Technical Integration Manual



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Introduction

Congratulations for choosing MundiPagg, a company founded to fulfill a market in constant evolution and to deliver excellence through a structure with high technological and human standards. With an efficient, highly experienced and very dedicated team, we offer an intelligent and flexible platform that adapts to different needs and behaviors and constitutes the best solution for Online Payment Methods in Brazil.

With our service you will guarantee the best possible results to your company. As of now you will have access to all the know-how and support necessary to create a payment environment totally focused on converting the highest number possible of transactions. You will be able to do much more than regular transactions. Our services of Credit Card Reconciliation, Recurrence and Online Refund automatize processes that would be expensive and time-consuming if done manually. The effect is cost and time reduction for your business.

When hiring MundiPagg you become partner of a company committed to its values, such as Knowledge, Integrity and Passion that are the basis of all our efforts. Those are aimed to our Goal of "Offering high-end services with the best sales conversion rate of the online payments market that allow our clients to keep focused on their core business". We want to become the biggest and best online payments company in Latin America till the year 2015.

2 Glossary

2.1 Authorize

The "Authorize" is the first step in every boleto, debit or credit card sale. For boleto orders, the Authorize is going to generate the boleto, and MundiPagg will send back to the establishment the URL and the number of the slip. In the case of orders paid with credit card, the Authorize consists in the data validation from the Acquirer. In case of any limitation, for instance Inventory, the card's limit can be reserved for up to five days (or period authorized by the Acquirer), during which the Capture has to be done. After that period the limit will be released back to the card's owner.

2.1.2 Authorize with Credit card and Boleto

MundiPagg's plataform offers the option to create an order with more than one payment method.

2.2 **Capture**

Capture is the confirmation by the Acquirer of a transaction that has been previously authorized. The Capture can only be done after the authorization.

2.2.1 Instant capture

Instant capture realizes authorization and capture with just a call to service. The capture process occurs simultaneously.

2.2.2 Manual Capture

The transaction will be authorized and the request will be pending for capture. The capture can be performed within five days after transaction authorization.

2.2.3 Capture With Delay

The Capture with Delay is a function which the transaction is authorized and the Capture is done automatically after a designated period. On this kind of operation it's possible to specify the exact period before capturing the value. This is usually used by companies that have some sort of procedure to be made before confirming the capture, like Fraud Analysis. If the company decides not to confirm the transaction they can cancel the previously authorized transaction. The specific configuration for Capture with Delay are in lines 32 and 35, where it is specified the type of operation and the delay period, respectively.

2.3 Void

Void is a way to undo a credit card transaction even if it has been already captured. In the case of only authorized transactions, the cancelling can be done up till five consecutive days. After that period the Acquirer itself cancels the authorization automatically, releasing the limit to the card's holder. If the transaction has already been captured the cancelling can be done until 23h59 on the current day. After that it's necessary to do a Refund.

2.3 Recurrence

Recurrence is a charging transaction that has been repeated in predetermined intervals. This feature is designed for stores that wish to perform as monthly charges or subscriptions.

3 How To

The object that represents a request is CreateOrderRequest, so to send one or more transactions that will fill the object and properties CreateOrderRequest ,CreditCardTransactionCollection, BoletoTransactionCollection.

- ✓ CreateOrder
- ✓ CreateOrderResponse

3.1 Credit card order with instant capture

To realize a transaction with Credit Card is necessary to send the object through the object CreditCardTransaction CreateOrder sending filled in field CreditCardOperationEnum = AuthAndCapture.

- ✓ <u>CreditCardTransaction</u>
- ✓ CreditCardTransactionResult
- ✓ CreateOrder
- ✓ CreateOrderResponse

3.2 Order with capture With Delay

To send a transaction with a credit card is necessary to inform the time which should be completed, to capture in minutes "CaptureDelayInMinutes" and the information "AuthAndCaptureWithDelay" the field "CreditCardOperationEnum" object CreditCardTransaction through CreateOrder.

