

# COGNITIVE BIASES: MISTAKES OR MISSING STAKES?\*

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August 10, 2020

## Abstract

Despite decades of research on heuristics and biases, empirical evidence on the effect of large incentives – as present in relevant economic decisions – on cognitive biases is scant. This paper tests the effect of incentives on four widely documented biases: base rate neglect, anchoring, failure of contingent thinking, and intuitive reasoning in the Cognitive Reflection Test. In laboratory experiments with 1,236 college students in Nairobi, we implement three incentive levels: no incentives, standard lab payments, and very high incentives that increase the stakes by a factor of 100 to more than a monthly income. We find that cognitive effort as measured by response times increases by 40% with very high stakes. Performance, on the other hand, improves very mildly or not at all as incentives increase, with the largest improvements due to a reduced reliance on intuitions. In none of the tasks are very high stakes sufficient to de-bias participants, or come even close to doing so. These results contrast with predictions by experimental economists who forecast larger performance improvements.

*JEL classification: D01*

*Keywords: Cognitive biases, incentives*

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\*The experiments in this paper received IRB approval from Harvard's IRB. This study was funded using Hall's research funds from Harvard Business School. For excellent research assistance we are grateful to Tiffany Chang, Davis Heniford, and Karim Sameh. We are also grateful to the staff at the Busara Center for Behavioral Economics for dedicated support in implementing the experiments. We thank Thomas Graeber and Florian Zimmermann for helpful comments. Corresponding author: Enke: Harvard University and NBER; enke@fas.harvard.edu. Gneezy is at UC San Diego Rady, Hall at Harvard Business School, Martin at Harvard University, and Nelidov, Offerman, and van de Ven at the University of Amsterdam.

# 1 Introduction

Starting with Tversky and Kahneman (1974), the “heuristics and biases” program has occupied psychologists and behavioral economists for nearly half a century. In a nutshell, this voluminous and influential line of work has documented the existence and robustness of a large number of systematic errors – “cognitive biases” – in decision-making.

In studying these biases, psychologists often use hypothetical scenarios. Experimental economists criticize the lack of incentives, and use payments that amount to a couple of hours of wages for the students participating in order to motivate them to put effort into the task. Yet, non-experimental economists often raise concerns in response to findings based on such incentives, arguing that people will exert more effort in high-powered decisions, so that cognitive biases may be irrelevant for understanding real-world behavior. In other words, just like experimental economists criticize psychologists for not incentivizing at all, non-experimental economists often criticize experimental economists for using fairly small incentives. As Thaler (1986) states in his discussion of ways in which economists dismiss experimental findings: “If the stakes are large enough, people will get it right. This comment is usually offered as a rebuttal. . . but is also, of course, an empirical question. Do people tend to make better decisions when the stakes are high?”

We address this empirical question for two reasons. First, as noted by Thaler, a relevant issue is to understand whether systematic departures from the rational economic model are likely to appear only in the many small-stakes decisions that we make, or also in decisions with high-powered incentives and large financial implications. Such understanding can inform our modeling of important real-life decisions. Second, it is of interest to understand the mechanisms behind cognitive biases. For example, a very active recent theoretical and experimental literature attempts to identify the extent to which different biases are generated by micro-foundations such as incorrect mental models, memory imperfections, or limited attention, where low effort often features as one of the prime candidates.

Perhaps somewhat surprisingly, systematic empirical evidence that looks at the effect of very large incentives on cognitive biases is scant. The current paper targets this gap in the literature. We conduct systematic tests of the effects of incentive size, and in particular the effects of very large incentives, on four well-documented biases. Our design has three pay levels: no incentives, relatively small incentives that amount to standard laboratory pay, and very high incentives that are 100 times larger than the standard stake size and equivalent to more than one month’s income for our participants.

We apply these stake-size variations to the following well-established biases: base rate neglect (BRN); anchoring; failure of contingent thinking in the Wason selection task; and intuitive reasoning in the Cognitive Reflection Test (CRT). Our interest in this

paper is not so much in these biases per se, but rather in the effects of varying the stake size. We therefore selected these particular biases subject to the following criteria: (i) the tasks that underlie these biases have an objectively correct answer; (ii) the biases are cognitive in nature, rather than preference-based; (iii) standard experimental instructions to measure these biases are short and simple, which helps rule out confusion resulting from complex instructions; and (iv) these biases all have received much attention and ample experimental scrutiny in the literature.<sup>1</sup> An added benefit of including the CRT in our set of tasks is that it allows us to gauge the role of intuitions in generating cognitive biases: if it were true that higher stakes and effort reduced biases in the CRT but not otherwise, then other biases are less likely to be primarily generated by intuitions and a lack of deliberative thinking.

Because there is a discussion in the literature about the frequency of cognitive biases in abstractly vs. intuitively framed problems, we implement two cognitive tasks (base rate neglect and the Wason selection task aimed at studying contingent thinking) in both a relatively abstract and a relatively intuitive frame. Entirely abstract frames present only the elements of a problem that are necessary to solve it, without further context. More intuitive frames present a problem with a context intended to help people to relate it to their daily life experiences. In total, we implement our three incentive conditions with six types of tasks: abstract base rate neglect, intuitive base rate neglect, anchoring, abstract Wason selection task, intuitive Wason selection task, and the CRT.

We run our experiments with a total of  $N = 1,236$  college students in the Busara Center for Behavioral Economics in Nairobi, Kenya. We selected this lab to run our experiments because of the lab's ability to recruit a large number of analytically capable students for whom our large-stakes treatment is equal to more than a month's worth of income. Participants are recruited among students of the University of Nairobi, the largest and most prestigious public university in Kenya. While this sample is different from the types of samples that are typically studied in laboratory experiments, the average CRT scores of these participants are similar to those reported in a large meta-study with predominantly U.S. and European-based populations (Brañas-Garza et al., 2019).

The focus of our paper is the comparison between high stakes and standard stakes. At the same time, ideally we would also like to gather meaningful information on partic-

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<sup>1</sup>Base rate neglect is one of the most prominent and widely studied biases in belief updating (Grether, 1980, 1992; Camerer, 1987; Benjamin, 2019). Anchoring has likewise received much attention, with widely cited papers such as Ariely et al. (2003); Epley and Gilovich (2006); Chapman and Johnson (2002). Failure in contingent reasoning is a very active subject of study in the current literature, as it appears to manifest in different errors in statistical reasoning (Esponda and Vespa, 2014, 2016; Enke, 2020; Enke and Zimmermann, 2019; Martínez-Marquina et al., 2019). Finally, intuitive reasoning in the CRT is probably the most widely implemented cognitive test in the behavioral sciences, at least partly because it is strongly correlated with many behavioral anomalies from the heuristics and biases program (Frederick, 2005; Hoppe and Kusterer, 2011; Toplak et al., 2011; Oechssler et al., 2009).

ipants' behavior without any financial incentives. To achieve this objective while at the same time maintain high statistical power with a given budget, we implemented three payment levels (no, standard and high stakes) but only two randomized treatment conditions. In the first part of the experiment, each subject completes the questions for a randomly selected bias without any incentives. Then, the possibility of earning a bonus in the second part of the experiment is mentioned. In this second part, subjects are randomized into high or standard incentives for a cognitive bias that is different from the one in the first part. Thus, treatment assignment between standard and high stakes is random, yet we still have a meaningful benchmark for behavior without incentives from the first part of the experiment.

In the two financially incentivized conditions, the maximum bonus is 130 KSh (\$1.30) and 13,000 KSh (\$130). Median monthly income and consumption in our sample are in the range of 10,000–12,000 KSh, so that the high stakes condition offers a bonus of more than 100% of monthly income and consumption. As a second point of comparison, note that our standard and high incentive levels correspond to about \$23.50 and \$2,350 at purchasing power parity in the United States. We chose experimental procedures that make these incentive payments both salient and credible. We deliberately selected the Busara lab for implementation of our experiments because the lab follows a strict no-deception rule. In addition, both the written and the oral instructions highlight that all information that is provided in the experimental instructions is true and that all consequences of subjects' actions will happen as described. Finally, the computer screen that immediately precedes the main decision tasks reminds subjects of the possibility of earning a given bonus size.

We find that, across all of our six tasks, response times – our proxy for cognitive effort – are virtually identical with no incentives and standard lab incentives. On the other hand, response times increase by about 40% in the very high incentive condition, and this increase is similar across all tasks. Thus, there appears to be a significant and quantitatively meaningful effect of incentives on cognitive effort that could in principle translate into substantial reductions in the frequency of observed biases.

There are at least two *ex ante* plausible hypotheses about the effect of financial incentives on biases. A first is that cognitive biases are largely driven by low motivation, so that the increase in effort that we observe should go a long way towards debiasing people. An alternative hypothesis is that cognitive biases reflect the high difficulty of rational reasoning and / or high cognitive effort costs, so that even very large incentives will not dramatically improve performance.

Looking at the frequency of biases across incentive levels, our headline result is that cognitive biases are largely, and almost always entirely, unresponsive to stakes. In five out of our six tasks, the frequency of errors is statistically indistinguishable between

standard and very large incentives, and in five tasks it is statistically indistinguishable between standard and no incentives. Given our large sample size, these “null results” are relatively precisely estimated: across the different tasks, we can statistically rule out performance increases of more than 3–18 percentage points. In none of the tasks did cognitive biases disappear, and even with very large incentives the error rates range between 40% and 90%.

The only task in which very large incentives produce statistically significant performance improvements is the CRT. We also find some mildly suggestive evidence that stakes matter more in the intuitive versions of base rate neglect and the Wason task. A plausible interpretation of these patterns is that increased incentives reduce reliance on intuitions, yet some problems are sufficiently complex for people that the binding constraint is not low effort and reliance on intuitions but instead a lack of conceptual problem solving skills. Our correlational follow-up analyses are in line with such an interpretation: the within-treatment correlations between cognitive effort and performance are always very small, suggesting that it is not only effort per se but at least partially “the right way of looking at a problem” that matters for cognitive biases. In addition, participants appear to exhibit some awareness that increased effort does not necessarily translate into better performance: in non-incentivized confidence questions at the end of the experiment, participants indicated almost identical levels of confidence across treatment conditions.

Our results contrast with the predictions of a sample of 68 researchers, drawn from professional experimental economists and Harvard students with exposure to graduate-level experimental economics. These researchers predict that performance will improve by an average of 25% going from no incentives to standard incentives, and by another 25% going from standard to very high incentives. While there is some variation in projected performance increases across tasks, these predictions are always more bullish about the effect of incentives than our experimental data warrant.

Our paper ties into the large lab experimental literature that has investigated the role of the stake size for various types of economic decisions. In contrast to our focus on very high stakes, prior work on cognitive biases has considered the difference between no and “standard” (small) incentives, or between very small and small incentives. Early experimental economists made a point of implementing financially incentivized designs to replicate biases from the psychological literature that were previously studied using hypothetical questions (e.g., Grether and Plott, 1979; Grether, 1980). In Appendix A, we review papers that have studied the effect of (no vs. small) incentives in the tasks that we implement here; while the results are a bit mixed, the bottom line is that introducing small incentives generally did not affect the presence of biases. Indeed, more generally, in an early survey of the literature, Camerer and Hogarth (1999) conclude that “...no

replicated study has made rationality violations disappear purely by raising incentives.” Yet despite the insights generated by this literature, it remains an open question whether very large stakes – as present in many economically relevant decisions – eliminate or significantly reduce biases.

Investigating the effect of very large stakes on biases appears relevant also in light of literatures that show that behavior in preferences-based tasks or strategic games often dramatically changes in the presence of higher stakes (Binswanger, 1980; Holt and Laury, 2002). For example, high-stakes behavior in the ultimatum game reverts back close to neoclassical predictions (Slonim and Roth, 1998; Cameron, 1999; Andersen et al., 2011). Likewise, a literature in experimental game theory highlights that raising the stakes often significantly increases the fraction of equilibrium play (Smith and Walker, 1993; Cooper et al., 1999; Rapoport et al., 2003; Parravano and Poulsen, 2015). Ariely et al. (2009) study the effect of large incentives on “choking under pressure” in creativity, motor skill and memory tasks such as fitting pieces into frames, throwing darts, or memorizing sequences. An important difference between our paper and theirs is that we focus on established tasks aimed at measuring cognitive biases, where the difficulty in identifying the optimal solution is usually conceptual in nature. In summary, existing experimental work on stake size variations has either compared no (or very small) with “standard” incentives, or it has studied high-stakes behavior in tasks and games that do not measure cognitive biases.<sup>2</sup>

## 2 Experimental Design and Procedures

### 2.1 Tasks

Our experiments focus on base rate neglect, anchoring, failure of contingent thinking in the Wason selection task, and intuitive reasoning in the CRT. Given the breadth of the literature on cognitive biases, there are many more tasks that we could have implemented. In addition to the selection criteria discussed in the previous section, we desired to sample tasks that, loosely speaking, appear to cover different domains of reasoning: information-processing in base rate neglect; sensitivity to irrelevant information in anchoring; contingent thinking in the Wason selection task; and impulsive responses in the CRT. The varied nature of biases arguably lends more generality to our study than a set

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<sup>2</sup>Non-experimental work on behavioral anomalies under high incentives includes a line of work on game shows (Levitt, 2004; Belot et al., 2010; Van den Assem et al., 2012). Most relevant to our context is the Monty Hall problem (Friedman, 1998). Here, game show participants make mistakes under very large incentives, but because there is no variation in the stake size, it is impossible to identify a potential causal effect of incentives. Similarly, work on biases in real market environments (e.g., Pope and Schweitzer, 2011; Chen et al., 2016) does not feature variation in the stake size either.

of closely related biases would.

### 2.1.1 Base Rate Neglect

A large number of studies document departures from Bayesian updating. A prominent finding is that base rates are ignored or underweighted in making inferences (Kahneman and Tversky, 1973; Grether, 1980; Camerer, 1987).

In our experiments, we use two different questions about base rates: the well-known “mammography” and “car accident” problems (Gigerenzer and Hoffrage, 1995). Motivated by a long literature that has argued that people find information about base rates more intuitive when it is presented in a frequentist rather than probabilistic format, we implement both probabilistic (“abstract”) and frequentist (“intuitive”) versions of each problem. The wording of the abstract and intuitive versions of the mammography problem is presented below, with the wording of the conceptually analogous car accidents problems provided in Appendix B.

