



"e-Chhawani" Online Management of Cantonment Boards

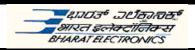


Lease Renewal/Extension

User Manual

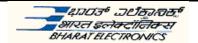


LRMS User Hand Book



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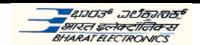
About this Manual

The purpose of this manual is to give an overview of the Lease Renewal Management System (LRMS). The LRMS product provides a digital interface, allowing citizens to apply for the Lease Renewal. The citizen can renew the lease the certificate thereby ensuring hassle-free and user-friendly process.

The LRMS allows the citizens to:

- a. Apply for a Lease Renewal/Extension
- b. Keep a track of the status of the Lease Renewal

This manual covers up the various features of LRMS and every feature is defined with a screenshot for user assistance.



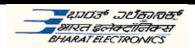
1. General Functions

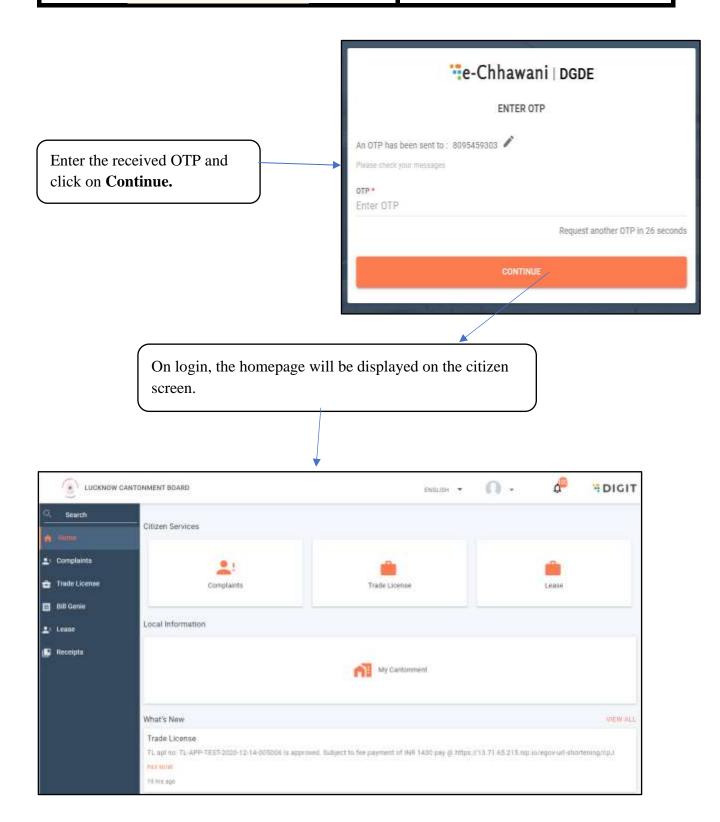
1.1 Login into the Application

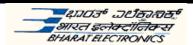
To login, please go to the following link: https://echhawani.gov.in/citizen/