- ✓ CreateOrder
- ✓ CreateOrderResponse
- ✓ CreditCardTransaction
- ✓ CreditCardTransactionResult

3.3 Order with more than one Credit Card.

Nowadays, is very common for a person to have more than one credit card. The market knows this as a fact and it is trying to explore it the best way possible, hence one of the biggest trends being Multi-Method payments. For example a product sold for R\$2.300,00, the buyer has a limit of R\$2.000,00 in one card and

R\$1.000,00 in another. With MundiPagg's Multi-Method Payment available this client will be able to make the purchase.

- ✓ CreditCardTransaction
- ✓ CreditCardTransactionResult
- ✓ CreateOrder
- ✓ CreateOrderResponse

Order with one Credit Card and one Boleto

Besides the possibility of payment with more than one credit card, Mundipagg offers the option of orders with multiple payment method. This expands the possibilities for the shop and attracts more potential clients that were stuck with only one option for payment.

When allowing the combination of credit card and invoice payment, your reach will include people with lower income that have lower or compromised credit card limits.

- ✓ CreditCardTransaction
- ✓ CreditCardTransactionResult
- ✓ <u>BoletoTransaction</u>
- ✓ BoletoTransactionResult
- ✓ CreateOrder
- ✓ CreateOrderResponse

3.5 Recurrence Order

To realize a transaction of recurrence is necessary to send the object Recurrency with object the CreditCardTransaction CreateOrder. It's possible send an authorization the amount of \$ 1 OneDollarAuth to check the accuracy of credit card number that was send to schedule, reducing the possibility of recurrence does not occur with later success because the incorrect data.

- ✓ CreateOrder
- ✓ CreateOrderResponse
- ✓ CreditCardTransaction
- ✓ CreditCardTransactionResult
- ✓ Recurrency

3.6 Retries

Through the Retries option the company can specify how many times the platform can try to authorize the same order if it was denied the first time. This configuration should be send when creating the application, "Retries" in CreateOrder object.

- ✓ <u>CreateOrder</u>
- ✓ <u>CreateOrderResponse</u>
- ✓ <u>CreditCardTransaction</u>
- ✓ CreditCardTransactionResult

Capture with ManageOrder 3.7

In the case of capture the authorized transactions, must have been sent only the Order ID (OrderKey). Also, it has another possibility to capture an specific transaction. So, in this case it should be request ManageCreditCardTransaction with Transactionkey full field.

Voiding with ManagerOrder 3.8

To Void all the authorized transactions of the same OrderId, must have been sent only OrderKey. Or to void just only an specific transaction should be request ManageCreditCardTransaction.

- ✓ ManageOrderRequest
- ✓ ManageOrderResponse
- ✓ ManageCreditCardTransactionRequest
- ✓ CreditCardTransactionResult

3.9 Consulting with QueryOrder

Requesting this method it is necessary to send the Orderld. The return will be in XML format.

- ✓ QueryOrderRequest
- ✓ QueryOrderResponse
- ✓ OrderData
- ✓ CreditCardTransactionData
- ✓ BoletoTransactionData

3.10 Status Notification

To receive information about the transactions / orders update, please, send for MundiPagg Support team a URL able to receive XML with updates requests. This URL must respond "OK" in a string format.

*If you will use this functionality, let us know to available an example.

3.11 InstantBuy

To use InstantBuy save the field "InstantBuykey" that is returned inside the collection "CreditCardTransactionResult". Using this key it is possible process others transaction with same creditcard number.

Fields 4

CreateOrder				
Туре	Field	Description	Mandatory	
long	AmountInCents	Total amount of the order in cents Ex(R\$ 1,00 = 100).	All.	
long	AmountInCentsToConsiderPaid	Minimum amount in cents to be considered as paid, in case it's empty it will be considered the amount on field Amount	No mandatory.	
Collection of BoletoTransaction	BoletoTransactionCollection	Parameters sent in a Boleto's transaction	Boleto's Generation	
Buyer	<u>Buyer</u>	Buyer info.	No mandatory.	
Collection of	<u>CreditCardTransaction</u> Collection	Credit card data info.	Credit card	
CreditcardTransaction			Authorization	
CurrencyIsoEnum	<u>CurrencyIsoEnum</u>	Type of currency ISO	Automatic Capture.	
EmailUpdateToBuyerEnum	<u>EmailUpdateToBuyerEnum</u>	Field used to configure email sending to buyer according to the informed code.	No mandatory.	
Guid	MerchantKey	Store identification in Platform One.	All.	
string	OrderReference	Order identification in the client's system.	No mandatory.	
int	Retries	Number of retires to convert the transaction. (Default is the configuration of the store within Platform One).	No mandatory.	
Collection of ShoppingCart	<u>ShoppingCart</u>	Shopping Cart data.	No mandatory.	
Guid	RequestKey	Order identification within Platform One	No mandatory.	

