

BEN GLASDER

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A recent college graduate who is fascinated by technology and software development. Experience in insurance and manufacturing industries. Capable of collaborating with peers or working individually with little guidance. Looking to join a team of passionate individuals to work on solutions that make a positive impact with a focus on sustainability.

TECHNICAL TOOLS

Front End

jQuery, Razor Html, Bootstrap, Bulma, CSS3, HTML5, EJS

Back End

C#, ASP.Net, SQL, noSQL, Web API, REST, Node.js

Dev Ops

Git, Github, Team City, Octopus Deploy, Windows Server, AWS

PROFESSIONAL EXPERIENCE

Software Developer, SECURA INSURANCE — APPLETON, WI

APRIL 2017 - CURRENT

Full-stack .Net developer responsible for building and maintaining software used by customer-facing insurance agencies and internal business partners. Act in a Dev Ops capacity to continuously develop and deploy applications. Utilize Agile and Waterfall methodologies of project management

- Provided over 15 bug fixes and feature upgrades to our team's primary web application *AgentLink*, which is built using MVC, Bootstrap 3, and jQuery
- Co-developed a robust Windows Service using Domain-Driven development principles capable of transforming and mapping data from our legacy DB2 database into the insurance industry's ACORD standard formats to deliver policy information to over 300 agencies with high availability
- Transitioned three of the company's mission-critical application repositories from poor source control and deployment process into continuous integration and deployment pipelines, making them more scalable, maintainable, and sustainable
- Created a front-end Web UI using MVC to allow for user-friendly administration of the Windows Service, allowing the user to kick off tasks and view the status of running tasks
- Built a REST API to act as the middleware between the Web UI and Windows service using ASP.net Web API and Dapper ORM to interact with SQL stored procedures

Technical Support Intern, BEMIS COMPANY — NEENAH, WI

MARCH 2016 - 2017

Provided second tier support to many different functional areas within the company. Dell-certified device technician. Split time between supporting three different manufacturing facilities, all at different stages of a company-wide SAP rollout

- Made a large impact in a companywide *PC Refresh* project, replacing over 100 HP Desktops and Laptops with Dell equivalents. This required learning how to reinstall and configure a multitude of in-house developed and 3rd party applications
- Spent a month on the IT Service Desk team, triaging over 300 unique issues and requests coming from Bemis locations across the country while utilizing a newly-implemented ServiceNow ITSM suite; gaining a broad understanding of common pain points in a large enterprise IT environment

PERSONAL PROJECT

Created a responsive portfolio website using Node.js. Uses MongoDB and Express for blog posts, session management, and authentication. Source code hosted in Github. Site hosted in AWS, where continuous integration and development has been setup based on repository 'push' updates

EDUCATION

University of Wisconsin Oshkosh | B.B.A. Information Systems | Web & Mobile Development | 14'-17'

Partial exposure to mobile app development using Android Studio/Java and Xcode/Swift to develop simple Android/iOS apps. Also took courses in Internet Marketing, Usability (UX), Networking/Data Communications, and IT Strategy/Management