



BENEDICK CERVANTES

+63917-843-2759
benedickcervantes@gmail.com
133 Araullo St. Brgy Addition Hills San Juan City, Philippines
<https://www.linkedin.com/in/benedick-cervantes-1375a9111/>
<https://bendev-phi.vercel.app/>
<https://github.com/benedickcervantes>

EDUCATION

BACHELOR OF SCIENCE IN
INFORMATION TECHNOLOGY |
INSTITUTE OF CREATIVE
COMPUTER AND TECHNOLOGY
December 2014

TRAINING

MCSA WINDOWS SERVER
RIVAN IT TRAINING SYSTEM
CORP. RECTO, MANILA
October 2017 - November 2017

SKILLS

Firewall Management Tools
Backup Management
Server Management
SEO and SEM
Google Analytics
Data Analytics
Software development
Web application development
API integration
Root-cause analysis
System engineering
Time management
End user support
Network administration

ABOUT ME

Dynamic IT Professional and System Developer with 6+ years of experience specializing in end-to-end technology solutions. Expert in system administration, network management, and IT consulting, with proven success in optimizing infrastructure, enhancing security, and delivering seamless technical support. Recently expanded expertise to include full-cycle software development, building custom web and application solutions. A strategic advisor adept at aligning technology with business goals to drive innovation, control costs, and improve operational efficiency. Combines a goal-oriented mindset with strong problem-solving skills to execute complex projects both independently and collaboratively.

WORK EXPERIENCE

IT CONSULTANT - PART TIME

Federal Pioneer Development Corporation / Sep 2025 - Present/ Mandaluyong City

- **Strategic Planning:** Developed multi-year IT plans and budgets based on comprehensive infrastructure audits to guide technology modernization and investment.
- **Project Leadership:** Led end-to-end implementation of key systems including email platform migrations (e.g., M365) and CRM deployments.
- **Software Development:** Built custom website, application, and software solutions on a project basis to meet specific client requirements.
- **Client Relations:** Served as a trusted technical advisor, managing vendor SLAs and providing tiered support to ensure issue resolution.
- **Security & Compliance:** Designed robust cybersecurity frameworks with policies for MFA, encryption, and disaster recovery.
- **Operational Support:** Provided ongoing retainer-based maintenance, helpdesk support, and user training to ensure system reliability and adoption.

SYSTEM DEVELOPER

Inspire Holdings Inc. / Inspire Alliance Fund Group/ Feb 2025 - Sep 2025/ Taguig City

- Gathered valuable user feedback by conducting usability tests on prototypes leading to enhanced end-user experience.
- Collaborated with stakeholders to define and clarify user requirements.
- Designed, documented and implemented database solutions to support web applications.
- Designed, planned and implemented new systems and enhancements to existing systems to improve productivity.
- Enhanced system functionality by identifying and rectifying software bugs and performance issues.

BUSINESS FOUNDER

Blue Switch PC / Feb 2021 - Feb 2025/ San Juan City

- Sales and Marketing Manager
- Technical Support Assistant
- Social Media Manager
- Established a successful business by identifying market needs and developing innovative solutions.
- Developed strong partnerships with other businesses to allow for collaboration and more significant opportunities for growth.

IT SUPERVISOR

Philsurv Geodetic Services / Feb 2016 - Feb 2021 / Mandaluyong City

- Network Engineer
- System Administrator
- Technical Support Generalist
- Web Analytics
- Digital Marketing
- Asset Management
- IT Supervisory works
- Optimized hardware infrastructure with strategic equipment upgrades, reducing maintenance costs.

REFERENCES

JAIME FLORES	JONA ARRIBAS	AMELIA AQUINO
Senior Software Developer	HR Supervisor	Internal Audit Manager
0929-460-6692	0917-154-9284	0905-027-2833