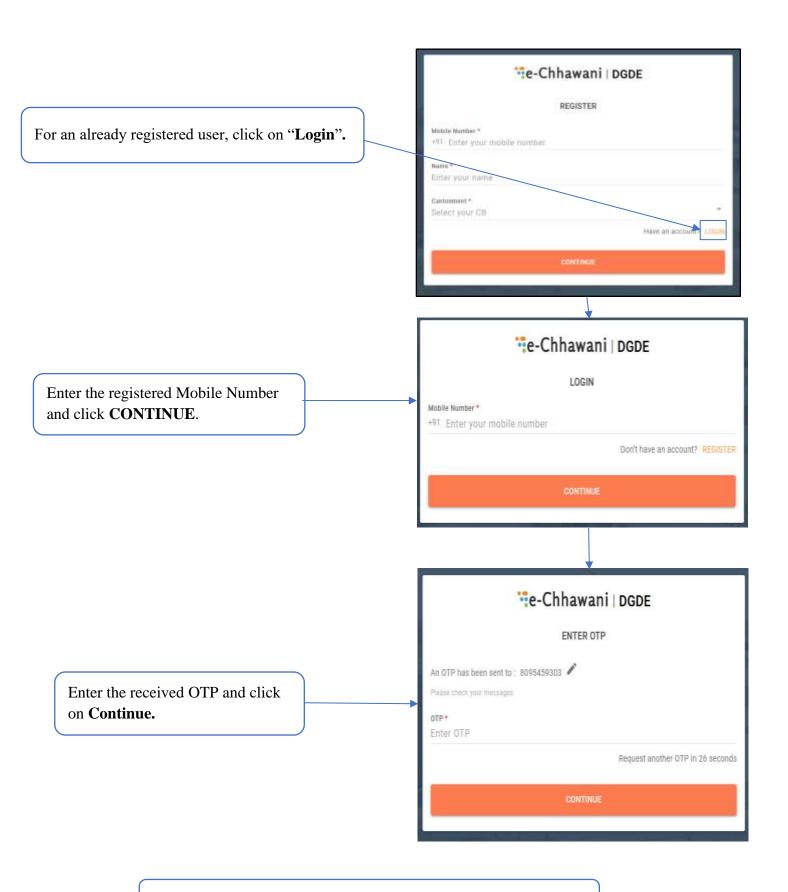
e-Chhawani | DGDE The citizen lands on the following page. Select the language of choice and click English (f82) on Continue. हिंदी e-Chhawani | DGDE REGISTER Mobile Number * +91 Enter your mobile number To Register, Enters Mobile Number, Name and selects Enter your name his/her CB and click on Continue. Cantonment * Select your CB Have an account? LOGIN An OTP will be sent to the entered Mobile Number.



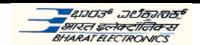








On login, the homepage will be displayed on the citizen screen.

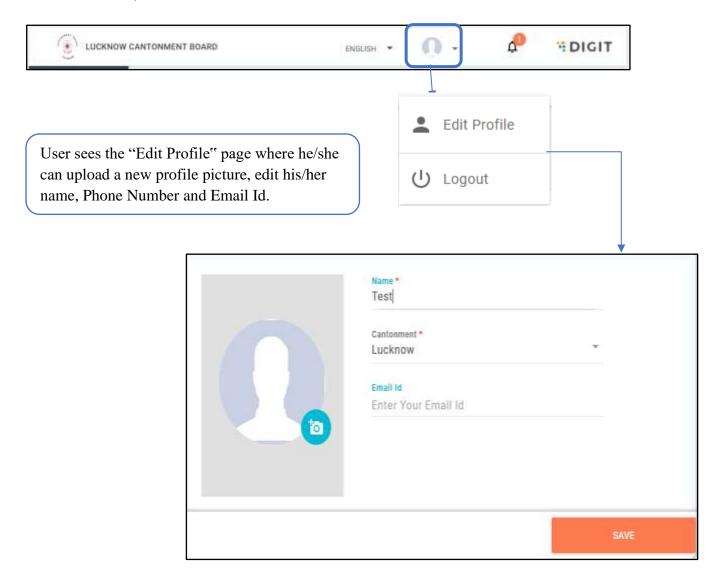


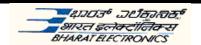
1.2 Editing the Profile

Follow the steps shown below to edit your profile. You can:

- a) Enter/Update Name, Cantonment and Email ID
- b) Upload Profile Photo

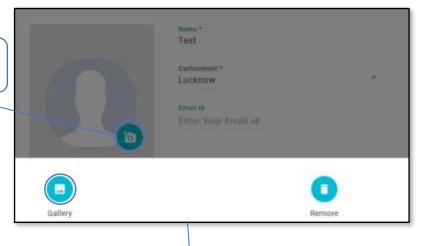
1.2.1 Enter/Update Name, Cantonment and Email ID





1.2.2 Update Profile Photo

To update the profile photo, click on the Camera Icon.



