"e-Chhawani"
Online Management of Cantonment Boards

Water Tanker Booking

User Manual

Contents

About this Manual

The purpose of this document is to help citizen to submit online application for booking of Water tankers available in cantonment board, Cancel Application, make payment and Download/Print Payment Receipts.

The Water Tanker Booking module allows the citizens to:

   a.   **Submit online Application for Tanker Booking**

   b.   **Make Online Payment for Tanker Booking**

   c.   **Cancel Application**

   d.   **Download/Print the Applications and Payment Receipts**

   e.   **Request for Refund**
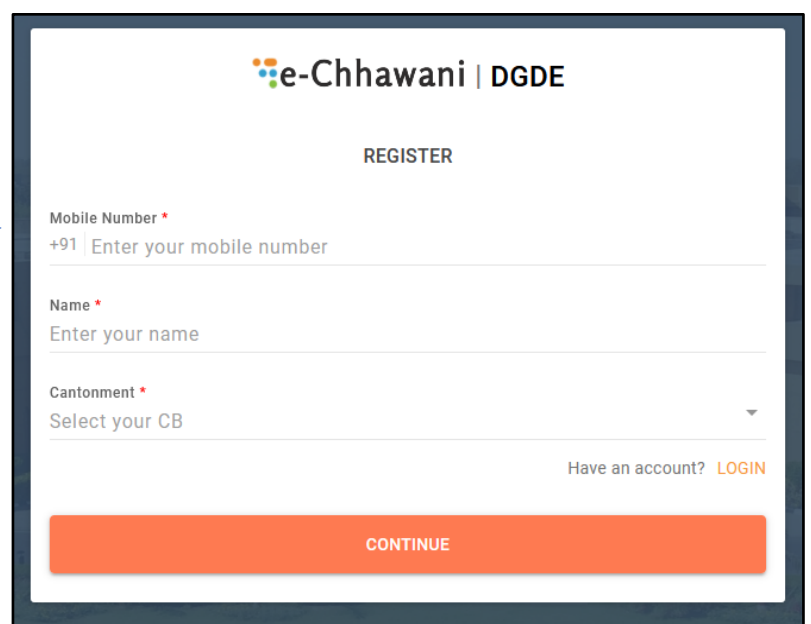
1. General Functions

