

# BENJAMIN KOTTHOFF

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<b>Education</b>	University of Missouri - Columbia Atmospheric Sciences Expected Graduation May, 2023 Affton High School Graduation May, 2019 South Technical High School Cisco Networking Academy Graduation May, 2019
<b>Skills Summary</b>	Basic router and switch configurations Basic computer maintenance and troubleshooting Proficient with Apple iOS software and Mac OS software Customer service
<b>Experience</b>	iOS Technician Gravity Jonathan Sessions September, 2019 -Present Customer service, Diagnose Apple devices, Repair iPhones  <i>Cashier</i> Chick-Fil-A Chris Torres June, 2017- January, 2020 Customer service, Take orders, Expedite orders
<b>Certifications</b>	Cisco Networking - CCENT -2019 ETA Customer Service Specialist - 2019
<b>Activities</b>	Affton High School: A+ Program  South Technical High School: SkillsUSA 2017 - 2019 FBLA 2017 - 2019  Global Hack October, 2016 and October, 2018 Griffin Hack February, 2016 METC Technology Conference February 2018 MC at YMCA South County Spring Dance Recital May 2018 Cats Crew Freshman Orientation 2018 - 2019
<b>Community</b>	Saint Louis County Library Volunteer Mission Trip to Milwaukee
<b>Recognition</b>	FBLA Network Design Nationals - 3rd Place - June 2019 SkillsUSA Customer Service State - Gold Medal - April 2019