#### DOMAIN 2, BOOKLET 2

### CC in a Nytshell

Incident Response (IR), Bysiness continuity (BC), and Disaster Recovery (DR)

By BELKHIR Selma

## Incident Response (IR)

OBJECTIVE: RESPOND TO ABNORMAL OPERATING CONDITIONS TO KEEP THE BUSINESS RUNNING.

#### MAIN COMPONENTS:

PREPARATION: PLAN FOR INCIDENTS BEFORE THEY OCCUR.

DETECTION AND ANALYSIS: PLAN FOR

INCIDENTS BEFORE THEY OCCUR.
CONTAINMENT, ERADICATION, AND RECOVERY:

LIMIT THE DAMAGE AND RESTORE SYSTEMS.

POST-INCIDENT ACTIVITY: REVIEW THE INCIDENT AND IMPROVE PROCESSES.

# Incident Response Team (IRT)

ARE TYPICALLY A CROSS-FUNCTIONAL GROUP OF INDIVIDUALS WHO REPRESENT: MANAGEMENT, TECHNICAL, AND FUNCTIONAL STAFF.

THREE POSSIBLE MODELS FOR AN INCIDENT RESPONSE TEAM:

- LEVERAGED
- DEDICATED
  - HYBRID



#### Bysiness Continuity (BC)

OBJECTIVE: ENSURE THE ORGANIZATION CAN OPERATE DURING A CRISIS.

#### MAIN COMPONENTS:

- -CONTACT METHODS FOR TEAM MEMBERS, INCLUDING BACKUP MEMBERS.
- -IMMEDIATE RESPONSE PROCEDURES: CHECKLISTS FOR FIRE SUPPRESSION, EMERGENCY AGENCIES, ETC.
  - -NOTIFICATION SYSTEMS: CALL TREES TO ALERT PERSONNEL.
    - -GUIDANCE FOR MANAGEMENT: INCLUDING DESIGNATION OF AUTHORITY.
  - -CONTACT NUMBERS FOR THIRD-PARTY PARTNERS, VENDORS. AND EMERGENCY PROVIDERS.

## Disaster Recovery (DR)

OBJECTIVE: RESTORE OPERATIONS TO NORMAL AS QUICKLY AS POSSIBLE AFTER MAJOR FAILURES

#### MAIN COMPONENTS:

- EXECUTIVE SUMMARY: HIGH-LEVEL OVERVIEW OF THE PLAN.
- DEPARTMENT-SPECIFIC PLANS: TAILORED TO EACH DEPARTMENT'S NEEDS.
- TECHNICAL GUIDES: FOR IT PERSONNEL TO MANAGE CRITICAL SYSTEMS.
- FULL COPIES OF THE PLAN: FOR CRITICAL DISASTER RECOVERY TEAM MEMBERS.
- CHECKLISTS: FOR INDIVIDUALS RESPONSIBLE FOR SPECIFIC TASKS.

## key terminology

-INCIDENT: AN EVENT THAT COULD COMPROMISE CONFIDENTIALITY, INTEGRITY, OR AVAILABILITY.

-BREACH: UNAUTHORIZED ACCESS OR COMPROMISE OF SENSITIVE INFORMATION -EXPLOIT: AN ATTACK THAT TAKES ADVANTAGE OF SYSTEM VULNERABILITIES. -ZERO DAY: A VULNERABILITY THAT IS UNKNOWN TO SYSTEM MAINTAINERS AND COULD BE EXPLOITED WITHOUT PRIOR DETECTION.



By BELKHIR Selma