1.1 Login into the Application

To login, please go to the following link:
https://echhawani.gov.in/citizen/

The citizen lands on the following page. Select the language of choice and click on **Continue.**
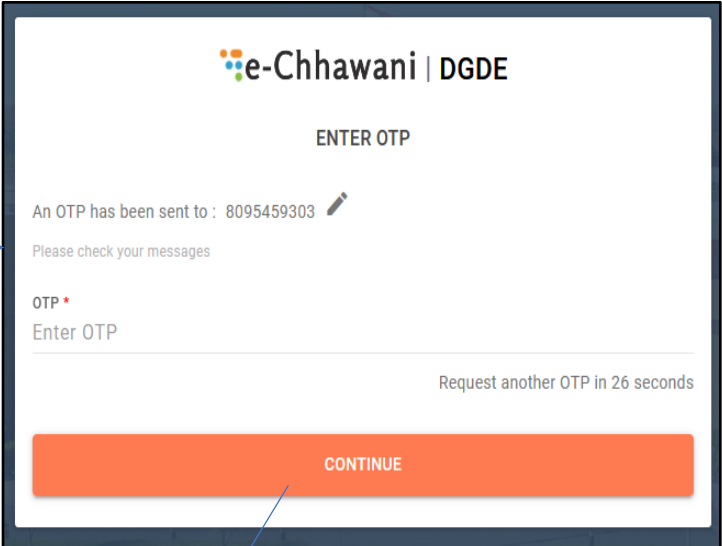
To Register,
Enters Mobile Number, Name and selects his/her CB and click on **Continue.**
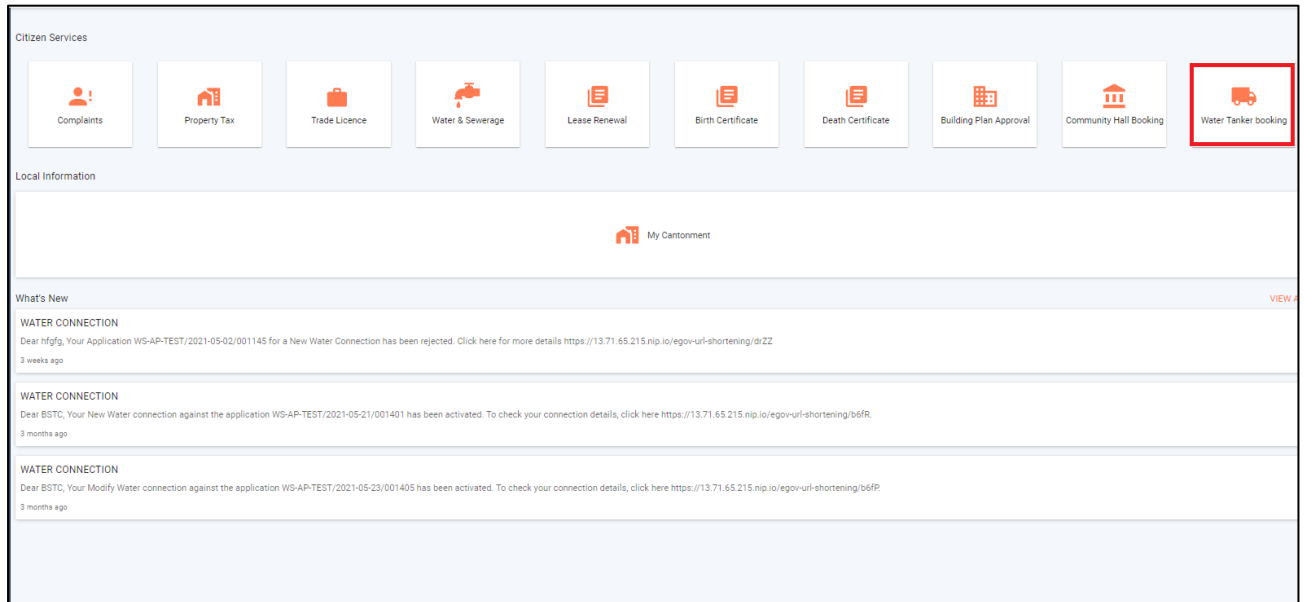
An OTP will be sent to the entered Mobile Number.

Enter the received OTP and click on **Continue.**
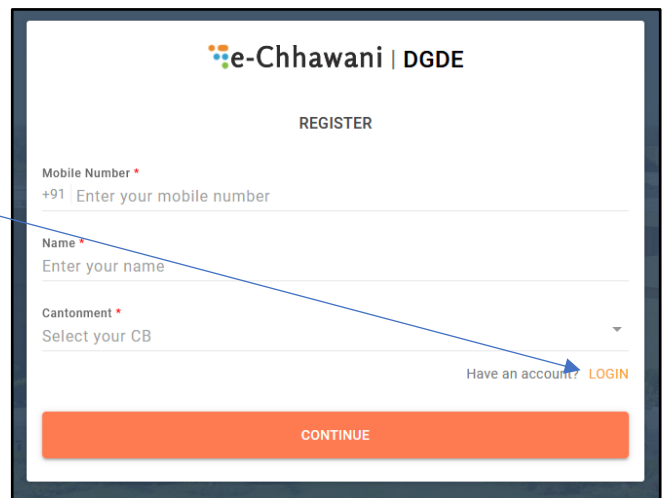
e-Chhawani | **DGDE**

