

VCF Health and Diagnostics

Importance

With VCF Operations diagnostics, you can quickly diagnose and address issues to minimize their impact and improve operational efficiency, security, and reliability of your VCF platform.

You can discover and remediate known issues, and monitor the operational state of the private cloud infrastructure in VCF Operations Diagnostics.

VCF Health and Diagnostics



Learner Objectives

- Outline the role of VCF Health and Diagnostics
- Describe the Diagnostic Findings feature
- Describe the VCF Health feature
- Monitor the operational state of VCF Instances
- Explain Troubleshooting Workbench
- Enable support teams with full context using Log Assist

VCF Health and Diagnostics

VCF Health and Diagnostics provides an In-Product experience to discover, troubleshoot, and remediate issues.



- Curated Findings from VCF Operations Diagnostics
- Remediate based on curated recommendations



- Discover if features work as expected
- Remediate based on action recommendations



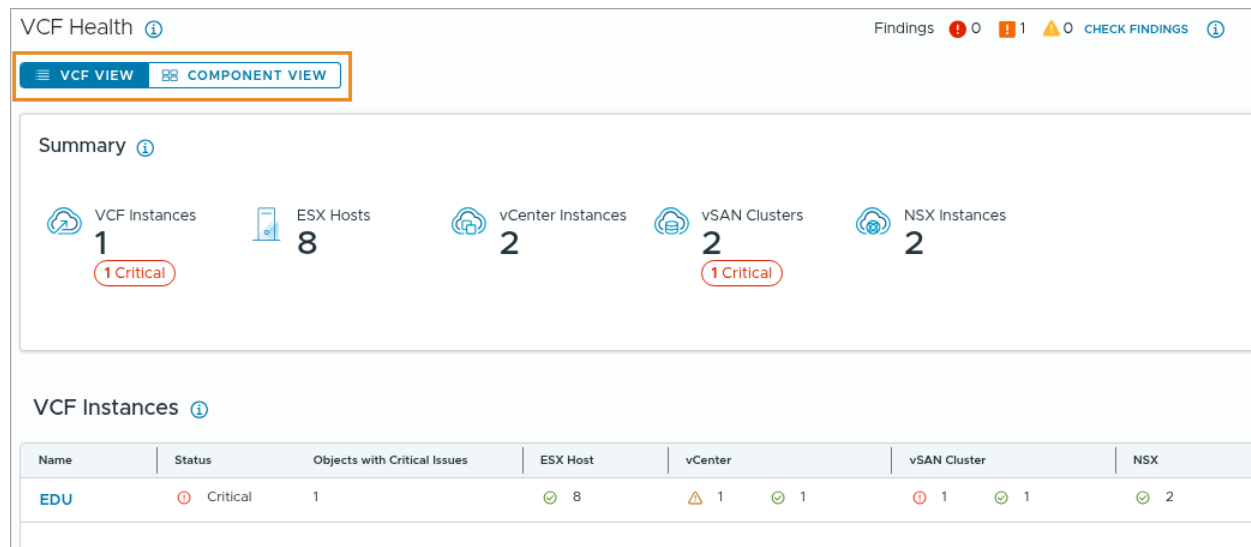
- Upload log bundles with full context for faster support engagement

About VCF Health

VCF Health is effectively a consolidated view of your VCF deployment where you can proactively monitor the operational state of your VCF stack.

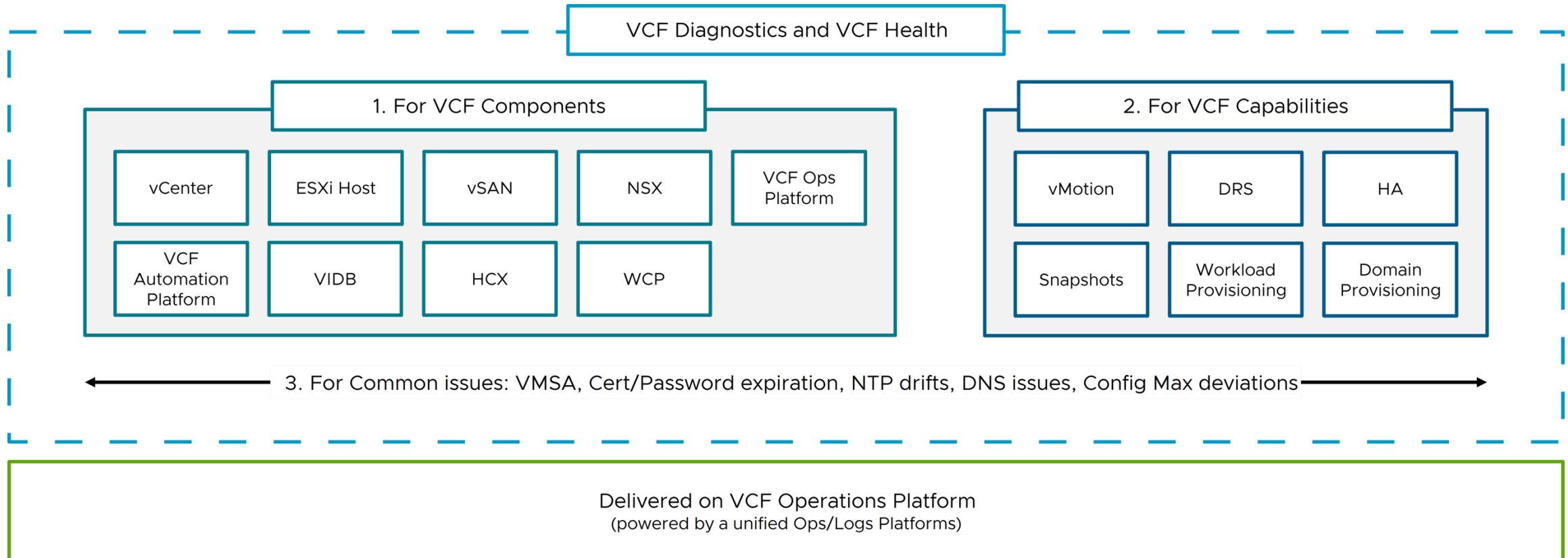
The structure of VCF Health enables you to navigate the hierarchy from a management domain to its workload domains, vCenter and NSX instances, vSAN clusters, and ESX hosts.

The VCF Health screens cover the top support ticket drivers, such as expiration of certificates, to avoid support requests, eliminate downtime, and increase resilience.



Unified Health and Diagnostics for VCF

Diagnostics for VMware Cloud Foundation is designed to help you analyze and troubleshoot the most common capabilities of VCF components.