***Abstract mammography problem:*** 1% of women screened at age 40 have breast cancer. If a woman has breast cancer, the probability is 80% that she will get a positive mammography. If a woman does not have breast cancer, the probability is 9.6% that she will get a positive mammography. A 40-year-old woman had a positive mammography in a routine screening. What is the probability that she actually has breast cancer?

In the abstract version of the mammography problem, participants are asked to provide a scalar probability. The Bayesian posterior is approximately 7.8 percent, yet research has consistently shown that people’s subjective probabilities are too high, consistent with neglecting the low base rate of having cancer. The intuitive version of the base rate neglect task adds a figure to illustrate the task to subjects, and only works with frequencies.

***Intuitive mammography problem:*** 10 out of every 1,000 women at age 40 who participate in routine screening have breast cancer. 8 of every 10 women with breast cancer will get a positive mammography. 95 out of every 990 women without breast cancer will get a positive mammography. A diagram presenting this information is below:

*In a new representative sample of 100 women at age 40 who got a positive mammography in routine screening, how many women do you expect to actually have breast cancer?*

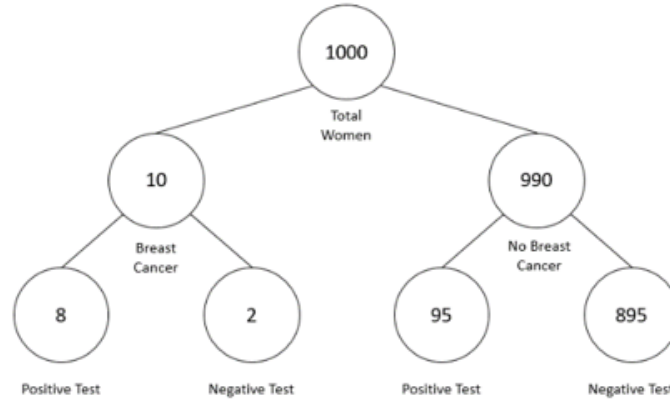


Figure 1: Diagram used to illustrate the intuitive mammography base rate neglect task

Subjects who complete the base rate neglect portion of our study (see below for details on randomization) work on two of the four problems described above. Each participant completes one abstract and one intuitive problem, and one mammography and one car accidents problem. We randomize which format (abstract or intuitive) is presented first, and which problem is presented in the intuitive and which one in the abstract frame.

For each problem, participants can earn a fixed sum of money (that varies across treatments) if their guess  $g$  is within  $g \in [x - 2, x + 2]$  for a Bayesian response  $x$ . To keep the procedures as simple as possible, the instructions explain that subjects will be rewarded relative to an expert forecast that relies on the same information as they have. We implement a binary “all-or-nothing” payment rule rather than a more complex, continuous scoring rule such as the binarized scoring rule both to keep the payout procedures similar to the other tasks, and because of recent evidence that subjects appear to understand simpler scoring rules better (Danz et al., 2019).

### 2.1.2 Contingent Reasoning: The Wason Selection Task

Contingent reasoning is a very active field of study in the current literature (e.g., Esponda and Vespa, 2016; Martínez-Marquina et al., 2019; Enke, 2020; Barron et al., 2019). While the experimental tasks in this literature differ across studies depending on the specific design objective, they all share in common the need to think about hypothetical contingencies. The Wason selection task is a well-known and particularly simple test of such contingent reasoning.

In this task, a participant is presented with four cards and a rule of the form “if  $P$  then  $Q$ .” Each card has information on both sides – one side has either “ $P$ ” or “not  $P$ ” and the other side has either “ $Q$ ” or “not  $Q$ ” – but only one side is visible. Participants are asked to find out if the cards violate the rule by turning over some cards. Not all cards



are helpful in finding possible violations of the rule, and participants are instructed to turn over only those cards that are helpful in determining whether the rule holds true. Common mistakes are to turn over cards with “Q” on the visible side or to not turn over cards with “not Q” on the visible side.

We implement two versions of this task. One version is relatively abstract, and people tend to perform poorly on it. The other version provides a more familiar context and is more intuitive. As a result, people tend to perform better.

**Abstract Wason selection task:** Suppose you have a friend who says he has a special deck of cards. His special deck of cards all have numbers (odd or even) on one side and colors (brown or green) on the other side. Suppose that the 4 cards from his deck are shown below. Your friend also claims that in his special deck of cards, even numbered cards are never brown on the other side. He says: “In my deck of cards, all of the cards with an even number on one side are green on the other.”

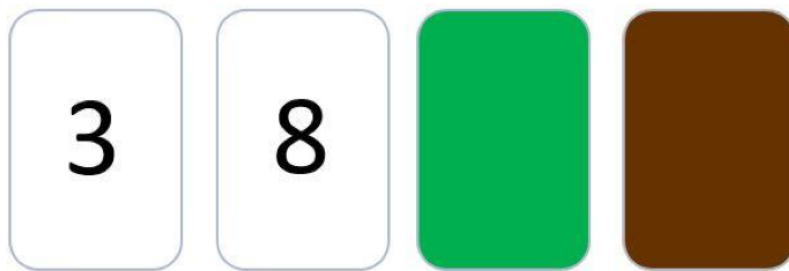


Figure 2: Abstract Wason task

Unfortunately, your friend doesn’t always tell the truth, and your job is to figure out whether he is telling the truth or lying about his statement. From the cards below, turn over only those card(s) that can be helpful in determining whether your friend is telling the truth or lying. Do not turn over those cards that cannot help you in determining whether he is telling the truth or lying. Select the card(s) you want to turn over.

The correct actions are turning over the “8” and “brown” cards.

**Intuitive Wason selection task:** You are in charge of enforcing alcohol laws at a bar. You will lose your job unless you enforce the following rule: If a person drinks an alcoholic drink, then they must be at least 18 years old. The cards below have information about four people sitting at a table in your bar. Each card represents one person. One side of a card tells what a person is drinking, and the other side of the card tells that person’s age. In order to enforce the law, which of the card(s) below would you definitely need to turn over? Indicate only

*those card(s) you definitely need to turn over to see if any of these people are breaking the law.*



Figure 3: Intuitive Wason task

*Select the card(s) you want to turn over.*

In this “social” version (adapted from Cosmides, 1989), the correct actions are turning over the “Beer” and “16” cards. While this problem is logically the same as the abstract version, previous findings show that the social context makes the problem easier to solve.

In our experiments, each subject in the Wason condition completes both of these tasks in randomized order. For each task, subjects can win a fixed sum of money (that varies across treatments) if they turn over (only) the two correct cards.

### 2.1.3 Cognitive Reflection Test

The CRT measures people’s tendency to engage in reflective thinking (Frederick, 2005). The test items have an intuitive, incorrect answer, and a correct answer that requires effortful deliberation. Research has shown that people often settle on the answer that is intuitive but wrong. We include the following two questions, both of which are widely used in the literature:

1. *A bat and a ball cost 110 KSh in total. The bat costs 100 KSh more than the ball. How much does the ball cost? (Intuitive answer is 10, correct answer is 5).*
2. *It takes 5 nurses 5 minutes to measure the blood pressure of 5 patients. How long would it take 10 nurses to measure the blood pressure of 10 patients? (Intuitive answer is 10, correct answer is 5).*

Subjects in the CRT condition complete both of these questions in randomized order. For each question, they can earn a fixed sum of money (that varies across treatments) if they provide exactly the correct response.

#### 2.1.4 Anchoring

People have a tendency to use irrelevant information in making judgments. Substantial research has shown that arbitrary initial information can become a starting point (“anchor”) for subsequent decisions, with only partial adjustment (Tversky and Kahneman, 1974). This can have consequential effects in situations such as negotiations, real estate appraisals, valuations of goods, or forecasts.<sup>3</sup>

To test for anchoring, we follow others in making use of a random anchor, since only an obviously random number is genuinely uninformative. To generate a random anchor, we ask participants for the last digit of their phone number. If this number is four or lower, we ask them to enter the first two digits of their year of birth into the computer, and otherwise to enter 100 minus the first two digits of their year of birth. Given that all participants were either born in the 1900s or 2000s, this procedure creates either a low anchor (19 or 20) or a high anchor (80 or 81). The experimental instructions clarify that “...you will be asked to make estimates. Each time, you will be asked to assess whether you think the quantity is greater than or less than the two digits that were just generated from your year of birth.” Given these experimental procedures, the difference in anchors across subjects is transparently random.

After creating the anchor, we ask participants to solve estimation tasks as described below. Following standard procedures, in each task, we first ask subjects whether their estimate is below or above the anchor. We then ask participants to provide their exact estimate. An example sequence of questions is:

A1 *Is the time (in minutes) it takes for light to travel from the Sun to the planet Jupiter more than or less than [anchor] minutes?*

A2 *How many minutes does it take light to travel from the Sun to the planet Jupiter?*

where [anchor] is replaced with the random number that is generated from a participant’s phone number and year of birth. We also use three other sets of questions:

B1 *In 1911, pilot Calbraith Perry Rodgers completed the first airplane trip across the continental U.S., taking off from Long Island, New York and landing in Pasadena, California. Did the trip take more than or less than [anchor] days?*

B2 *How many days did it take Rodgers to complete the trip?*

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<sup>3</sup>In contrast, the evidence for anchoring effects in willingness-to-pay tasks is more mixed (Ariely et al., 2003; Fudenberg et al., 2012).

C1 *Is the population of Uzbekistan as of 2018 greater than or less than [anchor] million?*

C2 *What is the population of Uzbekistan in millions of people as of 2018?*

D1 *Is the weight (in hundreds of tons) of the Eiffel Tower's metal structure more than or less than [anchor] hundred tons?*

D2 *What is the weight (in hundreds of tons) of the Eiffel Tower's metal structure?*

Each of these problems has a correct solution that lies between 0 and 100. Subjects are told that they can only state estimates between 0 and 100. Each participant who takes part in the anchoring condition of our experiment completes two randomly selected questions from the set above, in randomized order. For each question, participants can earn a fixed sum of money (that varies across treatments) if their guess  $g$  is within  $g \in [x - 2, x + 2]$  for a correct response  $x$ .

## 2.2 Incentives and Treatment Conditions

**Incentive Levels.** In order to offer very high incentives and still obtain a large sample size within a feasible budget, we conduct the experiment in a low-income country: at the Busara Lab for Behavioral Economics in Nairobi, Kenya. For each bias, there are three possible levels of incentives: a flat payment (no incentives), standard lab incentives, and high incentives. With standard lab incentives, participants can earn a bonus of 130 KSh (approx. 1.30 USD) for a correct answer. In the high incentive treatment, the size of the bonus is multiplied by a factor of 100 to equal 13,000 KSh (approx. 130 USD).

These incentives should be compared to local living standards. Kenya's GDP per capita at purchasing power parity (PPP) in 2018 was \$3,468, which is 18 times lower than that of the United States. Our standard lab incentives of 130 KSh correspond to about \$23.50 at PPP in the U.S. Our high incentive condition corresponds to a potential bonus of \$2,350 at PPP in the U.S.

As a second point of comparison, we ask our student participants to provide information on their monthly consumption and their monthly income in a post-experiment survey. The median participant reports spending 10,000 KSh (approx. 100 USD) and earning income of 12,000 KSh (approx. 120 USD) per month. Thus, the bonus in our high incentive condition corresponds to 130% of median consumption and 108% of median income in our sample.

**Treatments.** In principle, our experiment requires three treatment conditions. However, because our primary interest is in the comparison between the standard incentive and the high incentive conditions, we elected to implement only two treatment conditions to increase statistical power.

The main experiment consists of two parts. Each participant is randomly assigned two of the four biases. In Part 1, all participants work on tasks for the first bias in the flat payment condition. Thus, they cannot earn a bonus in Part 1. In Part 2, they are randomly assigned to either standard lab incentives or high incentives and complete tasks for the second bias. Participants only receive instructions for Part 2 after completing Part 1, and the possibility of a bonus is never mentioned until Part 2.

With this setup, we have twice as many observations in the flat payment condition ( $N = 1,236$ ) as in the standard lab incentive ( $N = 636$ ) and high incentive ( $N = 600$ ) conditions. We keep the order of treatments constant (flat payments always followed by standard lab incentives or high incentives), so that participants working under the flat payment scheme are not influenced by the size of incentives in the first question.

Readers may be concerned that the comparison between the flat payment condition and the financially incentivized conditions is confounded by order effects. We deliberately accept this shortcoming. Formally, this means that a skeptical reader may only consider the treatment comparison between standard and high incentives valid, as this is based on randomization. Throughout the paper, we nonetheless compare the three incentive schemes side-by-side, with the implicit understanding that our main interest is in the comparison between standard and high incentives.

## 2.3 Procedures

**Questions and randomization.** In total, each participant works on two biases, where for each bias they answer two questions. Thus, each participant answers four questions in total: two in Part 1 (without any financial incentives) and two in Part 2 (with standard or high incentives).

As explained above, each bias consists of two questions. For some questions, we implement minor variations across experimental sessions to lower the risk that participants memorize the questions and spread knowledge outside the lab to other participants in the pool. For example, in the Wason tasks, we change the colors of the cards from green and brown to blue and brown. To take a different example, in the second CRT problem, we change the information from “It takes 5 nurses 5 minutes to measure the blood pressure of 5 patients” to “It takes 6 nurses 6 minutes to measure the blood pressure of 6 patients.” Appendix B contains the full list of questions that we implement. We find no evidence that participants in later sessions perform better than those in earlier sessions.

Each participant completes two questions in the financially incentivized part of the experiment (Part 2). One of these two questions is randomly selected and a bonus is given for a correct answer to that question. As explained above, for the CRT and the Wason selection task, a participant has to give exactly the correct answer to be eligible for a bonus. For base rate neglect and anchoring, the answer has to be within two of the correct answer. Appendix F contains screenshots of the full experiment, including experimental instructions and decision screens.

The stake size is randomized at the session level, mainly because the Busara Lab was worried about dissatisfaction resulting from participants comparing their payments to others in the same session. The set and order of the biases are randomized at the individual level. Within each bias, we also randomize the order of the two questions.