ENTER OTP

An OTP has been sent to : 8095459303 ✏

Please check your messages

OTP *

Enter OTP

Request another OTP in 26 seconds

CONTINUE

On login, the homepage will be displayed on the citizen screen.
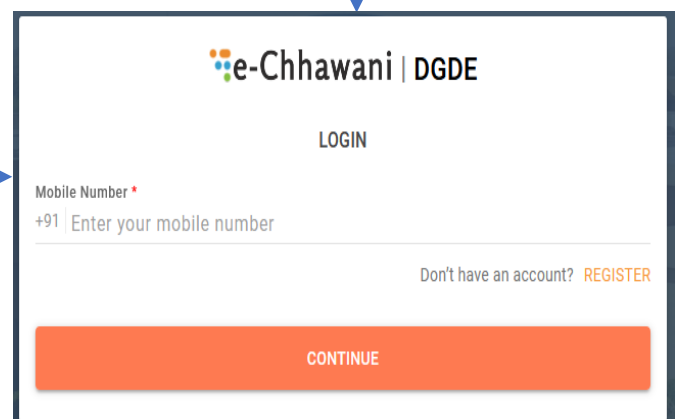
For an already registered user, click on "**Login**".

Enter the registered Mobile Number and click **CONTINUE**.

Enter the received OTP and click on **Continue.**

e-Chhawani | DGDE

ENTER OTP

An OTP has been sent to : 8095459303 ✏️

Please check your messages

OTP *

Enter OTP

Request another OTP in 26 seconds

CONTINUE

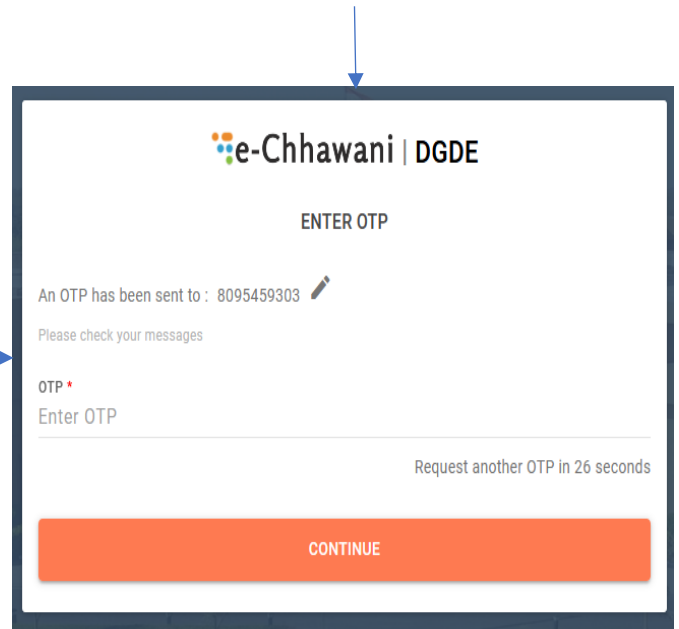On login, the homepage will be displayed on the citizen screen.

1.2 Editing the Profile
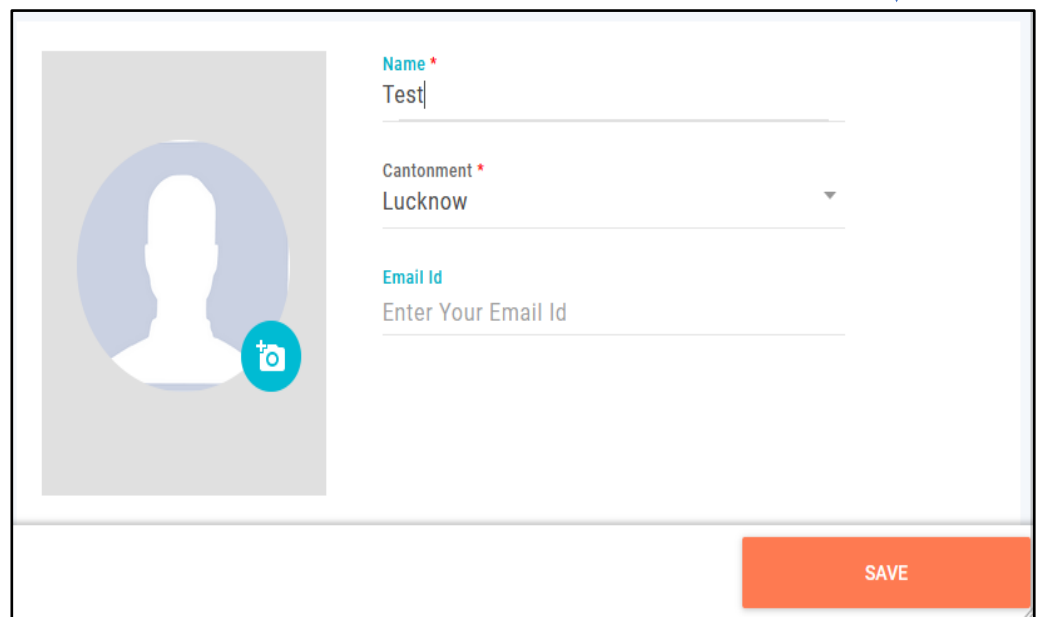
Follow the steps shown below to edit your profile. You can:

    a) Enter/Update Name, Cantonment and Email ID

    b) Upload Profile Photo

1.2.1 Enter/Update Name, Cantonment and Email ID

LUCKNOW CANTONMENT BOARD   ENGLISH ▼   🔔1   ⁘DIGIT
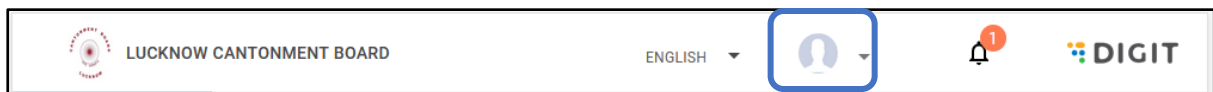
User sees the "Edit Profile" page where he/she can upload a new profile picture, edit his/her name, Phone Number and Email Id.
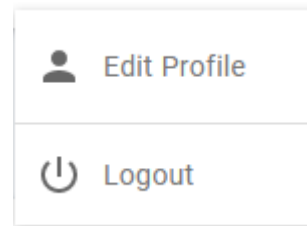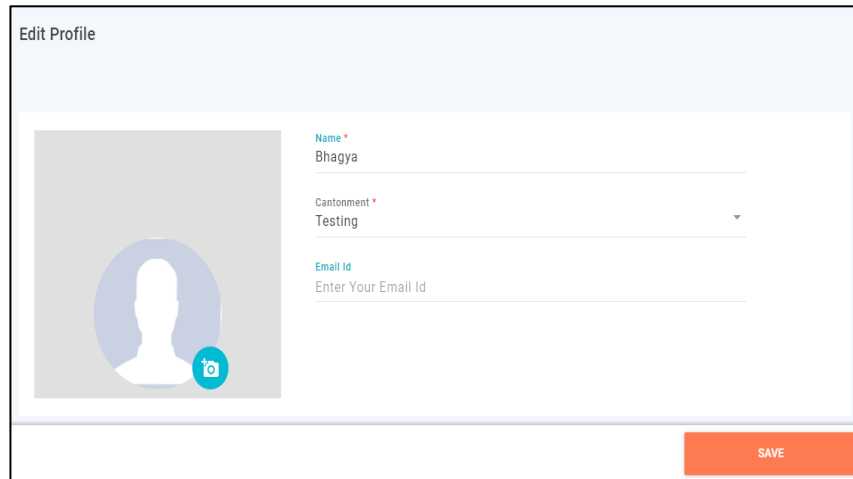
Edit Profile

Logout

Name *
Test

Cantonment *
Lucknow

Email Id
Enter Your Email Id

SAVE

1.2.2 Update Profile Photo

To update the profile photo, click on the
Camera Icon and save

Edit Profile

	Name * Bhagya
	Cantonment * Testing
	Email Id Enter Your Email Id

SAVE

1.3 Logout

LUCKNOW CANTONMENT BOARD   ENGLISH ▾   🔔 1   ⁞ DIGIT

👤 Edit Profile

⏻ Logout

Logout   ✕

Are you sure you want to logout?