Setting Up and Maintaining VCF Operations diagnostics

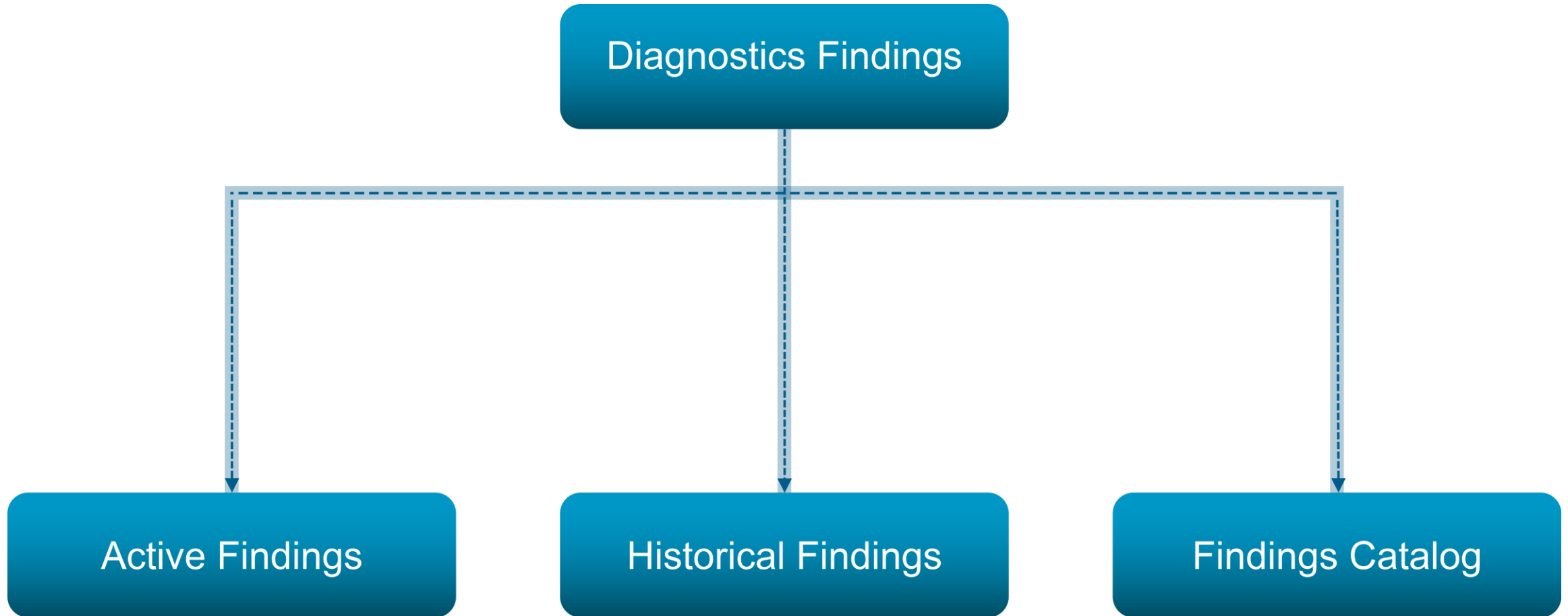
You complete VCF Operations diagnostics for your VCF environment by installing and configuring VCF Operations for logs and setting up integration between components.

VCF Health works solely on systems deployed by using the VCF Installer and requires a VCF license:

- The Diagnostic Findings capability has no license dependency and works on both VMware vSphere Foundation and VCF.
- You can apply only the diagnostic capabilities relevant to your setup.

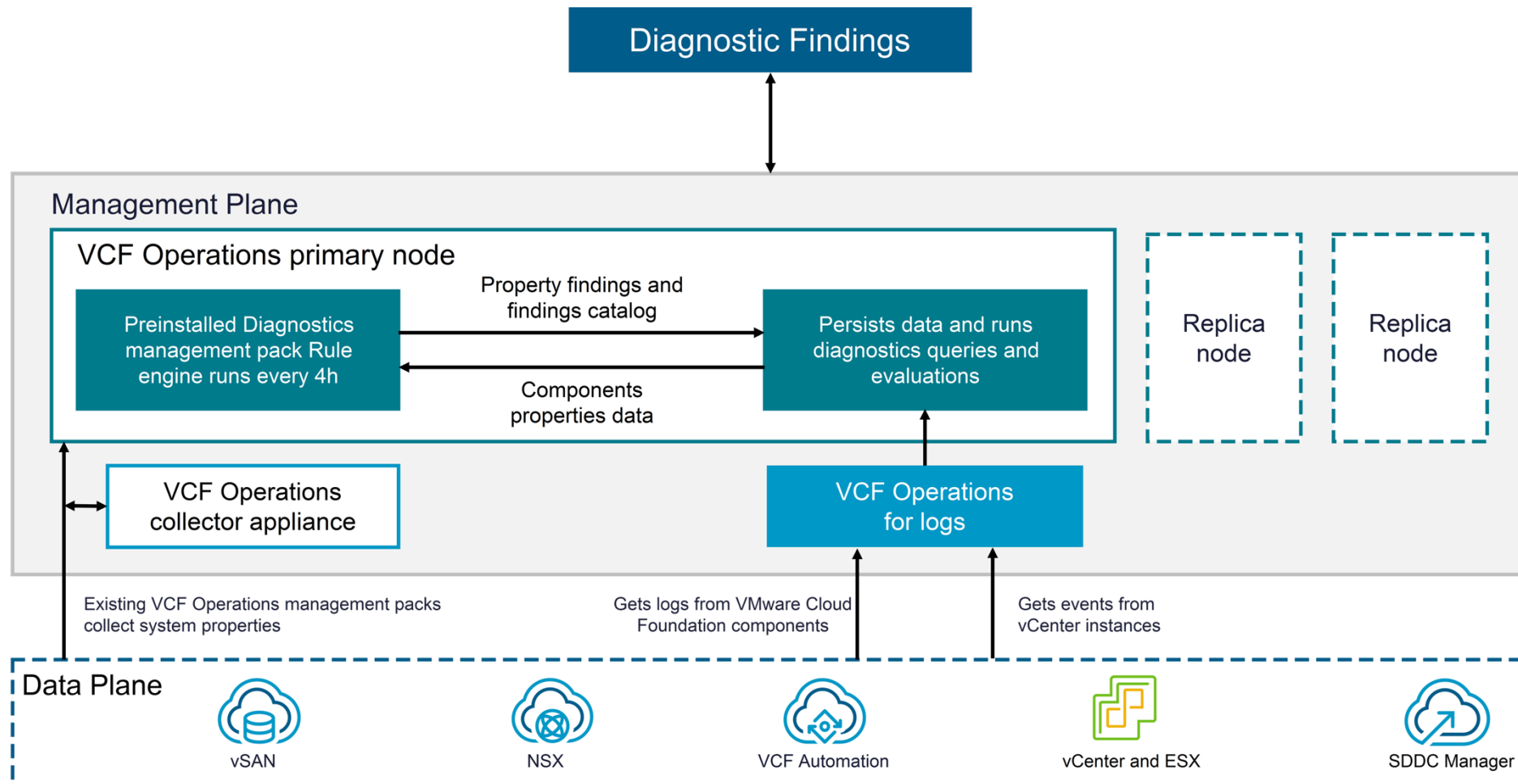
About Diagnostic Findings

Diagnostic Findings consolidates a list of log and property-based findings with specific resolution, also called diagnostic rules or signatures.



Architecture Diagram and Data Flow of Diagnostic Findings

Diagnostics Findings collects data from all VMware Cloud Foundation platform components such as properties and logs that help you identify existing or potential issues in your environment.



Active Findings

Checks against property-based signatures run every 4 hours, scanning your VCF environment. Within 24 hours, whenever a condition in your setup matches a signature, it appears in the Active Findings grid.

vmw VMware Cloud Foundation Operations

Search for an object or select a category from the list below; like metric, feature, dashboard and more ...

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Diagnostic Findings

LOG ASSIST ⓘ ?

Active Findings

Historical Findings

Findings Catalog

Active Findings ⓘ

REFRESH FINDINGS

Overview

6 Total Findings

Diagnostic Findings ⓘ

0 Critical
2 Immediate
1 Warning

Security Advisory Findings ⓘ

No Current Findings

Best Practice Findings ⓘ

0 Critical
3 Immediate
0 Warning

Total per finding subtype

2 Availability
1 Pre-Upgrade Checks
3 Operation Diagnostics

Total per component

1 vCenter
5 ESXi Hosts

Filters

«

EXPORT

Showing 6 Findings

	Finding	Description	Severity	Finding Type	Subtype	Refresh	Check Last Run	Affected Objects
>>	ESX_RemoteSysLogRule_KB_318...	Remote logging both per...	Immediate	Best Practice	Operation Diagno...	Auto	Apr 8, 2025, 11:12:58 PM	5
>>	vCenter_vCLSAndDRS_KB_317709	DRS functionality impacte...	Immediate	Diagnostic	Availability	Auto	Apr 8, 2025, 11:12:58 PM	1
>>	ESX_ActivateHA_KB_318069	Use vSphere HA to prote...	Immediate	Best Practice	Operation Diagno...	Auto	Apr 8, 2025, 11:12:58 PM	1
>>	ESX_vMotionTCPPort_KB_321012	vMotion TCP/IP port 800...	Immediate	Diagnostic	Operation Diagno...	Auto	Apr 8, 2025, 11:12:58 PM	5
>>	ESX_VMMonitoring_KB_318068	Enable VM Monitoring for...	Immediate	Best Practice	Availability	Auto	Apr 8, 2025, 11:12:58 PM	2
>>	ESX_execInstalledOnly_KB_318467	vSphere ESXi with execIn...	Warning	Diagnostic	Pre-Upgrade che...	Auto	Apr 8, 2025, 11:12:58 PM	5

Home

Inventory

Infrastructure Operations

Dashboards & Reports

Alerts

Troubleshooting Workbench

Analyze

Storage Operations

Network Operations

Data Protection & Recovery

Diagnostic Findings

VCF Health

Automation Central

Configurations

Workload Operations

Fleet Management

Capacity

Security

License Management

Historical Findings

Diagnostic Findings collects data from all VCF components, such as events, properties, and logs, which help you identify existing or potential issues in your environment.

