Pre-test Questionnaire

Please answer the following questions before doing the test.

What is your career?

1. Professor/Instructor
2. Business leader
3. Human resources
4. Others. Please specify:

What is your age range?

1. Below 18
2. 18-25
3. 26-35
4. 36-45
5. 46-55
6. 56-70
7. Above 70

How often do you hold a video conference call with Zoom?

1. More than once a day
2. 2-3 times a week
3. 2-3 times a month
4. Less than once a month

How many audience are there in your conference call?

1. Fewer than 5
2. 5-10
3. 10-40
4. 40-100
5. More than 100

Which divide are you most comfortable with, when you hold a video conference call?

1. Tablet + finger control
2. Tablet + stylus pen
3. Smart phone
4. Laptop computers
5. Desktop computers

When you hold a video conference call, which of the following do you share the most?

1. Audio only
2. Audio + camera of yourself
3. Audio + camera of blackboard, notebook, or other devices that you are writing on
4. Audio + screen sharing

When you hold a video conference call, when do you check the chat box?

1. Every time I get notified
2. After finishing each paragraph or slide
3. After asking “do you have any questions”
4. After the entire conference call
5. Randomly

Do your audience prefer using chat box or mic when they want to communicate with you?

1. Chatbox
2. Mic
3. Depends, please specify:
4. They rarely communicate with me.

How are you satisfied with the current Zoom chat function?

1. Very satisfied
2. Satisfied
3. Average
4. Not satisfied
5. I hate it very much

Do you have any suggestions to the current Zoom chat function? Please Specify:

Thank you for your responses!