## education

### University Technician in Computers Networks

Universidad Nacional de San Martín  
2024 - Present

### CS50's Programming with Python

HarvardX online courses  
Sep 2022 - Oct 2022

### ReactJS Development

Coderhouse  
Jul 2021 - Aug 2021

### JavaScript Development

Coderhouse  
Jan 2021 - Apr 2021

### IT Technician

Ins. Ind. Luis A. Huergo  
Feb 2011 - Nov 2016

## contact

beksiazek@gmail.com

+54-9-116-579-9309

San Martín, Buenos Aires, 1672

My Web Portfolio:

[beksiazek.github.io/](https://beksiazek.github.io/)

LinkedIn:

[linkedin.com/in/brian-ksiazek/](https://linkedin.com/in/brian-ksiazek/)

## skills

- Spanish - Native
- English - Advanced
- Customer Support
- IT Support
- Professional driver's license
- Git
- HTML, CSS, JS & React
- Firebase

I decided to resume my career in computing to be able to constantly learn about digital technologies, and actively participate in their development.

I like to investigate and solve problems in a creative and efficient way, I learn new techniques quickly.

I am an extrovert and easily establish interpersonal relationships, which is why I function well within a team. Always looking for new professional challenges that will take me out of my comfort zone and kick start my growth and my goals.