"e-Chhawani"
Online Management of Cantonment Boards

Water Tanker Booking

User Manual

Contents

About this Manual

The purpose of this document is to help citizen to submit online application for booking of Water tankers available in cantonment board, Cancel Application, make payment and Download/Print Payment Receipts.

The Water Tanker Booking module allows the citizens to:

    a.   **Submit online Application for Tanker Booking**

    b.   **Make Online Payment for Tanker Booking**

    c.   **Cancel Application**

    d.   **Download/Print the Applications and Payment Receipts**

    e.   **Request for Refund**

1. General Functions

1.1   Login into the Application
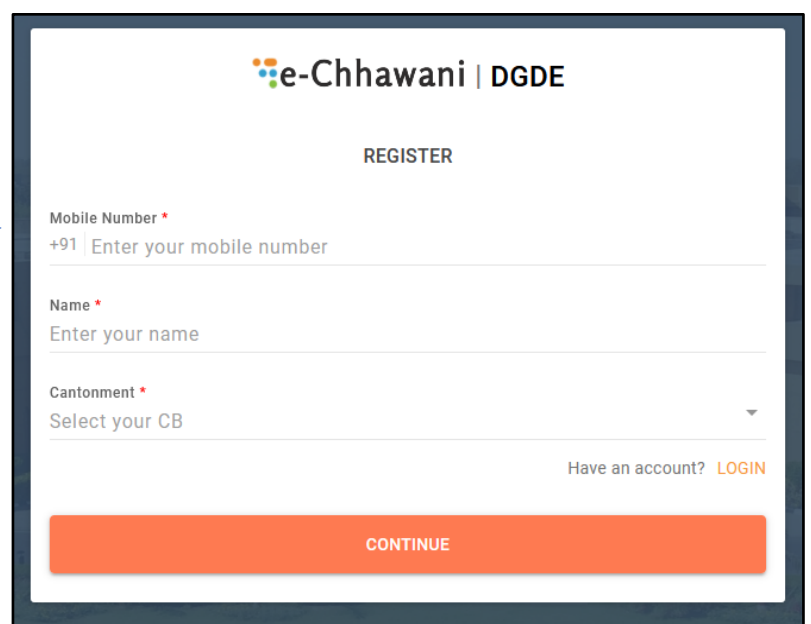
To login, please go to the following link:

https://echhawani.gov.in/citizen/

The citizen lands on the following page. Select the language of choice and click on **Continue.**
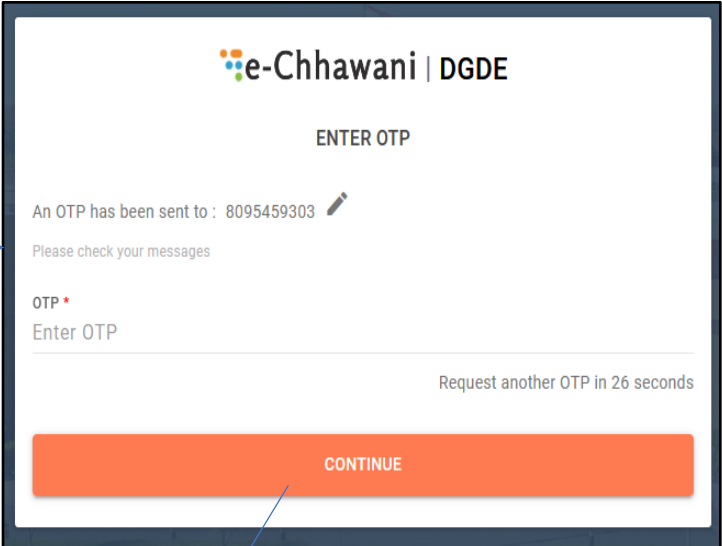
To Register,
Enters Mobile Number, Name and selects his/her CB and click on **Continue.**
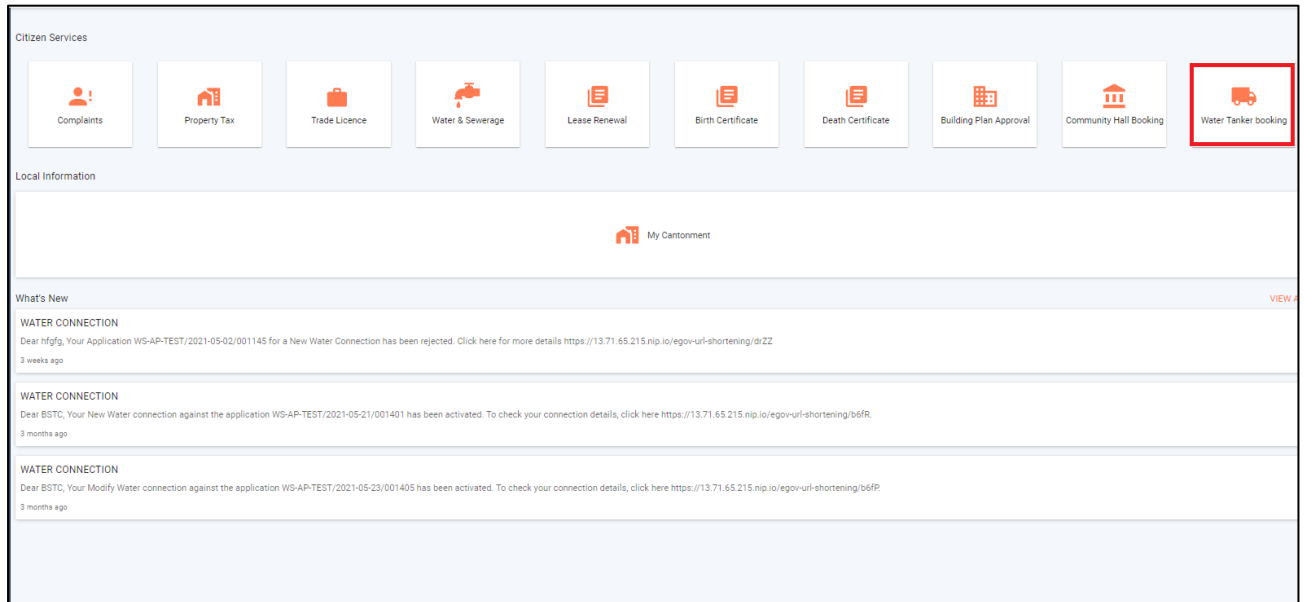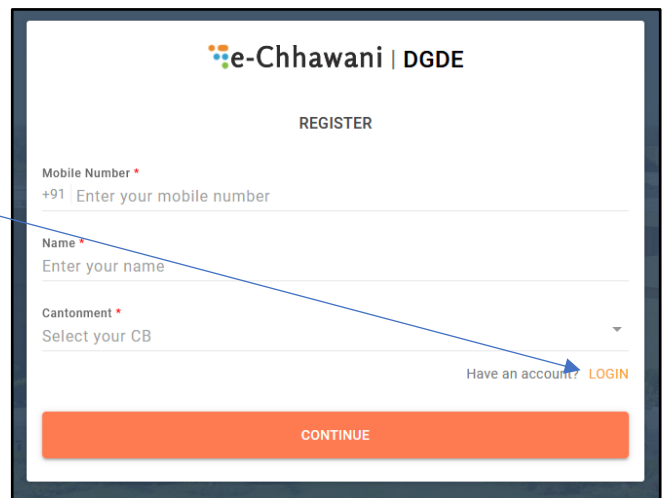
An OTP will be sent to the entered Mobile Number.

