

Benjamin Vance

Information Technology Technician

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EXPERIENCE

Compass Health Network, St. Peters MO — IT Help Desk Representative

AUGUST 2021 - PRESENT

Experienced Technical Specialist who is skilled in the technology side of the health care industry. Skilled in Customer Service, Bomgar, Citrix, Microsoft Office, and Active Directory Windows OS.

Charter Communications, St. Peters MO — Field Technician II

MAY 2021 – AUGUST 2021

Cable Technician skilled in cable installation and troubleshooting. Excellent at assembling electrical and electronic systems according to engineering data and knowledge of electrical principles, using hand tools and measuring instruments.

United States Air Force, Dyess AFB TX — Aircrew Egress Technician & Flight Training Monitor

MARCH 2016 - MARCH 2021

Aircraft Mechanic with an in-depth understanding of aircraft egress systems including ejection seats, canopies, and hatches; explosive components; electro-explosive devices (EED); subsystems; and related support equipment (SE).
Flight Training Monitor of the 7th CMS Accessories Flight. Responsible for planning, coordination, and execution of annual training for over 90 personnel and ensured 100% training compliance for last-minute deployments and temporary duty assignments. Coordinated class schedules across four different flights and over 300 personnel.

EDUCATION

American Military University, Charlestown WV — Bachelor of Science, Information Technology

2022 – 3.1 GPA

San Diego Global Knowledge University, San Diego CA – Full Stack Development Immersive

ANTICIPATED COMPLETION OCTOBER 2022

SECURITY CLEARANCE

Secret - Current

SKILLS

Customer Service
Troubleshooting
Programming
Virtualization
Microsoft Office
Active Directory

AWARDS

United States Air Force Achievement Medal awarded for roles in efficient and expedited maintenance objectives.

7th CMS Maintenance Support Professional of the Quarter awarded for ensuring deployment preparation and 100% scheduled training of over 90 personnel was completed for last-minute deployment.

PROJECTS

www.theliftecalc.com