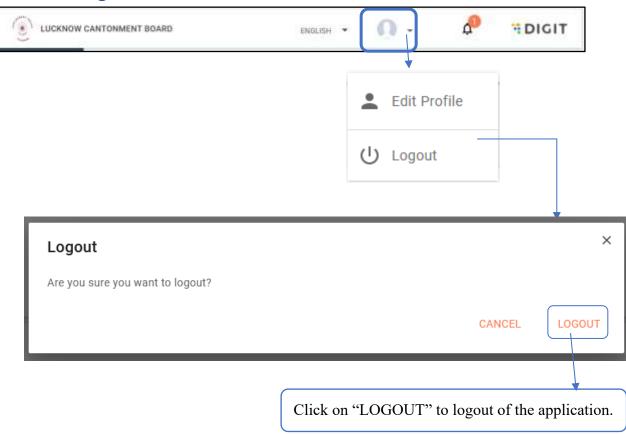
Two options appear on the screen:

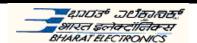
"Gallery" and "Remove".

Click on "Remove" to remove the present Profile picture and click on "Gallery" to upload a new picture from the computer.

Once the user is done editing his/her profile, click on "SAVE" button in the bottom right of the page to save the changes.

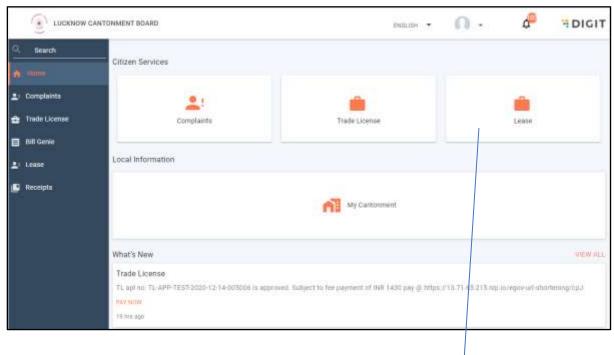
1.3 Logout





2. Lease Renewal/Extension

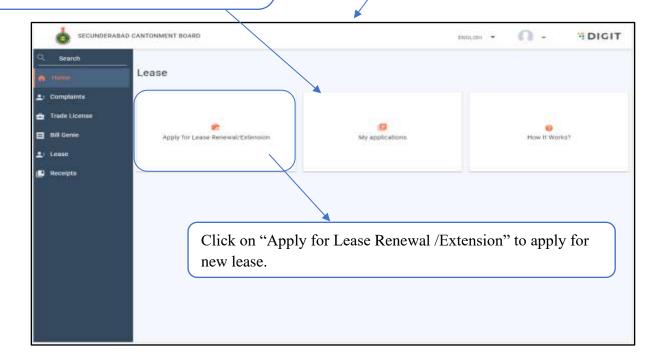
2.1 Apply for Lease Renewal/Extension

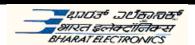


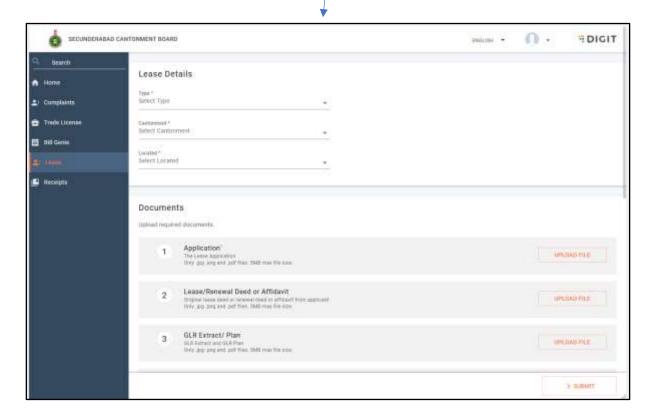
Three options appear on the screen:
"Apply for Lease Renewal/ Extension",
"My Applications" and

"How it Works?".