Diagnostic Findings

LOG ASSIST ⓘ ?

Active Findings

Historical Findings

Findings Catalog

Historical Findings ⓘ

GENERATE FINDINGS

2% completed

ⓘ Findings are produ

×

Filters

Finding

Q Search and hit a

Inventory

Components

Capabilities

Type

Subtype

Refresh >

Severity >

Description >

APPLY

CLEAR ALL

Historical Findings

×

Historical Findings evaluate log-based signatures for a specified time in the past. To view historical findings, click Generate Findings and enter the start and end dates.

If the historic logs do not indicate a possible cause of the issue you are investigating, refer back to the property-based active findings that refresh every 4 hours.

Note: You can trigger just one historical finding request at a time and results from each request overwrite the results from the previous run.

×

Description	Severity	Finding Type	Subtype	Refresh
<div>+</div> <div>+</div> <div>No Relevant Findings</div>				

Manage Columns

No Relevant Findings

Findings Catalog

Findings Catalog lists potential issues that can impact your environment. Each finding provides guidance for remediation.

Diagnostic Findings LOG ASSIST ⓘ ?

Active Findings Historical Findings **Findings Catalog**

Findings Catalog ⓘ

Filters <<

- Finding >
- Components >
- Capabilities >
- Type >
- Subtype >
- Refresh >
- Severity >
- Description >

Findings

Finding
>> ESX_HAcfgFail_KB_316293
>> ESX_3rdPartyVIBha_KB_322825
>> vCenter_InventoryDisappears_KB_318212
<< vCenter_CheckNotification_KB_318195
>> vSAN_NetworkLatencyTest_KB_326408
>> SDDCManager_CustomCACert_KB_316056
>> vCenter_VMScanUnsupported_KB_345048
>> SDDCManager_NSXTAuthentication_KB_318048
>> ESX_Hostdlogspew_KB_318048
>> vCenter_SkylineHlthChk_KB_318568
>> vSAN_Witnesspartitioned_KB_317856
>> vCenter_unsupportedTLSCiphers_KB_369048
>> VCFAutomation_AnsibleRemove_KB_318308
>> ESX_HPEredalerts_KB_318688
>> vCenter_svmotionDiskFail_KB_315419
>> vCenter_Tagassociations_KB_344960

1-50 / 637 < 1 >

Summary Recommendation

Finding
vCenter_CheckNotification_KB_318195

Severity ⚠ Warning

Finding Type Diagnostic

Subtype Operation Diagnostics

Product Area Compute

Description
VMware vSphere Lifecycle Manager Check Notification task cannot be re-created in vSphere 7.x.

Additional Information
The "VMware vSphere Lifecycle Manager Check Notification" task has been deprecated from the 7.0 release. The vSphere Client does not have the option to edit this task. In 7.0 U2, the UI to set the check-notification schedule is removed. However, on the upgrade from 6.7 to 7.0, this task and schedule may remain in the DB. This creates an issue, as this cannot be edited from UI and keeps sending emails.

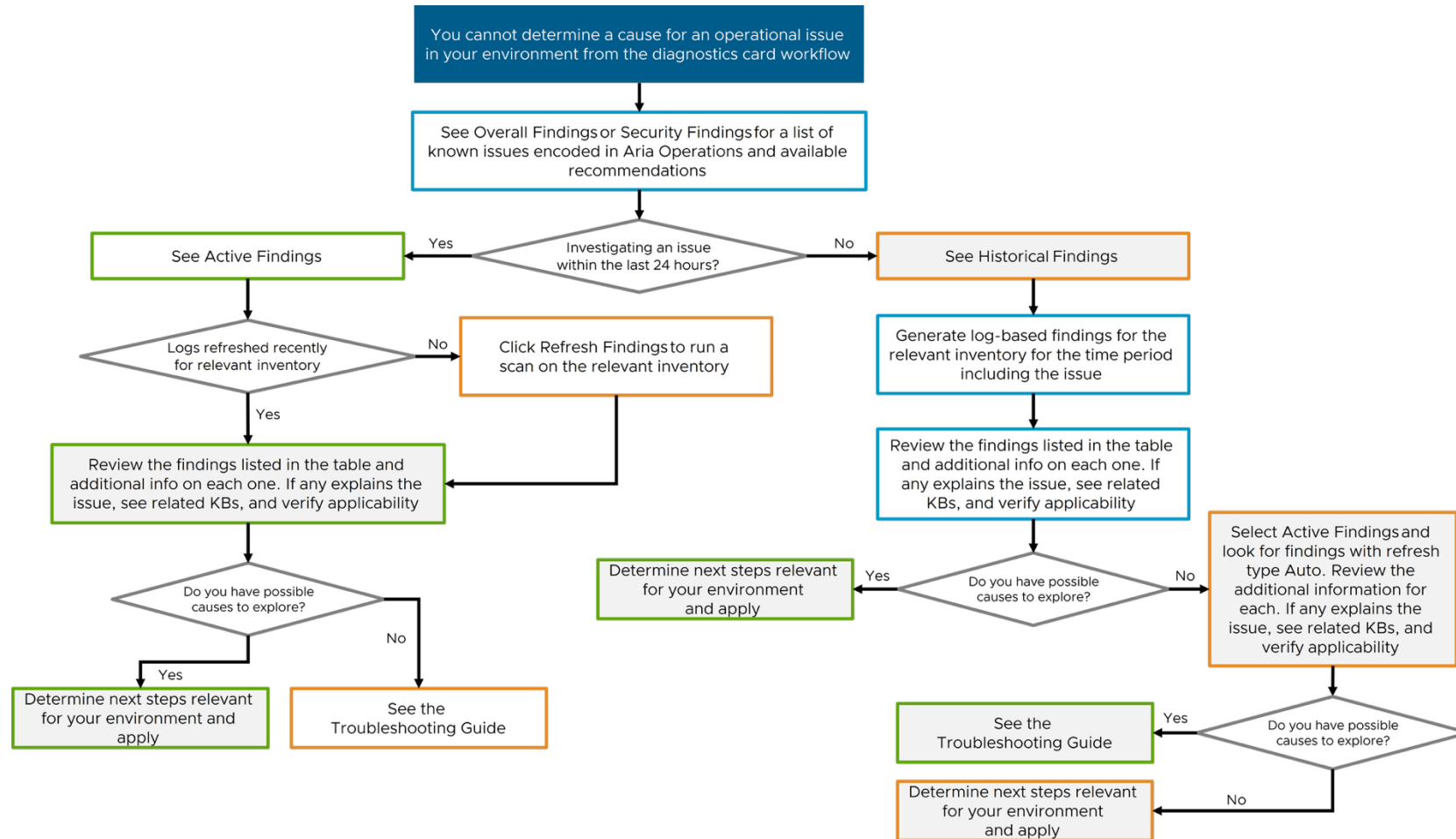
VCF Component
vCenter

VCF Capability
• Other

APPLY CLEAR ALL

Diagnostic Findings Self-Help Flow

The idea behind a VCF Health flow is to surface issues that require immediate attention in a simple and structured manner in the customer's environment.



Monitoring the Operational State


The idea behind a VCF Health flow is to surface issues that require immediate attention in a simple and structured manner in the customer's environment.