***Salience and credibility of incentive levels.*** A key aspect of our design is that the stake size is both salient and credible. We take various measures in this regard. To make the stake size salient, the screen that introduces the second part of the experiment reads:

*Part 2. We will ask you two questions on the upcoming screens. Please answer them to the best of your ability. Please remember that you will earn a guaranteed show-up fee of 450 KSh. While there was no opportunity to earn a bonus in the previous part, you will now have the opportunity to earn a bonus payment of X KSh if your answer is correct.*

where  $X \in \{130; 13,000\}$ . The subsequent screen (which is the one that immediately precedes the first incentivized question) reads:

*Remember, you will now have the opportunity to earn a bonus payment of X KSh if your answer is correct.*<sup>4</sup>

To ensure credibility of the payments, we put in place three measures. First, we deliberately select the Busara lab for implementation of our experiments because the lab follows a strict no-deception rule. Second, the written instructions highlight that:

*The study you are participating in today is being conducted by economists, and our professional standards don't allow us to deceive research subjects. Thus,*

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<sup>4</sup>To further verify participant understanding and attention, the post-experimental survey includes non-incentivized questions that ask subjects to recall the possible bonus amounts in Parts 1 and 2. Tables 13 and 14 show that our results are very similar when we restrict the sample to those tasks for which a subject recalls the incentive amount *exactly* correctly (64% of all data points). This is arguably a very conservative procedure because (i) a large majority of subjects recall incentive amounts that are in the ballpark of the correct answer, and (ii) subjects might be aware of the exact stake size when solving the problems, but might not remember the precise amounts later.

*whatever we tell you, whatever you will read in the instructions on your computer screen, and whatever you read in the paper instructions are all true. Everything will actually happen as we describe.*

Third, the verbal instructions by Busara’s staff likewise emphasize that all information that is provided by the experimental software is real.

**Timeline.** Participants are told that the experiment will last approximately one hour, but have up to 100 minutes to complete it. This time limit was chosen based on pilots such that it would not provide a binding constraint to participants; indeed no participants use all of the allotted time. The timeline of the experiment is as follows: (i) electronic consent procedure; (ii) general instructions; (iii) two unincentivized questions in Part 1; (iv) screen announcing the possibility of earning a bonus in Part 2; (v) two financially incentivized questions in Part 2; and (vi) a post-experimental questionnaire. Screenshots of each step are provided in Appendix F.

**Earnings.** Average earnings are 482 KSh in the standard incentive condition and 3,852 KSh in the high incentive condition. This includes a show-up fee of 450 KSh. Per the standard procedure of the Busara Lab, all payments are transferred electronically within 24 hours of participation.

## 2.4 Participants

The experimental sessions take place at the Busara Center for Behavioral Economics in Nairobi, Kenya. We conduct our experiments in this lab due to the lab’s capabilities in administering experiments without deception as well as the lab’s ability to recruit a large number of analytically capable students for whom our large incentive treatment is equal to approximately a month’s worth of their consumption. Participants are recruited among students of the University of Nairobi, the largest public university in Kenya. Table 1 reports the resulting sample sizes by bias and incentive level.<sup>5</sup> In total, 1,236 participants completed the study between April and July 2019. The majority (93 percent) are between 18 and 24 years old (mean age 22) and 44 percent are female.

It may be helpful to compare the level of cognitive skills in our sample with that of more traditional subject pools. The two CRT questions in our study are part of the meta-study in Brañas-Garza et al. (2019). In the no incentive condition of our experiments at Busara, 34% of all CRT questions are answered correctly. In Brañas-Garza et al.’s meta-study involving 118 studies and almost 45,000 participants (91% of which were from

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<sup>5</sup>Table 5 in Appendix C reports summary statistics for participant characteristics across treatments.

Table 1: Number of participants by bias and incentive level

	No incentives	Standard incentives	High incentives
Base rate neglect	309	159	150
Contingent reasoning	308	160	151
CRT	311	163	146
Anchoring	308	154	153
Total	1,236	636	600

the U.S. or Europe), the fraction of correct responses for these same two questions is 36% and therefore very similar to what we see in our sample.<sup>6 7</sup>

## 2.5 Pre-Registration

We pre-registered the design and target sample size on [www.aspredicted.org](http://www.aspredicted.org) at <https://aspredicted.org/blind.php?x=5jm93d>. The pre-registration specified an overall sample size of 1,140 participants, yet our final sample consists of 1,236 participants. We contracted with the Busara lab not for a total sample size, but for a total amount of money that would have to be spent. Thus, our target sample size was based on projections of how costly the experiment would be. Because it turned out that slightly fewer subjects earned the bonus than we had anticipated, there was still “money left” when we arrived at 1,140 participants. Busara gave us a choice between forfeiting the money and sampling additional participants, and – being efficiency-oriented economists – we elected to sample additional subjects to increase statistical power. Tables 8 and 9 in Appendix C replicate our main results on a sample of the first 1,140 participants only. The results are very similar.<sup>8</sup>

<sup>6</sup>For Frederick’s (2005) earlier review, only averages for the entire three-question module are available. The corresponding numbers are, inter alia, 73% at MIT; 54% at Princeton; 50% at CMU; 48% at Harvard; 37% in web-based studies; 28% at University of Michigan Dearborn; 26% at Michigan State; and 19% at Toledo University. Thus, according to these metrics, our subject pool has lower average performance scores than the most selective U.S. universities, but it compares favorably with participants from more typical U.S. schools.

<sup>7</sup>A second, and perhaps more heuristic, comparison is to follow Sandefur (2018), who recently devised a method to construct global learning metrics by linking regional and international standardized test scores (such as TIMSS). His data suggest that Kenya has some of the highest test scores in his sample of 14 African countries. He concludes that “the top-scoring African countries produce grade 6 scores that are roughly equivalent to grade 3 or 4 scores in some OECD countries.” Of course, this comparison is only heuristic because (i) it pertains to primary school rather than college students and (ii) it ignores the (likely highly positive) selection of Kenyan students into the University of Nairobi. Indeed, the University of Nairobi is the most prestigious public university in Kenya and routinely ranks as the top university in the country and among the top universities in Africa. See, for example, <https://www.usnews.com/education/best-global-universities/africa?page=2>.

<sup>8</sup>In the pre-registration, we also speculated about potential results. Specifically, we predicted that increasing incentives would result in longer decision times, reflecting higher effort. We further predicted



## 2.6 Predictions by Experimental Economists

To complement our pre-registration and to be able to compare our results with the profession's priors, we collect predictions for our experiments (Gneezy and Rustichini, 2000; DellaVigna and Pope, 2018). In this prediction exercise, we supply forecasters with average response times and average performance for each bias in the absence of incentives, using our own experimental data. Based on these data, we ask our respondents to predict response times and performance in the standard incentive and high incentive conditions. Thus, each respondent issues 24 predictions (six tasks times two treatments times two outcome variables). Respondents are incentivized in expectation: we paid \$100 to the respondent who issued the set of predictions that turned out to be closest to the actual data. The survey can be accessed at [https://hbs.qualtrics.com/jfe/form/SV\\_bDVhtmyv1rNKc6N](https://hbs.qualtrics.com/jfe/form/SV_bDVhtmyv1rNKc6N).

Our total sample of 68 researchers comprises a mix of experimental economists and Harvard students with graduate-level exposure to experimental economics. First, we contacted 231 participants of a recent conference of the Economic Science Association (the professional body of experimental economists) via email. Out of these, 45 researchers volunteered to participate in our prediction survey, 41 of which self-identified with Experimental Economics as their primary research field in our survey. In addition, we contacted all students who had completed Enke's graduate experimental economics class at Harvard in 2017–2019, which produced 23 student volunteers. The predictions of professionals and Harvard students turn out to be similar, on average.<sup>9</sup> We hence pool them for the purpose of all analyses below.<sup>10</sup>

## 3 Results

### 3.1 Summary Statistics on Frequency of Cognitive Biases

A prerequisite for our study to be meaningful is the presence of cognitive biases in our sample. This is indeed the case. In the CRT, 39% of responses are correct and about 50%

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that this would increase success in tasks such as the CRT, anchoring, BRN (when presented intuitively in the format of frequencies) and Wason (when presented intuitively in a social context). We expected that increased effort would not reduce biases in the Wason Selection task (abstract formulation) and BRN (in the classic probability format).

<sup>9</sup>Professional experimental economists tend to predict slightly smaller increases in response times and performance as a function of stakes, but these differences are rarely statistically significant.

<sup>10</sup>The respondents appear to exhibit a meaningful level of motivation. In our survey, we only briefly describe the study by providing the names of the experimental tasks. In addition, we provide the respondents with an option to view details on the implementation of these tasks. Across the six different tasks, 53%–84% of respondents elect to view the task details, with an overall average of 68%. Of course, some respondents may not need to look up the task details because they know the task structure.

of all answers correspond exactly to the well-known “intuitive” response.

In the abstract base rate neglect task, 11% of all responses are approximately correct (defined as within 5 percentage points of the Bayesian posterior); the corresponding number is 26% for the intuitive version. Across all base rate neglect tasks, we see that subjects’ responses tend to be too high, effectively ignoring the low base rate.

In the Wason selection task, 14% of responses are correct in the abstract frame and 57% in the intuitive frame. This level difference is consistent with prior findings. A common mistake in Wason tasks of the form  $A \Rightarrow B$  is to turn over “B” rather than “not B”.

In the anchoring tasks, we find statistically significant evidence of anchoring on irrelevant information. Across questions, the correlations between subjects’ estimates and the anchors range between  $\rho = 0.38$  and  $\rho = 0.60$ .

In summary, pooling across incentive conditions, we find strong evidence for the existence of cognitive biases, on average. We now turn to the main object of interest of our study, which is the effect of financial incentives.

### 3.2 Incentives and Effort

We start by examining whether higher stakes induce participants to increase effort, using response time as a proxy for effort. Response times are a widely used proxy for cognitive effort in laboratory experiments (Rubinstein, 2007, 2016; Enke and Zimmermann, 2019; Spiliopoulos and Ortmann, 2018). This analysis can plausibly be understood as a “first stage” for the relationship between incentives and cognitive biases. In absolute terms, average response times range from 99 seconds per question in anchoring to 425 seconds per question in intuitive base rate neglect, which includes the time it takes participants to read the (very short) instructions on their decision screens.

Figure 4 visualizes mean response times by incentive level, separately for each experimental task. Here, to ease interpretation, response times are normalized to one in the no incentives condition. In other words, for each cognitive bias, we divide observed response times by the average response time in the no incentives condition. Thus, in Figure 4, response times can be interpreted as a percentage of response times in the no incentives condition.

We find that standard lab incentives generally do not increase response times much compared to no incentives. High incentives, however, robustly lead to greater effort, a pattern that is very similar across all tasks. Overall, response times are 39 percent higher in the high incentive condition compared to standard incentives. We observe the largest increase (52 percent) in intuitive base rate neglect, and the smallest increase (24 percent) in anchoring. Figure 9 in Appendix D shows that very similar results hold when we look at median response times.

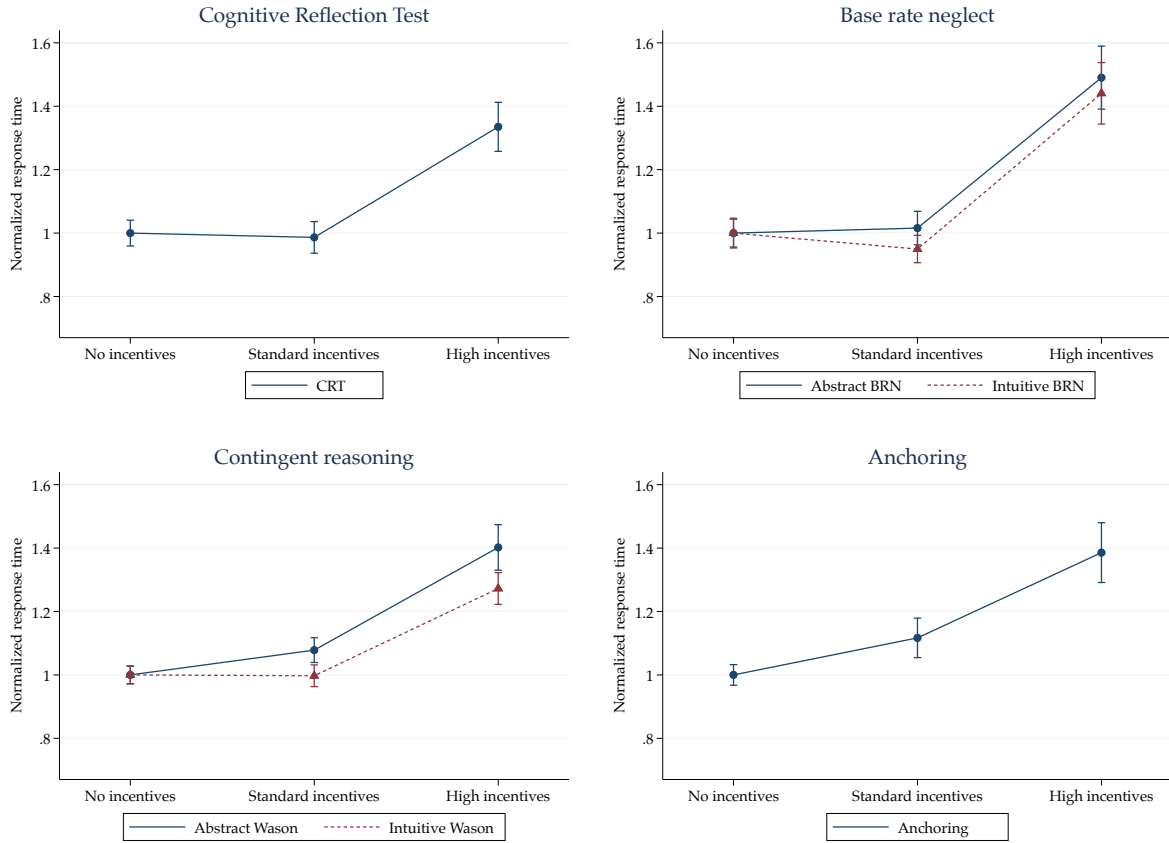


Figure 4: Average normalized response times across incentive conditions. Response times are normalized relative to the no incentive condition: for each cognitive bias, we divide observed response times by the average response time in the no incentive condition. Error bars indicate  $\pm 1$  s.e. Average response times per question in the no incentives scheme are: 171 sec. in CRT, 335 sec. in abstract BRN, 425 sec. in intuitive BRN, 181 sec. in abstract Wason, 113 sec. in intuitive Wason, and 99 sec. in anchoring.

Table 2 quantifies the effects of incentive size on response times (in seconds) using OLS regressions.<sup>11</sup> In these regressions, the omitted category is the standard incentive condition. Thus, the coefficients of the no incentive and the high incentive conditions identify the change in response times in seconds relative to the standard incentive condition. The last row of the table reports the p-value of a test for equality of regression coefficients between *No incentives* and *High incentives*, although again this comparison is not based on randomization.

