Stevie Bellis

Platform Engineer | Site Reliability Engineer

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SUMMARY

SRE/Platform Engineer with 7+ years operating shared infrastructure for enterprise SaaS across hybrid data centers and AWS (10 years total IT). Automation-first (Puppet + Python/Bash) with strong Linux fundamentals, incident response, and runbook-driven operations. Networking background spanning TCP/IP (IPv4/IPv6), DNS, TLS, BGP, EVPN/VXLAN, and VPN connectivity. Containers (Docker/LXC/LXD) and container networking (VXLAN/BGP overlay) operations experience.

KEY ACHIEVEMENTS

- Automated customer provisioning: reduced onboarding from hours to minutes while maintaining SOC 2 baselines.
- Led TB-scale migration to AWS RDS with zero data loss and minimal downtime.
- Reduced AWS spend ~30% via Reserved Instances, Savings Plans, and lifecycle policies while meeting SLAs.
- Deployed multi-datacenter network fabric (BGP EVPN/VXLAN) supporting 1,000+ systems with 99.9%+ uptime.

CORE SKILLS

Systems: Linux (Rocky/RHEL, CentOS, Ubuntu), troubleshooting, automation, runbooks, incident response
Automation/IaC: Puppet, Bash, Jenkins, Git, Python, Ruby
Familiarity: Terraform, Ansible, Kubernetes, Go
Cloud & Containers: AWS (VPC, EC2, RDS, IAM, CloudWatch, Direct Connect, S3); Docker, LXC/LXD
Traffic/Proxy: HAProxy, Nginx
Observability: Grafana, Prometheus, CloudWatch
Networking: TCP/IP (IPv4/IPv6), DNS, TLS; BGP, EVPN/VXLAN, OSPF, MPLS, WireGuard/VPN; Juniper MX/EX/QFX; FRR/BIRD
Data/Security: Production support for PostgreSQL and Oracle (performance triage, migrations, reliability), Redis; IAM/SSO (SAML/OAuth), OpenLDAP; SOC 2/NIST
Data Center: Racking, copper/fiber cabling, hot/cold aisle, raised floor, UPS-backed environments; cross-connect/MMR workflows

EXPERIENCE

Supplyframe | Austin, TX | Dec 2017 - Apr 2025
Cybersecurity Professional (Internal transfer) | Oct 2024 - Apr 2025
Operated shared platform infrastructure supporting production services across hybrid data centers and AWS (thousands of servers and containers). Partnered across Engineering, Security, Product, and QA to deliver reliable, auditable change.

- **System Administrator (Platform/SRE, Systems Operations) | Dec 2017 - Oct 2024**
- Built version-controlled infrastructure patterns with Puppet + Git for repeatable deployments; authored Puppet modules (Ruby) for services, HAProxy/Nginx load balancers, and VPC configuration.
- Automated customer provisioning with Bash + Puppet, cutting onboarding from hours to minutes while preserving security and compliance baselines.
- Built and operated a multi-datacenter BGP EVPN/VXLAN fabric (Juniper MX/QFX/EX + FRR/BIRD) and hybrid connectivity via AWS Direct Connect (BGP) with VPC routing/peering.
- Led TB-scale migration to AWS RDS (phased cutover/rollback and validation automation); partnered with engineering on slow/hung query detection and reliability improvements.
- Owned 24/7 on-call: led incident response, wrote runbooks, and drove prevention-focused post-incident reviews emphasizing durable fixes.
- Performed in-aisle work: racked/cabled servers and network gear; coordinated cross-connect/Direct Connect turn-ups with remote hands and onsite validation.
- Drove AWS cost governance (RI/Savings Plans/lifecycle), reducing spend ~30%; supported SOC 2 Type II evidence collection and control automation.

Leif Johnson Ford | Austin, TX | Jan 2014 - Dec 2017
Desktop Support Technician | Jan 2014 - Mar 2017; Network Administrator | Mar 2017 - Dec 2017
- Supported Windows/Linux systems and network/security infrastructure across 6 campuses (375 users/700 devices): Tier 1-2 support, imaging/GPO, Cisco ASA and Dell SonicWall VPN/IPS, SNMP monitoring (Cacti), routine ops automation, and documentation (MediaWiki).

EDUCATION

Austin Community College - Coursework in Computer Information Systems & Computer Science (2017)