www.linkedin.com/in/benjaminthienan

ASPIRING AI DEVELOPER & CYBERSECURITY ENTHUSIAST

PYTHON | MACHINE LEARNING | CYBERSECURITY AWARENESS

Aspiring AI developer and cybersecurity enthusiast with a passion for problem-solving and learning new technologies. Curious and adaptable, with a growing foundation in Python, databases, and machine learning. Experienced in both tech-focused and community roles, bringing a balance of technical interest and people skills.

PROFESSIONAL & VOLUNTEER EXPERIENCE

Student Ambassador

Centennial College, Toronto, ON

Jan. 2025 – Present

- Assist students with questions on academic resources, health insurance, and campus services.
- Provide in-person support to students while developing communication and problem-solving skills.
- Collaborate with peers to plan and organize student events, contributing ideas and teamwork.
- Provide on-site support at events across campuses, assisting with setup, logistics, and participation.

Registration Team Lead

Taste of Vietnam Festival 2025 – Better Futures for Kids Foundation, Toronto, ON July 2025 – Present

- Operate digital registration systems, including QR code scanning and secure access code entry.
- Troubleshoot registration issues by retrieving and verifying data through the event's web platform.
- Ensure accuracy and efficiency while supporting performers in a high-volume, tech-driven setting.
- Coordinate with team members and event staff to maintain seamless check-in processes.

Outreach Support – headSTART Program

Centennial College, Toronto, ON

Centennial College, Toronto, ON

Winter 2025 & Summer 2025

Sept. 2024 - Present

GPA: 4.35/4.5

- Call incoming students to provide guidance and answer questions about starting at Centennial
- Handle student data securely using the college's web platform and confidentiality protocols
- Assist students with online tasks such as assessment booking and voucher requests
- Maintain accurate call records in Excel and the headSTART wrap-up tool for tracking

EDUCATION

Courses:		
Programming (Python, C#, Java)	Software Engineering Fundamentals	Web Interface Design
Client Side Web Development	Web Application Development	Artificial Intelligence
Software Requirements Engineering	UNIX/Linux Operating Systems	Database Concepts
Discrete Mathematics & Calculus	Linear Algebra & Statistics	Al Systems Design

TECHNICAL SKILLS

Programming: Python, Java, C#, SQL, HTML/CSS, JavaScript
Databases & Systems: SQL, Database Concepts, Linux/UNIX, Windows
Web & Software: Web Development, Software Engineering Fundamentals

Software Engineering Technology - Al (Co-op), Advanced Diploma

Cybersecurity: Cybersecurity Awareness, Basic Terminology, Data Confidentiality Practices

Other Tools: Git/GitHub, MS Office, Event Registration Platforms

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HIGHLIGHTED ACADEMIC PROJECTS

Medication Management Application

- Collaborated in a small team of 4 throughout the semester to design a mobile app concept for patients to manage prescriptions, track dosages, and receive medication reminders.
- Produced a Software Requirements Specification (SRS) with healthcare-focused requirements, UML diagrams, and Agile project planning, expanding the project as new course concepts were introduced.

Retail Database System

- Co-developed a relational database modeled after Best Buy to manage inventory, customers. employees, and sales transactions, ensuring data accuracy and integrity.
- Designed and normalized tables with primary/foreign keys, implemented constraints, and wrote SQL queries for product lookups, inventory updates, sales reporting, and purchase history retrieval.

COURSES & CERTIFICATIONS

Automate Cybersecurity Tasks with Python | Coursera (Online) In Progress Machine Learning with Python: Foundations | LinkedIn Learning | Certificate Sept. 2025 Cybersecurity Awareness: Cybersecurity Terminology | LinkedIn Learning | Certificate June 2025

ADDITIONAL EXPERIENCE

Family Business Assistant

Coffee 206, Vietnam

July 2023 – July 2024

- Handled customer orders and payments while providing friendly, attentive service.
- Supported team operations by restocking supplies and keeping the dining area clean and organized.

Customer Service Associate

Apollo Coffee, Vietnam

Jan. 2022 – Jan. 2023

- Used point-of-sale (POS) software to process orders, generate bills, and handle payments accurately.
- Maintained a clean, organized workspace while assisting customers throughout daily operations.