In the regressions, an observation is the response time on a given question. However, because each subject completed two questions for the same bias, we have two observations per subject, so we always cluster the standard errors at the subject level.

Perhaps with the exception of the anchoring tasks, we can never reject the hypothesis that cognitive effort in the flat payment and standard incentive schemes are identical. In fact, the estimated coefficient is sometimes positive and sometimes negative. While

<sup>11</sup>Table 6 in Appendix C provides complementary nonparametric tests that deliver very similar results.

Table 2: Response times across incentive conditions

Dependent variable: Response time [seconds]						
Omitted category: Standard incentives	CRT	Base rate neglect		Contingent reasoning		Anchoring
	(1)	Abstract	Intuitive	Abstract	Intuitive	(6)
1 if No incentives	2.16 (10.25)	-4.71 (20.51)	19.5 (24.79)	-12.7 (7.72)	0.28 (4.72)	-10.2* (6.14)
1 if High incentives	55.5*** (14.63)	141.6*** (33.55)	190.7*** (41.17)	52.4*** (13.21)	29.2*** (6.43)	23.6** (9.88)
Constant	157.2*** (7.94)	303.1*** (15.77)	368.8*** (16.74)	174.5*** (6.31)	105.9*** (3.64)	97.8*** (5.44)
Observations	1240	618	618	619	619	1230
R <sup>2</sup>	0.02	0.05	0.05	0.07	0.05	0.03
p-value: No inc. = High inc.	< 0.01	< 0.01	< 0.01	< 0.01	< 0.01	< 0.01

Notes. OLS estimates, standard errors (clustered at subject level) in parentheses. Omitted category: standard incentive scheme. The last row reports the p-value of a test for equality of regression coefficients between *No incentives* and *High incentives*. \*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$ .

it should be kept in mind that the coefficient of the no incentive condition is potentially confounded by order effects, we still view this result as suggestive.

High stakes, on the other hand, significantly increase response times by between 24 seconds (anchoring) and 191 seconds (intuitive base rate neglect), relative to the standard incentive treatment. Indeed, as we show in Figure 8 in Appendix D, the empirical cumulative distribution functions of response times in the high incentive conditions usually first-order stochastically dominate the CDFs in the other conditions.

Even though in relative terms high stakes induce a substantial increase in response times, the rather modest increase in absolute response times is noteworthy, given the large increase in financial incentives. Potential explanations for this – which we cannot disentangle – are the presence of substantial cognitive effort costs, overconfidence, or a belief that more cognitive effort does not improve performance on the margin.

**Result 1.** *Very high incentives increase response times by 24–52% relative to standard lab incentives. Response times are almost identical with standard incentives and no incentives.*

### 3.3 Incentives and Cognitive Biases

Figure 5 shows how variation in the stake size affects the prevalence of our cognitive biases. For the CRT, base rate neglect, and the Wason selection task, the figure shows the fraction of correct answers. For base rate neglect, following our pre-registration, we

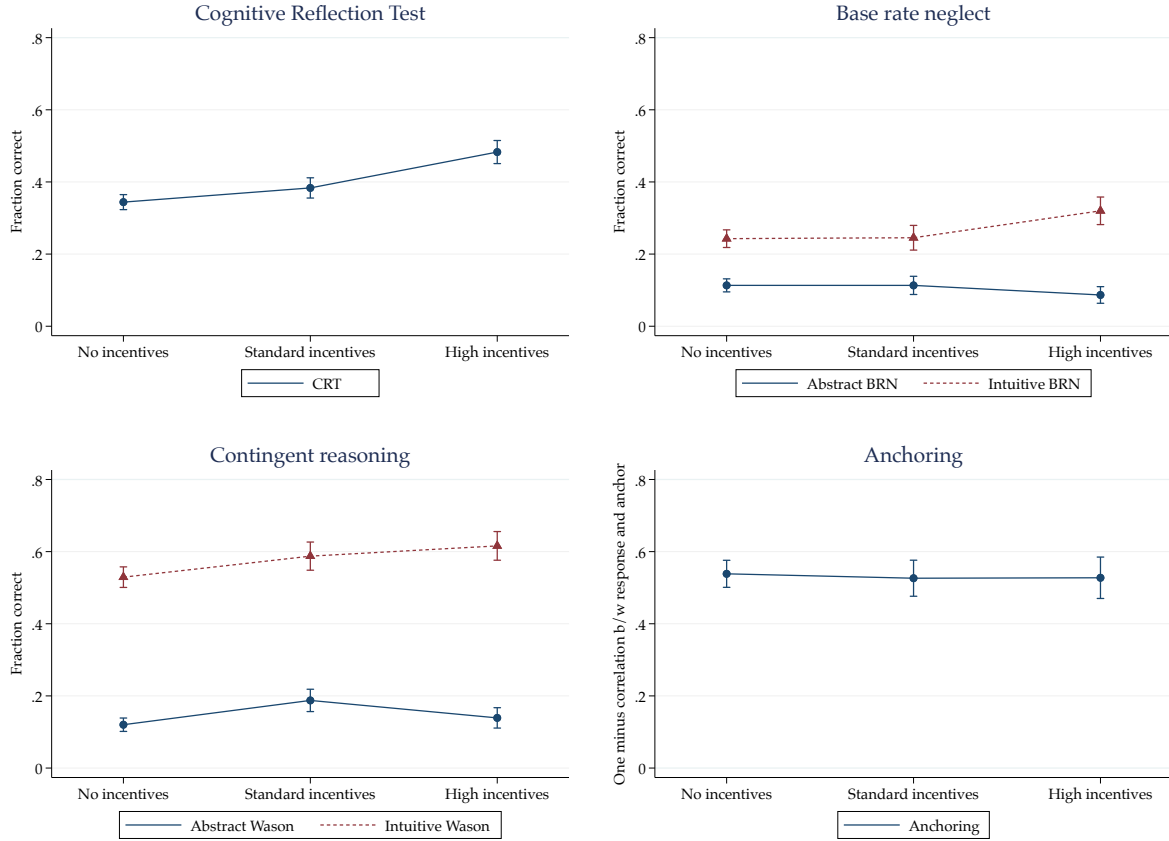


Figure 5: Average performance by incentive level. Error bars indicate  $\pm 1$  s.e. The performance metrics are computed as follows. For the CRT, we count a response as correct if it is exactly correct. For base rate neglect, we count a response as correct if it is within 5 percentage points of the Bayesian posterior. For the Wason selection task, we count a response as correct if the participant turned over (only) the two correct cards. For anchoring, we plot one minus the correlation coefficient between responses and anchors.

count a response as “correct” if it is within 5 percentage points of the Bayesian posterior. While subjects only received a bonus if their answer was within 2 percentage points of the Bayesian response, we work here with a slightly larger interval to allow for random computational errors.<sup>12</sup> For anchoring, we plot one minus the Pearson correlation coefficient between responses and the anchor, so that higher values reflect less bias.

The main takeaway is that performance barely improves. In the CRT, performance in the high incentive condition increases by about 10 percentage points relative to the standard incentive condition. However, in all other tasks, improvements are either very small or entirely absent. Across all tasks, high incentives never come close to de-biasing participants. These results suggest that judgmental biases are not an artifact of weak incentives.

<sup>12</sup>Results are very similar if we use (i) absolute distance between the response and the Bayesian posterior as a continuous performance measure, or (ii) a binary performance measure with a band of 2 percentage points around the Bayesian posterior. See Table 11 in Appendix C.

Table 3: Performance by incentive level

	<i>Dependent variable:</i>					
	1 if answer correct					Answer
Omitted category:		Base rate neglect		Contingent reasoning		
<i>Standard incentives</i>	CRT	Abstract	Intuitive	Abstract	Intuitive	Anchoring
	(1)	(2)	(3)	(4)	(5)	(6)
1 if <i>No incentives</i>	-0.039 (0.03)	0.000061 (0.03)	-0.0026 (0.04)	-0.067* (0.04)	-0.058 (0.05)	5.60* (3.19)
1 if <i>High incentives</i>	0.099** (0.04)	-0.027 (0.03)	0.075 (0.05)	-0.048 (0.04)	0.028 (0.06)	3.08 (3.59)
Anchor						0.49*** (0.05)
Anchor $\times$ 1 if <i>No incentives</i>						0.0037 (0.07)
Anchor $\times$ 1 if <i>High incentives</i>						0.017 (0.08)
Constant	0.38*** (0.03)	0.11*** (0.03)	0.25*** (0.03)	0.19*** (0.03)	0.59*** (0.04)	12.7*** (2.45)
Observations	1240	618	618	619	619	1230
$R^2$	0.01	0.00	0.01	0.01	0.01	0.22
p-value: <i>No inc.</i> = <i>High inc.</i>	< 0.01	0.36	0.09	0.58	0.08	0.86

*Notes.* OLS estimates, robust standard errors (clustered at subject level) in parentheses. In columns (1)–(5), the dependent variable is a binary indicator for whether an answer is correct. In column (6), the outcome variable is the answer (between 0 and 100). Omitted category: standard incentives. In columns (1)–(5), the last row reports the p-value of a test for the equality of regression coefficients between *No incentives* and *High incentives*. In column (6), the last row reports the p-value of a test for the equality of regression coefficients between Anchor  $\times$  1 if *No incentives* and Anchor  $\times$  1 if *High incentives*. \*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$ .

Table 3 quantifies these results through regression analysis.<sup>13</sup> Here, in columns (1)–(5), the dependent variable is whether a given task was solved correctly. In the first five columns, the coefficients of interest are the treatment dummies. Again, the omitted category is the standard incentive condition.

For anchoring, column (6), the object of interest is not whether a subject's answer is objectively correct, but instead how answers vary as a function of the anchor. Thus, the coefficients of interest are the interactions between the anchor and the treatment dummies.

Compared to standard incentives, flat payments appear to have virtually no effect on performance in all problems, perhaps with the exception of the abstract Wason task. High stakes, on the other hand, lead to a statistically significant increase in performance on the CRT. For intuitive base rate neglect, the intuitive Wason task, and anchoring, the

<sup>13</sup>Table 7 in Appendix C provides complementary nonparametric tests that deliver very similar results.

estimated coefficients of interest are positive but not statistically significant. For abstract base rate neglect and the abstract Wason task, the point estimates are even negative.

In quantitative terms, the improvements in performance are modest. Importantly, the weak effects of the large increase in financial incentives are not driven by a lack of statistical power. Given our large sample size, the regression coefficients are relatively tightly estimated. Looking at 95% confidence intervals, we can rule out that, going from standard to high incentives, performance increases by more than: 18 pp in the CRT, 4 pp in abstract base rate neglect, 18 pp in intuitive base rate neglect, 3 pp in the abstract Wason task, and 14 pp in the intuitive Wason task. For anchoring, we can rule out that the OLS coefficient of the high incentives condition is smaller than 17 pp. Notably, for the more abstract tasks, we can rule out performance increase of only 3–4 pp, while in the more intuitive tasks the point estimates and confidence bands are a bit larger.

The last row of Table 3 reports the p-value for equality of coefficients between *No incentives* and *High incentives*. While we caution again that this comparison is not based on randomization, the results are broadly similar, except that for intuitive base rate neglect and the intuitive Wason task, the improvement in performance is marginally significant.

The results that (i) the largest and most robust performance improvements occur in the CRT and (ii) the performance increases are mildly stronger for the more intuitive versions of base rate neglect and the Wason task, are informative. The CRT was designed to capture reliance on deliberative vs. intuitive reasoning. The other tasks, however, are usually considered to be fairly difficult. It may be that the higher cognitive effort that is induced by high incentives reduces reliance on intuitive “gut feelings,” but does not help with solving more complex problems. We return to this observation below.

**Result 2.** *Relative to standard incentives, very high incentives do not reduce cognitive biases, except for in the domain of intuitive vs. deliberative thinking. We find almost no difference in behavior between standard and no incentives.*

**Robustness and heterogeneity analyses.** In the pre-registration, we noted that we would consider heterogeneity along different sociodemographic variables such as cognitive skills. Table 10 in Appendix C shows that controlling for individual characteristics and question fixed effects leaves the results unaffected. We also conduct heterogeneity analyses with respect to college GPA, score on a Raven matrices test (a measure of intelligence), and income. We find no robust evidence of heterogeneous treatment effects along these dimensions.

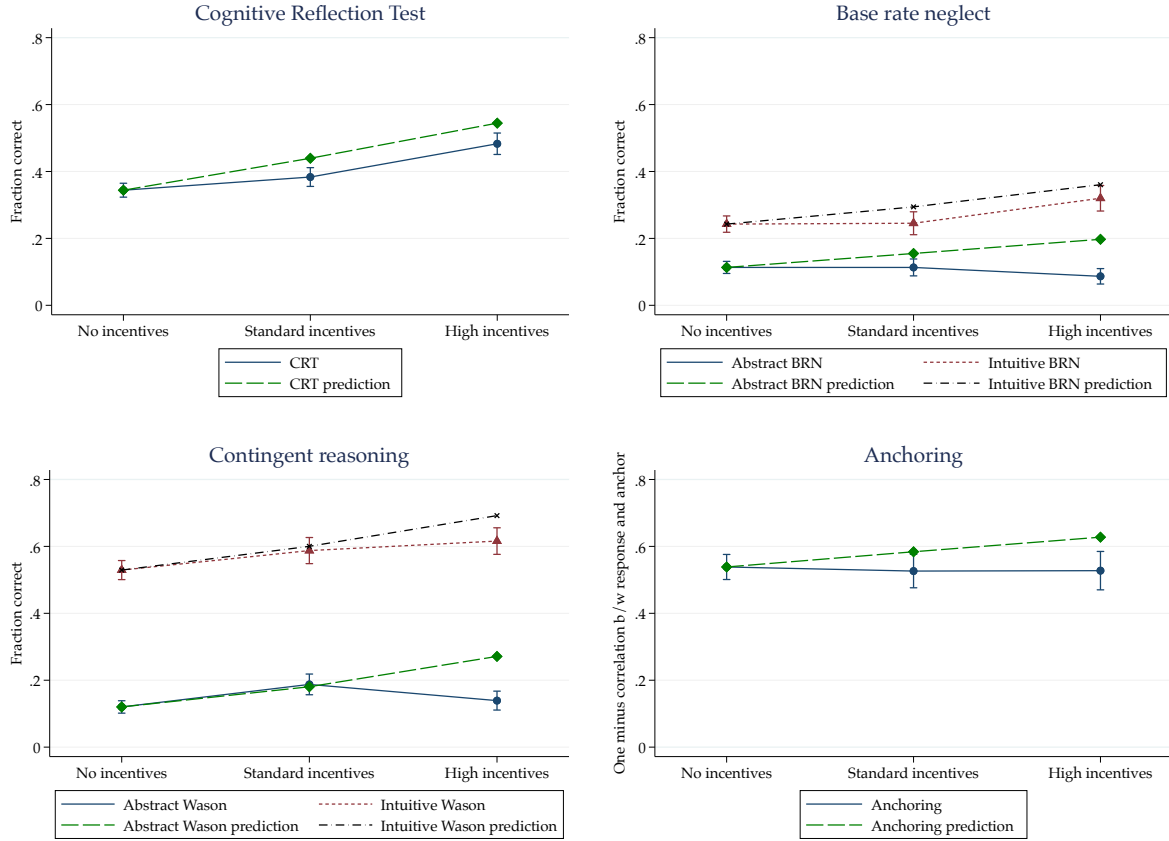


Figure 6: Average performance by incentive level and average expert predictions. Error bars on performance indicate  $\pm 1$  s.e. The performance metrics are computed as described in the notes of Figure 5. The expert predictions for anchoring are adjusted due to a typo in our survey. We informed the experts that without any financial incentives, the correlation between answers and anchors is  $\rho = 0.49$ , while it is actually only 0.46. Since we are mostly interested in *changes* in respondent predictions across the different incentive levels, we adjust the data by deducting 3 pp. from each respondent prediction. Average respondent forecasts for high stakes are always higher than actual average performance, but only fall outside of a 95% confidence interval around actual performance for abstract base rate neglect and the abstract Wason task.

