Ben Ngahere

Full-Stack Developer

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SUMMARY

After 10+ years in retail management and technical problem-solving, I've transitioned into full-stack development. What drives me is figuring out how things work and finding better ways to make them function.

Through my management roles, I learned to work with complex systems, lead teams and break down technical concepts for different audiences. I've always been the type to disappear down rabbit holes understanding how systems connect and depend on each other.

I'm drawn to the infrastructure side of development and believe that's where I want to take my tech career. I bring practical problem-solving skills and a systematic approach to understanding how things work.

SKILLS

- JavaScript (ES6+)
- TypeScript
- React
- Node.js
- Express.js
- PostgreSQL
- Git/GitHub
- RESTful APIs
- Docker
- Agile Methodologies
- Requirements Gathering
- System Implementation

EXPERIENCE

Evo Cycles - Store Manager
Hamilton, NZ
06/2023 - 03/2025

- Managed store operations with a focus on technical product consultation. The cycling industry has a lot of complex systems - electronic shifting, suspension setups, power meters - so I spent time really understanding how these technologies work so I could help customers make informed decisions. Developed training programs to help staff get comfortable explaining technical features without overwhelming customers

Torpedo7 - Store Manager
Hamilton, NZ
01/2022 - 06/2023

- Ran retail operations focusing on technical outdoor and sports equipment. Led system implementations and rollouts, which involved understanding how new processes would affect everything from inventory tracking to customer service. Made sure staff had proper documentation and training so they weren't left figuring things out on their own

Noel Leeming - Store Manager
Hamilton, Thames, Te Awamutu, NZ
02/2016 - 01/2022

- Managed operations across 3 locations with $25M+ combined

EDUCATION

03/2025 - 07/2025
Dev Academy Aotearoa
Online

Certificate in Applied Software Development (Level 6)
Intensive 800-hour program focused on practical, hands-on learning through real-world projects. Got experience with team collaboration, pair programming and technical presentations. The human skills

revenue. This role involved constant system implementations - new POS systems, inventory management updates, process changes. I learned to think about how changes in one area would ripple through everything else

- Provided technical support for complex installations including home theatre setups, networking and smart home systems. This meant understanding customer needs, designing solutions that matched their comfort level with technology and troubleshooting when things didn't work as expected

Noel Leeming - **Assistant Manager**
Morrinsville, NZ
09/2014 - 02/2016

- Developed foundational management skills including people leadership and big-picture thinking that prepared me for store management roles. Focused on end-to-end solutions for customer and team requirements

Noel Leeming - **Tech Installation Specialist**
Waikato Region, NZ
10/2012 - 09/2014

- Specialised in AV and smart home installations across the Waikato. Learned to understand actual customer needs versus assumptions, designing systems that matched their comfort level with technology

PROJECTS

Fit Quest | Group Project | July 2025
https://fitquest-wupo.onrender.com/

- Collaborated on a full-stack React application, gamifying fitness and mental practice using RPG mechanics
- Served as Agile Facilitator, coordinating team workflow and sprint planning
- Built features enabling users to earn STR, DEX, and INT points through daily quest completion
- Technologies: React, TypeScript, Node.js, PostgreSQL, Auth0, TailwindCSS, Express.js, Knex.js

thunk. | Solo Project | June 2025
https://thunk-jx31.onrender.com/

- Developed complete full-stack web application for secure thought and idea management
- Implemented robust end-to-end user authentication and data persistence
- Designed responsive interface with intuitive user experience for efficient content organisation
- Technologies: React, TypeScript, Node.js, SQLite, Auth0, BulmaCSS, Express.js, Knex.js

curriculum helped develop communication and conflict resolution abilities that complement the technical training with ongoing support available

02/2015 – 11/2015
ServiceIQ
Online

Certificate in Retail (Level 4)

02/2013 – 11/2013
Wintec
Hamilton

Certificate in Computer Technical and Client Support (Level 5)
Comprehensive training in networking, systems analysis, hardware diagnostics, and troubleshooting methodologies.

INTERESTS

- Tech Tinkering
- Gaming (PC/Console)
- Mountain Biking
- Snowboarding
- Outdoor Adventures

REFERENCES

Available on request