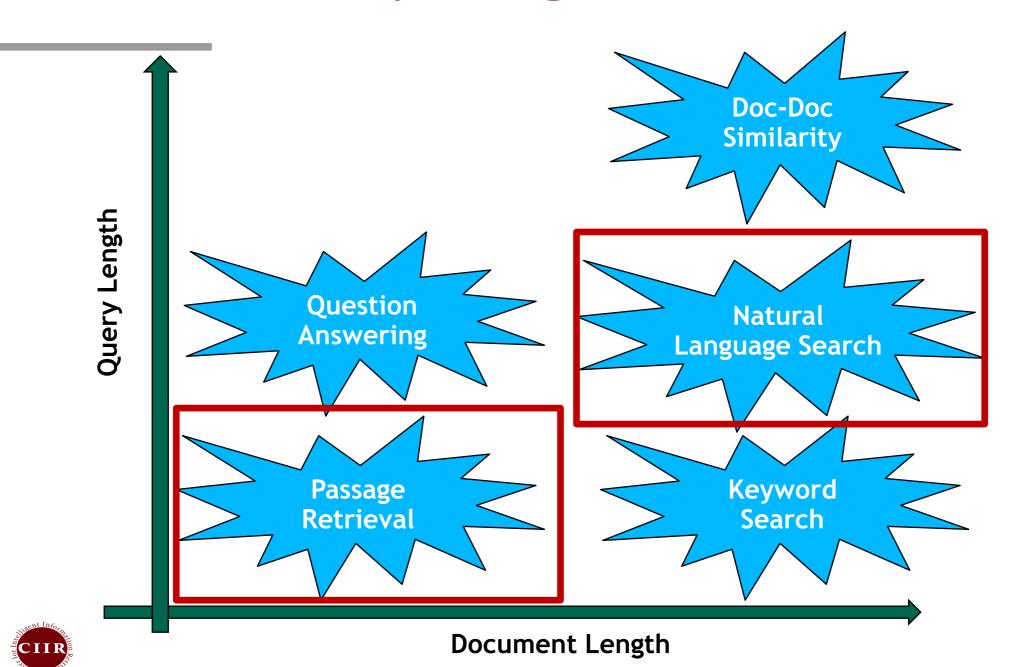
Longer Queries & Shorter Documents

Michael Bendersky

Center for Intelligent Information Retrieval, University of Massachusetts, Amherst

Joint Work with Bruce Croft, Oren Kurland

Doc & Query Length Continuum



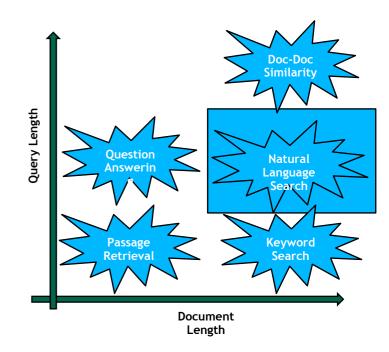
Outline

Part I: Answering longer queries

- Background Characteristics of long queries
- Discovery of key concepts (Bendersky & Croft, 2008)

Part II: Leveraging shorter documents

- Background Passage/Sentence Retrieval
- Document-Passage Graphs (Bendersky & Kurland, 2008)



Part I: Answering Long Queries

What is a long query?

- Natural language queries
- Questions from users in Q&A services
- Queries with more than one keyword or noun phrase from Web logs
- "Copy-Paste" queries: whole sentences or passages from documents



