

# BEN GLASDER

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A recent college graduate who is fascinated by technology and software development. Experience in insurance and manufacturing industries. Capable of collaborating with peers or working individually with little guidance. Looking to join a team of passionate individuals to work on solutions that make a positive impact with a focus on sustainability.

## TECHNICAL TOOLS

C#, VB.net, SQL, JavaScript, jQuery, ASP.net, Razor HTML, MVC, Web API, Visual Studio, SSMS, IBM DB2, Windows Server, IIS, GitHub, TFS, TeamCity, Octopus Deploy

## PROFESSIONAL EXPERIENCE

**Software Developer, SECURA INSURANCE – APPLETON, WI** APRIL 2017 - CURRENT

Full-stack .Net developer responsible for building and maintaining software utilized by customer-facing insurance agencies and internal business partners. Act in a Dev/Ops capacity to continuously develop and deploy applications. Utilize Agile and Waterfall methodologies of project management.

- Developed a web form on our *AgentLink* MVC website for agents to submit documents for a quick review and turnaround, reducing average response time by 3 days
- Co-developed a robust Windows Service capable of transforming and mapping data from our legacy DB2 database into the insurance industry's ACORD standard formats to deliver policy information to agencies
- Transitioned three of the company's mission-critical application repositories from poor source control and deployment process into our newly created continuous integration and deployment pipeline, making them more scalable, maintainable, and sustainable
- Acted as a *champion* for the IT department stage of the company's SharePoint rollout, providing suggestions and guidance as to how the site should be structured and maintained.

**Technical Support Intern, BEMIS COMPANY – NEENAH, WI** MARCH 2016 – 2017

Provided second tier support to many different functional areas within the company. Dell-certified device technician. Split time between supporting three different manufacturing facilities, all at different stages of a company-wide SAP rollout.

- Made a large impact in a companywide *PC Refresh* project, replacing over 100 HP Desktops and Laptops with Dell equivalents. This required learning how to reinstall and configure a multitude of in-house developed and 3<sup>rd</sup> party applications
- Deployed over 200 Dell WYSE thin-client terminals to support the SAP rollout, focusing on deploying the terminals and their related peripherals with Six Sigma 5s in mind
- Spent a month on the IT Service Desk team, triaging over 300 unique issues and requests coming from Bemis locations across the country while utilizing a newly-implemented ServiceNow ITSM suite

## PERSONAL PROJECTS

I am currently working on my personal website using open-source technologies such as Node.js, React.js, and MongoDB. Contrary to my full-time job, where I develop exclusively in the Windows environment and deploy to on premise servers, this personal project is developed in a Unix-based environment and hosted in the cloud using RedHat Openshift Online.

## EDUCATION

University of Wisconsin Oshkosh | 2014-2017

**B.B.A. Information Systems | Emphasis in Web & Mobile Development**

3.7/4.0 Major GPA. Partial exposure to mobile app development using Android Studio/Java and Xcode/Swift to develop simple Android/iOS apps, respectively. Also took courses in Internet Marketing, Usability (UX), Networking/Data Communications, and IT Strategy/Management