### 3.4 Comparison with Predictions

To put our results in perspective, we compare them with experimental economists' predictions, collected as described in Section 2.6. Recall that we provide these researchers with information on performance in the no incentive condition and ask them to predict performance in the standard and high incentive conditions. Figure 6 shows the results. The respondents are qualitatively correct in the sense that they predict that errors will not disappear even with very large incentives. At the same time, the respondents always predict larger performance increases than the actual data reveal. On average, researchers expect about a 25% increase in performance going from no to standard



incentives, and then again a 25% increase going from standard to high incentives.<sup>14</sup> Mispredictions appear particularly pronounced for abstract base rate neglect, the abstract Wason task, and anchoring. Across all tasks, 56% of respondent predictions fall outside of a 95% confidence interval around average actual performance, and of these mispredictions, 90% are too high rather than too low. Prediction accuracy is highest in intuitive base rate neglect (69% inside the confidence interval) and lowest in abstract base rate neglect (24%).<sup>15</sup>

**Result 3.** *Experts correctly predict that biases do not disappear with very high incentives, yet they overestimate the responsiveness of performance to incentives, in particular for very high incentives.*

### 3.5 Potential Mechanisms

**Effort and Performance.** The results discussed up to this point suggest that the increase in response times by up to 50% that was induced by high incentives did not translate into a reduction in the frequency of biases of anything close to the same magnitude. This raises the question about the more general relationship between effort and performance in cognitive biases tasks. Indeed, while previous literature has not focused on implementing large increases in financial incentives, researchers have occasionally reported correlations between response times and observed biases. A recurring finding is that the relationship between errors and response times is statistically significant but often quantitatively small.<sup>16</sup>

In our study, similar patterns hold. As shown in Table 4, longer response times are correlated with a higher probability of solving a problem correctly, yet the magnitudes of the OLS coefficients are fairly small. Interpreted causally, the coefficients suggest that – across biases – spending one additional minute on a problem increases the probability of answering it correctly by about one percentage point. Given that the standard deviation of response times in the sample after partialling out question fixed effects is 183 seconds, this implies that response times would have to increase by 33 standard deviations (6,000 seconds) to increase the probability of answering correctly from zero to one. Our interpretation is that these “effect sizes” are much too small to plausibly explain

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<sup>14</sup>Figure 10 in Appendix D shows that the respondents also substantially overestimate the increase in response times going from no to standard and from standard to high incentives. On average, the respondents forecast increases of around 25% going from no incentives to standard incentives, and another 40–60% going from standard to high incentives.

<sup>15</sup>Appendix E provides a more complete picture of the relationship between respondent forecasts and actual performance, with plots of the empirical distribution of respondent forecasts against the posterior distribution of actual performance on each task.

<sup>16</sup>See Enke and Zimmermann (2019), Enke (2020), and Graeber (2019).

Table 4: Performance, response times, and cognitive skills within treatments

	<i>Dependent variable:</i>					Answer
	1 if answer correct					
		Base rate neglect		Contingent reasoning		
	CRT	Abstract	Intuitive	Abstract	Intuitive	Anchoring
	(1)	(2)	(3)	(4)	(5)	(6)
Response time [minutes]	0.018*** (0.01)	0.0088*** (0.00)	0.014*** (0.00)	0.0087 (0.01)	0.024 (0.02)	0.39 (0.76)
Cognitive skills [z-score]	0.10*** (0.02)	0.0065 (0.01)	0.033* (0.02)	0.015 (0.02)	0.079*** (0.02)	-1.13 (1.45)
Anchor						0.52*** (0.06)
Anchor × Response time						-0.0090 (0.02)
Anchor × Cognitive skills						-0.037 (0.03)
Constant	0.27*** (0.04)	0.028 (0.03)	0.22*** (0.04)	0.18*** (0.04)	0.52*** (0.06)	0.59 (2.63)
Treatment FE	Yes	Yes	Yes	Yes	Yes	Yes
Anchor × Treatment FE	No	No	No	No	No	Yes
Question FE	Yes	Yes	Yes	Yes	Yes	Yes
Observations	1240	618	618	619	619	1230
R <sup>2</sup>	0.07	0.03	0.06	0.01	0.03	0.37

Notes. OLS estimates, robust standard errors (clustered at subject level) in parentheses. In columns (1)-(5), the dependent variable is a binary indicator for whether an answer is correct. In column (6), the outcome variable is the answer (between 0 and 100). The cognitive skills variable is the average of the z-scores of (i) GPA on the Kenya Certificate of Secondary Education exam and (ii) score on a ten-item Raven matrices test. \*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$ .

within-treatment heterogeneity in performance purely as a result of heterogeneity in effort expended. Under this interpretation, correctly solving the types of problems that are associated with well-known cognitive biases requires not so much large amounts of effort but instead “the right way of looking at the problem.” To the extent that financial incentives may only increase cognitive effort *per se* rather than substantially improving the problem solving approach, stakes might not matter all that much for performance.

In this regard, it is also informative that the largest increase in performance is visible in the CRT, where finding the correct solution arguably requires only an ability or willingness to overcome gut instincts, rather than advanced conceptual reasoning skills. That is, in the CRT – and unlike in many of the other tasks – the intuitive, wrong answers are relatively easy to disprove even without changing one’s mental framework.

While these analyses are all descriptive in nature, they can be interpreted as suggesting that the difficulty in overcoming cognitive biases is often conceptual in nature, and

that higher effort does not easily induce “the right way of looking at the problem.” Such an interpretation is in line with other recent work that has emphasized the importance of how people look at problems and of “mental gaps,” as opposed to only cost-benefit tradeoffs (see Handel and Schwartzstein, 2018, for an overview). Viewed through the lens of the popular two-systems approach to reasoning (Frederick, 2005; Stanovich and West, 2000), our results suggest that reducing reliance on “system 1” is not enough to overcome biases because these are often limitations of the more deliberative “system 2.”

**Confidence.** At the end of the experiment, we elicited subjects’ self-reported confidence in the correctness of their answers (on a 0–7 Likert scale). While not incentivized, the data allow us to gauge how confident subjects are in their (usually wrong) responses, and how confidence varies as a function of the stake size.

In our data, average confidence is 5.3 in base rate neglect, 6.2 in the CRT, 6.2 in the Wason tasks and 4.6 in anchoring. These data are indicative that subjects were relatively confident in their responses. As we show in Table 12 in Appendix C, reported confidence increases very little, if at all, as the stake size increases. This may suggest that while participants put in more effort when the stakes are higher, they are partially aware that this does not translate into a significantly higher probability of solving the problem correctly because they lack the skills to develop the right problem-solving approach.<sup>17</sup>

## 4 Discussion

This paper provides the first systematic investigation of a long-standing question in economics: are people less likely to fall prey to cognitive biases when the stakes are very high? In experiments with a large sample of college students, we increase the financial incentives for accuracy by a factor of 100 to more than a full monthly income in the population of interest. Despite this drastic increase in incentives, performance improves either very modestly, or not at all. We view these results as having three main implications. First, our results are encouraging news for the large literature on the “heuristics and biases” program in behavioral economics and psychology, as it suggests that the results in this literature need not be understood as contingent on a particular incentive level. Second, an active theoretical literature attempts to model how different cognitive biases arise, where an important question is whether systematic errors arise due to genuine cognitive limitations or as a result of inattention and low effort. Our experiments find support for the former explanation in the biases we study. Third, for economists

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<sup>17</sup>An alternative interpretation centers on overconfidence. If subjects are very confident that they are getting the task right even with standard incentives, then very high stakes need not improve performance. This interpretation, however, is slightly at odds with the substantial increase in response times.

more generally, our results highlight that the detrimental effects of the cognitive biases that are studied in the experimental literature plausibly play out also in decisions with large economic consequences.

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# ONLINE APPENDIX

## A Additional Summary of Related Literature

**Base-rate neglect.** The results are mixed. Arkes et al. (1986) gave their participants either cash for each correct judgment (\$.10/correct), a cash award (\$5) for being the best judge in their group, or no monetary incentive. The incentives groups had fewer correct judgments than did the no-incentive group. Nelson et al. (1990) incentivized participants (\$50 reward to the best answer), but they did not perform better than those in the control group. Similarly, Goodie and Fantino (1995) paid participants 10 cents for each point earned, with the top two earners receiving a bonus of \$25 at the end. Incentives did not alleviate the base rate neglect error. By contrast, Klein (2001) told participants the top 30% would be entered into a lottery for \$100, and found the incentivized participants performed better than the non-incentivized participants.

**Wason task.** Only a few experiments study the effect of incentives on performance in the task. Jones and Sugden (2001) paid their participants but did not vary the level of incentives. Behavior was closer to Bayesian rationality than in many no-incentives selection task experiments.

**Anchoring.** Tversky and Kahneman (1974) found that payment for accuracy did not reduce anchoring, as did Wilson et al. (1996). By contrast, Wright and Anderson (1989) and Epley and Gilovich (2005) and Epley et al. (2004) found that incentives for accuracy reduced anchoring. Simmons et al. (2010) showed that accuracy motivation through the use of incentives failed to increase the gap between anchors and final estimates when people were uncertain about the direction of adjustment, but increased anchor-estimate gaps when people were certain about the direction.

**CRT.** Borghans et al. (2008) tested the effect of incentives on performance on 10 problems, one of which was the CRT “bat and ball” (Frederick, 2005). He crossed time constraint (no time constraint, 60 seconds, or 30 seconds) with incentive (no pay, €0.10, €0.40, or €1.00 for each correct answer). Higher incentives increased time investment in answering the questions. In turn, CRT scores were higher for any level of incentive pay except in the case of the short time limit of 30 seconds. Yet, in a meta-analysis of CRT studies, Brañas-Garza et al. (2019) found that “paying subject for correct answers on the CRT does not increase performance levels.”

## B Experimental Questions

### B.1 Base rate neglect

**BRN 1.** Suppose the Kenyan police set up a road block to test drivers for drunk driving. They stop every bus and taxi driver that passes with an Alcoblow test.

The Alcoblow shows a red light when it detects that the person is drunk, and a green light when it detects the person is not drunk. However, the test is not completely reliable and can give a wrong indication.

Now suppose that 100 out of every 10,000 drivers who are stopped at a routine police control are actually drunk.

When ACTUAL drunk drivers are tested, the Alcoblow shows a red light for 55 of those 100 drunk drivers.

But, of the remaining 9,900 drivers who are NOT drunk, the Alcoblow test also shows a red light for 500 of these 9,900 non-drunk drivers.

To make this very clear, a diagram presenting this information is shown below:

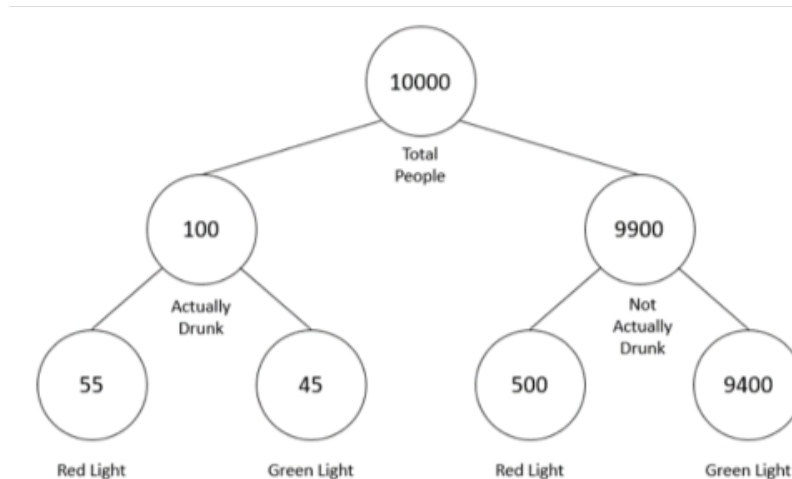


Figure 7: Diagram used to illustrate the “intuitive” car accidents base rate neglect task

Now suppose that in a new sample of 2000 drivers, the Alcoblow test showed a red light for 100 drivers. Of these 100 drivers, how many drivers do you expect to have actually been drunk? (options 0 to 100 in steps of 1)

**BRN 2.** 1% of women screened at age 40 have breast cancer.

If a woman has breast cancer, the probability is 80% that she will get a positive mammography.

If a woman does not have breast cancer, the probability is 9.6% that she will get a positive mammography.

A 40-year-old woman had a positive mammography in a routine screening. What is the probability that she actually has breast cancer? (answer in %, options 0 to 100% in steps of 1)

**BRN 3.** 1% of drivers who are stopped by routine police control are drunk.

If a driver is drunk, the probability is 55% that the driver will test positive on an alcohol test.

If a driver is not drunk, the probability is 5.1% that the driver will test positive on an alcohol test.

Suppose a driver has tested positive on an alcohol test in a routine police control. What is the probability that the driver was actually drunk? (answer in %, options 0 to 100% in steps of 1)

**BRN 4.** Suppose a Kenyan medical center routinely tests women at age 40 to determine if they have breast cancer. They use an x-ray machine for this. The machine produces images, and a medical expert examines the images.

