# Building a Culture for Accelerated Al Adoption

#### **Data Science Salon**

Bob Bress VP, Data Science June 2023





**Al** Adoption

The Current Landscape of AI in Media & Advertising

Key Foundational Attributes for AI Integration

Accelerating Innovation and Differentiation

Concrete Steps to Creating an Al-Ready Structure

## Al Adoption





## **Al Adoption**

By 2030, Al is expected to see an annual growth rate of 37.3%

The World Economic Forum projects Al will create 97 million jobs

Al will have an estimated 21% net increase on the United States GDP by 2030

Source: https://www.forbes.com/advisor/business/ai-statistics/#sources\_section

## Why Build an Al Organizational Foundation?

#### Organizational Efficiency

- Writing Code
- Data Analysis
- Task Automation

#### Improved Customer Experience

- Natural Language Interfaces
- Increased Personalization
- Content Curation

#### Competitive Advantage

- Enhanced product offerings
- Securing Al Talent
- Bringing Innovation at Scale

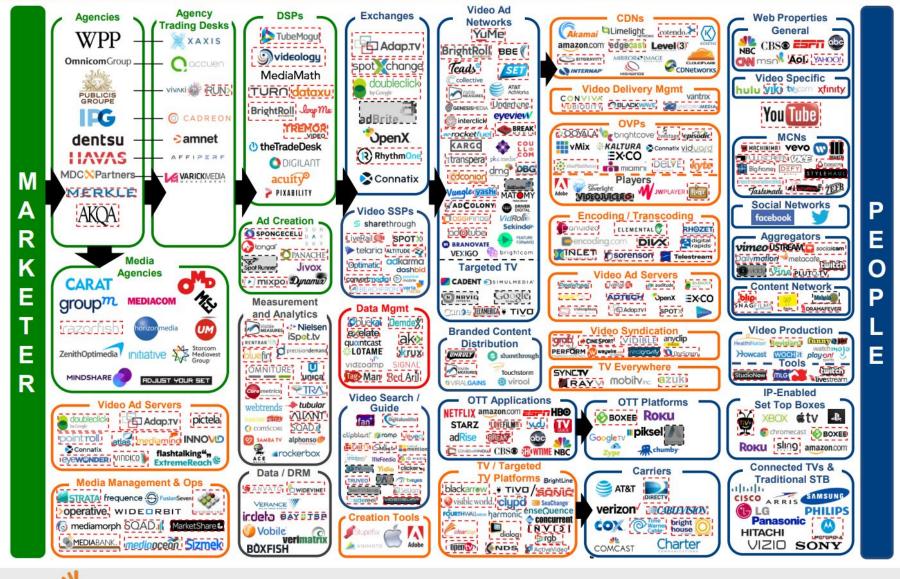
Source: https://www.forbes.com/advisor/business/ai-statistics/#sources\_section

