



User Acceptance Testing Feedback Form

On a scale of 1-5 where 1 is strongly dissatisfied and 5 is strongly satisfied, please circle the most appropriate answer:

1. Please rate the registration process:

- | | | | | | |
|--------------|---|---|---|---|---|
| a) Design | 1 | 2 | 3 | 4 | 5 |
| b) Usability | 1 | 2 | 3 | 4 | 5 |

2. Please rate the homepage view:

- | | | | | | |
|--------------|---|---|---|---|---|
| a) Design | 1 | 2 | 3 | 4 | 5 |
| b) Usability | 1 | 2 | 3 | 4 | 5 |
| c) Relevancy | 1 | 2 | 3 | 4 | 5 |

3. Please rate the recording of transaction process:

- | | | | | | |
|---------------------|---|---|---|---|---|
| a) Design | 1 | 2 | 3 | 4 | 5 |
| b) Usability | 1 | 2 | 3 | 4 | 5 |
| c) Difficulty Level | 1 | 2 | 3 | 4 | 5 |

4. Please rate the display record view:

- | | | | | | |
|--------------|---|---|---|---|---|
| a) Design | 1 | 2 | 3 | 4 | 5 |
| b) Usability | 1 | 2 | 3 | 4 | 5 |
| c) Relevancy | 1 | 2 | 3 | 4 | 5 |

5. Please rate the report view:

- | | | | | | |
|--------------|---|---|---|---|---|
| a) Design | 1 | 2 | 3 | 4 | 5 |
| b) Usability | 1 | 2 | 3 | 4 | 5 |
| c) Relevancy | 1 | 2 | 3 | 4 | 5 |

6. Please rate the calculate income tax function:

- | | | | | | |
|--------------|---|---|---|---|---|
| a) Design | 1 | 2 | 3 | 4 | 5 |
| b) Usability | 1 | 2 | 3 | 4 | 5 |
| c) Relevancy | 1 | 2 | 3 | 4 | 5 |

7. Please rate the Business Intelligence (BI) view:

- | | | | | | |
|--------------|---|---|---|---|---|
| a) Design | 1 | 2 | 3 | 4 | 5 |
| b) Relevancy | 1 | 2 | 3 | 4 | 5 |

8. Please rate the Profile view:

- | | | | | | |
|--------------|---|---|---|---|---|
| a) Design | 1 | 2 | 3 | 4 | 5 |
| b) Usability | 1 | 2 | 3 | 4 | 5 |
| c) Relevancy | 1 | 2 | 3 | 4 | 5 |

9. What are some changes you would like to see on SmartHawker? (e.g. additional feature that you wish to see)

10. Addition Remarks:

————— End of Feedback —————