If the medical expert detects breast cancer on the images, the expert brings bad news to the woman. If the medical expert does not detect breast cancer on the images, the expert brings good news to the woman. However, the images are not always clear and the expert can reach the wrong conclusion.

Now suppose that 10 out of every 1,000 women at age 40 who get routinely tested actually have breast cancer.

When the women with actual breast cancer get tested, the expert brings bad news to 8 out of these 10 women.

But, of the remaining 990 women who do NOT have breast cancer, the expert also gives bad news to 95 out of these 990 women.

To make this very clear, a diagram presenting this information is shown below: [see Figure in Section 2.1.1]

Now suppose that in a new sample of 1000 women, 100 women at age 40 received bad news in the routine test. Of these 100 women, how many women do you expect to actually have breast cancer? (options 0 to 100 in steps of 1)

## **B.2 Wason selection task**

**Wason 1.** Suppose you have a friend who says he has a special deck of cards. His special deck of cards all have numbers (odd or even) on one side and colors (brown or green) on the other side. Suppose that the 4 cards from his deck are shown below.

Your friend also claims that in his special deck of cards, even numbered cards are never brown on the other side. He says:

“In my deck of cards, all of the cards with an even number on one side are green on the other.”

Unfortunately, your friend doesn’t always tell the truth, and your job is to figure out whether he is telling the truth or lying about his statement.

From the cards below, turn over only those card(s) that can be helpful in determining whether your friend is telling the truth or lying. Do not turn over those cards that cannot help you in determining whether he is telling the truth or lying.

Select the card(s) you want to turn over: [see Figure in Section 2.1.2]

**Wason 2.** Suppose you have a friend who says he has a special deck of cards. His special deck of cards all have numbers (odd or even) on one side and colors (brown or blue) on the other side. Suppose that the 4 cards from his deck are shown below.

Your friend also claims that in his special deck of cards, even numbered cards are never brown on the other side. He says:

“In my deck of cards, all of the cards with an even number on one side are blue on the other.”

Unfortunately, your friend doesn’t always tell the truth, and your job is to figure out whether he is telling the truth or lying about his statement.

From the cards below, turn over only those card(s) that can be helpful in determining whether your friend is telling the truth or lying. Do not turn over those cards that cannot help you in determining whether he is telling the truth or lying.

Select the card(s) you want to turn over: [cards shown are 4 Card, 9 Card, Blue Card, Brown Card]

**Wason 3.** You are in charge of enforcing alcohol laws at a bar. You will lose your job unless you enforce the following rule:

If a person drinks an alcoholic drink, then they must be at least 18 years old.

The cards below have information about four people sitting at a table in your bar. Each card represents one person. One side of a card tells what a person is drinking, and the other side of the card tells that person’s age.

In order to enforce the law, which of the card(s) below would you definitely need to turn over? Indicate only those card(s) you definitely need to turn over to see if any of these people are breaking the law.

Select the card(s) you want to turn over: [see Figure in Section 2.1.2]

**Wason 4.** You are in charge of enforcing alcohol laws at a bar. You will lose your job unless you enforce the following rule:

If a person drinks an alcoholic drink, then they must be at least 18 years old.

The cards below have information about four people sitting at a table in your bar. Each card represents one person. One side of a card tells what a person is drinking, and the other side of the card tells that person's age.

In order to enforce the law, which of the card(s) below would you definitely need to turn over? Indicate only those card(s) you definitely need to turn over to see if any of these people are breaking the law.

Select the card(s) you want to turn over [cards shown are Drinking Wine, Drinking Juice, 17 Years Old, 22 Years Old]:

### B.3 Anchoring

For this task, please first do the following. Take the last digit of your phone number.

- If it is 4 or less, please enter below the first two digits of your year of birth.
- If it is 5 or above, please enter below 100 minus the first two digits of your year of birth.

Enter the two digits:

In this task, you will be asked to make two estimates. Each time, you will be asked to

1. assess whether you think the quantity is greater than or less than the two digits that were just generated from your year of birth
2. give an estimate of the quantity (a number between 0 and 100). Your answer will be counted as correct if it is no more than 2 away from the actual number.

**Anchoring 1.** In 1911, pilot Calbraith Perry Rodgers completed the first airplane trip across the continental U.S., taking off from Long Island, New York and landing in Pasadena, California.

Did the trip take more than or less than ANCHOR days?

How many days did it take Rodgers to complete the trip? (options 0 to 100 in steps of 1)

**Anchoring 2.** Is the time (in minutes) it takes for light to travel from the Sun to the planet Jupiter more than or less than ANCHOR minutes?

How many minutes does it take light to travel from the Sun to the planet Jupiter? (options 0 to 100 in steps of 1)

**Anchoring 3.** Is the population of Uzbekistan as of 2018 greater than or less than ANCHOR million?

What is the population of Uzbekistan in millions of people as of 2018? (options 0 to 100 in steps of 1)

**Anchoring 4.** Is the weight (in hundreds of tons) of the Eiffel Tower's metal structure more than or less than ANCHOR hundred tons?

What is the weight (in hundreds of tons) of the Eiffel Tower's metal structure? (options 0 to 100 in steps of 1)

## **B.4 Cognitive Reflection Test**

**CRT 1.** A bat and a ball cost 110 KSh in total. The bat costs 100 KSh more than the ball. How much does the ball cost? (Please provide your answer in KSh)

**CRT 2.** A pencil and an eraser cost 110 KSh in total. The pencil costs 100 KSh more than the eraser. How much does the eraser cost? (Please provide your answer in KSh)

**CRT 3.** It takes 5 nurses 5 minutes to measure the blood pressure of 5 patients. How long would it take 10 nurses to measure the blood pressure of 10 patients? (Please provide your answer in minutes)

**CRT 4.** It takes 5 workers 5 minutes to pack 5 boxes. How long would it take 10 workers to pack 10 boxes? (Please provide your answer in minutes)

**CRT 5.** It takes 6 nurses 6 minutes to measure the blood pressure of 6 patients. How long would it take 12 nurses to measure the blood pressure of 12 patients? (Please provide your answer in minutes)

**CRT 6.** It takes 6 workers 6 minutes to pack 6 boxes. How long would it take 12 workers to pack 12 boxes? (Please provide your answer in minutes)

## C Additional Tables

Table 5: Participants' background characteristics across the two treatment conditions

	Flat-standard lab	Flat-high	p-value test (1)=(2)
Age (years)	22.1	22.1	0.740
Female	0.42	0.46	0.191
GPA	4.6	4.7	0.227
Raven score (0-10)	3.2	3.4	0.078
Monthly consumption level (1,000 KSh)	23.5	13.7	0.335
Monthly income (1,000 KSh)	16.1	17.1	0.363
N	636	600	

Notes. The large difference in average consumption across treatments is driven by one extreme outlier (perhaps a typo by the participant). Median consumption is identical across treatments (10,000 KSh).

Table 6: Non-parametric tests for response time differences across incentive levels

Task	High vs. no	High vs. standard	Standard vs. no
CRT	< 0.01	< 0.01	0.38
Abstract BRN	< 0.01	< 0.01	0.40
Intuitive BRN	< 0.01	< 0.01	0.53
Abstract Wason	< 0.01	< 0.01	0.04
Intuitive Wason	< 0.01	< 0.01	0.61
Anchoring	< 0.01	< 0.01	0.39

Notes. P-values for Wilcoxon ranksum tests of response times between incentive levels. \*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$ .

Table 7: Non-parametric tests for performance differences across incentive levels

Task	High vs. no	High vs. standard	Standard vs. no
CRT	< 0.01	0.01	0.23
Abstract BRN	0.38	0.44	0.99
Intuitive BRN	0.08	0.15	0.95
Abstract Wason	0.57	0.25	0.05
Intuitive Wason	0.08	0.61	0.23

Notes. P-values for Wilcoxon ranksum tests of performance [0–1] between incentive levels. \*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$ .



Table 8: Response times across incentive conditions: Pre-registered sample

Omitted category: <i>Standard incentives</i>	<i>Dependent variable:</i> Response time [seconds]					
	CRT	Base rate neglect		Contingent reasoning		Anchoring
		Abstract	Intuitive	Abstract	Intuitive	
	(1)	(2)	(3)	(4)	(5)	(6)
1 if <i>No incentives</i>	-0.49 (10.98)	-8.99 (21.96)	12.1 (25.12)	-14.9* (8.09)	0.98 (4.96)	-7.42 (6.21)
1 if <i>High incentives</i>	48.1*** (14.89)	133.6*** (35.04)	195.9*** (43.55)	52.9*** (13.78)	30.2*** (6.61)	25.0** (10.15)
Constant	161.2*** (8.59)	308.6*** (16.87)	374.1*** (18.16)	177.9*** (6.58)	105.9*** (3.78)	95.1*** (5.48)
Observations	1144	569	569	572	572	1134
$R^2$	0.02	0.05	0.06	0.07	0.05	0.02

*Notes.* OLS estimates, standard errors (clustered at subject level) in parentheses. Omitted category: standard incentives. The sample is restricted to the first 1,140 subjects who completed the experiment. \*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$ .

Table 9: Performance by incentive level: Pre-registered sample

	Dependent variable:					Answer
	1 if answer correct					
Omitted category:		Base rate neglect		Contingent reasoning		
Standard incentives	CRT	Abstract	Intuitive	Abstract	Intuitive	Anchoring
	(1)	(2)	(3)	(4)	(5)	(6)
1 if No incentives	-0.030 (0.04)	0.0012 (0.03)	0.013 (0.04)	-0.074* (0.04)	-0.067 (0.05)	6.60** (3.31)
1 if High incentives	0.10** (0.04)	-0.018 (0.04)	0.099* (0.05)	-0.063 (0.04)	0.025 (0.06)	3.96 (3.67)
Anchor						0.48*** (0.05)
Anchor × 1 if No incentives						0.0029 (0.07)
Anchor × 1 if High incentives						0.0051 (0.08)
Constant	0.38*** (0.03)	0.11*** (0.03)	0.23*** (0.04)	0.20*** (0.03)	0.59*** (0.04)	12.4*** (2.51)
Observations	1144	569	569	572	572	1134
R <sup>2</sup>	0.01	0.00	0.01	0.01	0.01	0.21

*Notes.* OLS estimates, robust standard errors (clustered at subject level) in parentheses. In columns (1)–(5), the dependent variable is a binary indicator for whether an answer is correct. In column (6), the outcome variable is the answer (between 0 and 100). Omitted category: standard incentives. The sample is restricted to the first 1,140 subjects who completed the experiment. \*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$ .

Table 10: Performance by incentive level: Adding covariates

Omitted category: <i>Standard incentives</i>	<i>Dependent variable:</i>					Answer
	1 if answer correct					
	CRT	Base rate neglect		Contingent reasoning		Anchoring
	(1)	(2)	(3)	(4)	(5)	(6)
1 if <i>No incentives</i>	-0.052 (0.03)	0.0041 (0.03)	0.0060 (0.04)	-0.063* (0.04)	-0.063 (0.05)	5.76** (2.93)
1 if <i>High incentives</i>	0.10** (0.04)	-0.026 (0.03)	0.082 (0.05)	-0.045 (0.04)	0.016 (0.06)	6.01* (3.36)
Age	-0.026*** (0.01)	-0.0080 (0.01)	-0.020*** (0.01)	-0.016*** (0.01)	-0.013 (0.01)	0.089 (0.41)
1 if male	0.13*** (0.03)	0.014 (0.03)	0.11*** (0.04)	0.012 (0.03)	-0.098** (0.04)	-4.81*** (1.67)
1 if above median income	-0.027 (0.03)	0.020 (0.02)	0.030 (0.03)	0.0036 (0.03)	-0.11*** (0.04)	0.015 (1.65)
Cognitive skills [z-score]	0.079*** (0.02)	0.0074 (0.02)	0.026 (0.02)	0.0048 (0.02)	0.079*** (0.02)	-2.33** (0.95)
1 if STEM major	0.013 (0.03)	-0.028 (0.03)	0.027 (0.04)	0.069** (0.03)	0.013 (0.04)	-0.039 (1.87)
Anchor						0.51*** (0.05)
Anchor × 1 if <i>No incentives</i>						0.0028 (0.06)
Anchor × 1 if <i>High incentives</i>						-0.028 (0.07)
Constant	0.83*** (0.21)	0.24* (0.14)	0.66*** (0.17)	0.53*** (0.13)	0.98*** (0.22)	1.37 (9.34)
Question FE	Yes	Yes	Yes	Yes	Yes	Yes
Observations	1240	618	618	619	619	1230
R <sup>2</sup>	0.09	0.02	0.05	0.03	0.05	0.37

Notes. OLS estimates, robust standard errors (clustered at subject level) in parentheses. In columns (1)-(5), the dependent variable is a binary indicator for whether an answer is correct. In column (6), the outcome variable is the answer (between 0 and 100). Omitted category: standard incentives. \*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$ .

Table 11: Performance by incentive level: Additional analyses for base rate neglect

Omitted category: Standard incentives	<i>Dependent variable:</i>							
	Answer - Bayesian posterior				1 if  Answer - Bayesian posterior  ≤ 2			
	Abstract		Intuitive		Abstract		Intuitive	
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1 if <i>No incentives</i>	2.85 (2.57)	2.40 (2.60)	-0.048 (3.07)	-0.60 (3.09)	0.027 (0.02)	0.028 (0.02)	0.015 (0.04)	0.027 (0.04)
1 if <i>High incentives</i>	-0.12 (2.99)	-0.55 (3.02)	-4.09 (3.56)	-4.34 (3.57)	0.022 (0.03)	0.023 (0.03)	0.060 (0.05)	0.068 (0.05)
Age		-0.11 (0.48)		1.24** (0.60)		0.00080 (0.00)		-0.020*** (0.01)
1 if male		-2.36 (2.22)		-5.28** (2.61)		0.0049 (0.02)		0.11*** (0.03)
1 if above median income		-1.79 (2.19)		-0.73 (2.55)		0.0019 (0.02)		0.056* (0.03)
Cognitive skills [z-score]		-0.35 (1.24)		-1.75 (1.46)		0.0096 (0.01)		0.033* (0.02)
1 if STEM major		1.95 (2.46)		2.62 (2.97)		-0.0098 (0.02)		0.019 (0.04)
Constant	36.2*** (2.06)	40.7*** (10.67)	42.8*** (2.96)	18.4 (13.53)	0.0036 (0.02)	-0.017 (0.10)	0.25*** (0.04)	0.59*** (0.17)
Question FE	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Observations	618	618	618	618	618	618	618	618
$R^2$	0.04	0.04	0.03	0.04	0.03	0.03	0.01	0.05

*Notes.* OLS estimates, robust standard errors (clustered at subject level) in parentheses. The dependent variable is the absolute difference between a subject's response and the Bayesian posterior. Omitted category: standard incentives. \*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$ .

