BENJAMIN COLADARCI

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PROFESSIONAL SUMMARY

Results-driven IT professional with expertise in troubleshooting complex technical challenges, deploying scalable IT solutions, and managing ERP implementations. Proven ability to streamline operations, enhance system performance, and ensure compliance with industry standards. Skilled at translating technical concepts into actionable strategies that align with organizational goals.

TECHNICAL SKILLS

- **IT Skills**: Active Directory, Office 365 Administration, Project Planning, Remote Desktop Support, Virtualization, Windows Server Administration, Powershell Scripting, PC Building and Troubleshooting, IT Hardware Installation, Network Configuration and Maintenance
- **Software:** FreshDesk, JIRA, Lansweeper, Microsoft Azure, Microsoft Excel (advanced), MySQL, Power BI, Python, Visual Studio Code, VMware

WORK EXPERIENCE

i2Systems   Morris, CT
IT Operations Support / ERP Implementation Project Manager   April 2023 - Present
- Independently managed all IT operations, resolving technical challenges efficiently and improving overall productivity.
- Led the implementation of critical IT solutions, including deploying an IT Ticketing System utilizing Group Policy for deployment and establishing a server health monitor using Docker Compose and Ubuntu.
- Planned and implemented Ubiquiti hardware, configuring a site-to-site VPN for seamless connectivity at a new facility.
- Documented IT processes, procedures, and troubleshooting steps, creating an IT knowledge base.
- Secured a $20,000 cybersecurity grant and implemented an SOC package, boosting compliance scores with NIST 800-171 and CMMC standards.
- Served as Project Manager for a new ERP implementation, overseeing the project from beginning to completion.

EDUCATION

University of Rhode Island   Kingston, RI
Bachelor's in Computer Science, Minor in Cybersecurity   September 2021 - May 2023
- Graduated Cum Laude (GPA: 3.39/4.00)
- Dean's List: Spring 2022 – Spring 2023

University of Connecticut (Transferred)   Storrs, CT
Bachelor's in Computer Science   September 2020 - May 2021
- GPA: 3.72/4.00

RELEVANT COURSEWORK

Programming for Data Science | Computer Programming | Software Engineering | Network and Systems Security
Fundamentals of Programming Languages | Data Structures and Abstractions | Computing Concepts Cyber Security

PROJECT EXPERIENCE

Warehouse Network Deployment
Project Scope: Designed and deployed the complete network infrastructure for a new warehouse location, ensuring optimized performance and zero downtime.
- Configured and deployed Ubiquiti networking hardware, including switches, routers, and access points, to establish a robust and scalable network infrastructure.
- Designed and implemented VLANs and a site-to-site VPN to enable secure, reliable connectivity between the warehouse and the main office.
- Managed wireless coverage and implemented network segmentation to support operational requirements while providing secure guest access.
- Conducted ongoing monitoring and troubleshooting post-deployment to ensure smooth and efficient day-to-day operations.

HOBBIES AND INTERESTS

Advanced Excel Formulas | Python Programming for Real-World Applications | Big Data/Data Analysis