

## Free Broadband for a year - Terms and Conditions

By entering this "free broadband for a year" competition (**Promotion**), you acknowledge that you have read and accept these terms and conditions.

Chorus New Zealand Limited (**Chorus, we, our**) is the promoter of this Promotion.

### WHO CAN ENTER

To be eligible to enter the Promotion:

- you must live in New Zealand;  
you must be aged 18 years or over;
- you must be an account holder of a broadband account for an address which:
  - our broadband checker for the Promotion shows is a residential address located in New Zealand; and
  - has an ADSL, VDSL or fibre connection on the Chorus network both at the time of entering the competition and the time the winners are drawn.

Our broadband checker for the Promotion is available at <https://www.askforbetter.co.nz>

Employees and immediate family members of Chorus, its related companies and partners associated with the Promotion are not eligible to enter.

### KEY DATES

The Promotion starts at 12pm on 21 August and ends at 11.59pm on 15 December 2017 (**Promotion Period**).

### HOW TO ENTER

During the Promotion Period:

- visit [www.askforbetter.co.nz](http://www.askforbetter.co.nz);
- use the broadband checker on that website to check your eligibility for entry;
- fill in, and submit, the Promotion application form online, including your name, Address, contact phone number and name of the broadband provider to the Address; and
- for the Address to automatically receive a further entry into the Promotion, share the Promotion with your family and friends via Facebook, Twitter or email when prompted to do so after completing the Promotion application form online .

One entry per Address and a further entry automatically when the Promotion is shared via Facebook, Twitter or email as set out above.

If an entry is not drawn as the winner, it will remain eligible for each of the remaining draws during the Promotion.

Chorus is not responsible for entries not received and incomplete, illegible or fraudulent entries are not valid.

### PRIZE

The winner will receive:

- free ADSL, VDSL or fibre broadband at the Address for a year on any residential ADSL, VDSL or fibre plan (such amounts to be credited to the broadband account holder's account associated with the Address); and
- if the Address is located:

- within the operating locations of Geek on Wheels, a half day visit from 'Geeks on Wheels' at a time suitable to the winner during normal working hours, to provide home training and ensure device optimization. The date of this visit will be determined by the prize winner in co-ordination with Geek on Wheels; and
- outside the operating locations of Geeks on Wheels, a one year home membership to the Geek Hotline.

Please note: Geeks on Wheel operate in the following locations: Auckland, Waikato, Tauranga, Taranaki, Kapiti Coast, Wellington, Christchurch and Dunedin.

We will decide the date from which any broadband account payments begins and let the winners know.

Installation, wiring or electrical work required at the Address is not included in the prize.

Prize(s) are not transferable or redeemable for cash and cannot be used in combination with any other promotions, vouchers or discounts.

Chorus will notify the winner after the draw has taken place and within 10 days the winner must confirm whether they wish to claim the prize. If you are unable or unwilling to accept the prize, Chorus may award it to another entrant.

If you accept a prize, you will be solely responsible for all applicable taxes related to accepting the prize.

### **HOW WINNER(S) WILL BE DETERMINED**

A winner will be drawn on each of 15 September 2017, 16 October 2017, 15 November 2017 and 15 December 2017 at Chorus House in Auckland.

We will confirm with the relevant broadband provider that there is a current valid network connection from the Address of the winner. If we are unable to obtain this confirmation, we will award the Prize to another entrant.

The winner will be notified by phone.

Chorus' decision in relation to the winner, or any other aspect of this Promotion, is final and no correspondence will be entered into.

If there is a dispute as to who submitted the winning entry, the winner will be the broadband account holder associated with the Address.

Chorus and any other person or party associated with this Promotion is not responsible for any problems or technical malfunction of any platform, website services, data connection, communication or the internet, or any combination thereof. Chorus is not responsible for any incorrect or inaccurate information caused by any of the equipment or programming associated with or utilized in this Promotion, or by any technical or human error that may occur in the course of the administration of this Promotion.

Any costs associated with accessing the promotional website remain the responsibility of each entrant and are dependent on the internet service provider used. Any contact details entered incorrectly on the website shall be deemed invalid and will result in an ineligible entry. Internet entries will be deemed to be accepted at the time of receipt and not at the time of transmission.

You must comply with the terms of any platform used to enter the Promotion.

#### **MODIFICATION OF TERMS AND CONDITIONS**

Chorus may modify these terms and conditions at any time without notice and reserves the right to cancel, suspend or change the Promotion for any reason.

#### **CHORUS' LIABILITY**

To the extent permitted by law, Chorus and any other person or party associated with this Promotion, will not be liable to you for any direct, indirect or consequential loss or damage, as a result of, or arising from, your participation in the Promotion.

#### **NO ASSOCIATION**

You are providing your information to Chorus and its authorised agents. This Promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook, Twitter or any other social network. You completely release Facebook, Twitter and any other social network from any and all liability in connection with this Promotion.

#### **Publicity**

You agree to participate in publicity generated by Chorus (or Chorus' marketing partners), and agree to the use of your name, photo and photos/videos of the Geek on Wheels visit to your home for promotional purposes without remuneration.

#### **PERSONAL INFORMATION**

You authorise Chorus to collect and store your personal information. Chorus will collect and use your details for the purposes of running this Promotion. If you opt-in via the application form for this Promotion then Chorus, its related companies and business partners may also use your details to send you newsletters and updates. You can access or request correction of your personal information by contacting us at [web@chorus.co.nz](mailto:web@chorus.co.nz). For further details of Chorus' Privacy Policy see <https://www.chorus.co.nz/privacy-policy>

#### **GOVERNING LAW**

This Promotion is governed by the laws of New Zealand.