VCF Health ⓘ


Findings ⓘ 0 1 0 [CHECK FINDINGS](#) ⓘ ?


VCF VIEW COMPONENT VIEW


Summary ⓘ

 VCF Instances
1
1 Critical

 ESX Hosts
8
1 Critical

 vCenter Instances
2

 vSAN Clusters
2
2 Critical

 NSX Instances
2

VCF Instances ⓘ

Name	Status	Objects with Critical Issues	ESX Host	vCenter	vSAN Cluster	NSX
EDU	ⓘ Critical	3	ⓘ 1 ✓ 7	ⓘ 1 ✓ 1	ⓘ 2	✓ 2

Monitoring VCF Health Status

You can view the overall health status of the VCF deployment and navigate to individual components to get more detailed information.


VCF Health


/ Infrastructure Operations / VCF Health


VCF VIEW COMPONENT VIEW


One or more adapters can't connect to their components. Check the list of adapter instances.


Summary

**10**
4 Immediate Attention

**3457**
128 Immediate Attention

**48**
12 Immediate Attention

**28**
2 Immediate Attention

**13**
4 Immediate Attention

VCF Instances

☐ Show only requiring attention

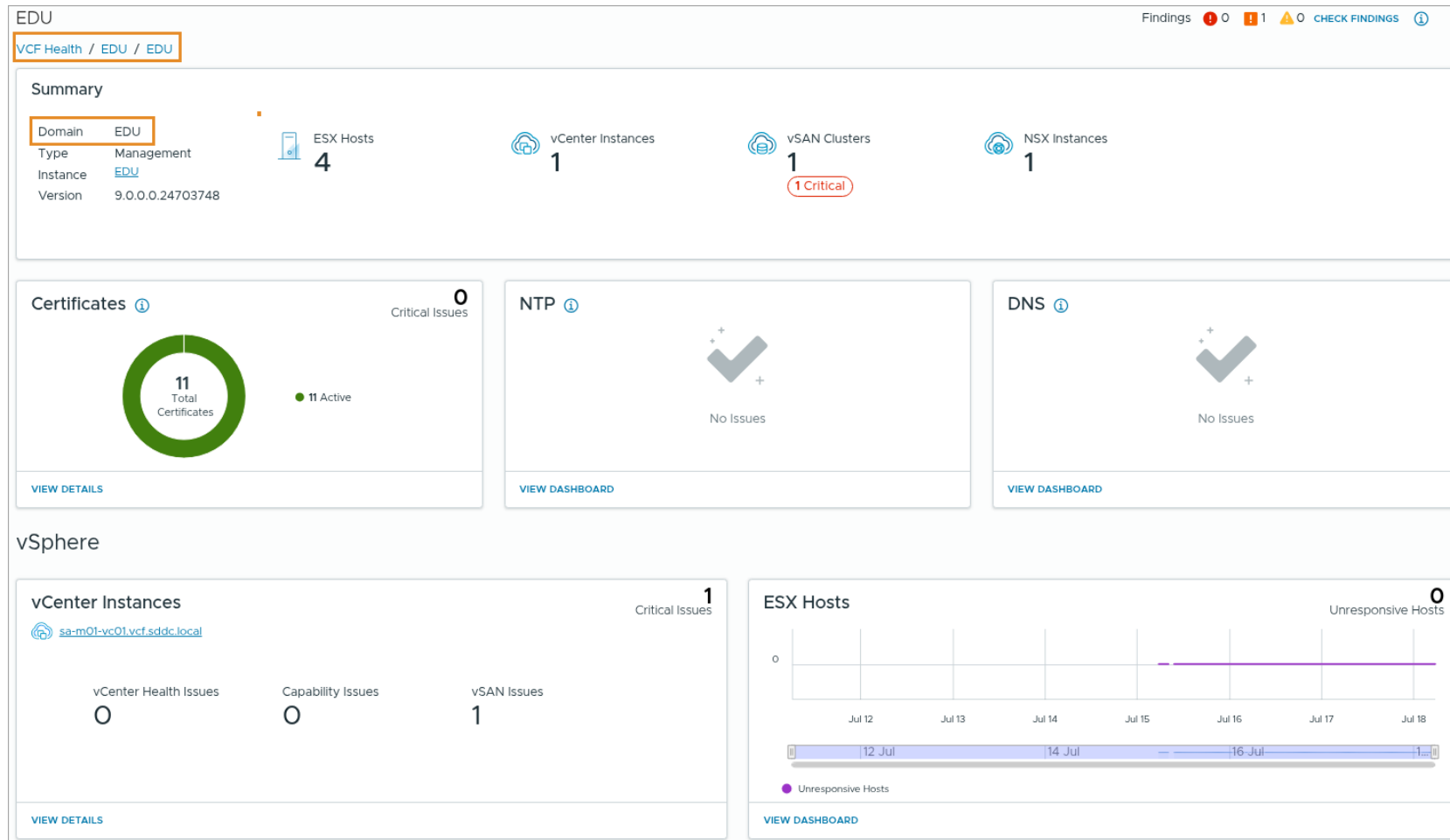
Name	Status	Components Requiring Immediate Attention	Domains Requiring Immediate Attention
vcf_instance_1	Critical	23	23
vcf_instance_2	Critical	14	14
vcf_instance_3	Critical	12	12
vcf_instance_4	Critical	11	11
vcf_instance_5	Warning	None	None
vcf_instance_6	Warning	None	None
vcf_instance_7	Warning	None	None
vcf_instance_8	Good	None	None
vcf_instance_9	Good	None	None
vcf_instance_10	Good	None	None

Manage Columns

Instances per page: 10 25 instances 1 / 3

VCF Instance Health

The idea behind a VCF Health flow is to surface issues that require immediate attention in a simple and structured manner in the customer's environment.



NTP and DNS Configuration Dashboard

With Diagnostics, you can see if NTP is not configured or is out of sync, as well as the DNS lookup issues for each object in your environment.

DNS and NTP

ACTIONS

1H 6H 24H 7D CUSTOM

☆ 🏠 🔗 ?

SDDC Managers

Name	VCF Version	DNS Issues: ESXi	DNS Issues: NSX
EDU	9.0.0.0.24703748	0	0

Jul 11, 2025, 6:32 AM - Jul 18, 2025, 6:32 AM 1 - 1 of 1 items

Domains

Name	DomainType	Domain State	NTP Issues: ESXi	NTP Issues: NSX
EDU	MANAGEMENT	ACTIVE	0	0
sa-wld01	VI	ACTIVE	0	0

Jul 18, 2025, 12:33 AM - Jul 18, 2025, 6:33 AM 1 - 2 of 2 items

vCenter Appliances

Name	DNS Server(s)	Forward Lookup Status	Reverse Lookup Status	NTP Drifts
vCenter-sa-m01-vc01.vcf.sddc.local	172.20.10.10	Success	Success	172.20.10.10
vCenter-sa-wld01-vc01.vcf.sddc.local	172.20.10.10	Success	Success	172.20.10.10

