Broadcom Hands-on-Labs Account Profile Setup

Step by Step guide to getting access to VMware Hands-on-Labs (HOLs)

September 2025

vmware®
by Broadcom

VMware Hands-on Labs (HOL) Changes

We are updating how to log into the Hands-on-Labs

All users must sign in with a **Broadcom Support account** to access any Hands-on-Labs

- Gmail, Yahoo, and other personal ISP accounts will no longer be accepted

- Broadcom support accounts must be business email accounts

Follow the steps to properly set up access

- Having a Broadcom partner portal account does not necessarily provide access to the HOLs

- All will have to complete the steps to access HOLs

- This is a **one-time action** for access

vmware®

by **Broadcom**

VMware Hands-on Labs Access Process

1. **Steps to Register at Broadcom Support and Enable Access**:
    a. ***Register or Login*** at Broadcom Support site and Enable Hands-on Labs Access
    b. Click **Register** (upper right), enter email address, Click **Next**
    c. Enter verification code sent to email address, select **Verify and Continue**
    d. Complete basic information, choose a password, accept terms of use and select **Create Account**
    e. Click **Yes, I want to Build my Profile**
    f. Check **Broadcom Software and VMware Hands-On Labs Access**
    g. Complete the form and click **Submit**
    h. Verify information and select **Confirm and Continue**
    i. You will see the **"Completed message"**
    j. Logon to the **VMware Hands-On Labs** using the login credentials created above

2. **Detailed Instructions:** [***How to Setup and Enable HOL Access***]

3. **If you need support,** please send an email to **hol.feedback@broadcom.com**
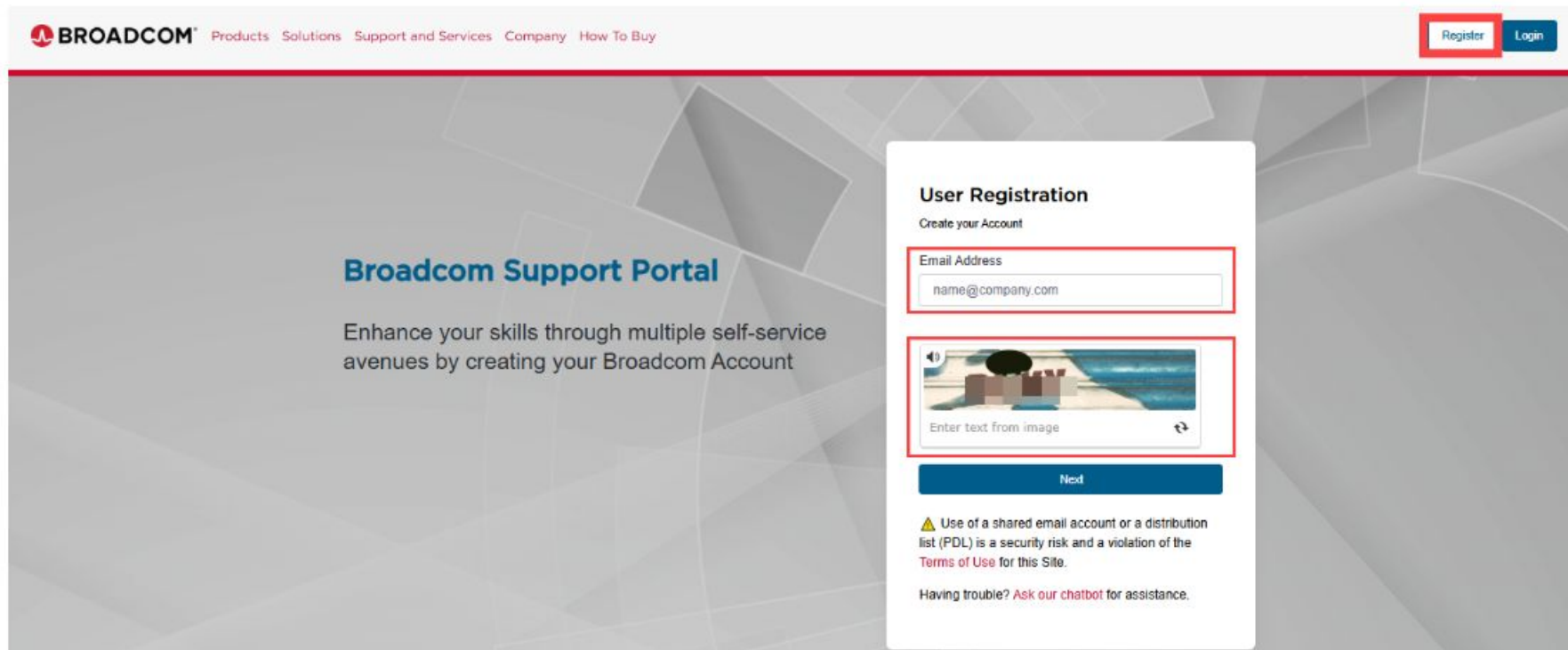
vmware®
by **Broadcom**