Enter the received OTP and click on **Continue.**

e-Chhawani | DGDE

ENTER OTP

An OTP has been sent to : 8095459303 ✏

Please check your messages

OTP *
Enter OTP

Request another OTP in 26 seconds

CONTINUE

On login, the homepage will be displayed on the citizen screen.

Citizen Services

Complaints | Property Tax | Trade Licence | Water & Sewerage | Lease Renewal | Birth Certificate | Death Certificate | Building Plan Approval | Community Hall Booking | Water Tanker booking

Local Information

My Cantonment

What's New

VIEW A

WATER CONNECTION
Dear hfgfg, Your Application WS-AP-TEST/2021-05-02/001145 for a New Water Connection has been rejected. Click here for more details https://13.71.65.215.nip.io/egov-url-shortening/drZZ
3 weeks ago

WATER CONNECTION
Dear BSTC, Your New Water connection against the application WS-AP-TEST/2021-05-21/001401 has been activated. To check your connection details, click here https://13.71.65.215.nip.io/egov-url-shortening/b6fR.
3 months ago

WATER CONNECTION
Dear BSTC, Your Modify Water connection against the application WS-AP-TEST/2021-05-23/001405 has been activated. To check your connection details, click here https://13.71.65.215.nip.io/egov-url-shortening/b6fP.
3 months ago

For an already registered user, click on "**Login**".
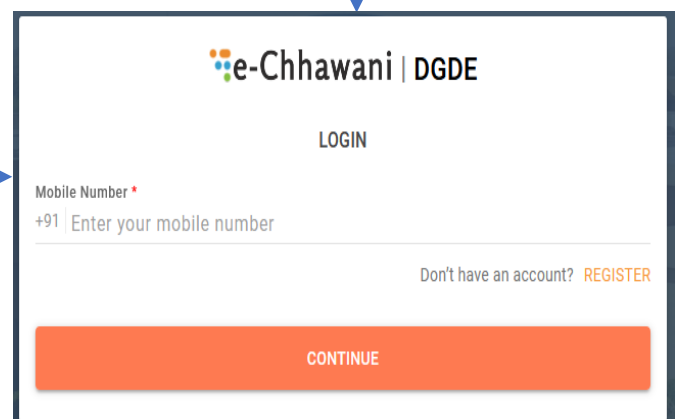
e-Chhawani | DGDE