The Current
Landscape of AI in
Media & Advertising

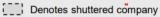




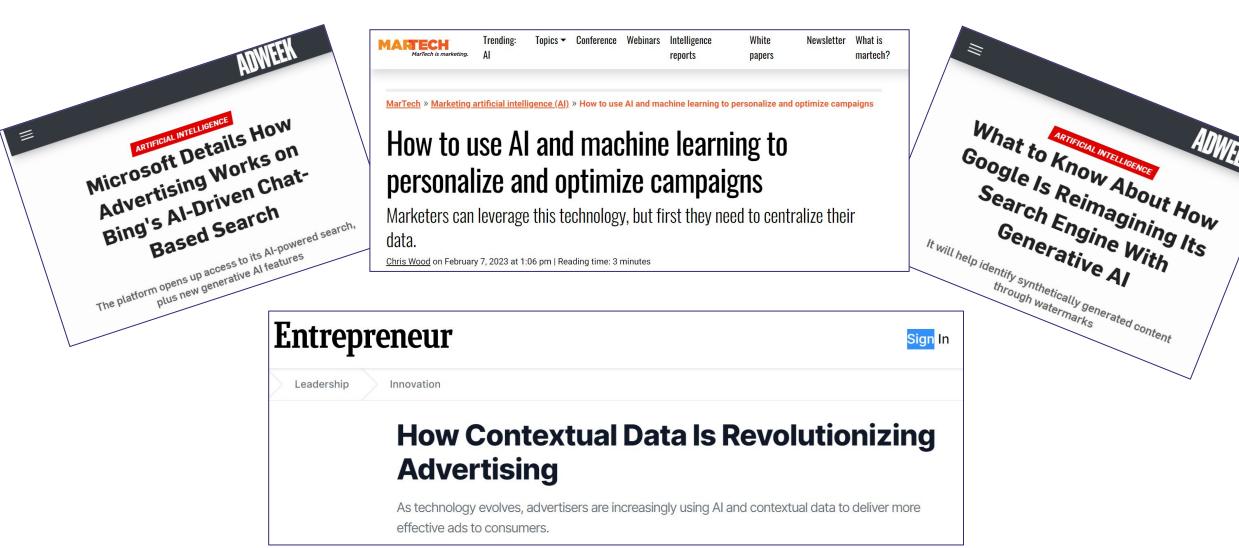
#### VIDEO LUMAscape







#### Al Spending to Reach \$16.5 Billion in Media & Entertainment by 2026



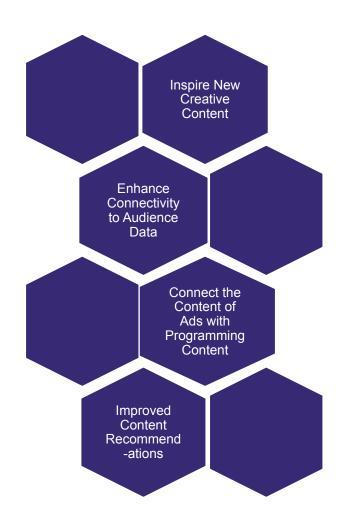
<sup>\*</sup> Source: https://futurecio.tech/ai-to-become-a-mainstay-tool-of-me-services//

#### **Creative Generation**



Source: PrivateIsland.tv

#### **Generative AI Applications**



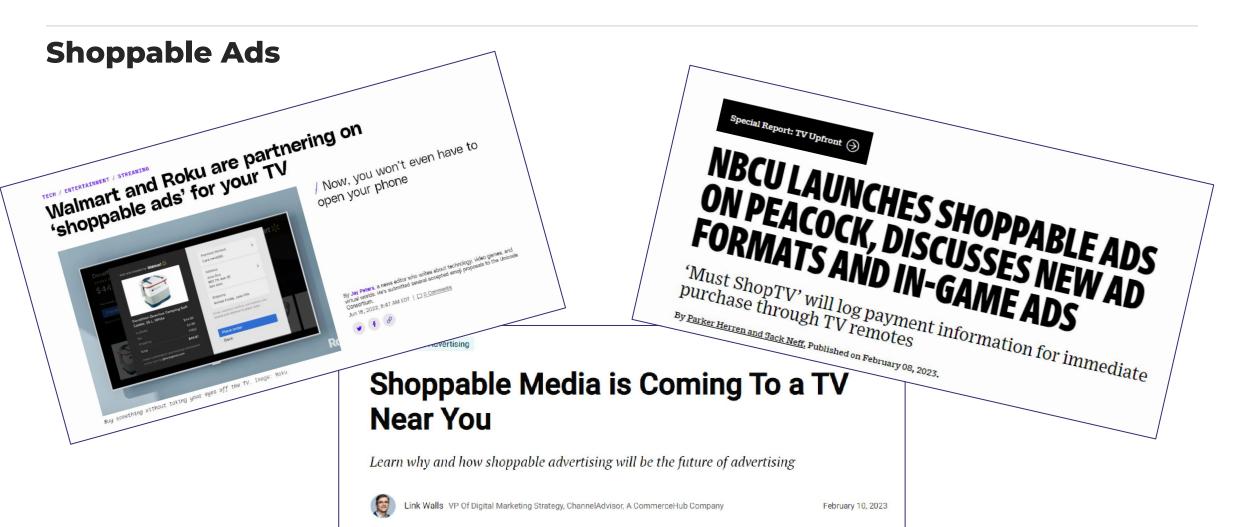


© 2019 FreeWheel. Confidential.

### **Augmented Advertising**



© 2019 FreeWheel. Confidential.





© 2019 FreeWheel. Confidential. FRESWHESL

## **AI Challenges**

#### Strategy Alignment

- How does Al help accelerate us toward business goals?
- How do we align Al initiatives with our organization?

#### Data Quality & Availability

- Do we have the volume and quality of data needed to train models?
- Do we have the budget to store, maintain and process the data?

#### **Cultural Shifts**

- How will our processes and workflows change?
- How will job roles change?

