Pre-test Questionnaire

Please answer the following questions before doing the test.

What is your career?

1. Professor/Instructor
2. Business leader
3. Human resources
4. **Others. Please specify: TA**

What is your age range?

1. Below 18
2. **18-25**
3. 26-35
4. 36-45
5. 46-55
6. 56-70
7. Above 70

How often do you hold a video conference call with Zoom?

1. More than once a day
2. **2-3 times a week**
3. 2-3 times a month
4. Less than once a month

How many audience are there in your conference call?

1. Fewer than 5
2. 5-10
3. **10-40**
4. 40-100
5. More than 100

Which divide are you most comfortable with, when you hold a video conference call?

1. Tablet + finger control
2. Tablet + stylus pen
3. Smart phone
4. **Laptop computers**
5. Desktop computers

When you hold a video conference call, which of the following do you share the most?

1. Audio only
2. Audio + camera of yourself
3. **Audio + camera of blackboard, notebook, or other devices that you are writing on**
4. Audio + screen sharing

When you hold a video conference call, when do you check the chat box?

1. Every time I get notified
2. After finishing each paragraph or slide
3. **After asking “do you have any questions”**
4. After the entire conference call
5. Randomly

Do your audience prefer using chat box or mic when they want to communicate with you?

1. Chatbox
2. Mic
3. **Depends, please specify: They use mics only after I say “just turn on your mic and interrupt me if you have any questions”**
4. They rarely communicate with me.

How are you satisfied with the current Zoom chat function?

1. Very satisfied
2. Satisfied
3. **Average**
4. Not satisfied
5. I hate it very much

Do you have any suggestions to the current Zoom chat function? Please Specify:

**I usually miss the messages in the chatbox when I am focusing on the materials. It would be better if there are stronger notifications.**

Thank you for your responses!