REGISTER

Mobile Number *
+91 | Enter your mobile number

Name *
Enter your name

Cantonment *
Select your CB

Have an account? LOGIN

CONTINUE

Enter the registered Mobile Number and click **CONTINUE**.
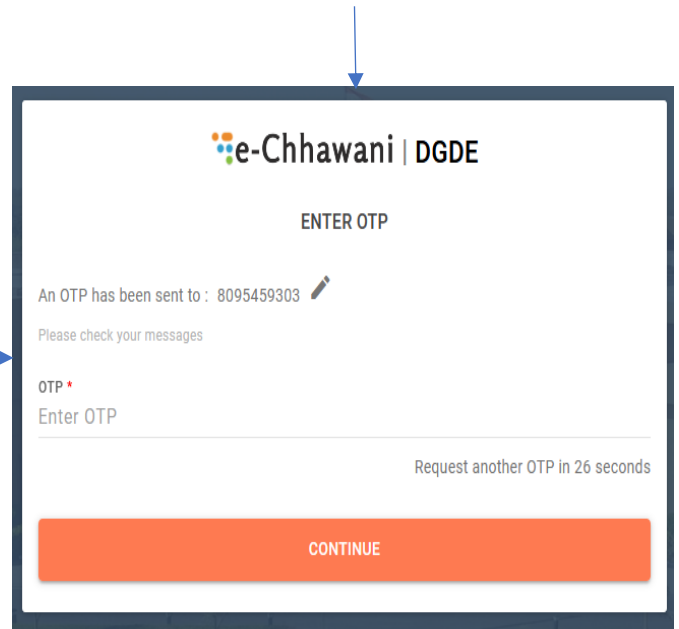
e-Chhawani | DGDE

LOGIN

Mobile Number *
+91 | Enter your mobile number

Don't have an account? REGISTER

CONTINUE

Enter the received OTP and click on **Continue.**

e-Chhawani | DGDE

ENTER OTP

An OTP has been sent to : 8095459303 ✎

Please check your messages

OTP *

Enter OTP

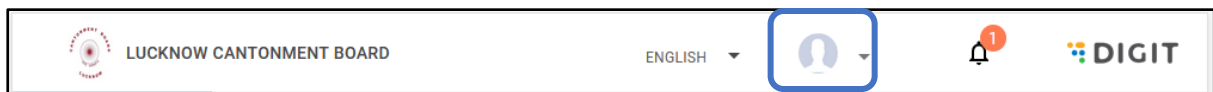Request another OTP in 26 seconds

CONTINUE

On login, the homepage will be displayed on the citizen screen.
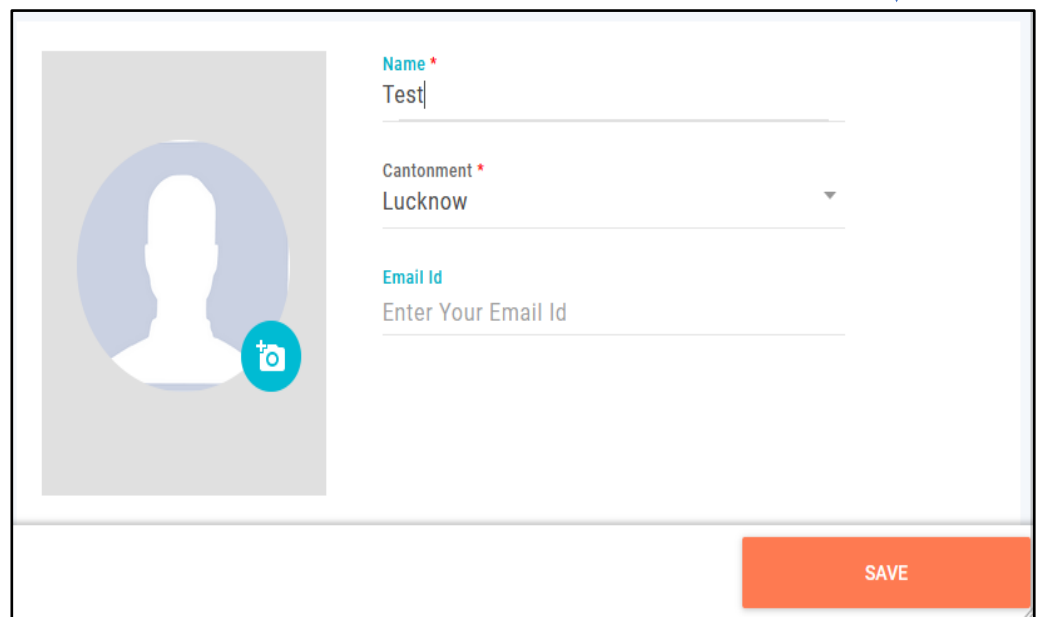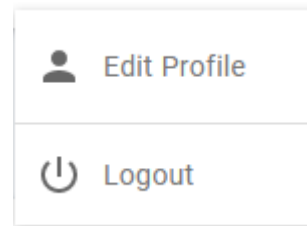
1.2   Editing the Profile