Query Length/Frequency

Length

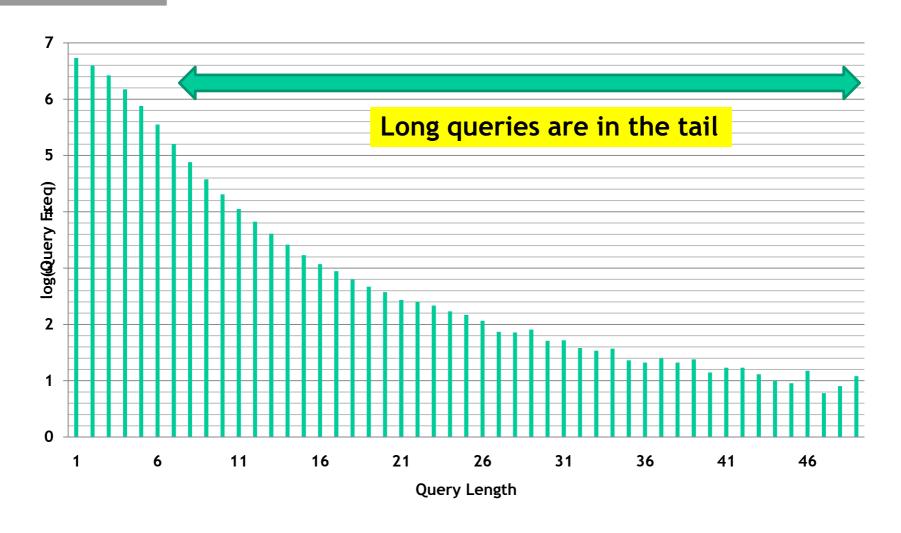
- Q&A questions more than 20 words
- Web FAQs about 9 words
- TREC descriptions 14-20 words average

Frequency

- Duplicates are rare
- But, near duplicates or semantically similar queries are more common
 - In Q&A collections, 5-15 similar questions/query (found by pooling)
 Part I: Answering Long Queries



Long Tail



From a web query log excerpt (June, 2006)



Motivation

- Natural for some applications
 - e.g., Q&A, text reuse, professional/scholar
- May be the best way of expressing some information needs
 - i.e., perhaps selecting keywords is what is difficult for people (e.g., SearchCloud.net)
- Might become more widespread when search moves "out of the box"
 - e.g., speech recognition, search in context



Do Long Queries Work?

For people, yes; for search engines, no

- Long queries give generally poor, unpredictable results with current Web search engines
- Have sparser click-data than short queries
- TREC description queries don't work as well as title queries
- Searching Q&A archives is not very effective



Past Work on Long Queries

- (Allan et al., 1997; Callan et al., 1995)
 - Improving performance of long TREC queries

- (Murdock & Croft, 2005; Balasubramanian et. al. 2007)
 - Sentence Retrieval

- (Kumaran & Allan, 2008)
 - Interactive reduction/expansion of long queries



Discovering *Key Concepts* in *Verbose Queries*

Michael Bendersky & Bruce Croft, SIGIR 2008



Introducing the problem

A completely random TREC topic

```
<title> Spanish Civil War Support
```

<desc> Provide information on all kinds of material international support provided to either side in the Spanish Civil War

(Topic 829)

How did three of the largest commercial web search engines do?



Introducing the problem [Cont.]

For <title>

 All results on the first results page refer to at least some aspect of the Spanish Civil War

```
<title> Spanish Civil War Support
```

<desc> Provide information on all kinds of material international

support provided to either side in the Spanish Civil War

(Topic 829)

For <desc>

 Six, three and one results with at least some reference to <u>Spanish Civil War</u> in the top 10 results



Avoiding Morning Traffic in Seattle



how to avoid morning traffic in seattle



Web 1-10 of 1,090,000 results · Advanced

See also: Images, Video, News, Maps, More ▼

How to Avoid Morning Traffic to airport (Houston, West: travel, safe ...

I will be leaving Houston on a Friday morning during rush hour from Sam Houston Toll/Westpark Toll Westchase and I will be traveling to the airport (IA ...

www.city-data.com/forum/houston/390189-how-avoid-morning-traffic-airport.html · Cached page



"morning traffic" + seattle



Web 1-10 of 15,100 results · Advanced

See also: Images, Video, News, Maps, More ▼

Bus fire causes morning traffic jam | KOMO News - Seattle ...

SEATTLE -- A Metro Access bus that caught fire Thursday morning on Interstate 5 burned to the frame and caused a large traffic backup. The bus caught fire just before 8 a.m. in the ... www.komonews.com/news/9899567.html · Cached page



Similar behavior for TREC data

| | ROBUST04 | | W10g | | GOV2 | |
|---|----------|-----|------|-----|------|-----|
| | MAP | w/q | MAP | w/q | MAP | w/q |
| <title></th><th>25.3</th><th>2.7</th><th>19.3</th><th>4.2</th><th>29.7</th><th>3.1</th></tr><tr><th><desc></th><th>24.5</th><th>8.3</th><th>18.6</th><th>6.4</th><th>25.3</th><th>6.1</th></tr></tbody></table></title> | | | | | | |