Jul 18, 2025, 12:33 AM - Jul 18, 2025, 6:33 AM 1 - 2 of 2 items

NTP Drifts for selected vCenter Appliance

NSX Managers

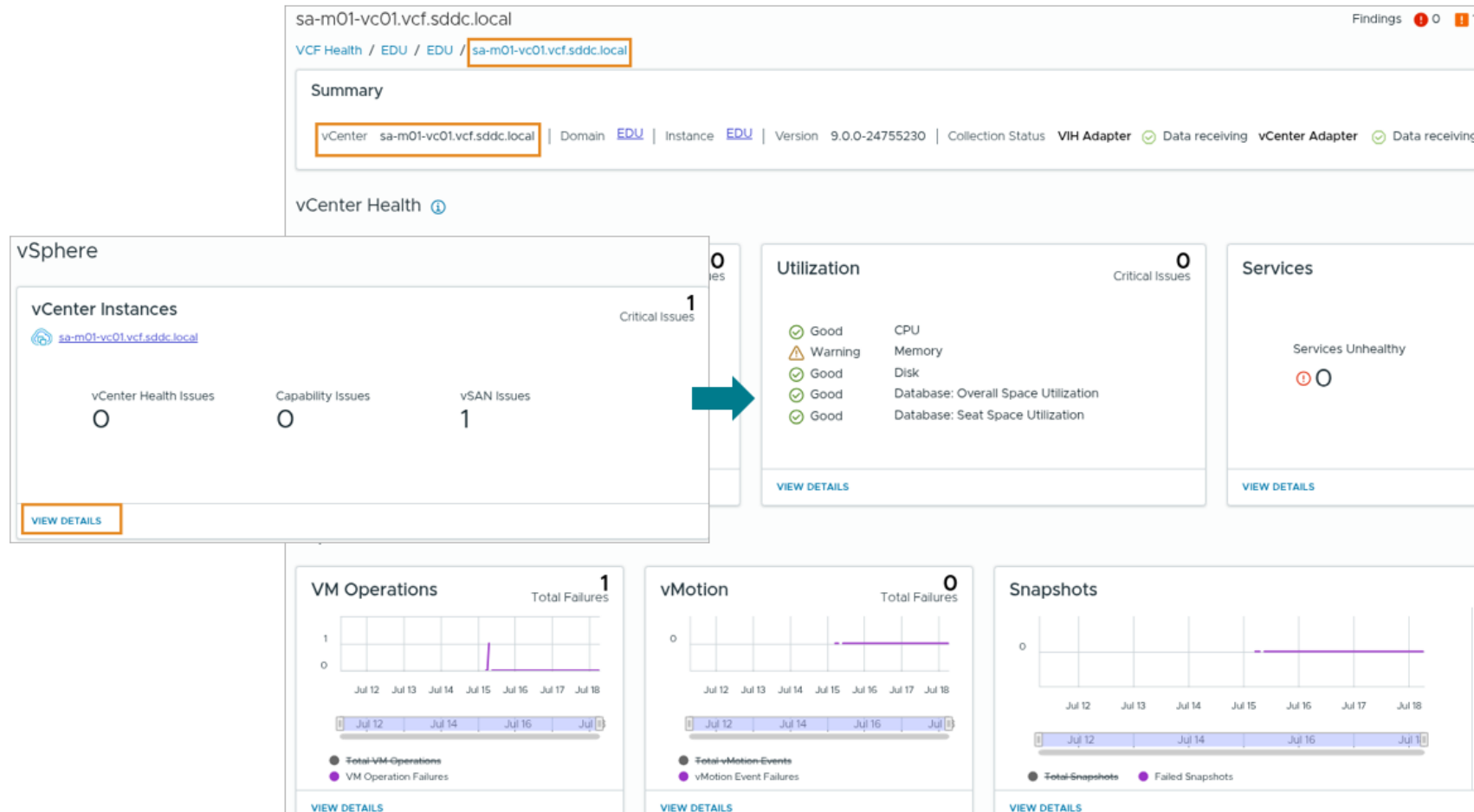
Name	DNS Server(s)	Forward Lookup Status	Reverse Lookup Status	NTP Drifts
NSX-T-sa-m01-nsxt-vip.vcf.sddc.local	172.20.10.10	Success	Success	172.20.10.10
NSX-T-sa-wld01-nsxt-vip.vcf.sddc.local	172.20.10.10	Success	Success	172.20.10.10

Jul 18, 2025, 12:33 AM - Jul 18, 2025, 6:33 AM 1 - 2 of 2 items

NTP Drifts for selected NSX Manager

About the vCenters Pane

The vCenters widget displays the vCenter Health and a few capabilities such as Connectivity, Utilization, and Services.



vSphere vMotion

The screenshot shows how the vMotion Event List helps troubleshoot issues faster.

The screenshot displays the vSphere vMotion Troubleshooting Guide. It shows a failure event for vMotion Op ID 101234567890, which occurred on 4/30/24 at 8:42 AM. The failure reason is "Timeout". The guide provides a list of findings, including a failure to check vSAN health and vmkping, and several successful checks for vMotion portgroup status, vmknic status, routing issue, duplicate vMotion IP, duplicate VMK vMotion Config, incorrect vSAN configuration on VMotion VMkernel, and native vSAN configuration on VMotion VMkernel.

Failure Event Details:

- VM Name:** vm-1370375
- Failure Reason:** Timeout
- Description:** Migration to host Host_IP failed with error Connection closed by remote host, possibly due to timeout
- Recommendations:**
 - Log messages issued by vSphere for this vMotion. Navigate over to the log explorer KB 376010 and search for the Op ID listed on this page for the corresponding vCenter.
 - KB 376007 providing general vMotion failure troubleshooting
 - API documentation describing the error types (these are referred to as faults in the API documentation)

Troubleshooting Guide:

Description
Check vMotion vmkernel mtu vs the physical nic

Recommendation

- To resolve this issue, change the vmkernel (ie: vMotion, vSphere Replication, Fault Tolerance) MTU size to match the virtual switch.

Helpful Links
KB vMotion might fail because of network configuration and/or connectivity issues

Status	Severity	Finding ID	Description	Finding Type	Affected Hosts	Recommendations
Failure	N/A	VMSA-2020-0026 231023	MTU Check - vSAN health and vmkping	Diagnostic	2	CHECK RESULTS
Success	N/A	VMSA-2020-0026 431189	Check vMotion portgroup's vmnic status	Best Practice	0	
Success	N/A	VMSA-2020-0026 009221	Identify which vmknics are used for vMotion on E	Security Advisory	0	
Success	N/A	VMSA-2020-0026 311876	Routing issue vmkping	Best Practice	0	
Success	N/A	VMSA-2020-0026 000122	Duplicate vMotion IP	Security Advisory	0	
Success	N/A	VMSA-2020-0026 123456	Duplicate VMK vMotion Config	Security Advisory	0	
Success	N/A	VMSA-2020-0026 654321	Incorrect vSAN configuration on VMotion VMkernel	Best Practice	0	
Success	N/A	VMSA-2020-0026 000011	PLACEHOLDER check description	Security Advisory	N/A	
Success	N/A	VMSA-2020-0026 111122	Native vSAN configuration on VMotion VMkernel	Best Practice	0	
Success	N/A	VMSA-2020-0026 443355	Incorrect vSAN configuration on VMotion VMkernel	Security Advisory	0	