CANCEL   LOGOUT
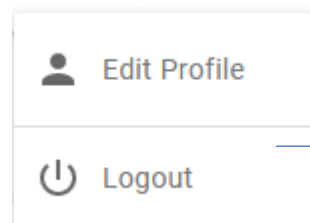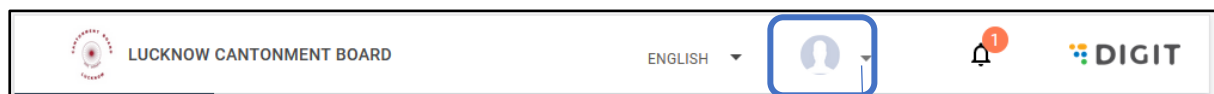
Click on "LOGOUT" to logout of the application

2. Water Tanker Booking
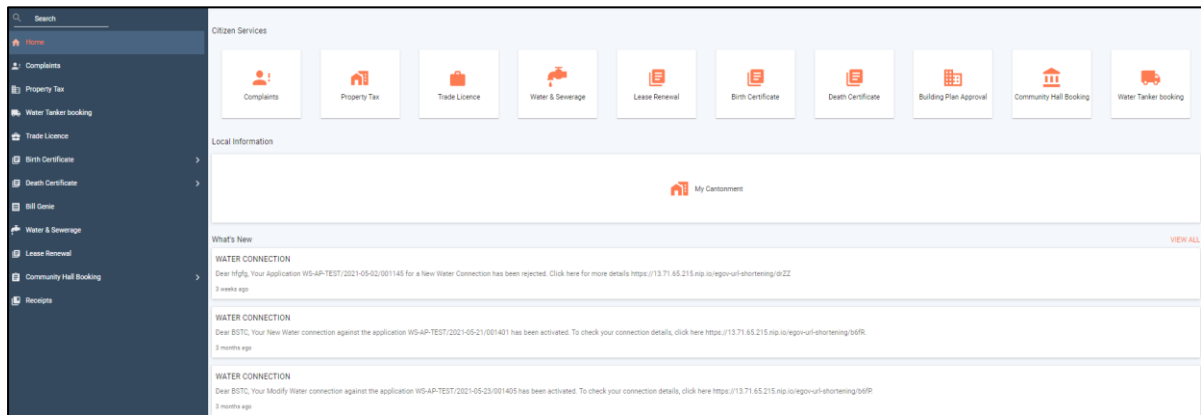
On the Landing page, click on "Water Tanker Booking" to proceed.

"Water Tanker Booking" screen is displayed.
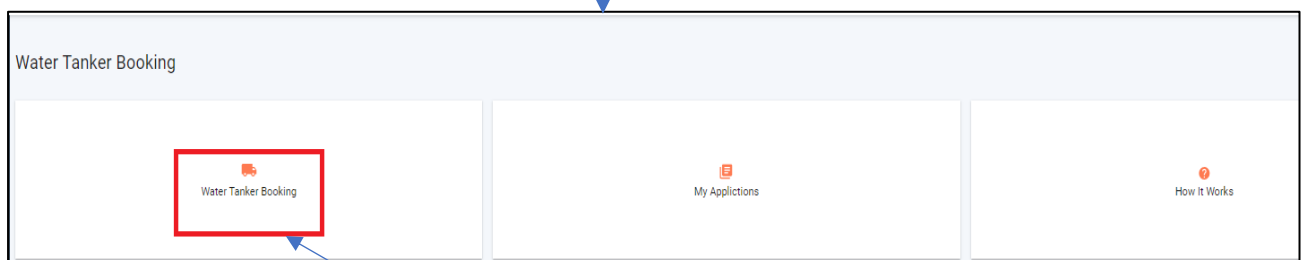
"Click on Water Tanker Booking:

Water Tanker Booking Screen is displayed

2.1 Enter Consumer Details

Enter Consumer, Name, Mobile Number, Select Category, Enter Location Details: Door/Building Number, Building Name, Street name, Mohalla, Pincode, landmark , Select Pin Location

2.2 Enter Water Requirement Details

Water Requirement

Date *
Enter date for which Water Tanker required

Quantity(In Liters) *
Select Quantity in Liters

Purpose *
Enter Purpose

Water Type *
Enter WaterType

> Select date, Quantity of water in litres, Purpose, Water Type

2.3 Enter Bank Details

> Enter the bank Details for refund purpose: Account No, IFSC Code and Account Holder Name

Bank Details

Account No: *
Enter Account No:

Repeat Account No: *
Repeat Account No:

