


Förbehållet utlämnande myndighet.

*This passport contains sensitive electronics.
For best performance please do not bend,
perforate or expose to extreme temperature
or excess moisture.*



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Your account number

GB 0456 5428

Customer reference number

1304016782

Date

8 July 2008



418

MISS F MACALOU
3 PARK ROAD
BLACKPOOL
FY1 4JQ

00010731

Dear Customer,

AMOUNT DUE: £ 43.19

Our records show that we have not yet received payment of your recent telephone bill. As payment is now overdue a late payment charge will be shown on your next bill. If you have recently paid please disregard this letter and we apologise for any inconvenience caused.

If you have not paid you must do so immediately to avoid restriction to your service. Continued non-payment will result in full disconnection and cessation and this will also affect any Broadband services or products associated with this line.

You can pay by sending a cheque to BT Payment Centre, Durham DH98 1BT, by Debit/Credit card on 0800 443 311 or alternatively at a bank or in cash at a Paypoint outlet with your bill or BT Payment Card. Please allow at least two working days for the payment to reach us.

If you have problems paying the outstanding amount, we may be able to help you, please contact one of our Credit Management Advisors on Freephone 0800 671 700 (Mon-Sat 8.00am - 8.00pm).

To avoid future late payment you may need to consider alternative payment options. To discuss our Pay&Call* services that allows you to "Pay as you go", call 0800 671 700. Alternatively pay your bills the EASY WAY by monthly payment plan by calling 0800 443 311 with your bank or building society details, and we will be pleased to set up your plan over the phone.

Yours sincerely,



M Williams

On behalf of Credit Management

*Pay and Call is not available with some services.