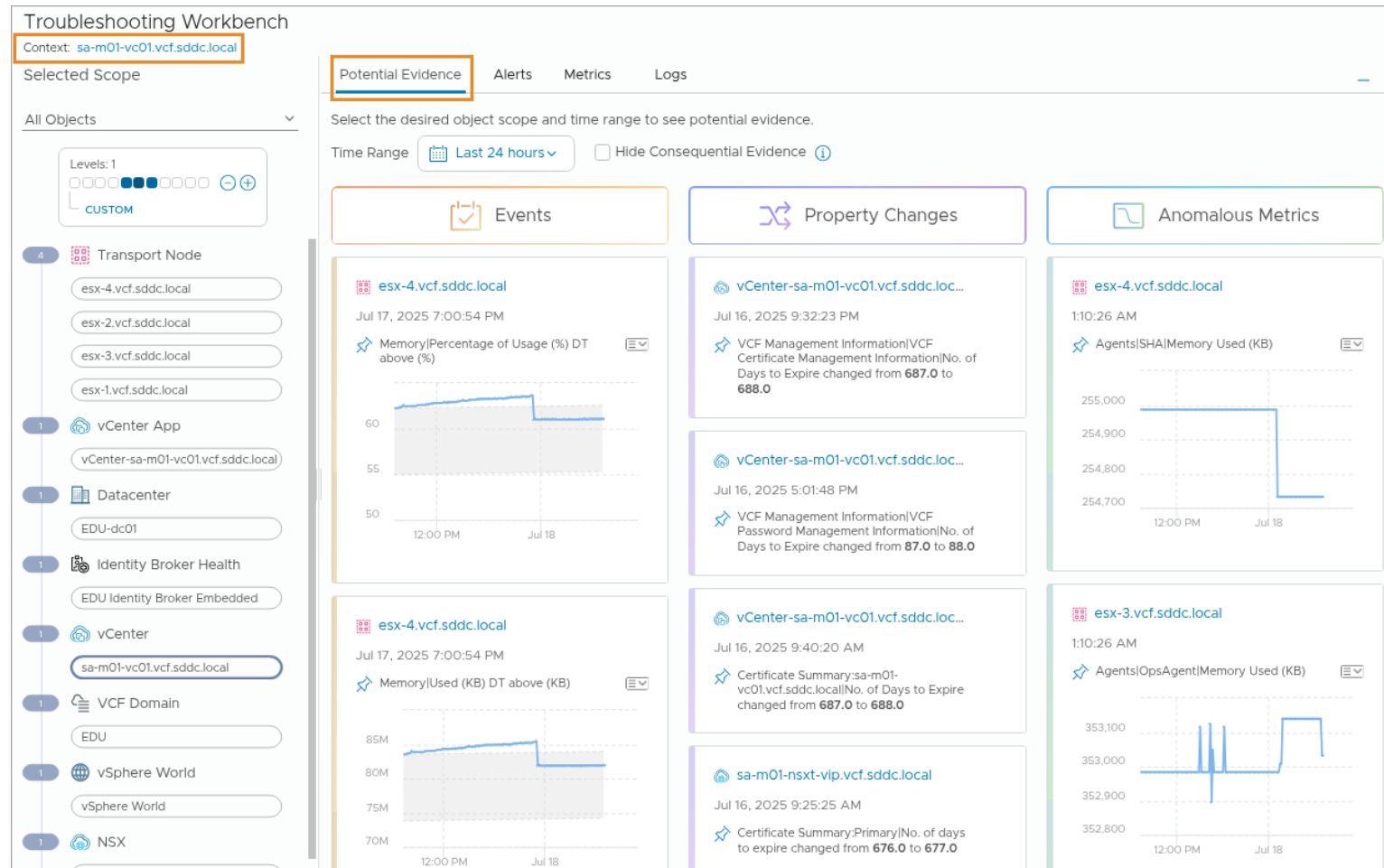
Troubleshooting Workbench

The **Troubleshooting Workbench** home page includes active troubleshooting sessions and recent searches. The active troubleshooting sessions do not persist after you log out of VCF Operations.

The screenshot displays the VMware Cloud Foundation Operations interface. The top navigation bar features the VMware logo, the text "VMware Cloud Foundation Operations", a search bar with the placeholder "Search for an object or select a category from the list below; like metric, feature, dashboard and more ...", and a magnifying glass icon. The left sidebar contains a navigation menu with the following items: Home, Inventory, Infrastructure Operations (expanded), Diagnostic Findings, VCF Health, Dashboards & Reports, Alerts, Troubleshooting Workbench (selected), Analyze, Storage Operations, Network Operations, Data Protection & Recovery, Automation Central, and Configurations. The main content area is titled "Troubleshooting Workbench" and shows a search result for "sa-m". Under the "vCenter" category, the item "sa-m01-vc01.vcf.sddc.local" is highlighted with an orange border. Below this, under the "Virtual Machine" category, a list of VMs is shown: sa-m01-vc01, sa-m01-nsxt01, sa-m01-sddc01, sa-m01-logs01, sa-m01-vcops01, sa-m01-vcopsfm01, sa-m01-vcopsoc01, and sa-m01-vcfa-5k2pl. A "Search Help" link is located at the bottom of the main content area.

Troubleshooting Workbench: Reviewing Potential Evidence

The **Troubleshooting Workbench** home page includes active troubleshooting sessions and recent searches. The active troubleshooting sessions do not persist after you log out of VCF Operations.



Troubleshooting Workbench: Changing the Potential Evidence

By adjusting the time range, you can uncover additional evidence that helps your troubleshooting efforts.

The screenshot displays the VMware Troubleshooting Workbench interface. On the left, the 'Selected Scope' section shows a hierarchy of objects: 'All Objects' (expanded), 'Levels: 1' (with a 'CUSTOM' button), and a list of objects including 'Transport Node', 'esx-4.vcf.sddc.local', 'esx-2.vcf.sddc.local', 'esx-3.vcf.sddc.local', 'esx-1.vcf.sddc.local', 'vCenter App', 'vCenter-sa-m01-vc01.vcf.sddc.local', 'Datacenter', 'EDU-dc01', 'Identity Broker Health', and 'EDU Identity Broker Embedded'. The main area is titled 'Potential Evidence' and contains a search bar with the text 'Select the desired object scope and time range to see potential evidence.' Below this, a 'Time Range' dropdown menu is open, showing options: 'Last 24 hours' (selected), 'Last hour', 'Last 6 hours', 'Last 12 hours', 'Last 24 hours' (highlighted), 'Last 7 days', 'Today', 'Last day', and 'Last week'. The 'Hide Consequential Evidence' checkbox is also visible. The interface includes several panels: 'Property Changes' (showing a change in 'Days to Expire' from 687.0 to 688.0), 'Anomalous Metrics' (showing a line graph for 'Agents|SHA|Memory Used (KB)' on Jul 18), and a 'vCenter-sa-m01-vc01.vcf...' panel (showing a change in 'Days to Expire' from 87.0 to 88.0).

Troubleshooting Workbench: Changing the Scope

You can select only the object that you are investigating or include several upstream and downstream relationships by increasing the scope.

The screenshot displays the VMware Troubleshooting Workbench interface. On the left, the 'Selected Scope' section is highlighted with an orange box. It shows a dropdown menu set to 'All Objects' and a 'Levels' configuration with a 'CUSTOM' button. Below this, a list of objects is shown, including 'Transport Node' (esx-4.vcf.sddc.local, esx-2.vcf.sddc.local, esx-3.vcf.sddc.local, esx-1.vcf.sddc.local), 'vCenter App' (vCenter-sa-m01-vc01.vcf.sddc.local), 'Datacenter' (EDU-dc01), and 'Identity Broker Health' (EDU Identity Broker Embedded).

The main area is divided into three panels: 'Potential Evidence', 'Alerts', 'Metrics', and 'Logs'. The 'Potential Evidence' panel is active and shows a time range of 'Last 24 hours' and a checkbox for 'Hide Consequential Evidence' (highlighted with an orange box). Below this, three evidence panels are displayed:

- Events:** Shows a graph for 'esx-4.vcf.sddc.local' on Jul 17, 2025, at 7:00:54 PM. The graph plots 'Memory|Percentage of Usage (%) DT above (%)' over time, showing a sharp drop from approximately 65% to 60% around 12:00 PM on Jul 18.
- Property Changes:** Shows two entries for 'vCenter-sa-m01-vc01.vcf...'. The first entry, dated Jul 16, 2025, at 9:32:23 PM, shows a change in 'VCF Management Information|VCF Certificate Management Information|No. of Days to Expire' from 687.0 to 688.0. The second entry, dated Jul 16, 2025, at 5:01:48 PM, shows a change from 87.0 to 88.0.
- Anomalous Metrics:** Shows a graph for 'esx-4.vcf.sddc.local' on Jul 16, 2025, at 1:10:26 AM. The graph plots 'Agents|SHA|Memory Used (KB)' over time, showing a sharp drop from approximately 254,900 KB to 254,700 KB around 12:00 PM on Jul 18.