Follow the steps shown below to edit your profile. You can:
   a) Enter/Update Name, Cantonment and Email ID
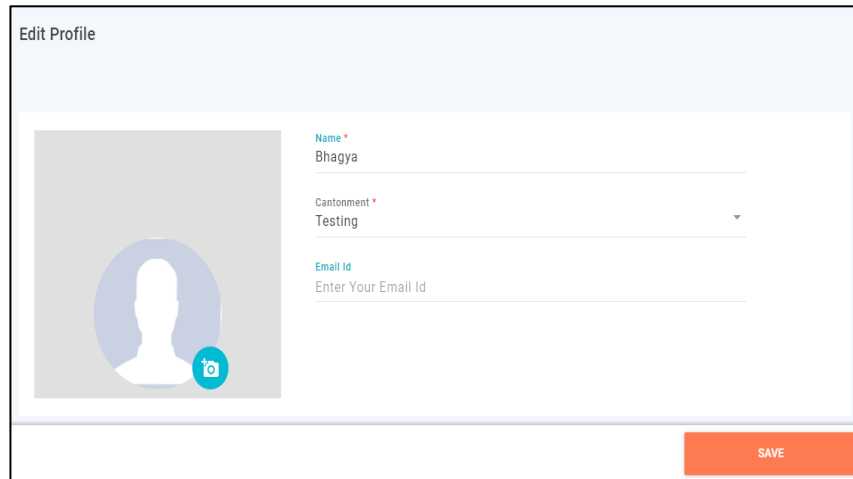   b) Upload Profile Photo

1.2.1   Enter/Update Name, Cantonment and Email ID

LUCKNOW CANTONMENT BOARD   ENGLISH ▾   👤 ▾   🔔¹   DIGIT

User sees the "Edit Profile" page where he/she can upload a new profile picture, edit his/her name, Phone Number and Email Id.

Edit Profile

Logout

Name *
Test

Cantonment *
Lucknow

Email Id
Enter Your Email Id

SAVE

1.2.2   Update Profile Photo

To update the profile photo, click on the Camera Icon and save
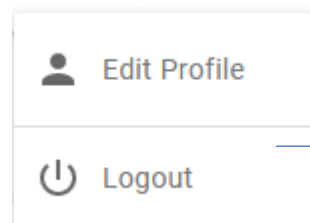
1.3   Logout

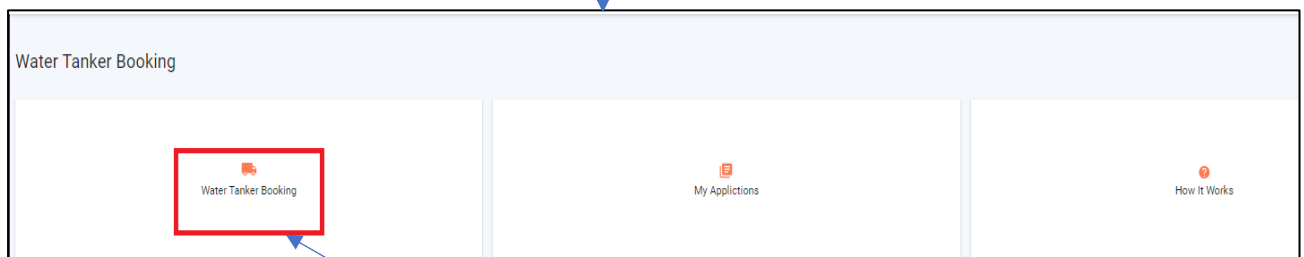Click on "LOGOUT" to logout of the application

2. Water Tanker Booking
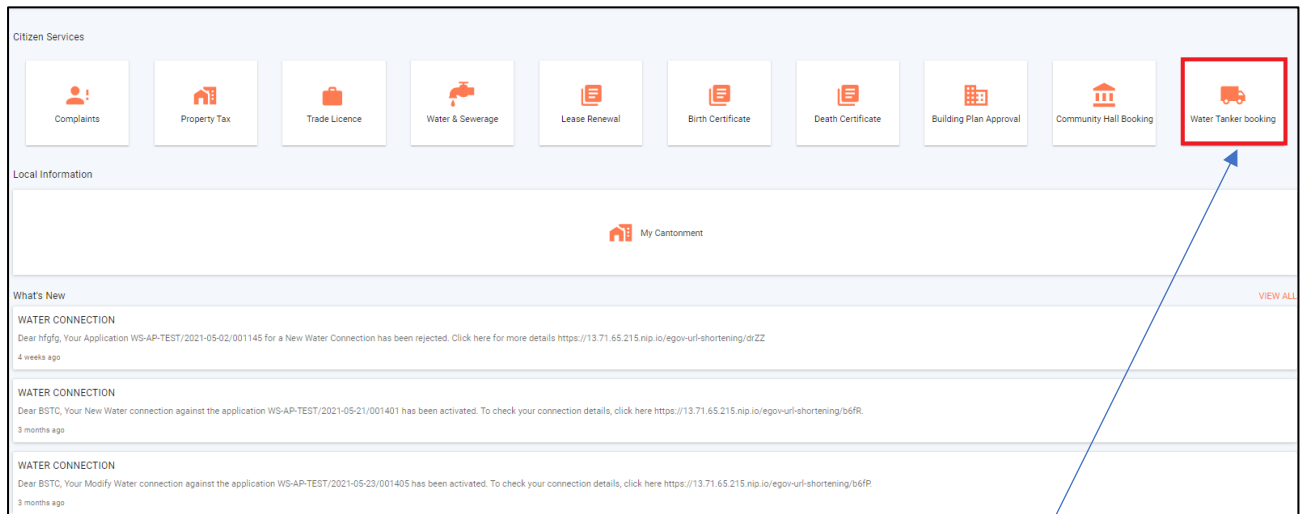
On the Landing page, click on "Water Tanker Booking" to proceed.