- . <title> VS. <desc> queries on TREC corpora
- . Mean Average Precision VS. Words Count Per Query



Hypothesis

Identification of the <u>key query concepts</u> will have a (significant) positive impact on the retrieval performance for verbose queries



Hypothesis motivated

 Verbose queries tend to mix key (<u>Spanish Civil</u> <u>War</u>) and complementary (material international support) concepts

 Current retrieval techniques tend to treat these equally — potentially resulting in loss of focus on the main query topic(s)



Concept identification – *The ideal*

Everything is a potential concept

(Bentivogli & Pianta, 2003)

- Single words: dog, cat
- Phrasal verbs: catch up, come on
- Idioms: break a leg, spend time
- Open compounds: science fiction
- Named entities: Spanish Civil War, Steve Jobs
- Free word combinations: verbose queries



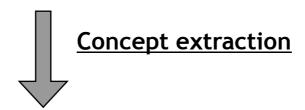
Noun phrases as concepts

- In this work, we approximate concept identification by noun-phrase extraction
 - Reasonable approximation for the task at hand: nouns usually serve as query topics
 - Worked well in practice
 - Used in a previous work involving key phrases extraction
 - Allan et al. (1997) Core concepts in TREC queries
 - Hulth (2003) Keywords in scientific abstracts
 - Yih et. al (2006) Keywords for web advertisement



Back to Topic 829

Provide information on all kinds of material international support provided to either side in the Spanish Civil War



[information, kinds, material international support, side, Spanish Civil War]



Concept weighting principle

Assumption A

Each concept c_i can be assigned to one of the mutually exclusive classes

- KC (key concepts class)
- NKC (non-key concepts class)

Assumption B

A global function $h_k(c_i)$ indicates the confidence that concept c_i belongs to class KC



Concept weighting principle

 Following assumptions, weight each query concept using the estimate

$$\hat{p}(c_i \mid q) = \frac{h_k(c_i)}{\sum_{c_i \in q} h_k(c_i)}$$

- That is, we rank query concepts
- Concepts which have the highest confidence in membership in class KC are regarded as the best query representatives



Estimating $h_k(c_i)$

- As $h_k(c_i)$ is query-independent, we can
 - a) Take an unsupervised approach to estimate it,
 e.g., use concept *IDF*
 - b) Try to "learn" it using a set of given concepts and their features

- What kind of features?
 - As h_k(c_i) is query-independent, we can use any concept-related features



Collection-based features

 $cf(c_i)$ Concept frequency in the collection $idf(c_i)$ Concept IDF in the collection $ridf(c_i)$ Concept residual IDF in the collection

 Actual IDF deviation from Poisson model prediction (Church & Gale, 1995)

wig(c;) Concept Weighted Information Gain

 Information gain from a state where only average document is retrieved (Zhou & Croft, 2007)



Collection-independent features

 $g_cf(c_i)$ Concept frequency in Google n-grams. Estimates concept frequency in a large web collection

 $l_qp(c_i)$ Number of times a concept was used as a part of a query, extracted from Live Search query logs

 $l_qe(c_i)$ Number of times a concept was used as an exact query, extracted from Live Search query logs

Query - Based

 $is_cap(c_i)$ Is concept capitalized in the query?



Collections

| Collection | # Docs | # Topics |
|------------|------------|----------|
| ROBUST04 | 528,155 | 250 |
| W10g | 1,692,096 | 100 |
| GOV2 | 25,205,179 | 150 |



Concept classification task

- Task: identifying key concepts
- Simplifying assumption: single key concept per query is selected
- Train an AdaBoost.M1 classifier on a set of labeled concept instances: $x_i \in \{KC, NKC\}$
- Rank concepts for each query in the test-set according to their confidence in membership in class KC