About Log Assist

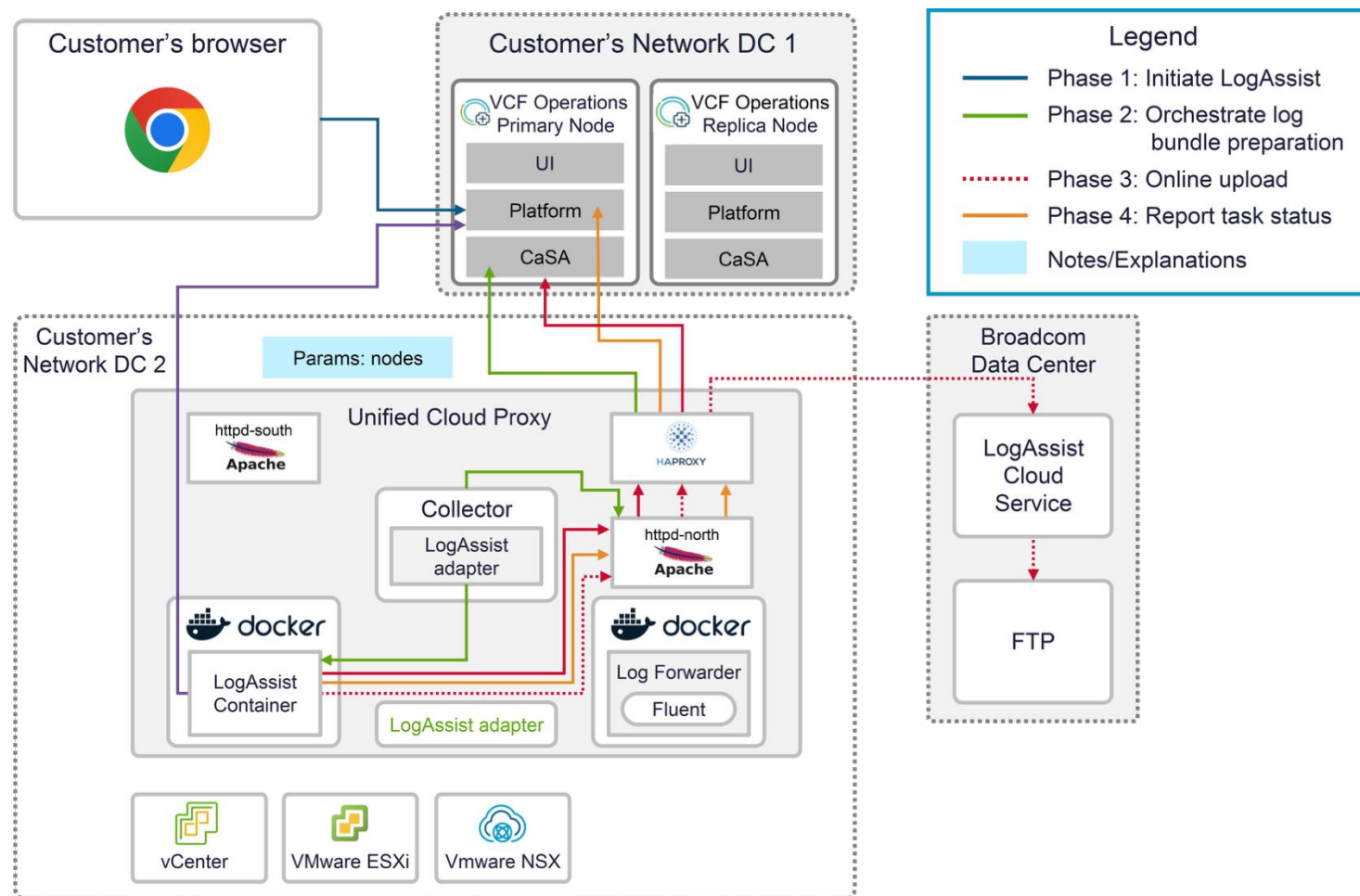
VCF Operations Log Assist provides an efficient and convenient method to attach diagnostic bundles to a support request.

You perform the following tasks with VCF Operations Log Assist:

- Generate log bundles for vSphere components.
- Attach diagnostic bundles to a service request and upload to the Broadcom Support Portal.
- Monitor log transfers and review previous log uploads.

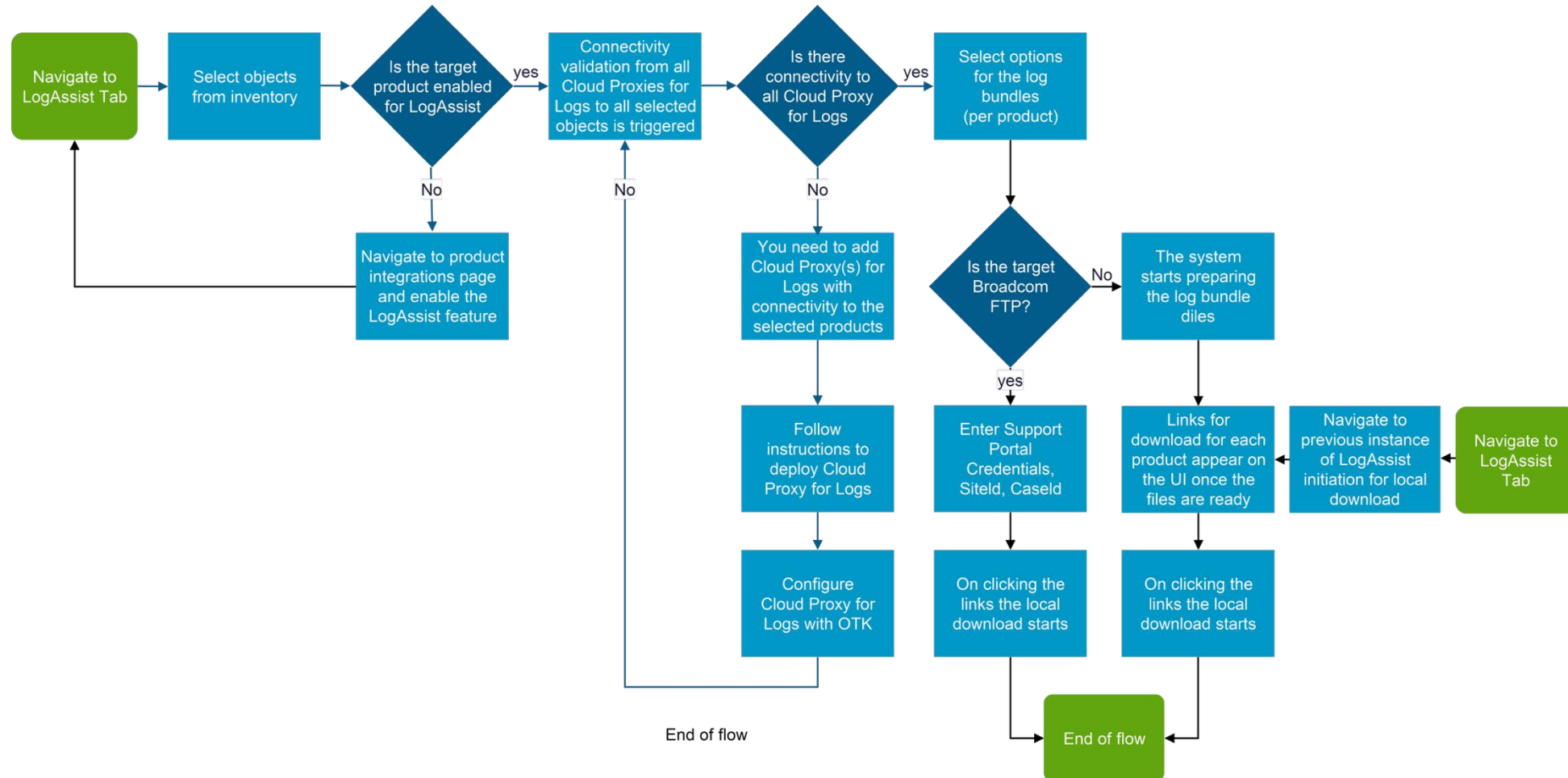
Log Assist Architecture

You can generate a log bundle for any selected inventory object, and link and upload it to your support case.