"Water Tanker Booking" screen is displayed.

"Click on Water Tanker Booking:

Water Tanker Booking Screen is displayed

2.1 Enter Consumer Details

Enter Consumer, Name, Mobile Number, email ID , Select Category, Enter Location Details: Property Location , Door/Building Number, Building Name, Street name, Mohalla, Pincode, landmark , Select Pin Location

2.2 Enter Water Requirement Details

Water Requirement

Date *
Enter date for which Water Tanker required

Requested From Time *
00:00

Water Type *
Enter WaterType

Purpose *
Enter Purpose

Quantity(In Liters) *
Enter required water Quantity in Liters

Time Duration
Enter Time Duration For which tanker required eg: 1hr, 2hr

Note:Presently available trankers with CB (Capacity in Ltr) :3000,5000

Available Tanker Capacity with CB will be displayed

Select date, Required Time; water Type Purpose, Quantity of water in litres, Duration,

2.3   Enter Bank Details

Enter the bank Details for refund purpose: Account No, IFSC Code and Account Holder Name

Bank Details

Account No *
34122222222

Repeat Account No *
34122222222

Account Holder Name *
bstc

IFSC Code *
SBIN0000963

Bank Name *
State Bank of India

Bank Branch Name *
JALAHALLI

Note: This is for refund purposes

SUBMIT >

After Entering Consumer details, Water requirement, Bank details: Click on SUBMIT button

Application Submitted Successfully Message is displayed along with Application Number

Water Tanker Booking   Application No. OBM-WTB-TEST-2021-08-17-000073

☁ DOWNLOAD   ｜ ▾   🖶 PRINT   ｜ ▾

✓ **Application Submitted Successfully**
A notification regarding Application Submission has been sent to applicant at registered Mobile No.

Application No.
OBM-WTB-TEST-2021-08-17-000073

Click on DOWNLOAD/PRINT Button to Download/Print Application

3.   My Application

Water Tanker Booking

🚚
Water Tanker Booking

📑
My Applictions

❓
How It Works

To view the status of his/her previous applications click on "My Applications":

My Applications

Application No.	OBM-WTB-TEST-2021-08-25-000208
Name	bstc
Date	31/8/2021
Status	Applied
VIEW DETAILS	

Application No.	OBM-WTB-TEST-2021-08-25-000207
Name	dfdf
Date	28/8/2021
Status	Applied
VIEW DETAILS	

Application No.	OBM-WTB-TEST-2021-08-25-000206
Name	dfdf
Date	28/8/2021
Status	Applied
VIEW DETAILS	

3.1   View Details

Application No.	OBM-WTB-TEST-2021-08-17-000073
Name	BSTc
Date	28/8/2021
Status	Approved
VIEW DETAILS	

Click "View Details", to view the summary of the application.

Click "DOWNLOAD or PRINT": to download or Print the Application.

Water Tanker Booking Application No.: OBM-WTB-TEST-2021-08-17-000073

DOWNLOAD | **PRINT**

Task Status **VIEW HISTORY**

Date	Updated By	Status	Current Owner	Comments
17/08/2021	WT Approver	Approved	priyanka	approved

Document 1   VIEW

Tanker Details

Tanker Capacity	No Of Tankers	Driver Name	Driver Contact No
3000	1	TEST	8787870990

Consumer Details

Consumer Name	Mobile Number	Category
BSTc	9449810030	GENERAL

Location Details

Door/Building No	Building Name	Street Name	Mohalla
123	test	abc	PB_TESTING_REVENUE_LOC01001
Pincode	Landmark		
560013	abc		

Water Requirement

Date	Quantity(In Liters)	Purpose	Water Type
28-08-2021	1000	RELIGIOUS	DRINKING

Bank Details

TAKE ACTION

Click "View History", to view the History of Application.

3.2   Make Payment

Click "Pay", to proceed with making payment.

