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| Benjamin Hacker-Bayliff  System Engineer | horizontal line Benjamin Hacker-Bayliff [bhackerbay@gmail.com](mailto:bhackerbay@gmail.com) https://bhackerb.com |
| **ㅡ** **Skills** | horizontal line   |  |  | | --- | --- | | * System Administration | * Virtualization | | * Enterprise Security | * Cloud | | * Powershell, Python | * Data Analysis | | * Windows, Linux, Unix | * Storage |  horizontal line |
| **ㅡ** **Experience** | Stifel / System EngineerNovember 2016 - PRESENT, St. Louis, MO OS and Application Patching using System Center, Azure and Spacewalk management systems. Vulnerability scanning, assessments and remediations on 12,000 endpoints. Built and generated reporting for Asset management, compliance and business intelligence teams. Improved client health and security on all company servers and workstations. Image hardening and maintenance for all supported OS. Lundbeck / IT Service DeskNovember 2013 - October 2016, Chicago, IL Performed Level 1 and 2 support for all Lundbeck employees world-wide. Managed user accounts in active directory and FIM. SCCM and Mobile device management admin. Systems support for salesforce CRM, Shoretel Director, SMS passcodes and Extranet. Aginity LLC / IT Support SpecialistJanuary 2013 - October 2013, Evanston, IL Set up and maintained mac and windows devices. Managed user accounts and permissions on Active Directory and Sharepoint. Received and worked on thousands of big data software support tickets to completion. |
| **ㅡ** **Education** | horizontal line Southern Illinois University / Bachelor of Applied Science, ISTFall 2010 - December 2012, Carbondale, ILLinn State Technical College / Associates Degree, ProgrammingFall 2008 - Spring 2010, Linn, MO |
| **ㅡ** Additional Skills | horizontal line  Self-Motivated, Good Communicator, Detail Oriented, Creative |