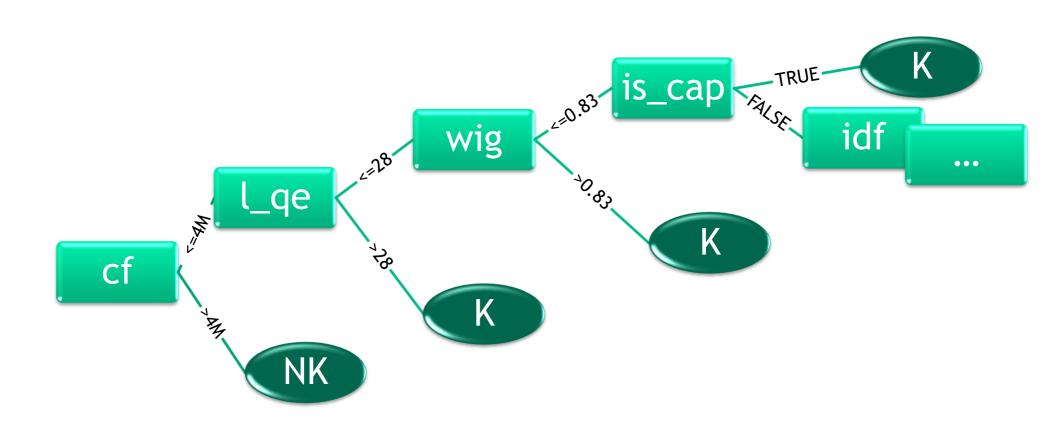
Concept classification results

| | AdaBoost.M1 | | idf(c _i) | | |
|----------|-------------|-------------|----------------------|------|--|
| | Accuracy | MRR | Accuracy | MRR | |
| ROBUST04 | <u>76.4</u> | <u>84.5</u> | 56.4 | 74.2 | |
| W10g | <u>81.0</u> | <u>85.3</u> | 66.0 | 78.6 | |
| GOV2 | <u>84.0</u> | 88.9 | 74.7 | 85.7 | |

Accuracy and MRR results for cross-validation learning VS. using IDF estimate for $h_k(c_i)$ (with optimal features selection)



What Makes a Key Concept?



[Example]:

 A high-weight decision tree for key concept classification in GOV2 collection



So what does this say about retrieval?

Does identifying key concepts (with a reasonable accuracy) help at all?

Does the concept weighting help?



Concept weighting for ranking

 Having estimated p(c_i|q) we may use a linear combination of query and all weighted concepts for ranking

Concept Weight

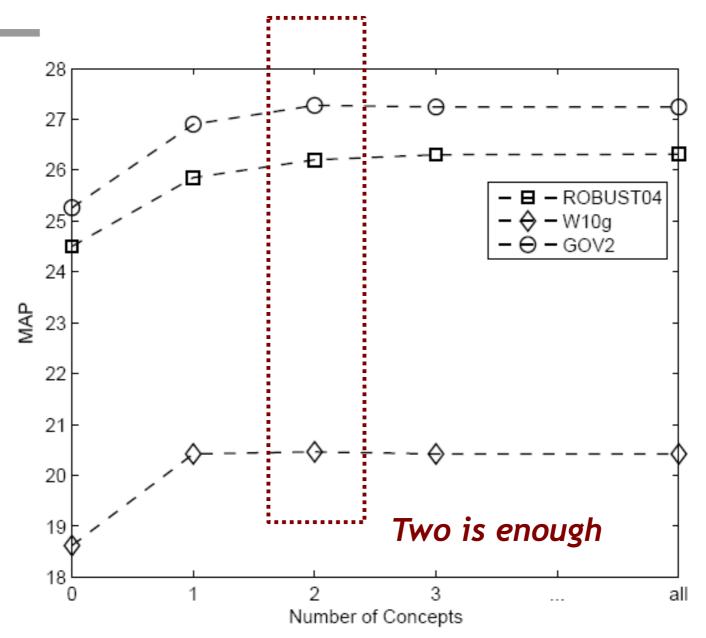
$$rank(d) \propto \lambda \log p(q \mid d) + (1 - \lambda) \sum_{c_i \in q} \log p(c_i \mid d) p(c_i \mid q)$$

Query Score

Concept Score



How many concepts do we need?





```
#combine( Spanish Civil War support )
```

#combine(information kinds material international support provided side Spanish Civil War)

<title> and <desc> - #combine query





<desc> - key concepts-expanded query



Retrieval results

| | ROBUST04 | W10g | GOV2 |
|--|----------|------|------|
| | MAP | MAP | MAP |
| <title></td><td>25.28</td><td>19.31</td><td>29.67<sub>d</sub></td></tr><tr><td><desc></td><td>24.50</td><td>18.62</td><td>25.27<sup>t</sup></td></tr><tr><td>SeqDep<dep></td><td>25.69<sub>d</sub></td><td>19.28</td><td>27.53<sup>t</sup><sub>d</sub></td></tr><tr><td>KeyConcept[2]<desc></td><td><u>26.20</u><sub>d</sub></td><td>20.46<sup>t</sup><sub>d</sub></td><td>27.27<sup>t</sup><sub>d</sub></td></tr></tbody></table></title> | | | |

