

# BRISTOL WEST PREFERRED INSURANCE CO.

Motor City Field Claims Center  
HELPPPOINT CLAIM SERVICES BY FARMERS  
FOR SUPPLEMENT CALL 800 282-7033

Claim #: 1021109246-1-2  
Workfile ID: 9e19afec

## Estimate of Record

Written By: GLEN SCHAFER, 04/12/2012 11:39:32 AM  
Adjuster: Schafer, Glen, (248) 729-6835 Business

Insured: BEN COLLINS Policy #: G005108057 Claim #: 1021109246-1-2  
Type of Loss: COLL1 - MD Date of Loss: 03/16/2012 11:00:00 AM Days to Repair: 20  
Point of Impact: 09 Left T-Bone (Left Side) Deductible: 500.00

Owner:	Inspection Location:	Appraiser Information:	Repair Facility:
BEN COLLINS 2324 NIXON RD ANN ARBOR, MI 48105 (734) 223-5428 Other	BEN COLLINS 2324 Nixon Rd Ann Arbor, MI 48105 Other (734) 223-5428 Day	Email: glen.schafer@hpcs.com Phone: (248) 729-6835	

## VEHICLE

Year: 1995	Color: BLACK Int: GREY	License: BTQ3350	Production Date:
Make: SATU	Body Style: 4D SED	State: MI	Odometer: 124815
Model: SL1	Engine: 4-1.9L-FI	VIN: 1G8ZH5286SZ266759	Condition:

Air Conditioning	Clear Coat Paint	Intermittent Wipers	Power Trunk/Tailgate
AM Radio	Cloth Seats	Metallic Paint	Rear Defogger
Anti-Lock Brakes (4)	Console/Storage	On Board Computer	Recline/Lounge Seats
Automatic Transmission	Driver Air Bag	Overdrive	Search/Seek
Auxiliary Audio Connection	Dual Mirrors	Passenger Air Bag	Stereo
Body Side Moldings	Equalizer	Power Brakes	Tilt Wheel
Bucket Seats	FM Radio	Power Locks	Tinted Glass
CD Player	Full Wheel Covers	Power Steering	Traction Control

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Vehicle:1995 SATU SL1 4D SED 4-1.9L-FI BLACK

Line	Operation	Description	Qty	Extended Price \$	Labor	Paint
1		REAR BUMPER				
N 2 *	R&I	R&I cover assy			0.4	
3		REAR LAMPS				
4	R&I	LT Combo lamp assy all			0.3	
5		REAR DOOR				
6 *	Repl	LKQ LT door assy +25%	1	125.00	1.4	2.3
7		Add for Clear Coat				0.9
8	R&I	LT Handle, outside			0.2	
9	R&I	LT Belt molding outer			0.3	
10		CENTER PILLAR & ROCKER PANEL				
11 *	Repl	LKQ LT cntr plr & rocker +25%	1	125.00 s	9.0	3.0
12	Repl	LT Seat belt anchor	1			
13		FRONT DOOR				
14 *	Repl	LKQ LT door assy; coupe +25%	1	212.50	1.5	3.2
15		Overlap Major Adj. Panel				-0.4
16		Add for Clear Coat				0.6
17	R&I	LT Handle, outside pivot assy			0.2	
18	R&I	LT Lock			0.2	
19	R&I	LT Belt molding outer			0.3	
20 #		Hazardous Waste	1	3.00 X		
21 #		Corrosion Protection - ***	1	15.00 X		
22 #		Cover Car	1	5.00 X		
<b>SUBTOTALS</b>				<b>485.50</b>	<b>13.8</b>	<b>9.6</b>

## NOTES

Line 2: DROP FOR CLEAR COAT

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### ESTIMATE TOTALS

Category	Basis			Rate	Cost \$
Parts					462.50
Body Labor	13.8 hrs	@		\$ 44.00 /hr	607.20
Paint Labor	9.6 hrs	@		\$ 44.00 /hr	422.40
Paint Supplies	9.6 hrs	@		\$ 24.00 /hr	230.40
Miscellaneous					23.00
Subtotal					1,745.50
Sales Tax	\$ 692.90	@		6.0000 %	41.57
<b>Total Cost of Repairs</b>					<b>1,787.07</b>
Deductible					500.00
<b>Total Adjustments</b>					<b>500.00</b>
<b>Net Cost of Repairs</b>					<b>1,287.07</b>

### QUALITY REPLACEMENT PARTS WARRANTY

OUR REPAIR ESTIMATE MAY SPECIFY THE USE OF QUALITY REPLACEMENT PARTS. QUALITY REPLACEMENT PARTS ARE PARTS NOT MANUFACTURED BY OR FOR THE ORIGINAL EQUIPMENT MANUFACTURER. WE WILL STAND BEHIND THE QUALITY REPLACEMENT PARTS THAT ARE SPECIFIED ON THIS ESTIMATE AND USED IN THE REPAIR OF YOUR VEHICLE, FOR AS LONG AS YOU OWN/LEASE THE VEHICLE. WE WARRANT THESE PARTS ARE OF LIKE KIND, QUALITY, SAFETY, FIT AND PERFORMANCE TO PARTS MANUFACTURED BY OR FOR THE ORIGINAL EQUIPMENT MANUFACTURER.