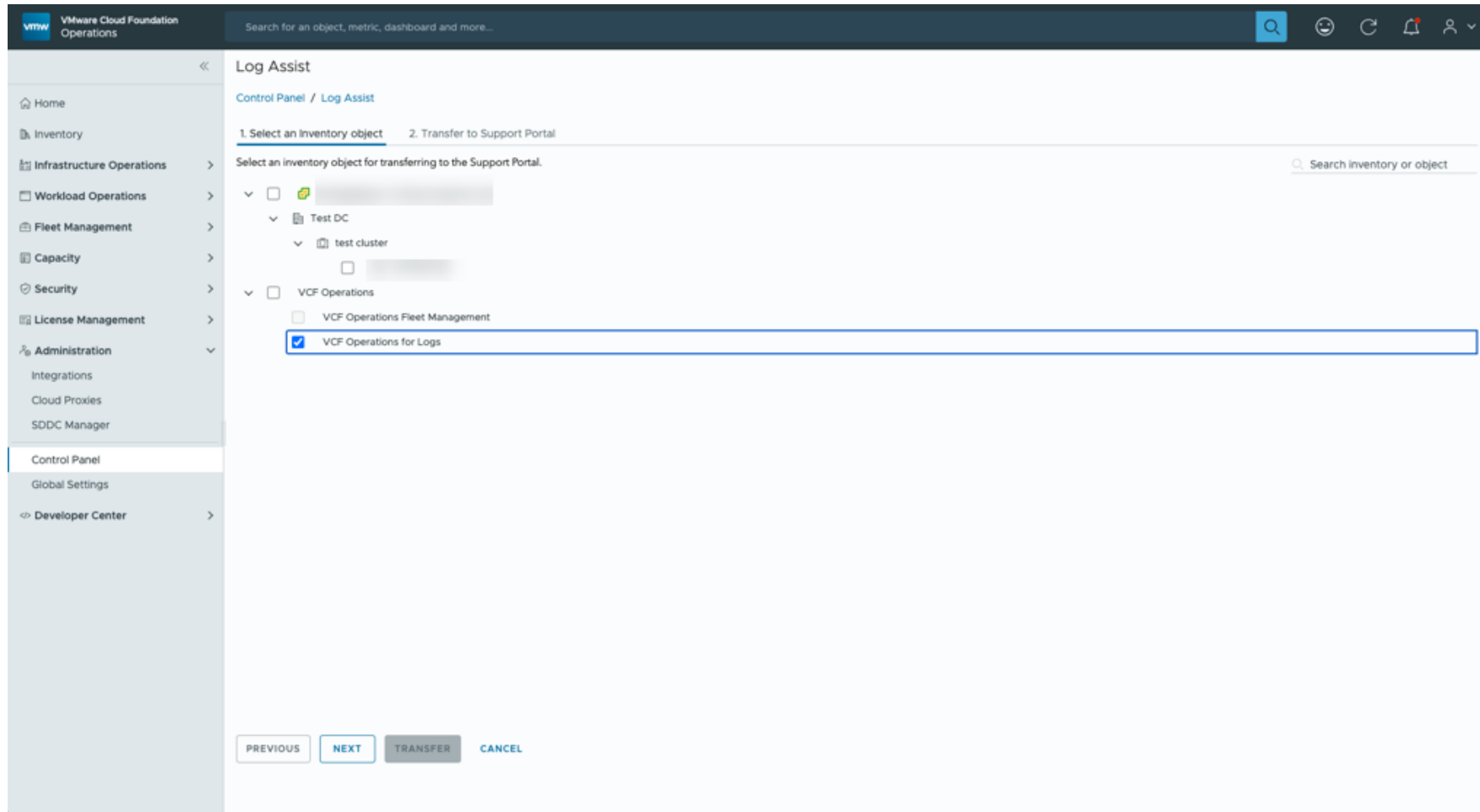
Log Assist Flow

You can generate a log bundle for any selected inventory object, and link and upload it to your support case.



Log Assist Diagnostic Bundle Transfer

Under Log Assist in the Operations console, select the individual component log files to upload to the Broadcom Support Portal.



Need to replace the screenshots from a Log Assist configured lab

Contacting Broadcom Support with Full Context

You can generate a log bundle for any selected inventory object, and link and upload it to your support case.

Generate log bundles

Transfer Logs

Control Panel / Log Assist / Cloud Transfer

1. Select an inventory object 2. Transfer to Support Portal

Select an inventory object for transferring to the Support Portal.

Items marked as disabled have missing privilege. Navigate to Integrations and enable privilege for the specific items. Revisit this section to continue with inventory selection. Learn more about setting privileges.

edvc55.edone.lab

Datacenter59

Cluster55gpu

Cluster55gpu

ds-tse d225.dsl.vmware.com

ds-tse d225.dsl.vmware.com

ds-tse d225.dsl.vmware.com

brm-nxst-man.brmstorage.com

brm-nxst-man1

brm-nxst-man2

BRM-Edge-Cluster-T0

brm-nx-edge2

brm-nx-edge3

brm-prod-vc.brmstorage.com

Datacenter59

Datacenter59

Cluster55gpu

Cluster55gpu

local_esx-04a

local_esx-10b

local_esx-07e

PREVIOUS NEXT TRANSFER CANCEL

Attach to support requests

Transfer Logs

Control Panel / Log Assist / Cloud Transfer

1. Select an inventory Object 2. Transfer to Support Portal

Enter Support Portal credentials

BROADCOM

Support Portal

Username admin

Password

Enter Support Case Details

Enter Support Case Details for initiating transfer.

Party site number 114393224

Support case ID 91208891

PREVIOUS TRANSFER CANCEL

View all log transfers

Log Assist

Control Panel / Log Assist

Log Assist allows you to seamlessly transfer your logs to the support team.

Select an inventory object to generate a log bundle and attach it to your support case in the Broadcom Support Portal.

INITIATE TRANSFER

Transfer/Download History

Support Case	Party Site Number	Created by	Requested Date	Last Updated	Status
91208848	16069245	Priyanka Gour	4/30/24 8:42 AM	4/30/24 8:42 AM	In progress
91208849	16069242	Anita Bhatt	4/30/24 8:42 AM	4/30/24 8:42 AM	Completed
91204531	16069238	Priyanka Gour	4/30/24 8:42 AM	4/30/24 8:42 AM	Completed
91204531	16067285	Priyanka Gour	4/30/24 8:42 AM	4/30/24 8:42 AM	2 In Progress 1 Queued
91208002	16051614	Priyanka Gour	4/30/24 8:42 AM	4/30/24 8:42 AM	Completed
91204531	16098176	Steven Gayle	4/30/24 8:42 AM	4/30/24 8:42 AM	Completed
91208002	16051614	Robert Brown	4/30/24 8:42 AM	4/30/24 8:42 AM	Completed
91208002	16051614	Robert Brown	4/30/24 8:42 AM	4/30/24 8:42 AM	Completed
91204531	16051614	Priyanka Gour	4/30/24 8:42 AM	4/30/24 8:42 AM	2 In progress 1 Completed 1 Failed 3 Queued
91208002	16051614	Robert Brown	4/30/24 8:42 AM	4/30/24 8:42 AM	Completed
91208008	16051614	Priyanka Gour	4/30/24 8:42 AM	4/30/24 8:42 AM	1 Completed 2 Failed
91208012	16067285	Priyanka Gour	4/30/24 8:42 AM	4/30/24 8:42 AM	4 Completed 1 Failed
91208002	16067285	Robert Brown	4/30/24 8:42 AM	4/30/24 8:42 AM	Failed
91208002	16067285	Robert Brown	4/30/24 8:42 AM	4/30/24 8:42 AM	Failed

Cases per page: 14 14 Cases 1 / 1

vmware

by Broadcom

Lab: Monitoring VCF Health and Diagnostics

Use VCF Health and Diagnostics to monitor the environment:

1. Navigate the VCF Health Dashboard
2. View the NTP and DNS Widgets
3. View the vSphere Widgets
4. Review the Diagnostic Findings

Review Learner Objectives

- Outline the role of VCF Health and Diagnostics
- Describe the Diagnostic Findings feature
- Describe the VCF Health feature
- Monitor the operational state of VCF Instances
- Explain Troubleshooting Workbench
- Enable support teams with full context using Log Assist