

BENJAMIN C. GOLOMBEK

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PROFESSIONAL EXPERIENCE

Zenefits, San Francisco, CA June 2016—Present

Product Quality Engineer

- Co-founded and staffed Zenefits' engineering QA team, which oversaw the design, development and release of over 400 software updates to a platform of 26 products
- Led (as PM) Carrier Scraping Commission Generator project, reducing daily Finance team tasks by 80%
- Led (as PM) QABot Automation project, cutting manual workflow for QA & partnering teams by 95%
- Established engineering department's first systematic testing schedule & partnered with principal software developers/PMs to embed it within the product agile, reducing total critical code issues by 75% over 5 months
- Authored 100+ code changes to product repositories, including code fixes & automated Selenium tests

Technical: Python/Django, HTML, CSS, JS/Ember, VirtualBox, Selenium, Docker, Vagrant, Postman, Xcode

Zenefits, San Francisco, CA June 2015—May 2016

Product Operations Analyst (Life & Disability Specialist)

- Led (as APM) the Signature Request Feature project, working with Design, Software Engineering and Compliance teams to remove product blockage for 57% of Life & Disability clients
- Created and implemented a cross-department ticketing system that generated data analytics for the Life & Disability product, driving the FY2017 Product Roadmap and raising Ops efficiency by 40% over 3 months
- Built process workflows for handling Zenefits' Life & Disability insurance enrollment operations as the company scaled faster than any other SaaS company had to-date

Principal Financial Group, Wilmington, DE March 2015—May 2015

Wealth Management Intern

- Assisted in the onboarding of a Producer that handles over \$200 million in assets

FOX Networks Group, Philadelphia, PA September 2014—December 2014

Network Intern, WTXF

- Independently budgeted, researched, developed and implemented Sales promotional project for VP/General Sales Manager that increased revenue from 32 small and mid-sized businesses

20th Century FOX Television, Los Angeles, CA June 2014—August 2014

Research & Marketing Intern

- Worked with VPs of Marketing and Research to identify key target market segments and develop strategic product differentiation and placement solutions

EDUCATION & EXTRACURRICULARS

University of Pennsylvania, Philadelphia, PA May 2015

Bachelor of Arts, *magna cum laude* with studies in Literature and STSC (Science, Technology & Society)

- GPA in Major: 3.77/4.00 · Cumulative: 3.63
- Achievements: Sigma Tau Delta International Honor Society; University of Pennsylvania Dean's List

Philomathean Society, University of Pennsylvania, Philadelphia, PA November 2013—May 2015

- Cabinet Member, Librarian, and Chair of the Committee for Music

ACTIVITIES & COMMUNITY ENGAGEMENT

- **2012-2013 PSAA Fellow** (Penn Sciences Across Ages) Taught introductory science to 3rd and 5th grade Philadelphia students; guest lectured on music and sound
- **ASAP Instructor** (After School Arts at Penn): Taught weekly arts classes to city students from 10 to 15 years of age
- **Panelist and guest speaker** for The University of Pennsylvania's Harrison College House and VERITAS