Table 12: Confidence by incentive level

Dependent variable: Confidence [0–7]						
Omitted category: Standard incentives	CRT	Base rate neglect		Contingent reasoning		Anchoring
	(1)	Abstract	Intuitive	Abstract	Intuitive	(6)
1 if <i>No incentives</i>	-0.11 (0.09)	0.085 (0.13)	-0.035 (0.13)	0.051 (0.11)	-0.058 (0.09)	0.15 (0.15)
1 if <i>High incentives</i>	0.12 (0.10)	-0.032 (0.17)	-0.16 (0.16)	0.23* (0.13)	-0.0074 (0.10)	0.21 (0.18)
Constant	6.22*** (0.07)	5.25*** (0.11)	5.45*** (0.11)	5.89*** (0.09)	6.43*** (0.07)	4.49*** (0.12)
Observations	1240	618	618	619	619	1230
R <sup>2</sup>	0.01	0.00	0.00	0.01	0.00	0.00

Notes. OLS estimates, robust standard errors (clustered at subject level) in parentheses. The dependent variable is self-reported confidence. Omitted category: standard incentives. \*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$ .

Table 13: Response times across incentive conditions: Restricting sample to correct recall of incentive level

Dependent variable: Response time [seconds]						
Omitted category: Standard incentives	CRT	Base rate neglect		Contingent reasoning		Anchoring
	(1)	Abstract	Intuitive	Abstract	Intuitive	(6)
1 if <i>No incentives</i>	-2.50 (11.75)	-5.87 (26.83)	10.6 (29.32)	-13.0 (9.72)	-0.94 (5.56)	-13.7* (7.74)
1 if <i>High incentives</i>	43.3*** (16.61)	107.4*** (39.42)	189.1*** (50.01)	50.2*** (15.17)	30.3*** (8.06)	28.3** (13.68)
Constant	155.3*** (9.14)	313.7*** (20.42)	375.7*** (20.28)	177.9*** (8.03)	107.0*** (4.36)	98.5*** (7.06)
Observations	832	386	386	421	421	814
R <sup>2</sup>	0.02	0.03	0.06	0.07	0.06	0.04

Notes. OLS estimates, standard errors (clustered at subject level) in parentheses. Omitted category: standard incentives. The sample is restricted to observations for which a subject recalled exactly the correct incentive amount in the post-experimental questionnaire. \*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$ .

Table 14: Performance by incentive level: Restricting sample to correct recall of incentive level

	<i>Dependent variable:</i>					Answer
	1 if answer correct					
Omitted category:		Base rate neglect		Contingent reasoning		
<i>Standard incentives</i>	CRT	Abstract	Intuitive	Abstract	Intuitive	Anchoring
	(1)	(2)	(3)	(4)	(5)	(6)
1 if <i>No incentives</i>	-0.068 (0.04)	0.022 (0.04)	-0.019 (0.06)	-0.039 (0.04)	0.0082 (0.06)	6.10 (4.00)
1 if <i>High incentives</i>	0.10** (0.05)	-0.025 (0.04)	0.053 (0.07)	-0.043 (0.05)	0.12* (0.07)	4.16 (4.50)
Anchor						0.52*** (0.06)
Anchor $\times$ 1 if <i>No incentives</i>						-0.048 (0.08)
Anchor $\times$ 1 if <i>High incentives</i>						-0.013 (0.10)
Constant	0.41*** (0.03)	0.11*** (0.03)	0.30*** (0.05)	0.18*** (0.04)	0.57*** (0.05)	12.4*** (3.19)
Observations	832	386	386	421	421	814
$R^2$	0.02	0.00	0.00	0.00	0.01	0.21

*Notes.* OLS estimates, robust standard errors (clustered at subject level) in parentheses. In columns (1)–(5), the dependent variable is a binary indicator for whether an answer is correct. In column (6), the outcome variable is the answer (between 0 and 100). Omitted category: standard incentives. The sample is restricted to observations for which a subject recalled exactly the correct incentive amount in the post-experimental questionnaire. \*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$ .

## D Additional Figures

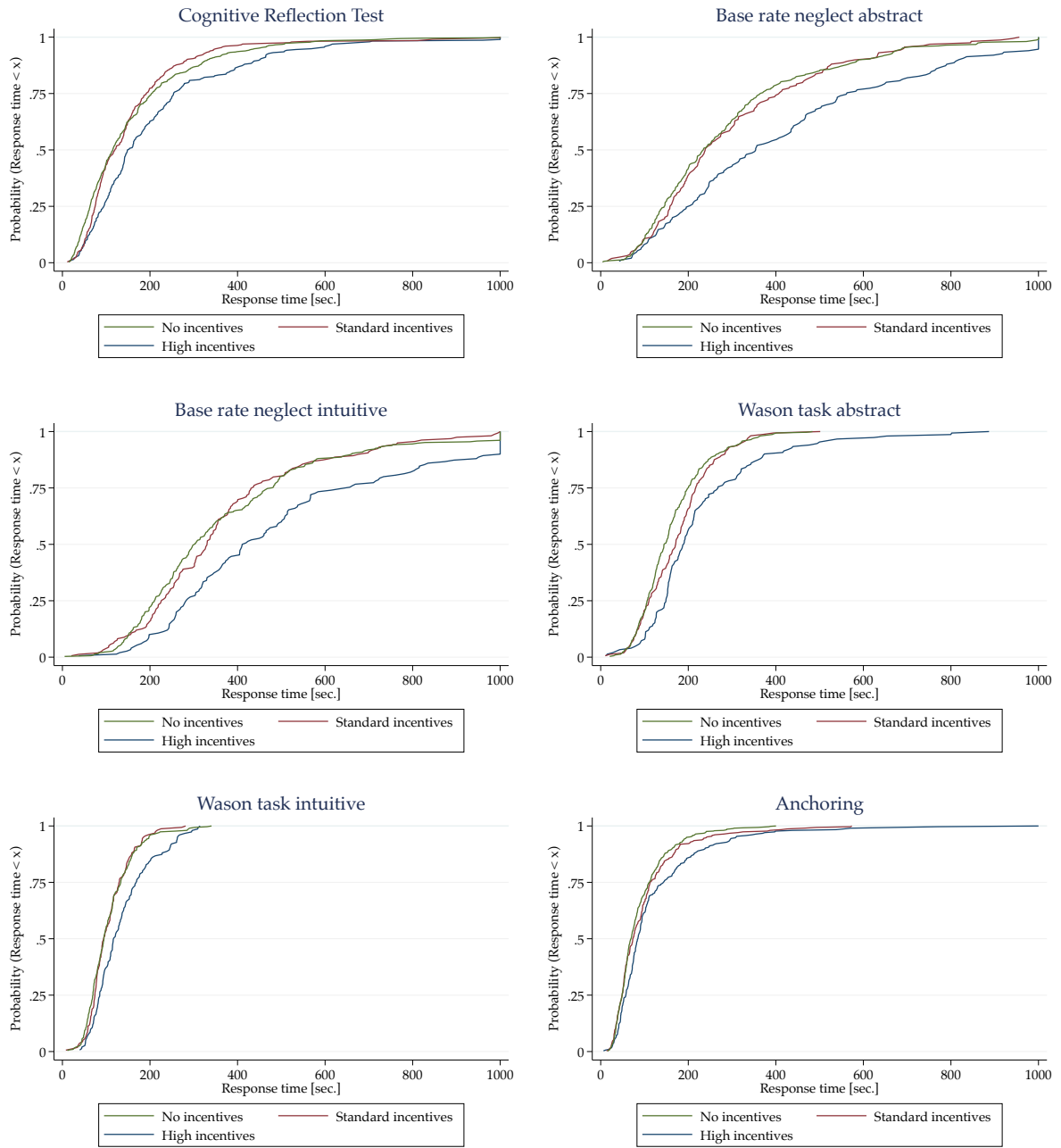


Figure 8: Empirical CDFs of response times. For the purposes of this figure, response times are winsorized at 1,000 seconds, which corresponds approximately to the 99th percentile across all tasks and subjects.

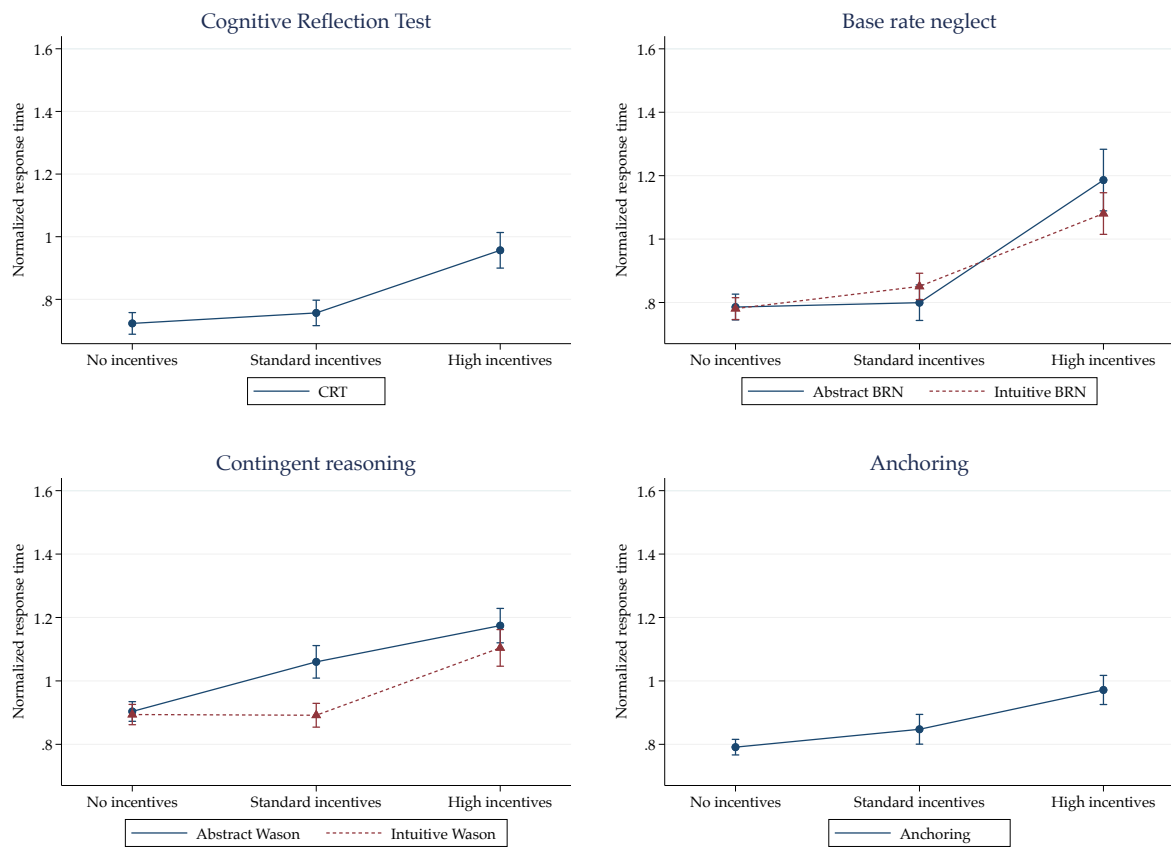


Figure 9: Median normalized response times across incentive conditions. Response times are normalized relative to the no incentive condition: for each cognitive bias, we divide observed response times by the average response time in the no incentive condition. Error bars indicate  $\pm 1$  s.e.

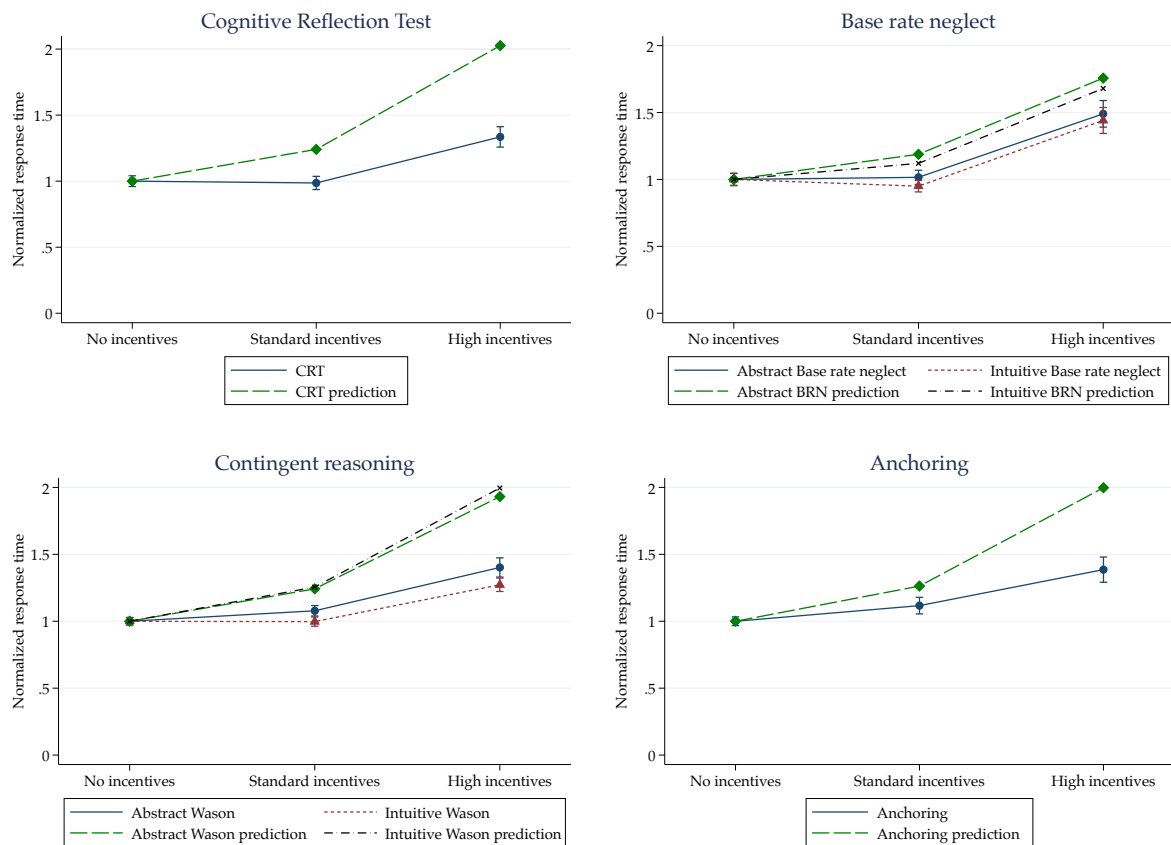


Figure 10: Average response time by incentive level relative to average expert predictions. Error bars on response times indicate  $\pm 1$  s.e.