#### **Ethical Concerns**

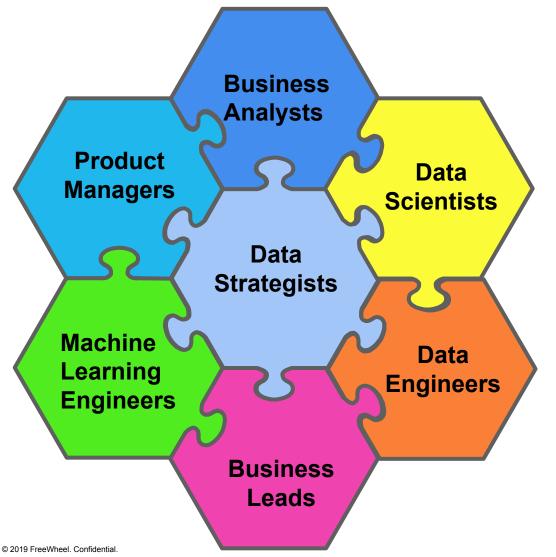
- How will we deal with potential model bias?
- How do we ensure our models don't violate intellectual property or privacy regulations?

Key Foundational Attributes for Al Integration



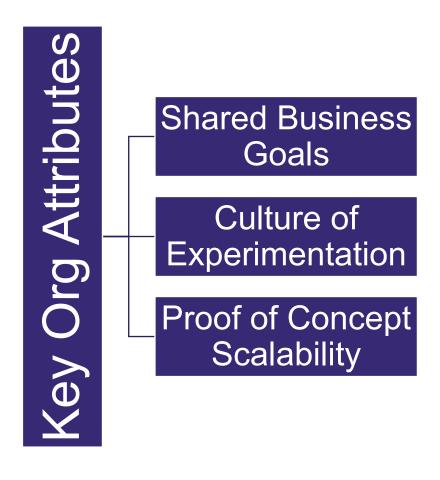


## **Building Skilled Teams**



- Hiring & Retaining Talent
- Upskilling Employees
- Business Alignment & Collaboration

## **Structuring for Collaboration**



## Educating the Business





## **Building Expertise**

**Expert Speakers Collaborative Gigs Lunch & Learns** Workshops **Continuous Learning** Opportunities Al Champions

## Accelerating Innovation





## **Expecting AI Innovation**

Companies create opportunity for innovation through:

- Al-based hack-a-thons
- Rewarding patent filings
- Facilitating gigs
- 20% time
- Establishing innovation goals

#### Innovating with Machine Learning and AI In Media & Advertising

- Ad Targeting & Personalization
- Programmatic Advertising Bidding & Optimization
- Ad Fraud Detection
- Content Recommendations
- Contextual Advertising
- Viewership Forecasting
- Audience Modelling

#### The Difference for Media and Advertising

#### **Innovating Product with Al**

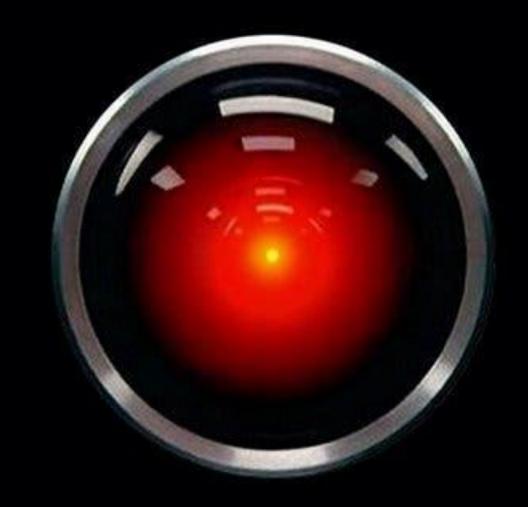
- Ad Creation
- Automated Recommendations
- Forecasting
- Audience Modelling
- Video Meta-Data Creation

#### **Innovating Operations with Al**

- Communications (E-mail, Marketing, etc)
- Coding Support
- Fraud Detection
- Survey Analysis
- Customer Ticket Classification

© 2019 FreeWheel. Confidential.

## Building an AI-Ready Structure





## **Taking Action**

- 1. Build the team
- 2. Create a continuous learning environment
- 3. Educate the business
- 4. Align Al goals to business goals
- 5. Establish a culture of experimentation
- 6. Build to differentiate
- 7. Address ethics and privacy concerns up front

## THANK YOU

Bob Bress bbress@freewheel.com