Account Holder Name *
Enter Account Holder Name

IFSC Code *
Enter IFSC Code

Bank Name *
Enter Bank Name

Bank Branch Name *
NOC_PAYMENT_BANK_BRANCH_PLACEHOLDER

Note: This is for refund purposes

SUBMIT >

> After Entering Consumer details, Water requirement, Bank details: Click on SUBMIT button

Application Submitted Successfully Message is displayed along with Application Number

Water Tanker Booking Application No. OBM-WTB-TEST-2021-08-17-000073

⬇ DOWNLOAD | ▾   🖶 PRINT | ▾

✓ **Application Submitted Successfully**
A notification regarding Application Submission has been sent to applicant at registered Mobile No.

Application No.
OBM-WTB-TEST-2021-08-17-000073
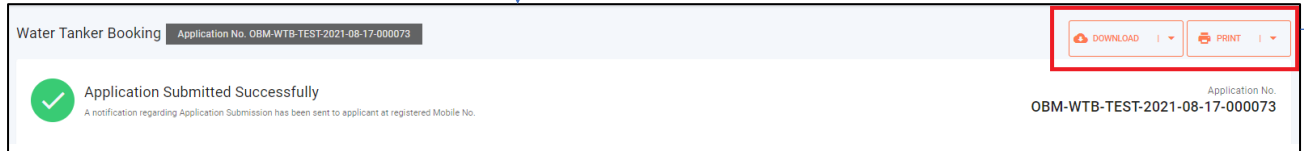
Click on DOWNLOAD/PRINT Button to Download/Print Application

3. My Application

Water Tanker Booking

Water Tanker Booking

My Appllctions

How It Works
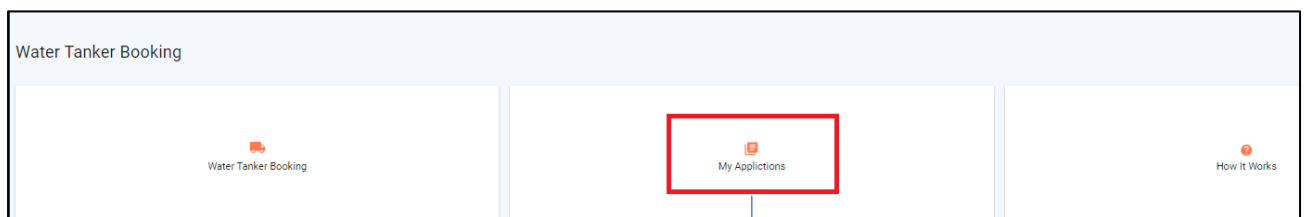
To view the status of his/her previous applications click on "My Applications":

WTB_MY_APPLICATIONS_HEADER

Application No.	OBM-WTB-TEST-2021-08-17-000073
Name	BSTc
Date	28/8/2021
Status	Approved
VIEW DETAILS	

3.1   View Details

Application No.	OBM-WTB-TEST-2021-08-17-000073
Name	BSTc
Date	28/8/2021
Status	Approved

VIEW DETAILS

Click "View Details", to view the summary of the application.

Click "DOWNLOAD or PRINT": to download or Print the Application.

Water Tanker Booking   Application No.: OBM-WTB-TEST-2021-08-17-000073

DOWNLOAD | ▼   PRINT | ▼

Task Status   VIEW HISTORY

Date	Updated By	Status	Current Owner	Comments
17/08/2021	WT Approver	Approved	priyanka	approved

Document 1   VIEW

Tanker Details

Tanker Capacity	No Of Tankers	Driver Name	Driver Contact No
3000	1	TEST	8787870990

Consumer Details

Consumer Name	Mobile Number	Category
BSTc	9449810030	GENERAL

Location Details

Door/Building No	Building Name	Street Name	Mohalla
123	test	abc	PB_TESTING_REVENUE_LOC01001
Pincode	Landmark		
560013	abc		

Water Requirement

Date	Quantity(In Liters)	Purpose	Water Type
28-08-2021	1000	RELIGIOUS	DRINKING

Bank Details

TAKE ACTION | ▼

Click "View History", to view the History of Application.