On the Landing page, click on "Lease" to proceed.







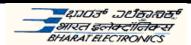
Following are the sub sections in Lease Renewal/Extension Details:

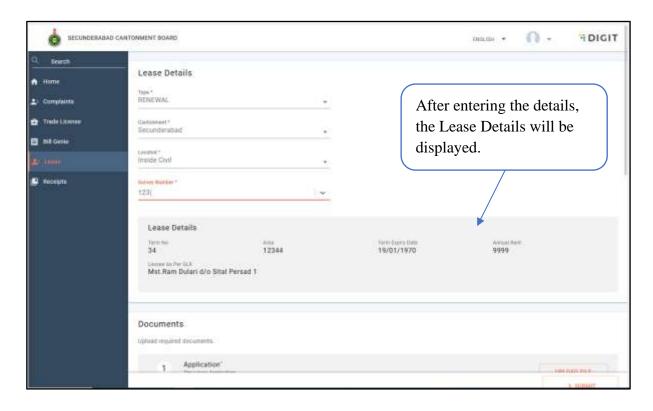
2.1.1 Lease Details

Following are the fields

Type*	Select the type as
	RENEWAL
	EXTENSION
Cantonment*	Select the Cantonment Name
Located	Select type as
	Inside Civil Area
	Outside Civil Area
Survey No	For Inside Civil Area, enter the Survey No

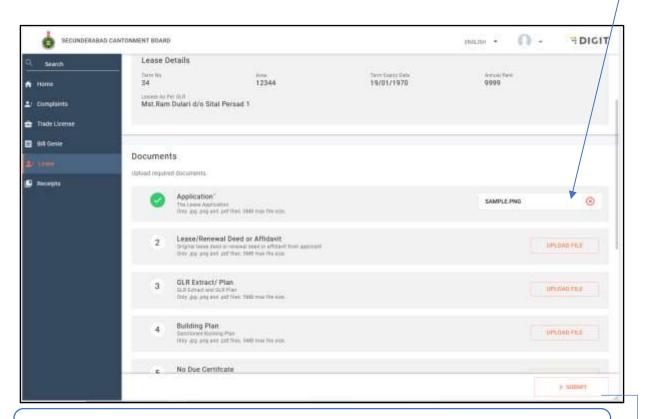
Please Note: When the user clicks on the label of the type, the colour of the label changes to orange, specifying that action is taken on that label.



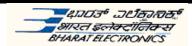


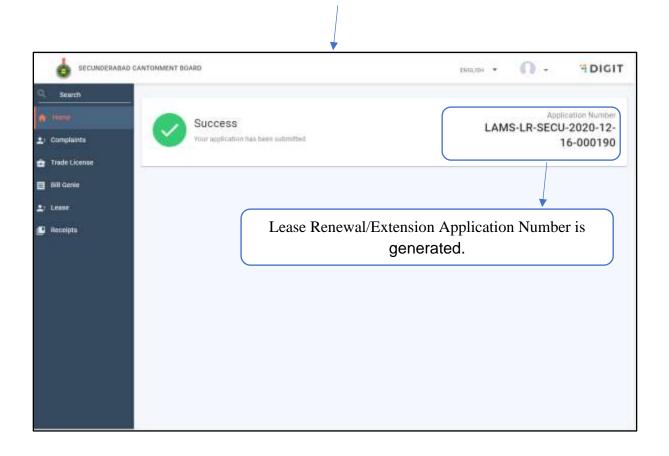
2.1.2 Uploading Documents

Select "UPLOAD FILE" option to upload the required documents.

