**Service Transformation Resources**

**Global Communications**The big rules on how and when we communicate technology efforts

* [CTS & ISS Communication Governance](http://sharepoint.jpmchase.net/Sites1/SPcdhgbs/svctr/Document%20Process%20Library/CTS%20Process%20Library%20Documents/Approved%20Process%20Documents/%5b594%5d%20Communication%20Management%20Process/CTS%20%20ISS%20Global%20Communications%20Management%20V1.pdf)

**CTS Presentation Templates**

* [Simple PowerPoint](http://sharepoint.jpmchase.net/Sites1/SPcdhgbs/svctr/CTS%20Templates/Templates%20with%20CTS%20Logo/CTS%20Template%20(simple).ppt)
* [Complete PowerPoint](http://sharepoint.jpmchase.net/Sites1/SPcdhgbs/svctr/CTS%20Templates/Templates%20with%20CTS%20Logo/CTS%20Template%20(complete).ppt)
* [Internal Slide Show Presentation](http://sharepoint.jpmchase.net/Sites1/SPcdhgbs/svctr/CTS%20Templates/Templates%20with%20CTS%20Logo/Internal%20SlideShow%20Presentation%20Template.ppt)
* [External Slide Show Presentation](http://sharepoint.jpmchase.net/Sites1/SPcdhgbs/svctr/CTS%20Templates/Templates%20with%20CTS%20Logo/External%20SlideShow%20Presentation%20Template.ppt)
* [CTS meeting “Minutes” template](http://sharepoint.jpmchase.net/Sites1/SPcdhgbs/svctr/CTS%20Templates/Templates%20with%20CTS%20Logo/CTS%20Minutes%20template.doc)

**Process Documents**

* [Control Self Assessment Process](http://sharepoint.jpmchase.net/Sites1/SPcdhgbs/svctr/Document%20Process%20Library/CTS%20Process%20Library%20Documents/Approved%20Process%20Documents/%5b580%5d%20CSA%20-%20Control%20Self%20Assessment%20Process/CSA.pdf)
* [Capacity Management Process](http://sharepoint.jpmchase.net/Sites1/SPcdhgbs/svctr/Document%20Process%20Library/CTS%20Process%20Library%20Documents/Approved%20Process%20Documents/%5b593%5d%20Capacity%20Management%20Process/Capacity.docx)
* [Communications Process](http://sharepoint.jpmchase.net/Sites1/SPcdhgbs/svctr/Document%20Process%20Library/CTS%20Process%20Library%20Documents/Approved%20Process%20Documents/%5b594%5d%20Communication%20Management%20Process/Global%20CTS%20and%20ISS%20Communications%20Process.pdf)
* Another process
* Another process
* Another process