Query expansion by key concepts

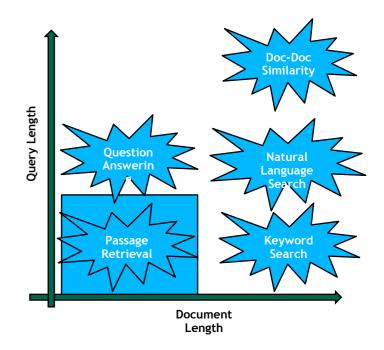
- a) always outperforms the original description queries
- b) comparable performance to SeqDep model
- c) more efficient than SeqDep model



Conclusions

- Identifying key concepts in queries can be done with reasonable accuracy using supervised learning with very limited training data
- Query expansion by weighted concepts improves retrieval performance for verbose queries
- Resulting queries are efficient: on average, no more than 2 concepts are needed, even for very long queries





Part II: Leveraging Short Documents

Passage Retrieval

- The ad hoc document retrieval task is to rank documents in a corpus in response to a query
- Large and/or heterogeneous documents may pose a challenge for ad hoc retrieval
 - e.g., books, news-feeds, blogs
- Passage retrieval
 - rank and return only a part of the document considered to be relevant



Challenges in Passage Retrieval

- Higher number of judgments
 - Judge each passage for relevance

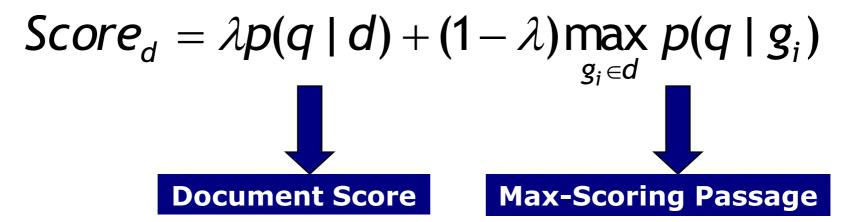
Passage segmentation is a hard problem

- Retrieval of smaller text units
 - Less statistical evidence to estimate relevance
 - Higher term mismatch



Leveraging Passages for Document Retrieval

- (Callan, 1994; Cai et al., 2004; Ogilvie & Callan, 2004, Dang et al., 2007; Bendersky & Kurland, 2008)
 - Interpolation of document and passage scores



- Higher scores for documents with a single relevant passage
- No need to judge each individual passage



Re-ranking Search Results Using Document-Passage Graphs

Michael Bendersky & Oren Kurland, SIGIR 2008



Motivation

- Existing techniques usually assume document independence in the ranking process
- But, context is important
 - Relevant documents tend to be similar to other relevant documents ("Cluster Hypothesis")
 - Relevant passages tend to be similar to other relevant passages
 - Mutually reinforcing relation between the documents and the passages in the retrieved list