3.2   Make Payment

Click "Pay", to proceed with making payment.

Payment Information Screen is displayed

Payment Information Consumer Code OBM-WTB-TEST-2021-08-17-000073

Payment Collection Details

Fee Estimate

Total Amount
₹ 300

WTB_SEC_DEP   200
WTB_CHARGE   100

Total Amount   300

Payer Details

Paid By *
Applicant

Payer Name *
BSTc

Payer Mobile No. *
+91 | 9449810030

MAKE PAYMENT

The Fee Estimate and Payer details is displayed to Citizen. Edit the Payer details if required

Once the fee is reviewed, the citizen can click on "Make Payment" for completing the payment. You will be redirected to the Online Transaction Gateway.
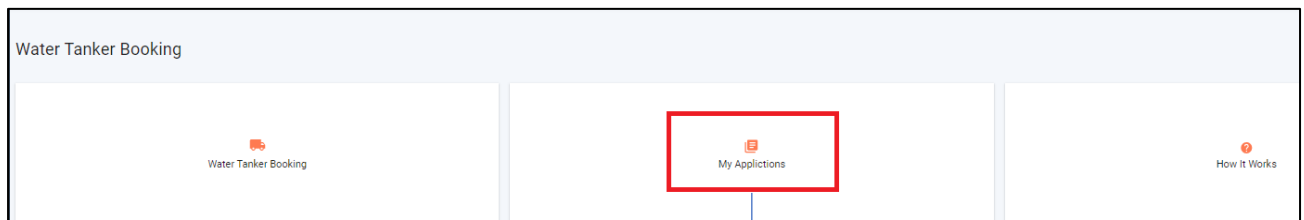
On successful payment you will be redirected to the following page.

3.3   Cancel Application

3.3.1   Before Making Payment

Water Tanker Booking

Water Tanker Booking

My Appliction

How It Works

Click on "My Applications": My Application
Screen is displayed

Application No.	OBM-WTB-TEST-2021-08-17-000073
Name	BSTc
Date	28/8/2021
Status	Approved

VIEW DETAILS

Click "View Details", to view the summary of the application.

Water Tanker Booking   Application No.: OBM-WTB-TEST-2021-08-19-000140

DOWNLOAD   PRINT

Task Status   VIEW HISTORY

Date	Updated By	Status	Current Owner	Comments
19/08/2021	Bhagya	Applied	NA	

Consumer Details

Consumer Name   Mobile Number   Category
bstc   9449810030   STAFF

Location Details

Door/Building No   Building Name   Street Name   Mohalla
123   2412   412312   PB_TESTING_REVENUE_LOC01001

Pincode   Landmark
560013   NA

Water Requirement

Date   Quantity(In Liters) Purpose   Water Type
29-08-2021   3000   RELIGIOUS   NONDRINKING

Bank Details

Account No.   Account Holder Name IFSC Code   Bank Name
34122222222   bstc   312443124213

Cancel

TAKE ACTION

Click on CANCEL: Cancel Application Screen is displayed

Cancel Application

Comments
Cancelled
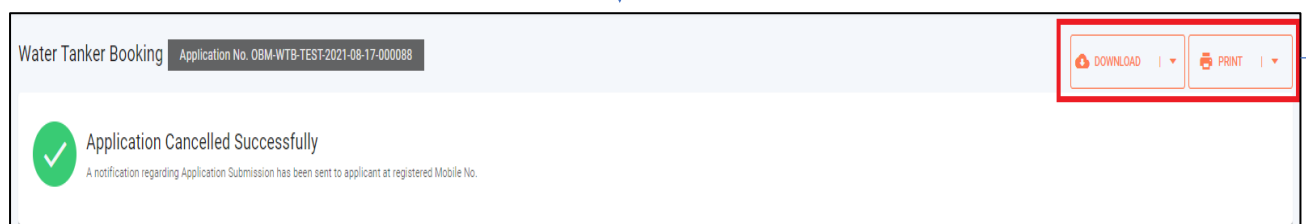
Supporting Documents

Only .jpg and .pdf files. 5MB max file size.

