

Benjamin Hacker-Bayliff

System Engineer

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bhackerbay@gmail.com
<https://bhackerb.com>

Skills

- System Administration
 - Enterprise Security
 - Powershell, Python
 - Windows, Linux, Unix
 - Virtualization
 - Cloud
 - Data Analysis
 - Storage
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Experience

Stifel / System Engineer

November 2016 - PRESENT, St. Louis, MO

OS and Application Patching using System Center, Azure and Spacewalk management systems. Vulnerability scanning, assessments and remediations on 12,000 endpoints. Built and generated reporting for Asset management, compliance and business intelligence teams. Improved client health and security on all company servers and workstations. Image hardening and maintenance for all supported OS.

Lundbeck / IT Service Desk

November 2013 - October 2016, Chicago, IL

Performed Level 1 and 2 support for all Lundbeck employees world-wide. Managed user accounts in active directory and FIM. SCCM and Mobile device management admin. Systems support for salesforce CRM, Shoretel Director, SMS passcodes and Extranet.

Aginity LLC / IT Support Specialist

January 2013 - October 2013, Evanston, IL

Set up and maintained mac and windows devices. Managed user accounts and permissions on Active Directory and Sharepoint. Received and worked on thousands of big data software support tickets to completion.

Education

Southern Illinois University / Bachelor of Applied Science, IST

Fall 2010 - December 2012, Carbondale, IL

Linn State Technical College / Associates Degree, Programming

Fall 2008 - Spring 2010, Linn, MO

Additional Skills

Self-Motivated, Good Communicator, Detail Oriented, Creative