

# Ben Meeker

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I have been a working professional in the IT and Development space going on 5 years, and have held leadership positions at multiple jobs previously. I have experience managing and implementing a wide array of applications, ranging from infrastructure, to identity management, platform tools such as ServiceNow, email services and security, endpoint security, messaging services, and more. I pride myself in my ability to work well with everyone, despite the situation, and in my ability to find opportunities for efficiencies across the business, and capitalize on those opportunities to save money, and allow teams across the organization to be more effective.

## SKILLS

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- Negotiation
- Leadership
- Development
- Data Analysis
- Fast Learner
- Automation
- Ambitious
- Project Management
- Budget Management
- Team Leadership
- Identity and Access Management
- Conveniently Lucky
- Undying Optimist
- Communication

## TECHNICAL SKILLS

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- ServiceNow
- Okta
- Google Workspace
- AWS
- Cisco Meraki
- Active Directory
- Atlassian
- Kandji
- Terraform
- SQL
- Pulumi
- GoLang
- TypeScript
- CI/CD Pipelines
- Cloudflare

## EXPERIENCE

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Aptive Environmental, Provo, UT

Jan 2022 – Present

**Manager, Platform Engineering**

- Managed and implemented all corporate IT infrastructure and business applications, including but not limited to Atlassian, ServiceNow, Okta, Google Workspace, AWS resources, Active Directory, Cisco Meraki, and MDM services
- Implemented and managed asset management systems and processes for over 7500 assets, totaling over \$3.7 million
- Continually reduced software spend through contract negotiations and consolidation across the company, saving the company \$120k+ annually
- Matured business processes by introducing SSO and employee lifecycle management across the company, as well as passwordless authentication and access governance
- Installed network and training equipment in 60+ field offices, unifying our network and gaining visibility in remote offices, as well as enabling our employees to be more productive
- Managed cloud based infrastructure for IT functions, including Palo Alto and Active Directory instances
- Managed and carried out full network architecture and installation in a new campus totalling 130k+ sqft and a \$2 million budget
- Owned the architecture and implementation of cloud and on-prem infrastructure for a custom built internal platform. This involved managing a team of platform engineers and a budget of just under \$500k per year in infrastructure costs

**Namify**, Springville, UT

Aug 2021 – Jan 2022

**Systems Administrator**

- Responsible for all IT functions, from endpoints, software, and network, to cloud operations and security
- Implemented load balancing for web services
- Implemented new workflows and automations across the organization to increase efficiency
- On-prem server and data storage management
- Implemented backup and disaster recovery plans

## EDUCATION

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**Masters of Business Administration, Technology Management**

Anticipated Graduation, May 2028

Utah Valley University, Orem, Utah

**Bachelor of Science, Technology Management**

Anticipated Graduation, May 2027

Utah Valley University, Orem, Utah

**Associate of Science**

May 2019

Utah Valley University, Orem, Utah

## CERTIFICATIONS AND OTHER EXPERIENCE

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**Product Advisory Council Member - GenAI**

ServiceNow

**Certified Systems Administrator**

ServiceNow

**Certified Administrator**

Okta

**Certified Professional**

Okta