	BuyerRequest				
Туре	Field	Description	Mandatory		
Colection of Address	BuyerAddressCollection	Buyer addresses list.	Boleto / Authorization		
Guid	BuyerKey	Store identification within Platform One.	No mandatory.		
string	BuyerReference	Buyer identification within the store.	No mandatory.		
DateTime	CreateDateInMerchant	Date of registration of the user in the store.	No mandatory.		
DateTime	LastBuyerUpdateInMerchant	Date of last update of the user in the store.	No mandatory.		
string	Email	Buyer's email.	Only obligatory if filed EmailUpdateTo Buyer is filled.		
string	FacebookId	Buyer identification on facebook.	No mandatory.		
GenderEnum	<u>GenderEnum</u>	Buyer gender.	No mandatory.		
string	IpAddress	Buyer IP.	No mandatory.		
string	Name	Buyer name.	No mandatory.		
PersonTypeEnum	<u>PersonTypeEnum</u>	Type of buyer.	No mandatory.		
string	TaxDocumentNumber	Document number.	Boleto / Invoice Authorization		
TaxDocumentTypeEnum	<u>TaxDocumentTypeEnum</u>	Buyer's type of document.	No mandatory.		
string	TwitterId	Buyer identification on twitter.	No mandatory.		
string	HomePhone	Buyer's home phone number (country code+area code+number).	No mandatory.		
string	WorkPhone	Buyer's commercial phone number (country code+area code+number).	No mandatory.		
string	MobilePhone	Buyer's cell phone number (country code+area code+number).	No mandatory.		

BuyerAddress			
Туре	Field	Description	Mandatory
string	City	City.	No mandatory
string	Complement	Complement.	No mandatory.
CountryEnum	<u>CountryEnum</u>	Country.	No mandatory.
string	District	District.	No mandatory.
string	Number	Number.	No mandatory.
string	State	State.	No mandatory.
string	Street	Street.	No mandatory.
string	ZipCode	Zip Code	No mandatory.
AddressTypeEnum	AddressTypeEnum	Address Type.	No mandatory.

ShoppingCart			
Туре	Field	Description	Mandatory
Int	FreightCostInCents	Delivery fee Amount	No mandatory.
Collection of ShoppingCartItem	<u>Item</u>	Shopping cart items.	No mandatory.

	ShoppingCartItem					
Type	Type Field Description		Mandatory			
string	ItemReference	Shopping cart item identification within store platform.	No mandatory.			
string	Description	Description.	No mandatory.			
string	Name	Name.	No mandatory.			
int	Quantity	Item quantity.	All.			
long	ong TotalCostInCents Purchase total Amount.		All.			
long	UnitCostInCents	Price per unit.	All.			

CreditCardTransaction			
Туре	Field	Description	Mandatory
Guid	InstantBuyKey	Buyer identification when purchasing with Instant Buy.	Only when using Instant Buy.
long	AmountInCents	Total Amount in cents to be charged on credit cards.	Mandatory.
long	lataAmountInCents	Total amount in cents for a "lata" transaction, (only for airlines).	No mandatory.
CreditCardBrandEnum	CreditCardBrandEnum	Credit Card brand (Ex: MasterCard, Visa, AMEX).	Mandatory.
int	CaptureDelayInMinutes	Time for capture the transaction in minutes.	No mandatory.
int	ExpMonth	Expiration month.	Mandatory.
int	ExpYear	Expiration year.	Mandatory.
string	HolderName	Card holder's name.	Mandatory.
int	InstallmentCount	Number of Installments.	Mandatory.
string	CreditCardNumber	Card number.	Mandatory.
int PaymentMethodCode Send empty for transactions in production environment and "2" for the test environment.		Mandatory.	
Recurrency	Recurrency	Recurrence configuration.	Just in recurrences

string	SecurityCode	Card's security code	Mandatory.
CreditCardOperationEnum	CreditCardOperationEnum	Total amount of the operation.	No mandatory.
Guid	ThirdPartyMerchantKey	Used for transaction spliu.	No mandatory.
String	TransactionReference	Transaction identification on the client's system.	No mandatory.