Payment Information Screen is displayed

Payment Information   Consumer Code OBM-WTB-TEST-2021-08-17-000073

Payment Collection Details

Fee Estimate   Total Amount
                                                                                                 ₹ 300

WTB_SEC_DEP   200
WTB_CHARGE   100

Total Amount   300

Payer Details
Paid By *   Payer Name *
Applicant   BSTc

Payer Mobile No. *
+91 | 9449810030

MAKE PAYMENT ▶

The Fee Estimate and Payer details is displayed to Citizen. Edit the Payer details if required

Once the fee is reviewed, the citizen can click on "Make Payment" for completing the payment. You will be redirected to the Online Transaction Gateway.

On successful payment you will be redirected to the following page.

Payment Information   Application No. OBM-WTB-TEST-2021-08-19-000137   DOWNLOAD | ▾   PRINT | ▾

✓ Payment has been paid successfully!
A notification regarding Payment Collection has been sent to the registered Mobile No. of the user/owner.

Payment Receipt No.
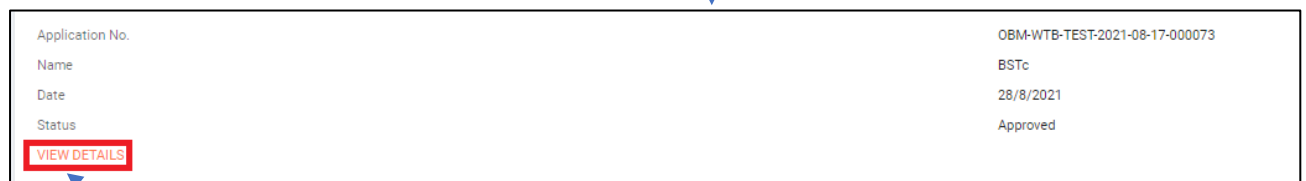OBM/WTP/TEST/2021/264760

