

BRUNO E. MARCENARO

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EDUCATION

Montgomery College, A.A. Communication

Graduated May 2019

CERTIFICATION

Digital Marketing Certificate
Peruvian Institute of Marketing

February 2021

EMPLOYMENT

Pearl Dive Oyster Palace – Washington, DC

June 2016 – February 2020

Assistant Manager

- Carried out all managerial functions at restaurant chosen for Michelin Guide 2017-2019 as one of the Bib Gourmand restaurants that excel in service and food
- Oversaw both front and back of house to ensure exemplary service and full production run of restaurant
- Managed over 40+ employee schedules to delegate responsibility for shifts and private functions
- Met weekly with head chef, owners, beverage director, and managers to assess sales goals and future targets
- Worked with vendors from over 10 suppliers to keep the restaurant well stocked and equipped for all consumer needs

Tico Restaurant – Washington, DC

March 2016– May 2017

Head Bartender

- Director of beverage operations
- Led and directed team members on effective methods, operations and procedures to run a profitable, successful bar
- Actively participated in ongoing customer service programs to build sales and rapport in the community
- Completed regular bar inventories and controlled distribution of product to various bars
- Researched and developed complex high-end cocktails

Barcelona Wine Bar – Washington, DC

April 2015 – February 2016

Bartender

- Provided fine dining dinner service to guests as well as providing wide knowledge of the drink and dinner menu
- Gained an in-depth knowledge of mixing and serving drinks
- Responsible for maintaining a high level of service standards measured by daily customer reviews

SPECIAL SKILLS AND INTERESTS

- Bilingual in English and Spanish
- Proficient in Microsoft Office; Adobe Creative Cloud
- Traveling; reading; running; arts; and music