

Benjamin Dinh

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EXPERIENCE

UC Davis Facilities Management / UX Design Intern

July 2021 - Present

- Researched and evaluated the user flow of TherMOOstat, a web tool that collects and visualizes comfort level data for campus buildings.
- Conducted competitive research and analysis in the area of crowdsourced feedback services.
- Analyzed 20+ user research survey responses to understand user motives and expectations when reporting personal comfort levels.

#include at Davis / President

March 2021 - Present

- Spearheaded rebranding process and refined the club structure to achieve an onboarding of 30+ members and completion of 5+ client-based projects.
- Designed technical, design, and professional development workshops to provide mentorship to members at all experience levels.
- Collaborated with team of 6 directors to execute marketing campaigns, curate resources, host design critiques, and manage project progress.

UC Davis Facilities Management / UI Engineer Intern

April 2021 - July 2021

- Engaged with product manager, UX designers, and back-end developers to implement usable and responsive solutions.
- Maintained, optimized, and improved web applications that served energy and comfort data from 100+ buildings to the front-end for data visualization.
- Participated in each step of the product development process from ideation to launch.

UC Davis / Computer Science + Mathematics Tutor

January 2020 - June 2021

- Designed interactive material for students to visualize concepts, recognize patterns, and develop solutions.
- Tutored 5+ students every week and increased their test scores by an average of 15%.

EDUCATION

University of California, Davis

September 2018 - June 2022

B.S. in Computer Science
Minor in Communication

SKILLS

Design

Interaction Design
Visual Design
Web Design
Design Systems
Wireframing
Prototyping

Research

User Interviews
Usability Testing
A/B Testing
User Personas
Affinity Diagrams

Tools

Figma
Adobe XD
InDesign
InVision

Development

HTML/CSS
JavaScript
React
Next.js