3.3 Cancel Application

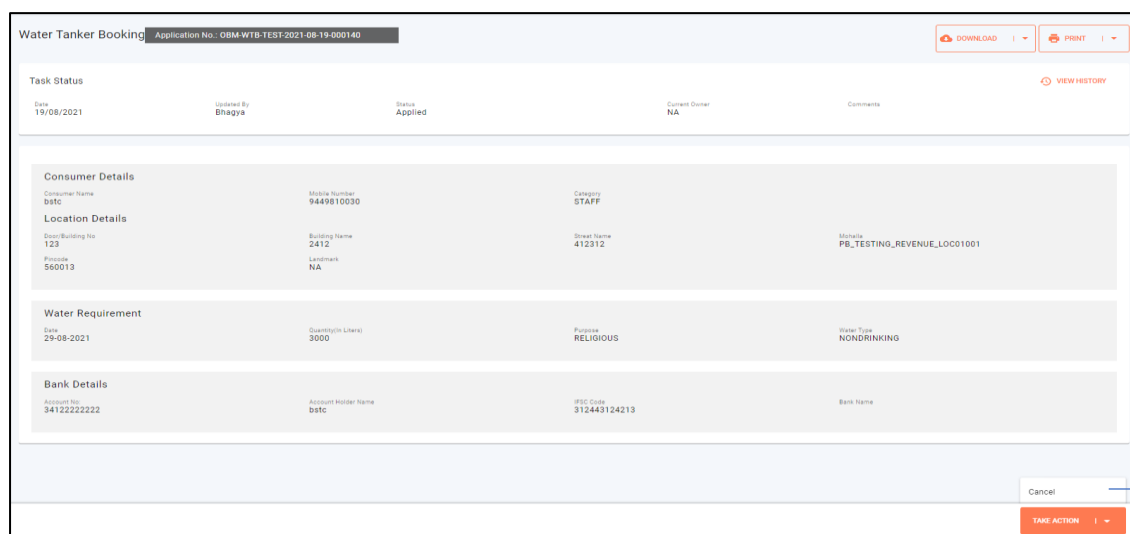## 3.3.1 Before Making Payment

Before Payment – If you are willing to cancel the application any time before payment:
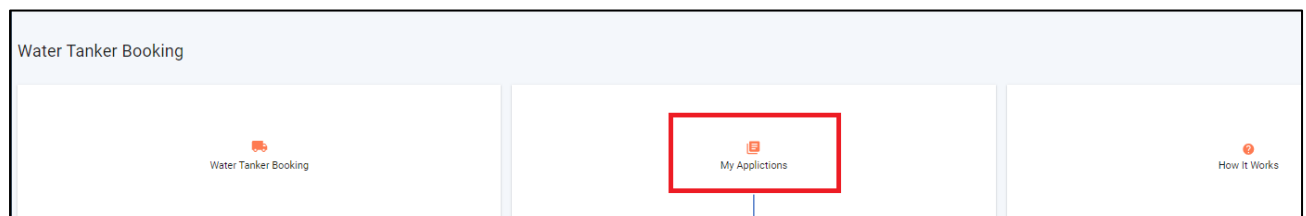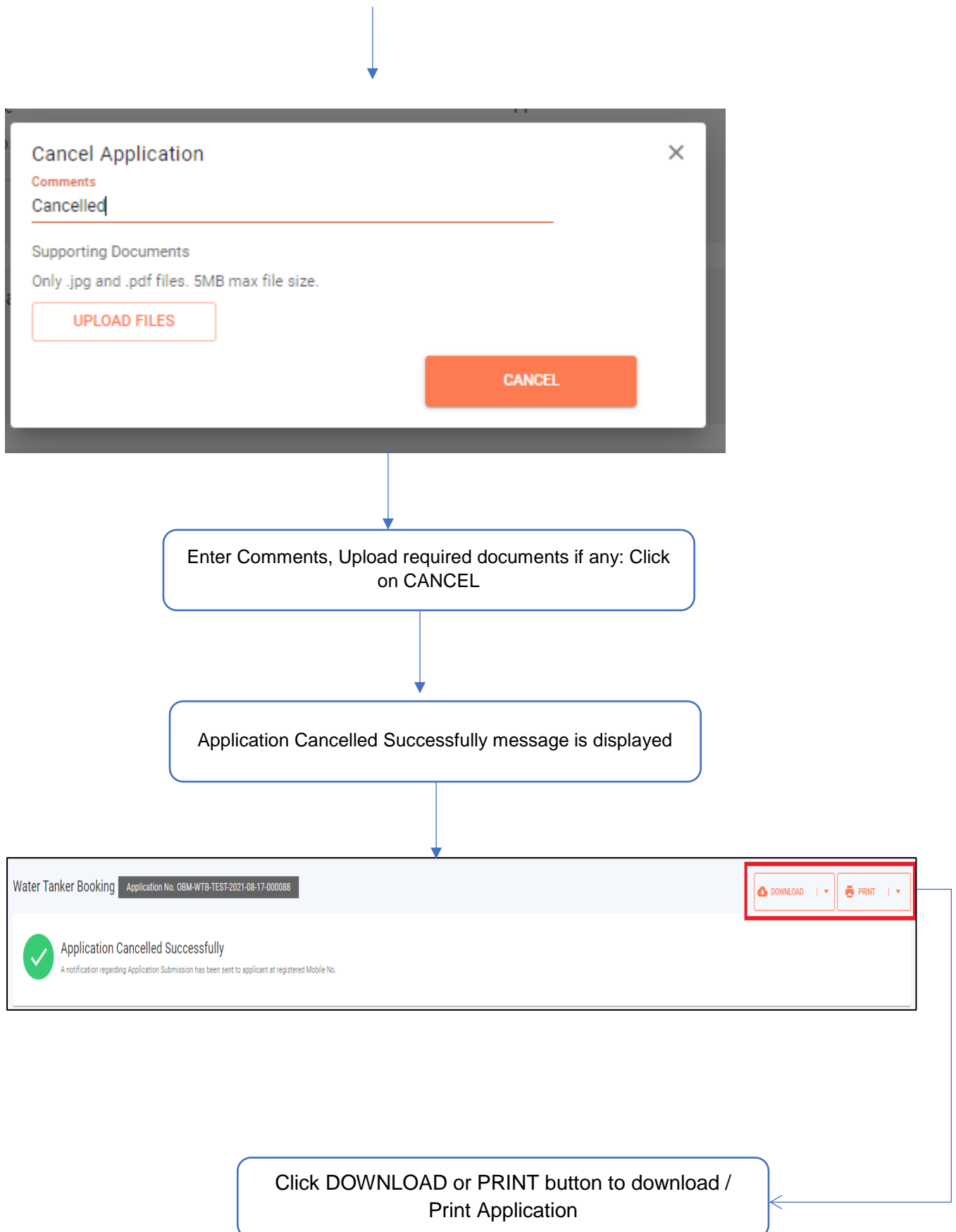