## E Comparison with Expert Forecasts

This appendix characterizes the differences between the distributions of participant responses and expert forecasts. In Figure 11, we plot the empirical distribution of our expert predictions alongside the posterior distribution of actual performance for each task. Each posterior distribution is centered around actual performance and has a standard deviation equal to the corresponding standard error in Figure 5. For all tasks, there is excess mass on the right tail of the posterior distribution of performance.

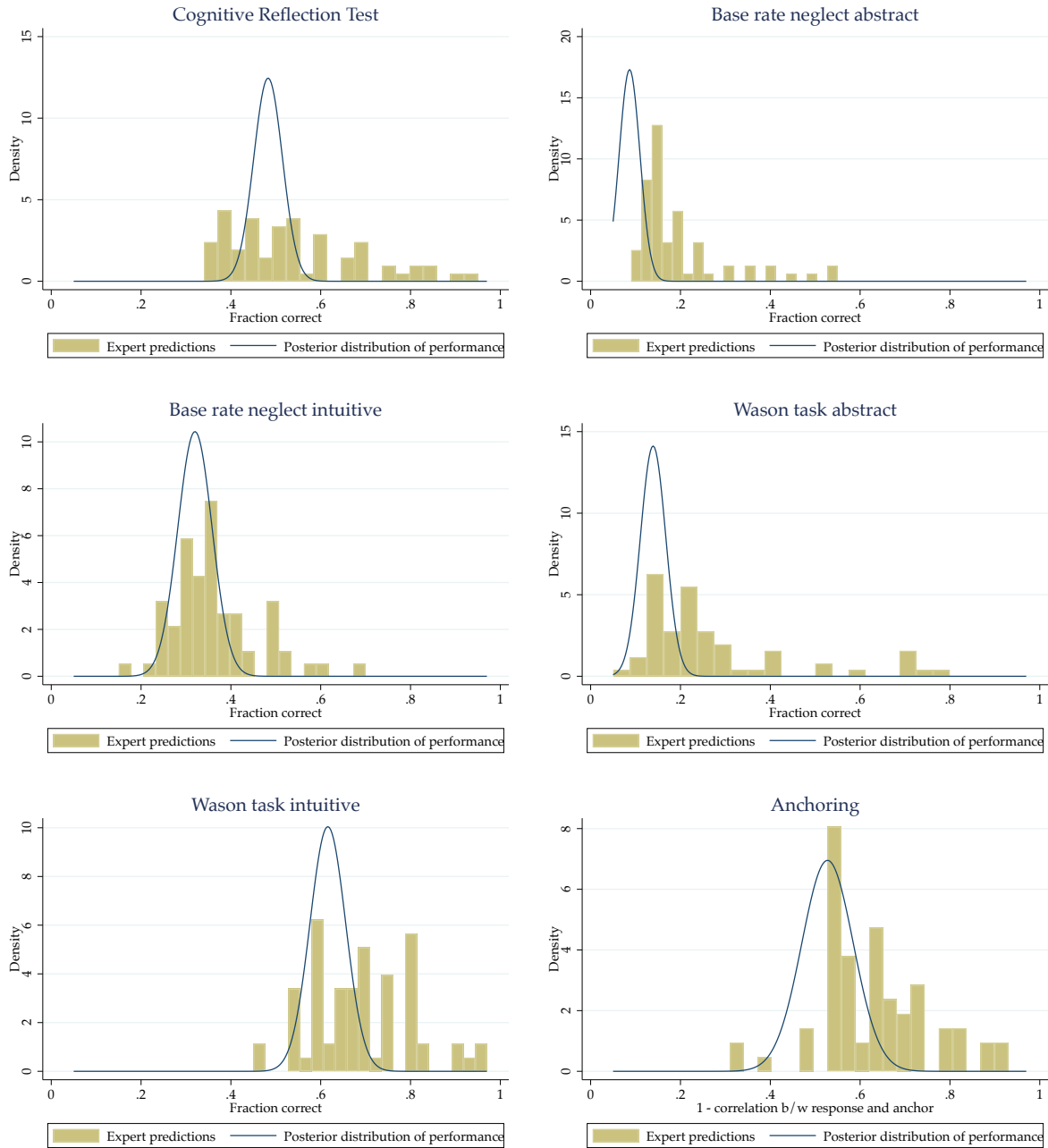


Figure 11: Empirical distributions of expert predictions and posterior distributions of actual performance.

## **F Experimental Instructions and Decision Screens**

### **F.1 General Instructions for Part 1**

#### **Instructions**

Thank you for participating in this experiment. Please read the instructions below carefully.

The experiment consists of several parts, each of which is independent.

At completion of the study, you will receive 450 KSh via Mpesa for your participation. 50 KSh will be given for arriving on time. This will be paid within 24 hours.

These payments will be made regardless of whether your answers are correct or not.

If you have a question at any point during the experiment, please raise your hand and one of us will come to your desk.

What follows are the instructions for the first part. Once you are ready to start, please click the “Start” button to proceed.

---

#### **Part 1**

We will ask you two questions on the upcoming screens. Please answer them to the best of your ability.

## F.2 General Instructions for Part 2

You have completed **Part 1** of the study.

**Part 2** will now begin.

---

### Part 2

We will ask you two questions on the upcoming screens. Please answer them to the best of your ability.

Please remember that you will earn a guaranteed show-up fee of 450 KSh.

**While there was no opportunity to earn a bonus in the previous part, you will now have the opportunity to earn a bonus payment of 13000 KSh (thirteen thousand KSh) if your answer is correct.**

One of the questions will be randomly selected for payment. If your answer to that question is correct, you will receive the bonus payment of 13000 KSh (thirteen thousand KSh). If your answer to that question is incorrect, you will not earn the bonus payment.

This payment will be sent via Mpesa and will arrive within 72 hours.

---

**Remember, you will now have the opportunity to earn a bonus payment of 13000 KSh (thirteen thousand KSh) if your answer is correct.**

→

### F.3 Sample Task Instructions

Recall that different participants solved different sets of tasks for each bias. The full set of tasks is outlined in Appendix B, and our process for randomization is described in Section 2.

#### F.3.1 Cognitive Reflection Test

A pencil and an eraser cost 110 KSh in total. The pencil costs 100 KSh more than the eraser. How much does the eraser cost? (Please provide your answer in KSh)

---

It takes 5 workers 5 minutes to pack 5 boxes. How long would it take 10 workers to pack 10 boxes? (Please provide your answer in minutes)

→

#### F.3.2 Base rate neglect

In this task, we will ask you to make two estimates. Your answers can range from 0 to 100. We will compare each answer to the estimate of an expert. Your answer will be counted as correct if it is no more than 2 away from the expert's estimate.

---

Suppose the Kenyan police set up a road block to test drivers for drunk driving. They stop every bus and taxi driver that passes with an Alcoblow test.

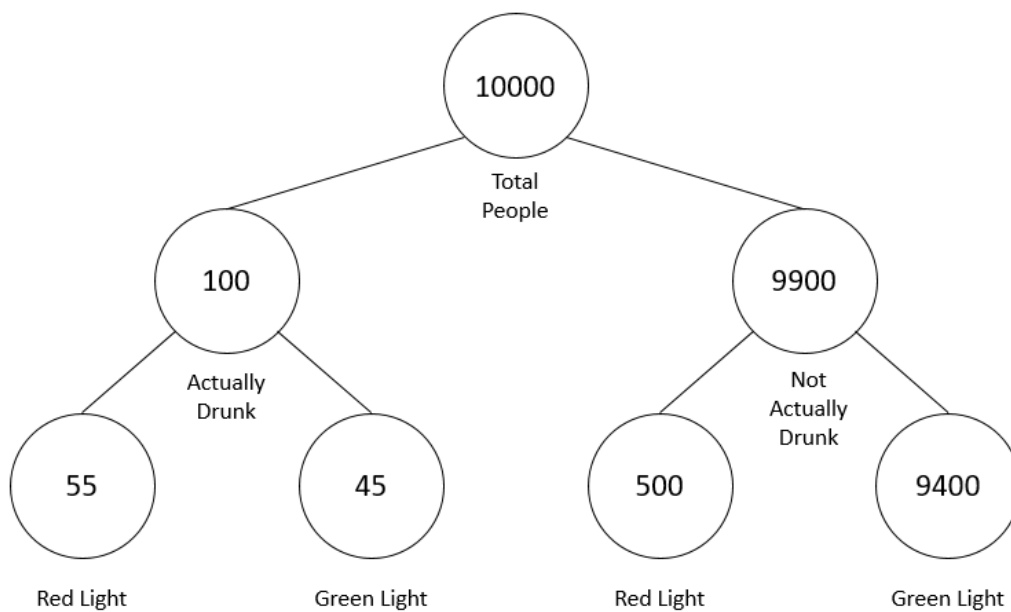
The Alcoblow shows a red light when it detects that the person is drunk, and a green light when it detects the person is not drunk. However, the test is not completely reliable and can give a wrong indication.

Now suppose that 100 out of every 10,000 drivers who are stopped at a routine police control are actually drunk.

When ACTUAL drunk drivers are tested, the Alcoblow shows a red light for 55 of those 100 drunk drivers.

But, of the remaining 9,900 drivers who are NOT drunk, the Alcoblow test also shows a red light for 500 of these 9,900 non-drunk drivers.

To make this very clear, a diagram presenting this information is shown below:



Now suppose that in a new sample of 2000 drivers, the Alcoblow test showed a red light for 100 drivers. Of these 100 drivers, how many drivers do you expect to have actually been drunk? **(options 0 to 100 in steps of 1)**

1% of women screened at age 40 have breast cancer.

If a woman has breast cancer, the probability is 80% that she will get a positive mammography.

If a woman does not have breast cancer, the probability is 9.6% that she will get a positive mammography.

A 40-year-old woman had a positive mammography in a routine screening. What is the probability that she actually has breast cancer? **(answer in %, options 0 to 100% in steps of 1)**

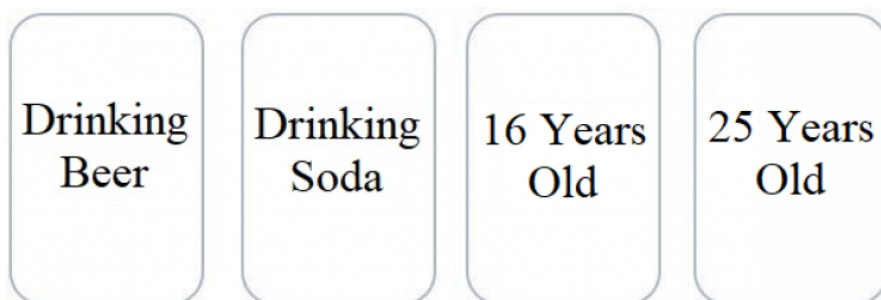
### F.3.3 Wason selection task

You are in charge of enforcing alcohol laws at a bar. You will lose your job unless you enforce the following rule:

**If a person drinks an alcoholic drink, then they must be at least 18 years old.**

The cards below have information about four people sitting at a table in your bar. Each card represents one person. One side of a card tells what a person is drinking, and the other side of the card tells that person's age.

In order to enforce the law, which of the card(s) below would you definitely need to turn over? Indicate **only** those card(s) you definitely need to turn over to see if any of these people are breaking the law.



Select the card(s) you want to turn over:

Drinking Beer

Drinking Soda

16 Years Old

25 Years Old

Suppose you have a friend who says he has a special deck of cards. His special deck of cards all have numbers (odd or even) on one side and colors (brown or blue) on the other side. Suppose that the 4 cards from his deck are shown below.

Your friend also claims that in his special deck of cards, even numbered cards are **never brown** on the other side. He says:

**“In my deck of cards, all of the cards with an even number on one side are blue on the other.”**

Unfortunately, your friend doesn’t always tell the truth, and your job is to figure out whether he is telling the truth or lying about his statement.

From the cards below, turn over **only** those card(s) that can be helpful in determining whether your friend is telling the truth or lying. Do not turn over those cards that cannot help you in determining whether he is telling the truth or lying.



Select the card(s) you want to turn over:

4 Card

9 Card

Blue Card

Brown Card

### F.3.4 Anchoring

For this task, please first do the following. Take the last digit of your phone number.

- If it is 4 or less, please enter below the first two digits of your year of birth.
- If it is 5 or above, please enter below 100 minus the first two digits of your year of birth.

---

In this task, you will be asked to make two estimates. Each time, you will be asked to

1. assess whether you think the quantity is greater than or less than the two digits that were just generated from your year of birth
2. give an estimate of the quantity (a number between 0 and 100).

Your answer will be counted as correct if it is no more than 2 away from the actual

---

Is the weight (in hundreds of tons) of the Eiffel Tower's metal structure more than or less than 19 hundred tons?

More than 19 hundred tons

Less than 19 hundred tons

---

What is the weight (in hundreds of tons) of the Eiffel Tower's metal structure? (options 0 to 100 in steps of 1)



## F.4 Excerpt from Post-Experimental Questionnaire

You will now be asked some questions that test your understanding of the study so far.

Was it possible to earn a bonus in **part 1** of the study? (In this part, you answered questions on selecting cards.)

No

Yes, there was a possible bonus of

Was it possible to earn a bonus in **part 2** of the study? (In this part, you made estimates with respect to a number you calculated from your phone number and year of birth.)

No

Yes, there was a possible bonus of

**In Part 2 of the survey, you answered the following question:**

In 1911, pilot Calbraith Perry Rodgers completed the first airplane trip across the continental U.S., taking off from Long Island, New York and landing in Pasadena, California.

How many days did it take Rodgers to complete the trip? (options 0 to 100 in steps of 1)

**Your answer to this question was: 33**

**How confident are you that this answer is within 2 of the correct solution?**

	Not Confident at All	Not Confident	Somewhat Not Confident	Neutral	Somewhat Confident	Confident	Very Confident
How confident are you?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

