

# Ben Clarke

143 Londonderry Lane,  
Warley, West Midlands,  
B67 7EL

M 07476440096

[ben@uplifting-media.co.uk](mailto:ben@uplifting-media.co.uk)  
(freelance email)

## Profile

I am 19 years of age, I am currently looking for a job within the website development industry and I would welcome the chance for you (the employer) to review this CV.

I started creating websites or rather learning how they work in 2008 after I just felt that it was something that I was interested and therefore started learning what I can, so that's exactly what I did I started off with HTML and CSS to begin with and I really enjoyed learning it, I researched on new techniques/methods etc. I started to find free templates online and downloaded them to learn more, I would open them up dreamweaver and take bits of code out to see what it did and why, I did this for a while. I got really involved with IT whilst at school and got to know my teachers well, so as the years passed, I started to focus on IT more than web but still try and do both, so I decided to take a level 2 BTEC Diploma whilst at school to further my education in IT and web, I passed with flying colours but I didn't want to stop there I went on to do another diploma this time Level 3 at South and City College Birmingham after this I went on to do a Graphic and Web Diploma at clevercherry which are based in the Jewellery Quarter.

I then, after the diploma at clevercherry, got a job at Succeed, which are again based in the jewellery quarter and I have been there until late February 2015 to where I was made redundant.

## Experience

– August 2014 - February 2015 -Reason- Redundant

Where: Succeed Ltd. | Job Title: IT Support Assistant

Main Roles: My main role within the company was to quite simply keep all members of staff happy, whenever there was an IT issue I was the first to be called whether that would be a simple wireless issue to a off-site issue, I was also given the roles to add/change/delete members of staff/students from the main login server that handled all of the network logins, I was also in-charge of updating the inventory sheets, changing printer toner/inks, wireless issues, login issues, general IT issues, monitoring computer screens of students, re-building laptops/PC's etc.

In Summary I did a bit of everything an IT Support Assistant is suppose to do, the jobs that I was trusted to do anyway.

## Education

-September 2006 - July 2011 - Hagley Roman Catholic High School -

English (Media Studies) - Grade C

English (Literature) - Grade D

Functional Skills English Level 2 - Grade PASS

Functional Skills I.C.T Level 2 - Grade PASS  
Functional Skills Maths Level 2 - Grade PASS  
Adult English Level 2 - Grade Pass  
BTEC I.T Diploma Level 2 - Grades five B's, two C's however overall is a grade C  
Information Technology - Grade C

South and City College Birmingham -  
- September 2011 - June 2013 - Edexcel BTEC Level 3 Extended Diploma in IT  
(Networking and Systems Support) (QCF) - Grades - DMM (Distinction Merit Merit)

clevercherry ltd. -  
- July 2013 - August 2014 - clevercherry Level 3 - IT Software Web & Telecoms  
Professionals -

Grades - First Year = PASS (First Year was PASS or FAIL)  
Second Year = MM (Merit Merit)

## Skills

The skills that I believe help me not only do my job to the best of my ability (whatever job this maybe) and make me an overall positive and enthusiastic person are the following...

I believe that I have good practical skills with mainly doing jobs and courses within the IT Industry I believe that I am a dab hand at fixing/resolve mostly any computer related issue, and even if I do get a bit stuck I shall always research why and what is causing it and also find a solution of course (this includes all cases not just IT), I do believe that I am also reliable, I give every job/task I do 110% and to the best of my ability.

I am also a hard worker like I said in the above, I give every job/task 110% even if I don't what to do I shall always try and find a solution and get the job done, along with this I shall also try and figure out the reason why it occurred and what happens when it does occur, I am also a good communicator both verbally and online, what I mean by this is that I can word sentences quite well I think, especially in emails, working well in groups is a must and I believe that this skill is a key and must have for anyone to have, I am not afraid to voice my own opinion and tell it how is.

Website development is my forte, I love been able to learn new languages, and being a unicorn (someone that can go from start to finish on a design, all the way from designing to a live product) I know HTML5, CSS3 and a very basic JS however I am always eager to learn, using treehouse and onemonthedu as a way of doing this. I have recently started learning Ruby On Rails which I very much enjoy learning and coding, my best language mix has to be HTML5, CSS3, Ruby/Ruby On Rails, for development I use either Sublime Text 2 or Adobe Brackets.

I have a good understanding of Adobe products, however the main program I use is Photoshop for my UI/UX work for clients website designs. I have recently moved onto Pixelmator but Photoshop is still something that I can use very well. Finally I would like to state that I have a wide knowledge of Apple Products and functionality of there products, I

have to admit that I am an Apple fanboy, I am always up to date on there products and I never miss a conference.

## References

Ian Allen - Still awaiting reference

## Please Note:

I have a disability called cerebral palsy and I am also partially sighted, however as you can see from the references (still waiting) it might take me a slower than the average person and doing tasks, however you will be able to also note and see that this has not stopped me from doing my job to the best of my ability.