Step 1: Setup Broadcom Support Account

To create a Basic User Account:

1. Navigate to the Broadcom Support Portal
2. In the upper-right corner, click **Register**
3. Enter your email address, complete the captcha, and click **Next**

NOTE: DO NOT REGISTER/CREATE AN ACCOUNT WITH A SHARED EMAIL ADDRESS, OR DISTRIBUTION LIST (PDL).
Use of a shared email account or a distribution list (PDL) is a security risk and a violation of the Terms of Use for the Broadcom support portal.

Step 1: Setup Broadcom Support Account

4. In your email application, check for the **Verification Code** sent to your email address.

BROADCOM

Thank you for registering with Broadcom. To continue, please enter the verification code on the registration screen.
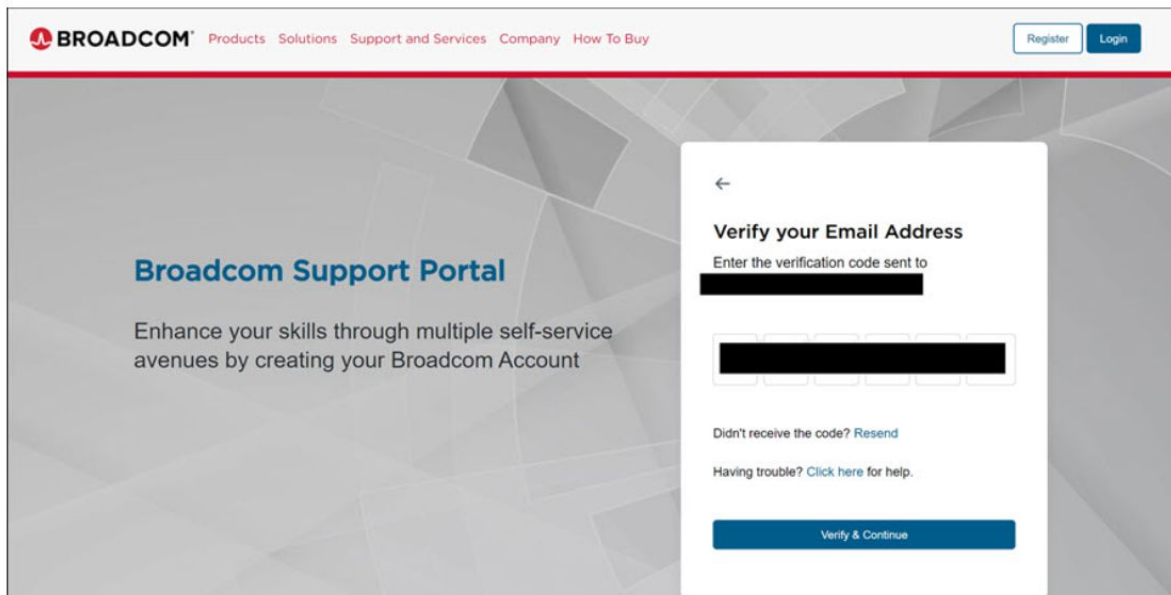
Verification Code: ▮▮▮▮▮▮

Please note that this code can only be used once.

