BEN GLASDER

521 Amherst Avenue | Oshkosh, WI 54901 · (847) 347 5264

bglasder@gmail.com · Linkedin.com/in/benglasder · Github.com/benglasder · BenGlasder.com

PROFESSIONAL EXPERIENCE

Software Developer, SECURA INSURANCE — APPLETON, WI   APRIL 2017 - CURRENT

Full-stack .Net developer responsible for building and maintaining software used by customer-facing insurance agencies and internal business partners. Act in a Dev Ops capacity to continuously develop and deploy applications. Utilize Agile methodology of project management along with SCRUM boards and daily standups for new development

- Provided over 15 bug fixes and feature upgrades to our team's primary web application *AgentLink*, which is built using MVC, Bootstrap 3, and jQuery
- Co-developed a robust Windows Service using Domain-Driven development principles capable of transforming and mapping data from our legacy DB2 database into the insurance industry's ACORD standard formats to deliver policy information to over 300 agencies with high availability
- Transitioned three of the company's mission-critical application repositories from poor source control and deployment process into continuous integration and deployment pipelines, making them more scalable, maintainable, and sustainable
- Created a front-end Web UI using MVC to allow for user-friendly administration of the Windows Service, allowing the user to kick off tasks and view the status of running tasks
- Built a REST API to act as the middleware between the Web UI and Windows service using ASP.net Web API and Dapper ORM to interact with SQL stored procedures

Technical Support Intern, BEMIS COMPANY — NEENAH, WI   MARCH 2016 – 2017

Provided second tier support to many different functional areas within the company. Dell-certified device technician. Split time between supporting three different manufacturing facilities, all at different stages of a company-wide SAP rollout

- Made a large impact in a companywide *PC Refresh* project, replacing over 100 HP Desktops and Laptops with Dell equivalents. This required learning how to reinstall and configure a multitude of in-house developed and 3rd party applications
- Spent a month on the IT Service Desk team, triaging over 300 unique issues and requests coming from Bemis locations across the country while utilizing a newly-implemented ServiceNow ITSM suite; gaining a broad understanding of common pain points in a large enterprise IT environment

PERSONAL PROJECT

- Created a responsive portfolio website using Node.js
- Used MongoDb and Express for blog posts, session management, and authentication
- Hosted in AWS, with continuous integration and deployment setup using CodeDeploy

EDUCATION

University of Wisconsin Oshkosh | B.B.A. Information Systems | Web & Mobile Development | 14'-17'

Relevant Courses: Mobile App Development (Swift/Java), Internet Marketing (Google Analytics), Intro to Usability (UX), Networking/Data Comm (TCP/IP), IT Strategy/Management

TECHNICAL TOOLS

Front End	Back End	Dev Ops
jQuery, Razor Html, Bootstrap, Bulma, CSS3, HTML5, EJS	C#, ASP.Net, SQL, Web API, REST, Node.js, MongoDB	Git, Github, Team City, Octopus Deploy, Windows Server, Active Directory, IIS, AWS, Azure