

# BEN CANFIELD

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## EDUCATION

DePaul University  
8/2007 - 06/2011  
BACHELOR OF SCIENCE IN ANIMATION

## EXPERIENCE

Octodad  
6/2010 – 3/2012  
VISUAL DESIGN LEAD

- Managed a team of five artists to create and maintain a cohesive visual style that worked with technical limitations as well as overall scope.
- Collaborated with other disciplines to maintain a smooth workflow for the project.
- Created 3D models, UV maps, texture maps, and ambient occlusion maps.
- Designed game logo, and T-shirt
- *Octodad* was chosen as one of eight student games from around the world to be showcased in the 2011 Independent Games Festival at the Game Developers Conference in San Francisco.

DePaul University  
9/2009, 9/2010, 9/2011  
TEACHER'S ASSISTANT

- Selected by faculty for three consecutive years to assist in running a week-long all-day summer program for incoming freshman.
- Taught professional level 2D and 3D software used to make games to students with little to no background.

Topel Forman Information Services, LLC  
6/2014 – *present*  
IT CONSULTANT

*Boutique consulting firm. Clientele ranges in size from two to fifty employees in various industries with varying budgets and needs.*

- Windows Server administration: AD, GPO, DNS, DHCP, Print services, Hyper-V, SQL, various proprietary software support. Disaster recovery implementation.
- Network administration: Site-to-site VPN, SSLVPN, Firewall Access Rules, DHCP, RADIUS.
- Various software/hardware: Ubiquity UniFi, Cisco Meraki, Synology, VMWare ESXi
- Web domain registration and hosting administration. Backend support: MySQL, FTP, WordPress.
- Hosted exchange and Office 365 administration.
- Desktop support and configuration: backups, encryption, various software support.

Accretive Health  
9/2013 – 5/2014  
CLINICAL SUPPORT LEAD

- Offer customer support for proprietary software used in hospitals nationwide.
- On-site and remote support for internal employees troubleshooting various software.
- Follow strict HIPAA guidelines to ensure proper handling of protected health information.

Chicago Bears/Delaware North Company  
10/2012 – 2/2013

ORDER FULFILLMENT SUPERVISOR

- Responsible for a small team that shipped a large volume of web based orders for the official Chicago Bears retail website.