



Bálint Bene

bene.baalint@gmail.com ✉

+36 30 555 0182 📞

Budapest, Hungary 📍

linkedin.com/in/benebalint in

github.com/benebalint 🐙

Business Informatics bachelor student close to graduation. Having 2 years experience in ICT service management I am eager to study and develop in the direction of Data Science and Software Engineering.

EDUCATION

Business Informatics Engineer BSc University of Debrecen

09/2016 - Present

Debrecen

Thesis

- Visualizing Big Data

English - Hungarian bilingual Ady Endre Secondary School

09/2011 - 06/2016

Debrecen

WORK EXPERIENCE

System Development & Maintenance Trainee Telekom HU

04/2021 - Present

Budapest

Achievements/Tasks

- Developing workflow automation solutions
- Data analysis and visualization

Order Management Specialist Trainee Deutsche Telekom IT Solutions LTD.

02/2020 - 08/2020

Debrecen

Achievements/Tasks

- Handling server infrastructure related requests and orders
- Liaising with outsourced technicians around the world
- Ticket and email handling in enterprise software (HPE ServiceManager 9, Micro Focus Asset Manager, SAP based tickethandling)
- Enhancing VBA macros for data processing automatization
- Extended searching / data mining in databases
- Onboarding, tutoring, access and asset management for newcomers

Incident Management Specialist Trainee Deutsche Telekom IT Solutions LTD.

04/2019 - 09/2019

Debrecen

Achievements/Tasks

- Conducting server infrastructure related incident resolution bridge calls
- Involvement in problem- and change management processes

Order Management Specialist Trainee Deutsche Telekom IT Solutions LTD.

02/2018 - 04/2019

Debrecen

Achievements/Tasks

- Handling server infrastructure related requests and orders
- Involvement in invoicing, pricing and resource management processes
- Onboarding, tutoring, access and asset management for newcomers

SKILLS

Database administration

Data analysis & visualization

Customer Service

Object-oriented Programming

Project Management

ICT Service Management

Enterprise Software

Troubleshooting

Teamwork

Automation

Communication

PERSONAL REMARKS

dynamic

charismatic

reliable

proactive

analytical

supportive

CERTIFICATES

Microsoft Azure Fundamentals (AZ-900) [soon]

nVidia DLI - Fundamentals of Deep Learning for Computer Vision

LANGUAGES

English



German



Hungarian



INTERESTS

Cycling

Sports

Electronic Music

DIY