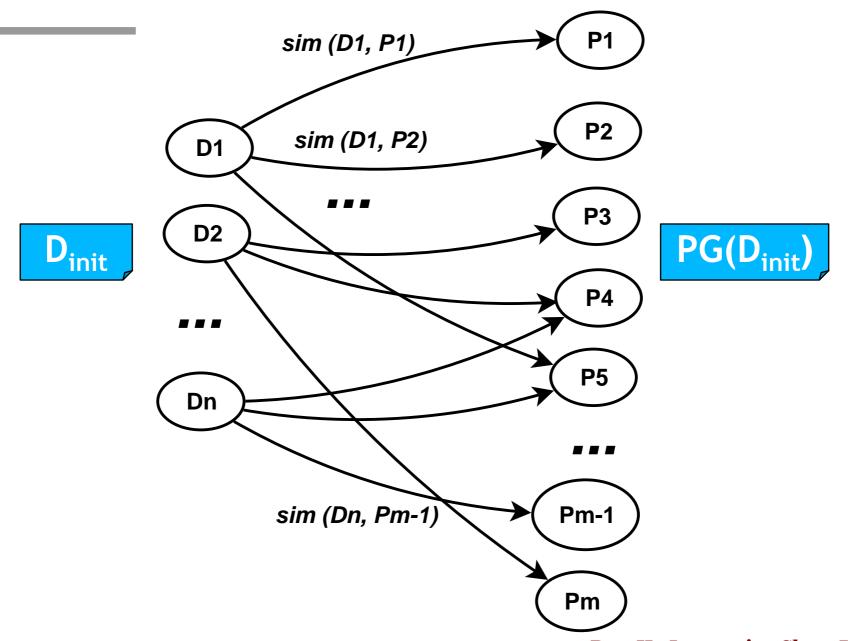


Graph-Based Re-ranking

- Retrieve initial list of documents D_{init}
- Extract a list of passages PG(D_{init})
- Build a weighted directed bipartite graph G
 - Weight of the edge wt(d,g) is a similarity between document d and passage g
 - Retain only k edges with the highest weight, for each document
- Re-rank documents in the graph based on the centrality of their constituent passages



Document-Passage Graph



Re-ranking Algorithms

| Method | <u>Document Score</u> | | | | |
|-------------|--|-------------------------------|--|--|--|
| DocBase | sim(q,d) | | | | |
| PsgBase | $max_{gi \in d} sim(q,g_i)$ | | | | |
| InterPsgDoc | $\lambda sim(q,d) + (1 - \lambda) max_{gi \in d} sim(q,g_i)$ | | | | |
| MultPsgDoc | $sim(q,d)max_{gi \in d} sim(q,g_i)$ | | | | |
| Centrality | $sim(q,d)max_{gi \in d} Cent(g_i)$ | | | | |
| | influx | $Cent(g) = \Sigma_d sim(d,g)$ | | | |
| | authority | Cent(g) = authority(g) | | | |

Document Retrieval Evaluation

| | AP | | TREC8 | | WSJ | |
|-------------|-------------------|-----------------------|-----------------------|-------------------|--------------------------|--------------------------|
| | p@5 | p@10 | p@5 | p@10 | p@5 | p@10 |
| DocBase | 45.7 | 43.2 | 50.0 | 45.6 | 53.6 | 48.4 |
| PsgBase | 46.1 | 41.7 | 44.8 ^d | 43.0 | 48.8 ^d | 44.6 |
| InterPsgDoc | 46.1 | 41.7 | 50.4 ^p | 46.0 ^p | 54.0 ^p | 48.8 ^p |
| MultPsgDoc | 45.3 | 43.4 | 49.6 | 46.4 ^p | 52.8 ^p | 47.8p |
| influx | 50.7 ^d | 46.7 ^{dp} im | 55.2 ^{dp} im | 47.8 ^p | <u>55.6</u> ^p | <u>50.8</u> ^p |
| authority | 50.3 | 47.3 ^{dp} i | <u>55.6</u> ° | 48.2 | 53.2 | 49.2 |

Centrality

- Always better than the initial ranking
- Superior to other re-ranking techniques



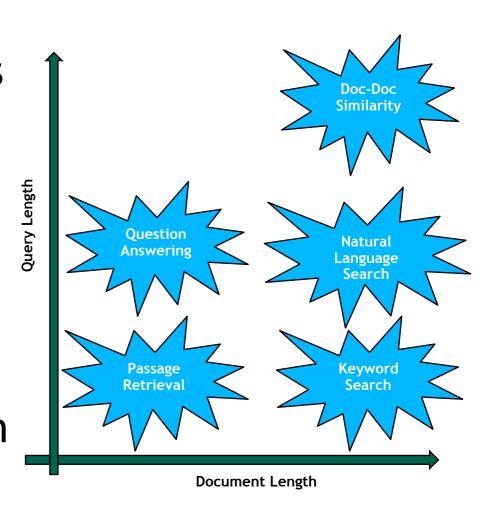
Other possible benefits

- Harder to evaluate, but
 - Highest ranked passages are good snippets
 - Most central documents are good "diversity" results
 - Most central passages are good summaries for the retrieved list



Talk Summary

- A technique for discovering key concepts in verbose queries
- A technique for graphbased re-ranking using document-passage graph
- General introduction of various retrieval tasks on document-query
 continuum





THANK YOU