Thank you,

Broadcom Support Portal Admin

5. Enter the Verification Code and click **Verify & Continue**.

by **Broadcom**

Step 1: Setup Broadcom Support Account

6. Enter your basic information, accept the **Terms of Use**, and click **Create Account**

Broadcom Support Portal

Enhance your skills through multiple self-service avenues by creating your Broadcom Account

←
Complete your Registration

* First Name
[▮▮▮▮▮▮]

* Last Name
[▮▮▮▮▮▮]

* Country
[▮▮▮▮▮▮] ⇕

Job Title
[▮▮▮▮▮▮] ⇕

* Password
[Enter Password]
⊘ Password is required

* Confirm Password
[Re-enter Password]

☐ I accept the Terms of Use ↗. Your privacy is important to us. Please see our Privacy Policy ↗ for more information.

Create Account

Password requirements:
- ✔ At least 8 and at most 50 characters in length
- ✔ At least one lower-case letters (a-z)
- ✔ At least one upper-case letter (A-Z)
- ✔ At least one digit (0-9)
- ✔ At least one and at most ten special character (@.#.$)
- ✔ Should not have three or more consecutive characters that match any portion of the user email address

Note: End-users with pre-approved email domain-to-company associations (i.e. BSN & Semiconductor end-users) will be presented with the **Company** attribute allowing their profile to be auto-upgraded to an **Enterprise Profile**.

Your profile has been created and registered successfully.

Step 2: Setup Broadcom Support Account

Once your account has been created, you can enable access to VMware Hands-on Labs by building your profile

1. Navigate to the **Broadcom Support Portal** and click the drop-down by your user name and select **My Profile**.
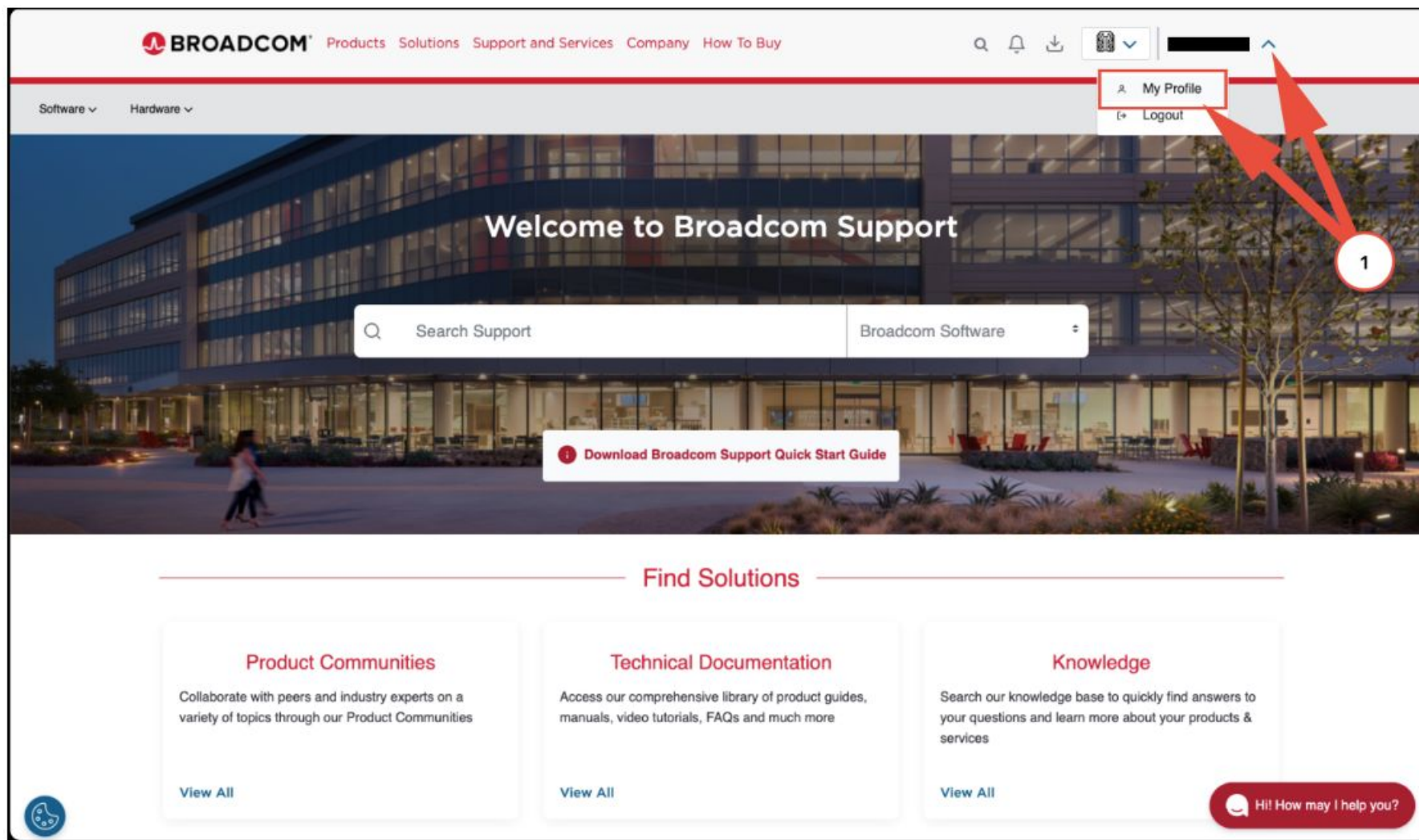
Step 2: Setup Broadcom Support Account

