Benjamin Wu

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Education

UX UI Design: Transform (full-time)
Academy Xi   09/2022 – 12/2022   Melbourne, Australia

Graduate Certificate of Business
Monash University   07/2021 – 11/2021   Melbourne, Australia

Master of Design (Interaction Design)
Monash University   07/2019 – 06/2021   Melbourne, Australia

Bachelor of Information Technology (Business Information System)
Monash University   02/2017 – 06/2019   Melbourne, Australia

Diploma of Information Technology
Queensland University of Technology   10/2015 – 11/2016   Brisbane, Australia

Working Experience

Internship Trainee
RACC Australia: Migration Agent and Education Agent   06/2022 – 09/2022   Melbourne, Australia

· Design marketing materials including posters, carousels, and banners for Facebook and Instagram (Chinese & English)
· Develop copywriting for relevant posts (Chinese & English)
· Design and develop slides for online presentations (Chinese & English)
· Monitor and manage multiple Facebook communities

IT Assistant
Injoy Health Corporate Limited   12/2017 – 02/2018   Hong Kong SAR

· Initiated prototypes and website design with the project team
· Identified the early stages of the business processes through flowcharts & BPMNs
· Represented the project team to negotiate the website development progress with outsourced developers

Winter Internship
Hong Kong Sanatorium & Hospital 12/2016 – 01/2017   Hong Kong SAR

· Organised and proposed hardware recycling with outsourced companies to reduce computer hardware waste during the hospital upgrade cycle through flowcharts
· Created a cluster servers connection map from a list of given IPs
· Developed an android app to check the device's hardware status to ensure its functional before handover to staff members

Continues learning

Foundations of User Experience (UX) Design
Google   06/2022 – 06/2022   Certificate

Ultimate Guide to Product Design: Design Thinking Approach
Udemy   03/2022 – 03/2022   Certificate

Toolkit

Design	Tech
Adobe XD	Git
Canva	IntelliJ IDEA
Figma	Visual Studio
Figjam	
Invision	
Miro	
Optimal Workshop	

Collaboration
Slack
Trello
Zoom
Discord
Teamviewer
Microsoft Office

Skills

Design	Business
Affinity Mapping	Business Model Canvas
Competitor Analysis	BPMN Diagram
Concept Sketches	SWOT Analysis
Design Research	Value Proposition Canvas
Empathy Mapping	
Persona	**Tech**
Journey Mapping	HTML
Lo-fi/High-fi Mockups	CSS (SCSS)
Usability Testings	JavaScript
User Flows	Java
User Testing	C#
Wireframes	Wordpress

Languages

Cantonese
Native

English
Full Professional Proficiency

Mandarin
Full Professional Proficiency