

# Benjamin Ramos

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Pasco, WA • (509) 374-7789 • benjamin.ramos@wsu.edu • LinkedIn:  
[www.linkedin.com/in/benjamin-ramos-697006381](https://www.linkedin.com/in/benjamin-ramos-697006381)

## Summary of Qualifications

- Computer Science student at WSU Tri-Cities with customer service, logistics, and business management experience.
- Strong leadership background through DECA competitions, earning multiple first-place awards.
- Skilled in inventory control, food safety, cashiering, and frontline customer service.
- Certified WA Pharmacy Assistant with demonstrated reliability, initiative, and strong work ethic.

## Education

Washington State University – Tri-Cities, Richland, WA  
Bachelor of Science, Computer Science – In Progress

Chiawana High School, Pasco, WA  
Diploma, June 2020 | Marketing & Financial Algebra

## Skills & Certifications

- WA Pharmacy Assistant Certificate
- Current Food Handler's Card
- Cashiering & Food Service Experience
- Inventory Control & Stock Management
- Programming: Python, Java (coursework/projects)

## Experience

Round Table Pizza – Delivery Driver | 2025 – Present

- Deliver 20–30 orders per shift with accuracy and timeliness, ensuring customer satisfaction.
- Support kitchen and front staff during peak hours, demonstrating teamwork and reliability.

DoorDash – Delivery Driver | Sept 2024 – Present

- Completed 250+ deliveries with consistent 5-star ratings, demonstrating reliability and customer focus.

Mercury Logistics (Amazon) – Delivery Driver | May 2024 – Jan 2025, Tempe, AZ

- Delivered 150+ packages per shift while meeting strict deadlines and safety requirements.

Jimmy John's – Delivery Driver | July 2023 – May 2024, Tempe, AZ

- Ensured on-time delivery of 30+ orders per shift, contributing to customer satisfaction.

Newcastle Construction – Construction Laborer | May 2022 – Jul 2023

- Assisted with material handling, site preparation, and project efficiency in residential builds.

Costco Wholesale – Pharmacy Assistant & Front-End Associate | 2020–2021

- Supported licensed pharmacists, managed front-end service, and maintained compliance with state regulations.

Hawks Nest (School Store) – Manager / Store Associate | 2017–2020

- Managed daily operations, trained peers, and implemented inventory systems.

### Leadership & Awards

- DECA Club – Travel & Tourism Marketing, 1st Place, Area VI Conference 2018; Mini Conference, 1st Place 2016
- Hawks Nest – Certificate of Excellence, 2017–2018
- JA Career Success – Certificate of Excellence, 2018
- Practical Edge Shooting Team – USPSA Junior, B-Class Qualification