2. Under the My Profile section, click on **Build your Profile**.
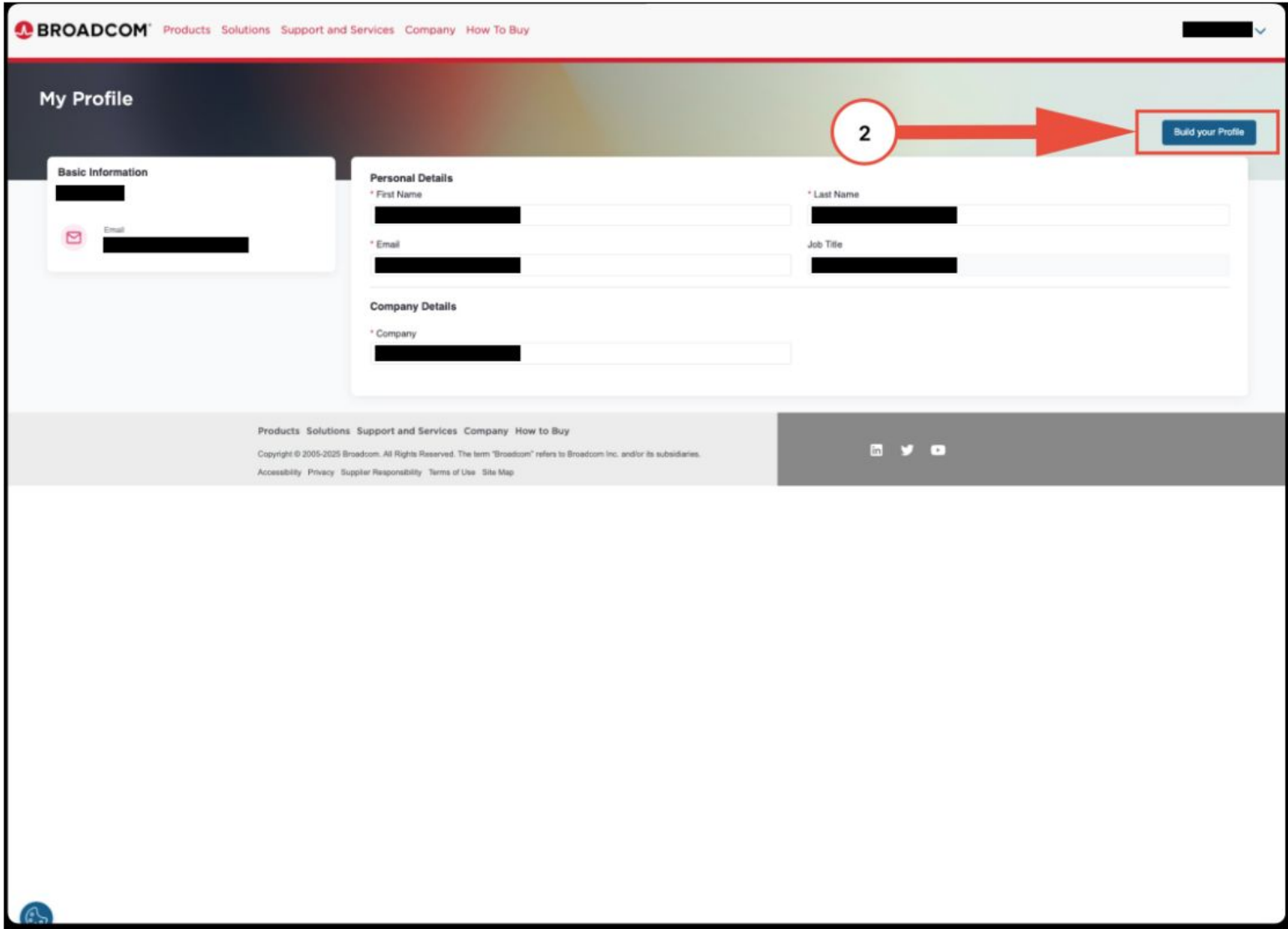
Step 2: Setup Broadcom Support Account