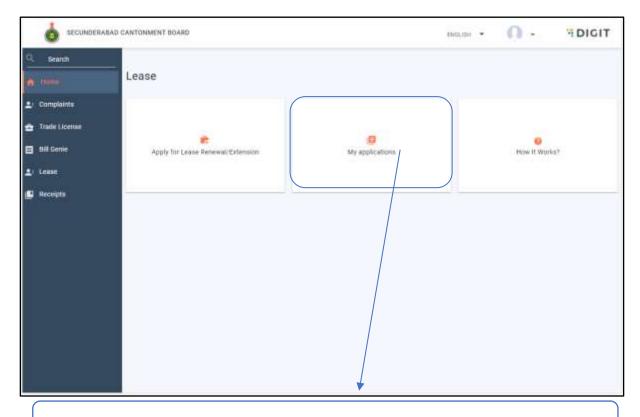


After uploading the documents, click on "SUBMIT>" you will be redirected to the "Acknowledgement" screen.

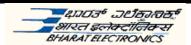




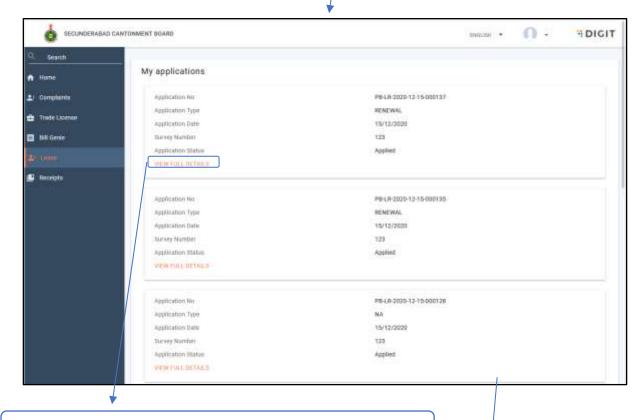
2.2 My Applications



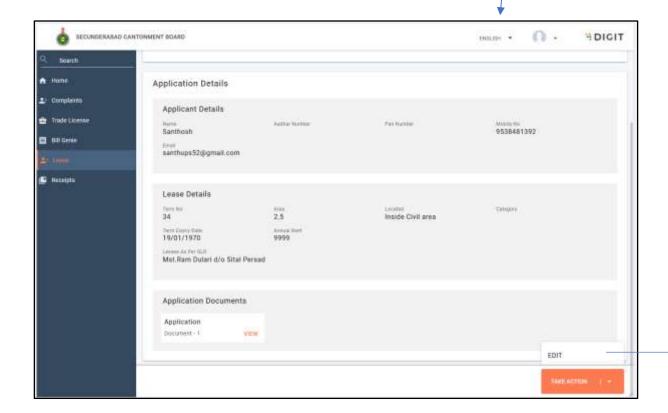
To view the status of his/her previous Lease Renewal applications click on "My Applications".



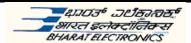
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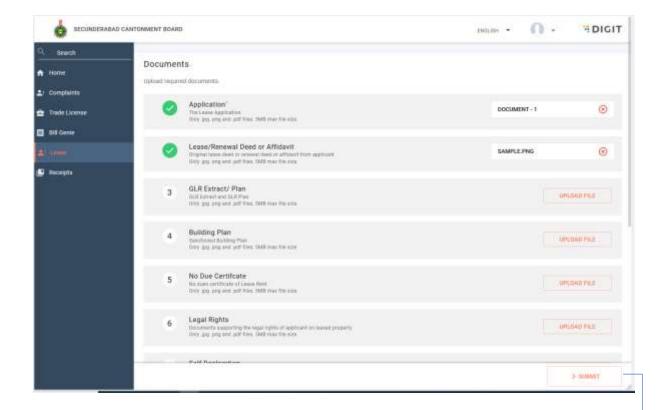
Click "View Full Details", to view the summary of the application.



To edit the application, click on "Take Action ->EDIT". He/she will be directed to Documents



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After uploading the required documents, click on "SUBMIT>" you will be redirected to the "Acknowledgement" screen.