

# Pre-test Questionnaire

Please answer the following questions before doing the test.

What is your career?

- A. Professor/Instructor
- B. Business leader
- C. Human resources
- D. Others. Please specify:

What is your age range?

- A. Below 18
- B. 18-25
- C. 26-35
- D. 36-45
- E. 46-55
- F. 56-70
- G. Above 70

How often do you hold a video conference call with Zoom?

- A. More than once a day
- B. 2-3 times a week
- C. 2-3 times a month
- D. Less than once a month

How many audience are there in your conference call?

- A. Fewer than 5
- B. 5-10
- C. 10-40
- D. 40-100
- E. More than 100

Which device are you most comfortable with, when you hold a video conference call?

- A. Tablet + finger control
- B. Tablet + stylus pen
- C. Smart phone
- D. Laptop computers
- E. Desktop computers

When you hold a video conference call, which of the following do you share the most?

- A. Audio only
- B. Audio + camera of yourself
- C. Audio + camera of blackboard, notebook, or other devices that you are writing on
- D. Audio + screen sharing

When you hold a video conference call, when do you check the chat box?

- A. Every time I get notified
- B. After finishing each paragraph or slide
- C. After asking "do you have any questions"
- D. After the entire conference call
- E. Randomly

Do your audience prefer using chat box or mic when they want to communicate with you?

- A. Chatbox
- B. Mic
- C. Depends, please specify:
- D. They rarely communicate with me.

How are you satisfied with the current Zoom chat function?

- A. Very satisfied
- B. Satisfied
- C. Average
- D. Not satisfied
- E. I hate it very much

Do you have any suggestions to the current Zoom chat function? Please Specify:

Thank you for your responses!