BELLA TRI JULIANA

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Indonesia

Software Quality Assurance Specialist with 3+ years of experience in manual and automated testing. Expertise in the full testing lifecycle (API, E2E, Regression, Database, Performance) and automation tools (Cypress, Selenium). Complements technical expertise with proven experience in writing bilingual (English/Japanese) technical documentation and user guides.

Work Experiences

Satu Nol Tujuh, PT. - **Indonesia**   Nov 2023 - Present

Software Quality Assurance Specialist

A software development firm specializing in Go and React, managing the Japanese language platform and conducting R&D in AI-driven secure communication.

- Pioneered the company's first dedicated QA function, building the entire quality assurance workflow, processes, and tool stack from the ground up for a start-up environment.
- Successfully managed and delivered QA testing across a highly diverse portfolio of 7+ client projects, including ad-tech (Japan market), factory management systems, payroll, and EdTech platforms.
- Developed and executed tailored testing strategies (API, E2E, Regression, Database, Performance) for each project, adapting methodologies to meet specific team goals and business requirements.
- Authored and managed all bilingual technical documentation, including API guides, test cases, and user manuals, in both English and Japanese to support international clients and internal teams.

Education

Universitas Pendidikan Indonesia - Bandung   Sep 2019 - Jun 2023

Bachelor of Electrical Engineering of Education, 3.80/4.00

- Awarded: 2nd Best Graduate, Electrical Engineering Education Study Program (Aug 2023)
- Awarded: 1st Most Outstanding Student, Electrical Engineering Education Study Program (Jan 2022)

Key Project Highlights

Ad-Tech Platform (Japan Market)

- Executed comprehensive End-to-End, API, and Regression testing (managing 200+ test cases) for a highly complex ad-serving system.
- Ensured 100% alignment with high-stakes client specifications, identifying and documenting 50+ critical bugs prior to launch.
- Held a dual-role, authoring all bilingual (English/Japanese) technical documentation, API guides, and user manuals.

Ed-Tech Trading System

- Managed the full-stack testing spectrum, including Database integrity, Performance testing, API, and E2E validation.
- Validated all technical workflows to ensure high reliability, achieving data accuracy across the platform.

School Lunch Logistics System

- Mapped and tested intricate, interdependent workflows across 4 unique user roles (Admin, Factory, Teacher, Driver).
- Guaranteed error-free business logic and data handoffs between all roles, preventing critical data loss and ensuring on-time delivery.

Japanese Language Learning Platform

- Led functional E2E testing and content verification for the company's flagship EdTech platform, covering 50+ learning modules.

Others

- **QA Methodologist**: Test Strategy & Planning, API, End-to-End (E2E), Regression, Performance & Database Testing.
- **Automation & Tools**: Cypress, Selenium, JMeter, Postman, SQL, Jira (Currently learning Playwright).
- **Documentations** : Technical Writing (API Guides, Project Documentation, User Manuals), English & Indonesian (Professional), Japanese (Professional/Documentation).
- **Soft Skills**: Proactive & Self-Managed, Detail-Oriented, Asynchronous Communication, Adaptability & Problem-Solving
- **Languages**: Indonesian (Native), English (Professional Working Proficiency), Japanese (Basic)
- **Licenses and Certifications** : Microsoft Certified: Azure Data Fundamental, Azure AI Fundamental, Power Platform Fundamental, Dynamics 365 ERP Fundamental | Cisco CyberOps Associate | AWS Cloud Foundation