



-  Muntinlupa City, Metro Manila 1773
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## PROFESSIONAL SUMMARY

*Ambitious and driven individual with a background in sales and customer service. Skilled in building relationships, identifying customer needs, and delivering tailored solutions. Experienced in achieving sales targets and providing exceptional customer experiences. Seeking a challenging sales role in a dynamic organization where I can leverage my skills and contribute to revenue growth.*

## CORE QUALIFICATIONS

- Active listening skills
- Communication skills
- Customer Service
- Brewing
- Problem solving
- Time management
- Coffee Knowledge
- Leadership
- Multitasking

## REFERENCES:

Reference available upon request

# BEN IGNACIO

## EXPERIENCE

October 2021 - Currently  
Alorica Philippines | Taguig, Metro Manila

- Customer Service Representative

April 2016 - September 2020  
Starbucks | Taguig, Metro Manila

- Barista

## EDUCATION

2014  
Manila, Philippines | Bachelor of Science in Hospitality Management  
Polytechnic University of the Philippines, Manila Philippines

2010  
Muntinlupa City  
Muntinlupa National High School, Muntinlupa City 1773  
GPA: 86.2

2006  
Muntinlupa City  
Muntinlupa Elementary School

## CERTIFICATION

- Bairsta Training (Starbucks)
- Barista Workshop
- Certificate of Completion
- Diploma (High School and College Degree)
- Best Customer Service and Sales Agent