

Benjamin Sack

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EDUCATION

Indiana University, Bloomington, IN May 2018
Bachelor of Science in Informatics
Cognate: Business
Double Minor: Business & Marketing
Major GPA: 3.5/4.0
Dean's Honor List: Spring 2016, Fall 2016

PROFESSIONAL EXPERIENCE

Progressive Insurance, Colorado Springs, CO June 2018 - Present
Systems Engineer

- Work with a close-knit team to maintain the systems & infrastructure for a \$30B business.
- Act as front-line support for critical issues that may be business impacting.
- Work closely with App Teams & Developers to elevate code in order to minimize business impact.

Indiana University School of Informatics, Engineering, and Computing, Bloomington, IN August 2017 – May 2018
PLTL Instructor

- Attend lectures for the Informatics Python Programming course and built review sessions based on each lesson.
- Host two review sessions weekly to help students keep up with their foundations in Python programming.

Farmers Insurance Group, Los Angeles, CA June 2017 – Aug. 2017
Software Development Intern

- Developed a content validation software using Python to efficiently compare Insurance Rate Manuals from different periods.
- Developed an automation software using Python to aid in the managing of day-to-day changes regarding Farmers Insurance database tables.

M-Theory Consulting Group, Los Angeles, CA Dec. 2016 – Feb. 2017
Systems Engineer Intern

- Provide managed IT services for companies throughout the Greater Los Angeles area.
- Dealt with installation, configuration, testing and maintaining operating systems, as well as application software and system management tools.
- Troubleshoot Operating Systems and Hardware issues, as well as gained strong experience in virtualization through the use of VMware.

Streets Ahead Incorporated, Los Angeles, CA June 2013 – Aug. 2016
Website Manager & Developer

- Used Google Analytics & Magento's CRM to predict trends and obtain feedback on potential marketing schemes.

TECHNICAL SKILLS

Languages: Python, PowerShell, Swift (iOS)
Platforms: Microsoft Windows, Mac OS, Linux
Miscellaneous: Cisco UCS Manager, XtremeIO, VMware, NetBackup, Infrastructure (Fiber/Ethernet)

Database: SQL, Microsoft Access
Web development: JavaScript, HTML, XML, PHP
Certifications: Google IT Fundamentals