

# Benjamin Dinh

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## EXPERIENCE

### **UC Davis / UX Design Intern**

July 2021 - Present

- Researched and evaluated the user flow of TherMOOstat, a web tool that collects and visualizes comfort level data for campus buildings.
- Conducted competitive research and analysis in the area of crowdsourced feedback services.
- Analyzed 20+ user research survey responses to understand user motives and expectations when reporting personal comfort levels.

### **#include at Davis / President**

March 2021 - Present

- Spearheaded rebranding process and refined the club structure to achieve an onboarding of 30+ members and completion of 5+ client-based projects.
- Designed technical, design, and professional development workshops to provide mentorship to members at all experience levels.
- Collaborated with team of 6 directors to execute marketing campaigns, curate resources, host design critiques, and manage project progress.

### **UC Davis / UI Engineer Intern**

April 2021 - July 2021

- Engaged with product manager, UX designers, and back-end developers to implement usable and responsive solutions.
- Maintained, optimized, and improved web applications that served energy and comfort data from 100+ buildings to the front-end for data visualization.
- Participated in each step of the product development process from ideation to launch.

### **UC Davis / Computer Science + Mathematics Tutor**

January 2020 - June 2021

- Designed interactive material for students to visualize concepts, recognize patterns, and develop solutions.
- Tutored 5+ students every week and increased their test scores by an average of 15%.

## EDUCATION

### **University of California, Davis**

September 2018 - June 2022

B.S. in Computer Science  
Minor in Communication

## SKILLS

### **Design**

Interaction Design  
Visual Design  
Web Design  
Design Systems  
Wireframing  
Prototyping

### **Methods**

User Interviews  
Usability Testing  
Affinity Diagram  
Journey Maps  
Personas

### **Tools**

Figma  
Adobe XD  
InDesign  
InVision

### **Development**

HTML/CSS  
JavaScript  
React  
Next.js