

SC Phase 5 : Customer Feedback

It is now time to implement a customer feedback feature. You want to allow customers to write comments about the items they purchase. An administrator will be responsible for maintaining the comment list. Currently all users of your site will see the approved comments because there are no administrators defined for the system yet (this is coming soon).

The list below outlines the changes/updates that your boss would like you to make to the site.

- Create an interface to allow customers to write comments about what they liked, or did not like, about your products. Once the data has been entered you will store the information in an XML file. Don't forget to store information pertaining to the product they are commenting about.
- Give the administrator the option to approve, or not, the comments. If the comment is inappropriate, do not remove the feedback from the xml file, just flag it as rejected. The administrator may, at a later date, want to review all the comments, accepted and rejected. Display enough information that the administrator will know which item has the comment associated with it.
- Update the showitem page to allow customers to see the approved comments.
- Add options to your menu/navigation to allow your new features to be accessed.
- Make sure that the new pages you create use the same design features as the previous pages.

NOTES:

As in the previous exercises create new files where necessary (using the same coding style as the other files in the site).

See "Shopping Cart Grade Sheet" for marking scheme used for all phases of the application.