	BoletoTransaction				
Туре	Field	Description	Mandatory		
long	AmountInCents	Total amount of the invoice.	All		
string	Instructions	Bank slip/invoice instructions.	No mandatory.		
string	NossoNumero	Bank slip/invoice identification number.	All		
int	DaysToAddInBoletoExpirationDate	Days till expiration date.	No mandatory.		
string TransactionReference Transaction identification on the client's system. All		All			
Bank	BankNumber	Bank code (Ex:Itau,Santander,Bradesco).	All		

	Recurrency			
Туре	Field	Description	Required	
DateTime	DateToStartBilling	Date to start billing.	No mandatory.	
int	Recurrences	Number of recurrences.	No mandatory.	
Bool	OneDollarAuth	If the merchant send true or send empty, will be a test transaction to ensure the accuracy of the data card. PS: The transaction will not be captured.	No mandatory.	
Int	Interval	Number of intervals (Ex:1 x monthly)	All	
FrequencyEnum FrequencyEnum Type of frequency (ex: every 6 months). No mandatory.		No mandatory.		

CreateOrderResponse				
Туре	Field	Description		
Collection of	BoletoTransactionResultCollection	List of BoletosResponse that contains all		
BoletoTransactionResult		final status of bank slips solicited on		
		Request.		
Guid	BuyerKey	Buyer identification within Platform		
		One.		
Collection of	<u>CreditCardTransactionResultCollection</u>	List of CreditCardTransactionResult that		
CreditCardTransactionResult		contains all final status of transactions		
		solicited on Request.		
Guid	MerchantKey	Store identification on Platform One.		
int	MundiPaggTimeinMilliSeconds	Time for processing on Platform One.		

Guid	OrderKey	Order identification on Plataform One
string	OrderReference	Order identification on the client's
		system.
OrderStatusEnum	OrderStatusEnum	Order status on Platform One.
Guid	RequestKey	Order identification within Platform
		One.
string	Version	Version of MundiPagg's service where
		the communication occurred.

	ErrorReport	
Туре	Field	Description
string	Category	Identifies the kind of error.
Coleção de ErorItem	<u>ErrorItemCollection</u>	Collection of ErrorItem.

	Erroritem	
Туре	Field	Description
int	ErrorCode	Error identification. 400 - Dado inválido informado para o contrato do serviço.("unvalid data informed to the service contract") 500 - Erro inesperado. ("unexpected error")
string	ErrorField	Error Field.
string	Description	Description of error.
Enum	SeverityCodeEnum.	SeverityCodeEnum.

CreditCardTransactionResult			
Type Field Description			
string	AcquirerAuthorizationCode	Authorization code from the Acquirer	
string	AcquirerMessage	Acquirer Message.	
string	AcquirerReturnCode	Returned code.	
long	AcquirerTimeInMilliSeconds	Acquirer process time.	
long	AmountInCents	Total amount in cents.	
long	AuthorizedAmountInCents	Amount authorized in cents.	
long	CapturedAmountInCents	Amount captured in cents.	
long	RefundedAmountInCents	Amount refunded in cents.	
long	VoidedAmountInCents	Amount voided in cents.	
string	CreditCardNumber	Credit card number.	
CreditCardOperationEnum	<u>CreditCardOperationEnum</u>	Amount of transaction.	
CreditCardTransactionStatusEnum	<u>CreditCardTransactionStatusEnum</u>	Field that informs the status of the credit card	
		transaction on Platform One.	
DateTime	DueDate	Date that the transaction will be executed.	

