Benjamin Wu

Website
benjaminwu1208.github.io

Email
benjaminwu.1208@gmail.com

Linkedin
www.linkedin.com/in/benjamin-wu-1208

Education

UX UI Design: Transform (full-time)
Academy Xi   Melbourne, Australia   09/2022 — 12/2022

Graduate Certificate of Business
Monash University   Melbourne, Australia   07/2021 — 11/2021

Master of Design (Interaction Design)
Monash University   Melbourne, Australia   07/2019 — 06/2021

Bachelor of Information Technology (Business Information System)
Monash University   Melbourne, Australia   02/2017 — 06/2019

Diploma of Information Technology
Queensland University of Technology   Brisbane, Australia   10/2015 — 11/2016

Working Experience

Internship Trainee
RACC Australia: Migration Agent and Education Agent   Melbourne, Australia   06/2022 — 09/2022

- Design marketing materials including posters, carousels, and banners for Facebook and Instagram (Chinese & English)
- Develop copywriting for relevant posts (Chinese & English)
- Design and develop slides for online presentations (Chinese & English)
- Monitor and manage multiple Facebook communities

IT Assistant
Injoy Health Corporate Limited   Hong Kong SAR   12/2017 — 02/2018

- Initiated prototypes and website design with the project team
- Identified the early stages of the business processes through flowcharts & BPMNs
- Represented the project team to negotiate the website development progress with outsourced developers

Winter Internship
Hong Kong Sanatorium & Hospital Hong Kong SAR   12/2016 — 01/2017

- Organised and proposed hardware recycling with outsourced companies to reduce computer hardware waste during the hospital upgrade cycle through flowcharts
- Created a cluster servers connection map from a list of given IPs
- Developed an android app to check the device's hardware status to ensure its functional before handover to staff members

Continues learning

Foundations of User Experience (UX) Design
Google   Certificate   06/2022 — 06/2022

Ultimate Guide to Product Design: Design Thinking Approach
Udemy   Certificate   03/2022 — 03/2022

Toolkit

Design
Adobe XD
Canva
Figma
Figjam
Invision
Miro
Optimal Workshop

Tech
Git
IntelliJ IDEA
Visual Studio

Collaboration
Slack
Trello
Zoom
Discord
Teamviewer
Microsoft Office

Skills

Design
Affinity Mapping
Competitor Analysis
Concept Sketches
Design Research
Empathy Mapping
Persona
Journey Mapping
Lo-fi/High-fi Mockups
Usability Testings
User Flows
User Testing
Wireframes

Business
Business Model Canvas
BPMN Diagram
SWOT Analysis
Value Proposition Canvas

Tech
HTML
CSS (SCSS)
JavaScript
Java
C#
Wordpress

Languages

Cantonese
Native

English
Full Professional Proficiency

Mandarin
Full Professional Proficiency