BENJAMIN C. GOLOMBEK

3576 17th Street, San Francisco CA 94110
(818) 437-8753 · bengo@sas.upenn.edu
bengolombek.me

PROFESSIONAL EXPERIENCE

Zenefits, San Francisco, CA   June 2016—Present
Technical QA, Engineering
- Co-founded and staffed Zenefits' engineering QA team, which oversaw the design, coding and release of over 300 software updates to a platform of 26 products
- Established engineering department's first systematic testing schedule & partnered with principal software developers/PMs to embed it within the product agile, reducing total critical code issues by 75% over 5 months
- Led (as PM) QABot Automation Project, cutting manual workflow for QA & partnering teams by 95%
- Authored 100+ code contributions to platform repositories, including code fixes, implementing Selenium-based automated test suites and merging/deploying integration branches to ec2 test environments
- Created Zenefits' first inter-department BugBash, injecting Ops & Support feedback into the Zenefits 2.0 release; successful implementation led executive leadership to use as standard protocol for major releases

Technical: Python/Django, JS/Ember, VirtualBox, Selenium, Docker, Functionize, Vagrant, Postman, Xcode

Zenefits, San Francisco, CA   June 2015—May 2016
Product Operations Analyst (Life & Disability Specialist)
- Built process workflows for handling Zenefits' Life & Disability insurance enrollment operations as the company scaled faster than any other SaaS company had to-date
- Created and implemented a cross-department ticketing system that allowed the Product Operations team to programmatically track and prioritize critical gaps in multi-team processes
- Proposed and co-designed a Signature Request Feature, working with the Product Management, Software Engineering and Compliance teams to remove product blockage for 57% of Life and Disability clients

Principal Financial Group, Wilmington, DE   March 2015—May 2015
Wealth Management Intern
- Assisted in the onboarding of a Producer that handles over $200 million in assets

FOX Networks Group, Philadelphia, PA   September 2014—December 2014
Network Intern, WTXF
- Independently budgeted, researched, developed and implemented Sales promotional project for VP/General Sales Manager that increased revenue from 32 small and mid-sized businesses

20th Century FOX Television, Los Angeles, CA   June 2014—August 2014
Research & Marketing Intern
- Worked with VPs of Marketing and Research to identify key target market segments and develop strategic product differentiation and placement solutions

EDUCATION & EXTRACURRICULARS

University of Pennsylvania, Philadelphia, PA   May 2015
Bachelor of Arts, *magna cum laude* with studies in Literature and STSC (Science, Technology & Society)
- GPA in Major: 3.77/4.00 · Cumulative: 3.63
- Achievements: Sigma Tau Delta International Honor Society; University of Pennsylvania Dean's List

Philomathean Society, University of Pennsylvania, Philadelphia, PA   November 2013—May 2015
- Cabinet Member, Librarian, and Chair of the Committee for Music

ACTIVITIES & COMMUNITY ENGAGEMENT

- **2012-2013 PSAA Fellow** (Penn Sciences Across Ages) Taught introductory science to 3rd and 5th grade Philadelphia students; guest lectured on music and sound
- **ASAP Instructor** (After School Arts at Penn)**:** Taught weekly arts classes to city students from 10 to 15 years of age
- **Panelist and guest speaker** for The University of Pennsylvania's Harrison College House and VERITAS