



Benjamin Duran

WEB DEVELOPER

Details

2014968838

ben@bytebug.io

Skills

MERN Stack

RESTful API

JavaScript

jQuery

HTML & CSS

Python

CRUD

Git

Languages

Spanish

Hobbies

Linux and open source enthusiast. Passionate about all computer related material. Pen testing and cyber security

Profile

My primary goal is to apply my technical expertise all throughout the full software life cycle to ensure production and delivery of products and services that meet client specifications. Along with a competent software developing team, and with strong personal knowledge, skills, and experience in web development, I am confident that this goal can be achieved.

Employment History

Manager, Vocelli, Midlothian

JULY 2021 – PRESENT

- Effectively controlled budgets and optimized expenses.
- Managed complex customer requests from contact to completion.
- Answered all customer queries with friendliness and expertise.
- Effectively led company functions and departments as designated.

Software Quality Assurance, Metro West Call Center, Orlando

DECEMBER 2018 – NOVEMBER 2020

- Performed thorough mid-process inspections to ensure quality assurance.
- Followed policies and procedures related to application methods and quality standards at all times.

Call Center Rep, Alpine Access/Sykes

FEBRUARY 2013 – JULY 2020

- Provided customers with top of the line service by working on an "on call" basis for emergencies and repairs.
- Maintained call center database by collecting and recording information.

Education

Coding Bootcamp, University of Richmond, Richmond

NOVEMBER 2021 – MAY 2022

Graduated Top of Class with A-

Business Studies, Universidad Dr. Jose Matias Delgado, San Salvador

JUNE 2009 – DECEMBER 2012

Bilingual Studies

Courses

CS50, HarvardX

JANUARY 2022 – PRESENT

JavaScript Algorithms and Data Structures, Udemey

FEBRUARY 2022 – MAY 2022

References

Jim Doyle from Div Strong

(804) 315-9609

Jay Thomas from Web Developer

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