Shimon Pozin

shimon.pozin@gmail.com | (416) 276-7917 | www.linkedin.com/in/shimonpozin

I am a Business & Systems Analyst with 8+ years of experience delivering enterprise solutions across finance, insurance, B2B, and multimedia domains. I hold a Master of Computer Science and a PMP certification (since 2010). I am skilled in the full BA/SA lifecycle, including requirements elicitation, workflow modeling (BPMN/UML), BRD/SRS creation, API definition (REST/SOAP), and SDLC support. Furthermore, I am an expert in user stories, use cases, and acceptance criteria, and collaborating with cross-functional teams to align systems with business goals.

RELEVANT WORK EXPERIENCE

INVENT.US

Sr. Business Systems Analyst, freelance   March 2023 - September 2025

- Provided business and systems analysis for integrations in cloud-based data lake solution.
- Analyzed and documented requirements for CRM Systems (Salesforce, Hubspot, Wealthbox, Redtail),Custodian (Fidelity, Pershing, Schwab etc.), Portfolio Management Systems (Orion, Black Diamond, etc.) integrations.
- Bridged business and technical teams, while managing priorities, resolving roadblocks, and maintaining clear communication across engineering, QA, and support tiers.
- Used Salesforce integration for multiple tenants with different configurations and data models that resulted in generic Salesfoce connector.
- Worked in Agile environment to adjust priorities and deliverables based on the ever changing business needs.
- Delivered end-to-end lifecycle oversight for sustaining projects - architecture reviews, data analytics, and reporting.
- Provided analytics dashboard based on Apache Superset for data insights, monitoring and business intelligence.

ORACLE

Technical Project Manager / Business Systems Analyst   March 2005 - September 2025

- Led multiple projects transitioning from on-prem environments to Oracle Cloud Infrastructure (OCI), including planning, risk management, and offshore coordination (Wipro, India).
- Gathered and translated business needs into functional requirements, user stories, and use cases for internal Oracle initiatives, ensuring stakeholder alignment and rapid iteration.
- Bridged business and technical teams, while managing priorities, resolving roadblocks, and maintaining clear communication across engineering, QA, and support tiers.
- Designed and implemented AI-driven automation with Oracle Digital Assistant (ODA) to detect and resolve system alerts proactively.
- Drove the shift from RUP to Agile, introducing escalation management, integrated change control, and continuous process auditing to enhance quality and delivery speed.
- Delivered end-to-end lifecycle oversight for sustaining projects - architecture reviews, EoSL policy implementation, and TOI (Transfer of Information) sessions across global teams.

DAVISVILLE GAMES STUDIO

Senior Software Consultant, 9 month contract   August 2004 - May 2005

- Developed large-scale high performance high availability Casino Gaming Server.
- Created the business logic of the gaming server (specifically, for client session manager, account manager, configuration manager and game session manager components).

- Designed, implemented and tested integration of the gaming server with Jackpot and ECash external systems.
- Integrated the Game Server with J2EE external subsystems (Core), responsible for statistics and resource management.

INSYSTEMS CORPORATION

Project Leader   March 2001 - August 2004

- Developed project plans for Calligo and Correspondence Enterprise Applications.
- Managed projects through all cycles of the development process (requirements, analysis, design, coding, testing, shipping, support).
- Coordinated work with other teams (multi-level technical support, diagnostic lab, QA, professional services).
- Coordinated integration of business logic with data layer (Oracle DBMS was used as a backend).
- Started moving project from bean-managed persistence toward Spring and Hybernate frameworks.
- Reported project progress directly to the Director of Development.

BROADBASE SOFTWARE (KANA) INC.

Senior Software Engineer & Team Leader   February 1999 - March 2001

- Engineered web-based administration and reporting components (ASP/JSP, XML/XSLT)
- Led a team of five developers; delivered COM/Java integrations and browser tooling, ensuring stable operations during migration.
- Developed Netmeeting-based VoIP solution (COM control), using Netmeeting SDK.
- Designed and implemented a Browser Annotation tool which was designed and implemented as a band object, which was later transformed to Browser Helper Object.

SKILLS

Tools: Jira, Confluence, Draw.io, Swagger, Microsoft Office, Lucidchart, Postman, AI solutions
Programming: Python, Java (J2EE), SQL, JavaScript, C++, C, HTML, CSS
Framework and Tools: Oracle APEX, JDBC, JUnit, Maven, Git, WebLogic, OHS, Jenkins, Docker, Kubernetes, Helm, Ansible, Terraform, Chef
Databases: Oracle (PL/SQL, APEX), MS SQL, MySQL, Sybase
Operating Systems: Oracle Linux 7/8/9/11i/12c/14c/18, Solaris, SunOS, HP-UX, Windows (NT/2000/XP/2003)
Additional skills: Object-Oriented Design & Design Patterns, REST API, SDLC (Agile & Waterfall), TCP/IP networking; scripting (Bash)

EDUCATION

PROJECT MANAGEMENT INSTITUTE

Project Management Professional (PMP)   2015 - present

TEL AVIV UNIVERSITY

M.Sc., Computer Science and Mathematics   1991 - 1996