3. On the Access Details section, click **Yes, I want to Build my Profile.**

Step 2: Setup Broadcom Support Account

4. In the Build your Profile section, first select **Broadcom Software**.
5. Then, select **VMware Hands-on Labs Access,** which will open an additional form.
6. Complete the form by entering your details into each field.
7. Once you have completed filling out the form, click **Submit**.

Step 2: Setup Broadcom Support Account

8. Review the details, then click **Confirm & Continue**.

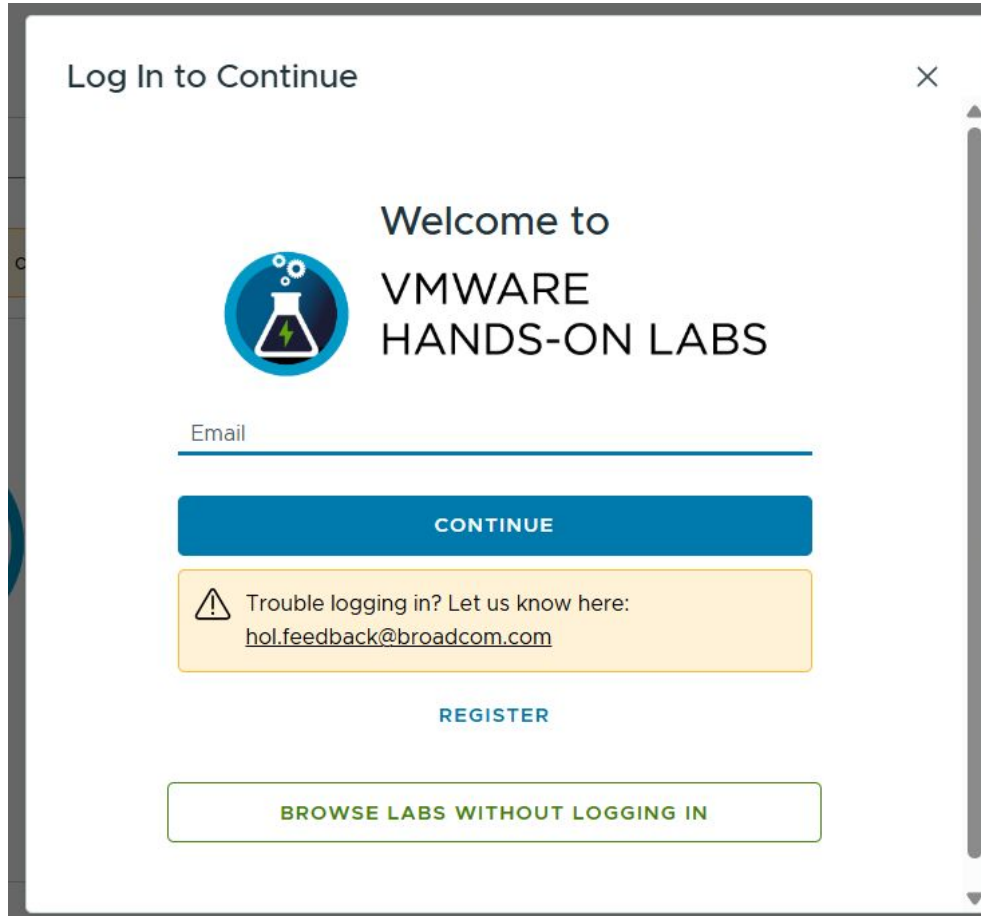# Step 2: Setup Broadcom Support Account

9. Once completed, you will see **VMware Hands-on Lab (HOL)** as an enabled service.
10. Click **Close** to exit the Build your profile section.
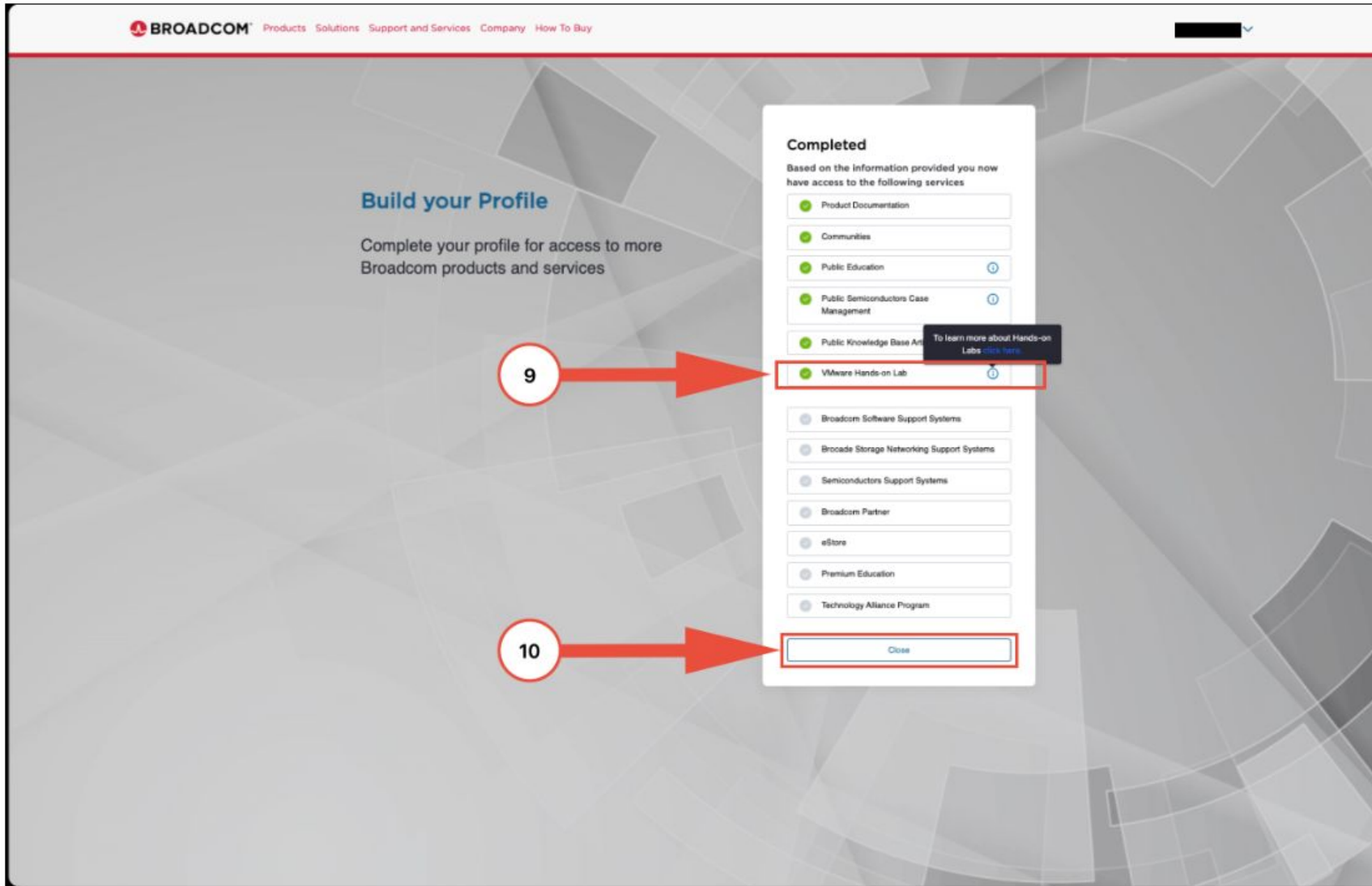
Registration and Set up complete

You will now be able to access <u>VMware Hands-on Labs</u> using your updated Broadcom Support account to log in. *https://labs.hol.vmware.com/HOL*

You will log in with your Broadcom Support log in credentials.