Click on "My Applications": My Application Screen is displayed

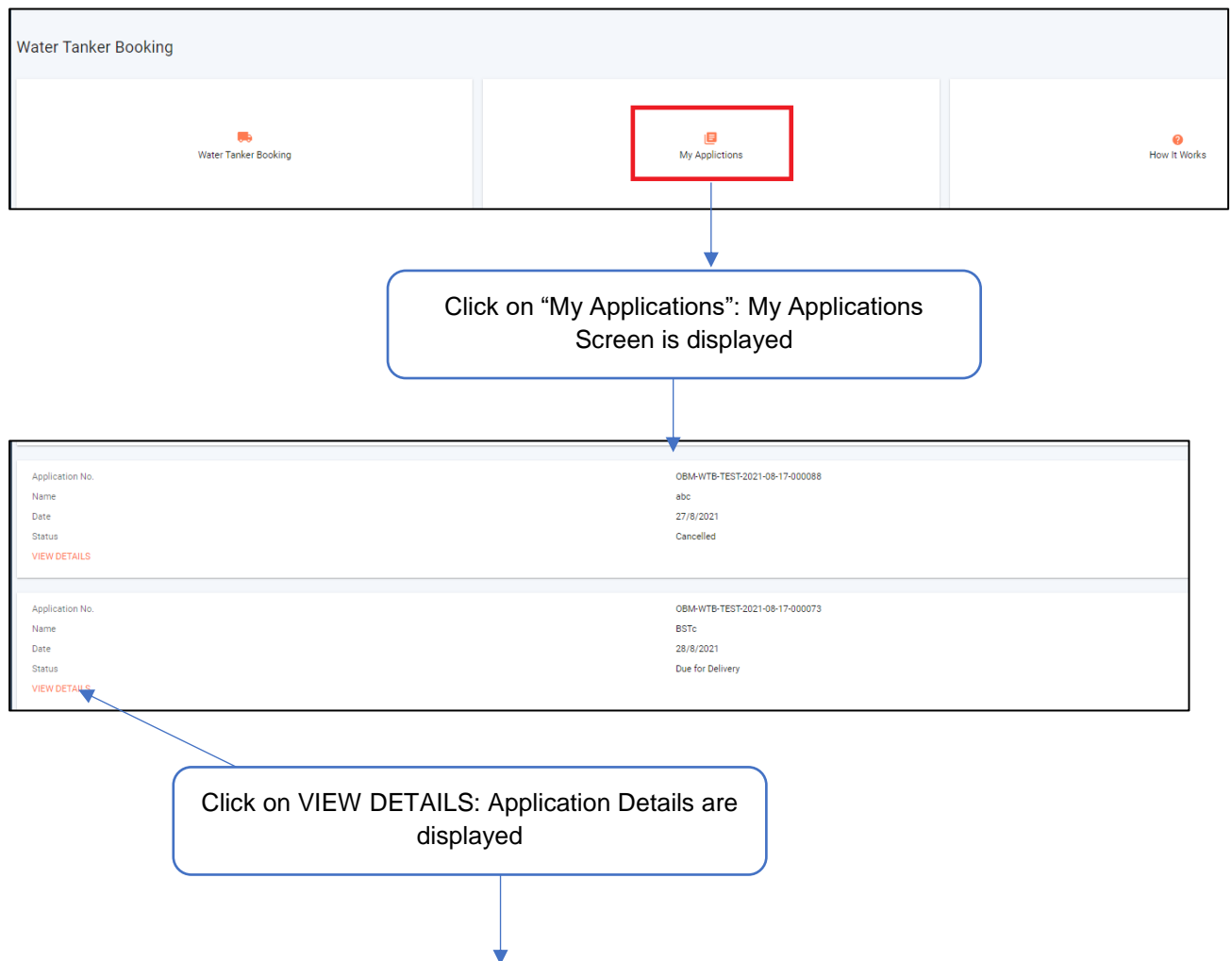Click "View Details", to view the summary of the application.

Click on CANCEL: Cancel Application Screen is displayed

Cancel Application

Comments

Cancelled

Supporting Documents

Only .jpg and .pdf files. 5MB max file size.

UPLOAD FILES

CANCEL

Enter Comments, Upload required documents if any: Click on CANCEL

Application Cancelled Successfully message is displayed

Water Tanker Booking   Application No. OBM-WTB-TEST-2021-08-17-000088   DOWNLOAD | ▼   PRINT | ▼

✓ **Application Cancelled Successfully**
A notification regarding Application Submission has been sent to applicant at registered Mobile No.

Click DOWNLOAD or PRINT button to download / Print Application

3.3.2 After making Payment: Cancel Request

After Payment: If you have made payment, and now you are willing to cancel the application, you can send a request for cancellation. The Approver shall refund if refund is applicable or Cancel.

Water Tanker Booking

Water Tanker Booking	My Applictions	How It Works

Click on "My Applications": My Applications Screen is displayed

Application No.	OBM-WTB-TEST-2021-08-17-000088
Name	abc
Date	27/8/2021
Status	Cancelled
VIEW DETAILS	

Application No.	OBM-WTB-TEST-2021-08-17-000073
Name	BSTc
Date	28/8/2021
Status	Due for Delivery
VIEW DETAILS	

Click on VIEW DETAILS: Application Details are displayed

Click on Cancel Request: Cancel Request screen is displayed

Enter Comments, Upload required documents if any: Click on Request Tanker Cancel

Application Cancelled Successfully message is displayed

Water Tanker Booking   Application No. OBM-WTB-TEST-2021-08-17-000073   ⬤ DOWNLOAD | ▾   🖨 PRINT | ▾

✅ **Tanker Booking Cancel Request Submitted successfully**
A notification regarding Application Submission has been sent to applicant at registered Mobile No.

Application No.
OBM-WTB-TEST-2021-08-17-000073

The paid amount shall be refunded

4. How it works?

Water Tanker Booking

🚚 Water Tanker Booking

📄 My Applictions

❓ How It Works

To view the user manual, click on "How it works?" option.

******************************END OF DOCUMENT******************************