Guid	InstantBuyKey	Credit Card identification on platform One.
OriginalAcquirerReturn	OriginalAcquirerReturnCollection	Return information from the Acquirer.
	(see below OriginalAcquirerReturn)	
string	TransactionIdentifier	Identification of the order in the acquirer. Eg: TID -
		Cielo
String	UniqueSequentialNumber	Unique sequential number. Identifies the order in
		the acquirer.
string	CustomStatus	Customized code to be used by the store.
Guid	TransactionKey	ID transaction.
Bool	Success	Transaction OK.
String	TransactionReference	Store identification
long	AutorizedAmount	Amount authorized .
long	RefundedAmount	Amount refunded .
long	CapturedAmount	Amount captured .

BoletoTransactionResult			
Туре	Field Description		
long	AmountPaidInCents	Total amount to be paid in cents.	
string	BarCode	Bank clip/invoice number (for payment).	
BoletoTransactionStatusEnum	<u>BoletoTransactionStatusEnum</u>	Bank slip/invoice status on Platform One.	
string	BoletoUrl	Bank slip/invoice URL	
string	NossoNumero	Bank slip/invoice URL identification number.	
Guid	TransactionKey	Transaction identification on platform One.	
string	CustomStatus	Customized code to be used by the store.	
string	TransactionReference	Transaction identification on the client's system.	

OriginalAcquirerReturn			
Type Field Description			
Key	Key	Acquirer identification key.	
Values	Values	Value received by the Acquirer according to the key.	

ManageOrderRequest				
Туре	Field	Description	Mandatory	
Guid	MerchantKey	ID store.	All.	
Guid	OrderKey	Order ID.	All.	
Guid	RequestKey	RequestKey.	No mandatory.	
ManageOrderOperationEnum	<u>ManageOrderOperationEnum</u>	Kind of operation.	All.	
string	OrderReference	Order Reference.	No mandatory.	

string	Version	Service version.	No mandatory.
Coleção de ManageCreditCardTransactionReq uest	ManageCreditCardTransactionCollection	Collection of Manager credit card. See Table ManageCreditCardTransacti onRequest.	In case of capture is mandatory.

ManageOrderResponse				
Type Field		Description		
Coleção de CreditCardTransactionResult	CreditCardTransactionResultCollection	Colection of CreditCardTransactionResult.		
Coleção de BoletoTransactionResult	BoletoTransactionResultCollection (see BoletoTransactionResult)	Collection of BoletosTransactionResult.		
MundiPaggSuggestion	MundiPaggSuggestion	To use in the future.		
ErrorReport	<u>ErrorReport</u>	Error Report.		
Guid	RequestKey	Request identification.		
string	OrderReference	Order ID.		
Bool	Success	Authorization success.		
ManageOrderOperationEnum	<u>ManageOrderOperationEnum</u>	Kind of operation.		
int	MundiPaggTimeInMilliseconds	Acquirer process time.		
OrderStatusEnum	<u>OrderStatusEnum</u>	Status of transaction.		

ManageCreditCardTransactionRequest			
Type Field Description Mandatory			
Guid	TransactionKey	Order ID.	All.
string	TransactionReference	Transaction Reference.	No mandatory.
long	AmountInCents	Amount the transaction is cents.	No mandatory.

QueryOrderRequest				
Type Field Description Mandatory				
Guid	MerchantKey	Store ID.	All.	
Guid	Guid OrderKey Order ID. No mandatory.		No mandatory.	
Guid	Guid RequestKey Request identification. No mandatory.		No mandatory.	
string	string OrderReference Order Reference. No mandatory.		No mandatory.	
string	Version	MundiPagg service version.	No mandatory.	

QueryOrderResponse			
Туре	Field	Description	
Collection of OrderData	OrderDataCollection.	OrderDataCollection. See table OrderData .	
MundiPaggSuggestion	MundiPaggSuggestion	To use in the future.	

ErrorReport	<u>ErrorReport</u>	Error Report.
long	MundiPaggTimeInMilliseconds	Time process.
bool	Success	Authorization success.
Guid	RequestKey	Request key.
int	OrderDataCount	Order data count.

OrderData			
Туре	Field	Description	
Coleção CreditCardTransactionData	CreditCardTransactionDataCollection	Data from credit card transaction.	
Coleção BoletoTransactionData	BoletoTransactionDataCollection	Data from boleto transaction.	
Datetime	CreateDate	Order Id date.	
string	OrderReference	OrderReference.	
Guid	OrderKey	Order Key.	
OrderStatusEnum	<u>OrderStatusEnum</u>	Status of transaction.	