THIS WARRANTY EXCLUSIVELY COVERS LOSS OR DAMAGE THAT IS RELATED TO DEFECTS IN THE QUALITY REPLACEMENT PART. THIS WARRANTY DOES NOT COVER DAMAGE OR PART FAILURE DUE TO IMPROPER INSTALLATION, MISUSE, NEGLECT, ABUSE, IMPROPER MAINTENANCE, ABNORMAL OPERATION, OR NORMAL WEAR & TEAR.

SHOULD A SUPPLIER OF A PART SPECIFIED IN OUR REPAIR ESTIMATE, OR THE REPAIR FACILITY THAT PERFORMS THE REPAIR ON YOUR VEHICLE, BE UNABLE TO RESOLVE A LEGITIMATE COMPLAINT ABOUT THE QUALITY REPLACEMENT PART USED IN THE REPAIR, WE WILL MAKE EVERY EFFORT TO SEE THAT THE PROBLEM IS CORRECTED.

THIS WARRANTY AND ANY REPRESENTATIONS MADE HEREIN ARE NON-TRANSFERABLE AND EXTEND ONLY TO THE PARTY OWNING/LEASING THE VEHICLE AT THE TIME OF THE REPAIR.

FOR ASSISTANCE, PLEASE CONTACT THE NEAREST HELPPPOINT CLAIM SERVICES OFFICE.

### DISCLAIMER:

ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT INSURANCE CLAIM FOR THE PAYMENT OF A LOSS MAY BE GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN STATE PRISON.

THE LABOR AND TAX RATES USED WERE DETERMINED BY THE VEHICLE INSPECTION LOCATION UNLESS THE REPAIR FACILITY WAS KNOWN AT THE TIME OF THE INSPECTION OR ANOTHER LOCATION WAS SPECIFIED BEFORE THE ESTIMATE WAS PREPARED

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TO EXPEDITE THE HANDLING OF ANY SUPPLEMENTAL DAMAGES CLAIM, PLEASE HAVE THE APPROXIMATE AMOUNT OF ADDITIONAL DAMAGES AVAILABLE WHEN YOU CALL 1 (800) 282-7033. POTENTIALLY, A REINSPECTION MAY BE CONDUCTED WITHIN HOURS OF YOUR CALL. ALL SUPPLEMENTS MUST BE APPROVED BY A CLAIMS REPRESENTATIVE BEFORE REPAIRS ARE COMPLETED.

"If the above estimate includes a NAPA part price, the repair facility must complete a one time set up with their local NAPA retailer in order to receive the special "Farmers Preferred Parts Program" pricing. To accomplish set up, contact your local NAPA retailer and ask them to insert billing code number 9066 into your customer billing profile. The 9066 code will enable your repair facility to receive special pricing on all NAPA parts and/or supplies purchased. If you do not already have a local NAPA retailer account, please call 1-800 LET-NAPA for your nearest NAPA location."

Recycled Part Costs based on information provided by Car-Part.com. For assistance, call CCC at 800-637-8511.

## Estimate of Record

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Vehicle:1995 SATU SL1 4D SED 4-1.9L-FI BLACK

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide DE8IB91, CCC Data Date 04/09/2012, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (\*) or Double Asterisk (\*\*) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as AM. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2012 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

### SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category.  
X=Miscellaneous Non-Taxed charge category.

### SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category.  
M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

### OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel.  
CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel.  
HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non  
Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace.  
R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel.  
Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway  
Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

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### ALTERNATE PARTS SUPPLIERS

Line	Description	Supplier	Item #	Price
6	LKQ LT door assy +25% 16800 S. US 27, LANSING MI 48906	HEIGHTS AUTO PARTS (800) 942-0664	012763	\$ 100.00 DAVE HADLEY
11	LKQ LT cntr plr & rocker +25% 16800 S. US 27, LANSING MI 48906	HEIGHTS AUTO PARTS (800) 942-0664	012481	\$ 100.00 DAVE HADLEY
14	LKQ LT door assy; coupe +25% , 99999	LKQ - ZONE 1 (866) 557-2677	\$A7093	\$ 170.00 LKQ CALL CENTER