UPLOAD FILES

CANCEL

Enter Comments, Upload required documents if any: Click on CANCEL

Application Cancelled Successfully message is displayed

Water Tanker Booking   Application No. OBM-WTB-TEST-2021-08-17-000088   DOWNLOAD | ▾   PRINT | ▾

✓ **Application Cancelled Successfully**
A notification regarding Application Submission has been sent to applicant at registered Mobile No.

Click DOWNLOAD or PRINT button to download / Print Application

3.3.2   After making Payment : Cancel Request

Water Tanker Booking

- Water Tanker Booking
- My Applictions
- How It Works

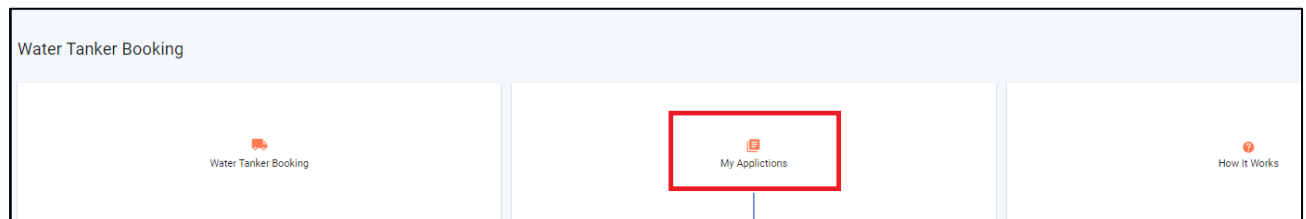Click on "My Applications": My Applications Screen is displayed

Application No.	OBM-WTB-TEST-2021-08-17-000088
Name	abc
Date	27/8/2021
Status	Cancelled
VIEW DETAILS	
Application No.	OBM-WTB-TEST-2021-08-17-000073
Name	BSTc
Date	28/8/2021
Status	Due for Delivery
VIEW DETAILS	

Click on VIEW DETAILS: Application Details are displayed

Water Tanker Booking   Application No.: OBM-WTB-TEST-2021-08-17-000073   DOWNLOAD | PRINT |

Task Status

Date	Updated By	Status	Current Owner	Comments	
19/08/2021	WTB Counter Emp	Due for Delivery	NA		VIEW HISTORY

Bill Details

			Total Amount
Security Deposit	200		₹ 300
Tanker Charge	100		Paid Successfully
Total Amount	300		

Tanker Details

Tanker Capacity	No Of Tankers	Driver Name	Driver Contact No
3000	1	TEST	8787870990

Consumer Details

Consumer Name	Mobile Number	Category
BSTc	9449810030	GENERAL

Location Details

Door/Building No	Building Name	Street Name	Mohalla
123	test	abc	PB_TESTING_REVENUE_LOC01001
Pincode	Landmark		
560013	abc		

Water Requirement

Cancel Request

TAKE ACTION |

Click on Cancel Request: Cancel Request screen is displayed

Enter Comments, Upload required documents if any: Click on CANCEL

Application Cancelled Successfully message is displayed

The paid amount shall be refunded

4.   How it works?
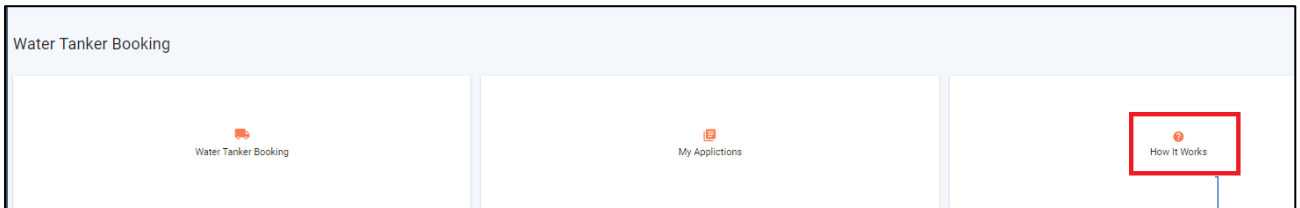
To view the user manual, click on "How it works?" option.

*****************************END OF DOCUMENT*****************************