CreditCardTransactionData		
Туре	Field	Description
CreditCardTransactionStatusEnum	<u>CreditCardTransactionStatusEnum</u>	Status of transaction.
Guid	InstantBuyKey	Instant buy key
Guid	TransactionKey	Order ID.
string	TransactionIdentifier	Identification of the order in the acquirer.
string	AcquirerAuthorizationCode	Authorization code.
string	UniqueSequentialNumber	Identifies the order in the acquirer
long	AmountInCents	Amount the transaction.
long	AuthorizedAmountInCents	Amount authorized in cents.
long	CapturedAmountInCents	Amount captured in cents.
long	RefundedAmountInCents	Amount Refunded in cents.
long	VoidedAmountInCents	Amount voided in cents.
DateTime	DueDate	Time process.
string	CustomStatus	Customized status.
string	CreditCardNumber	Credit card number.
string	TransactionReference	Transaction reference.
DateTime	CreateDate	Date that transaction was made.
string	AcquirerName	Acquirer name.
bool	IsReccurency	Recurrency information.
int	InstallmentCount	Number of installments.
CreditCardBrandEnum	CreditCardBrandEnum	Credut card brand.

BoletoTransactionData		
Туре	Field	Description
string	BoletoUrl	Boleto Url.

string	Barcode	Barcode
BoletoTransactionStatusEnum	<u>BoletoTransactionStatusEnum</u>	Boleto status.
Guid	TransactionKey	Transaction Key.
long	AmountInCents	Transaction amount in cents.
string	CustomStatus	Custom Status
string	NossoNumero	Id number, just for boleto.
string	TransactionReference	Transaction reference.
DateTime	ExpirationDate	Expiration date.
string	BankNumber	Bank number.
long	AmountPaidInCents	Amount paid in cents.
DateTime	CreateDate	Date that the transaction was made.

Table 1 - CreditCardOperationEnum		
Name		
AuthOnly		
AuthAndCapture		
AuthAndCaptureWithDelay		

Table 2 - EmailUpdateToBuyerEnum
Name
Yes
No
YesIfAuthorized
YeslfNotAuthorized

Table 3 - CurrencylsoEnum
Name
ARS
BOB
BRL
CLP
COP
MXN
PYG
UYU
EUR
USD

Table 4 - PersonTypeEnum	
Name	

Company		
Person		

Table 5 - TaxDocumentTypeEnum
Name
CPF
CNPJ

Table 6 - GenderEnum	
	Name
M	
F	

Table 7 - CreditCardBrandEnum
Name
Visa
Mastercard
Hipercard
Amex
Diners
Elo

Table 8 - FrequencyEnum
Name
Weekly
Monthly
Yearly

Table 9 - BoletoTransactionStatusEnum
Name
Generated
Viewed
UnderPaid
OverPaid
Paid
Voided
WithError

Table 10 - CreditCardTransactionStatusEnum
Name
AuthorizedPendingCapture
NotAuthorized
ChargebackPreview
RefundPreview
DepositPreview
Captured
PartialCapture
Refunded
Voided
Deposited
OpenedPendindAuth
Chargedback
WithError
Invalid
PendingVoid
PartialAuthorize
PartialRefund

Table 11 - OrderStatusEnum
Name
Opened
Closed
Paid
Overpaid
Canceled
PartialPaid

Table 12 - CountryEnum
Name
Brazil
USA
Argentina
Bolivia
Chile
Colombia
Uruguay
Mexico

Paraguay

Table 13 - AddressTypeEnum
Name
Billing
Shipping
Comercial
Residential

Table 14 – SeverityCodeEnum		
Name	Description	
Error	The request wasn't prcessed.	
Warning	The request was processed, but one or more data were sent incorrectly and "Service One" changed them to accomplish the conversion transaction.	

Table 15 - Category			
Name	Description		
RequestError	Invalid data for the service.		
ThirdPartyError	Third party error.		
SystemError	Unexpected error;		

Table 16 - ManageOrderOperationEnum
Name
Undefined
Capture
Void