

Education

UX UI Design: Transform (full-time)

Academy Xi Melbourne, Australia 09/2022 – 12/2022

Graduate Certificate of Business

Monash University Melbourne, Australia 07/2021 – 11/2021

Master of Design (Interaction Design)

Monash University Melbourne, Australia 07/2019 – 06/2021

Bachelor of Information Technology
(Business Information System)

Monash University Melbourne, Australia 02/2017 – 06/2019

Diploma of Information Technology

Queensland University of Technology Brisbane, Australia 10/2015 – 11/2016

Toolkit

Design

Adobe XD
Canva
Figma
Figjam
Invision
Miro
Optimal Workshop

Tech

Git
Intellij IDEA
Visual Studio

Collaboration

Slack
Trello
Zoom
Discord
Teamviewer
Microsoft Office

Working Experience

Internship Trainee

RACC Australia: Migration Agent and Education Agent Melbourne, Australia 06/2022 – 09/2022

- Design marketing materials including posters, carousels, and banners for Facebook and Instagram (Chinese & English)
- Develop copywriting for relevant posts (Chinese & English)
- Design and develop slides for online presentations (Chinese & English)
- Monitor and manage multiple Facebook communities

IT Assistant

Injoy Health Corporate Limited Hong Kong SAR 12/2017 – 02/2018

- Initiated prototypes and website design with the project team
- Identified the early stages of the business processes through flowcharts & BPMNs
- Represented the project team to negotiate the website development progress with outsourced developers

Winter Internship

Hong Kong Sanatorium & Hospital Hong Kong SAR 12/2016 – 01/2017

- Organised and proposed hardware recycling with outsourced companies to reduce computer hardware waste during the hospital upgrade cycle through flowcharts
- Created a cluster servers connection map from a list of given IPs
- Developed an android app to check the device's hardware status to ensure its functional before handover to staff members

Skills

Design

Affinity Mapping
Competitor Analysis
Concept Sketches
Design Research
Empathy Mapping
Persona
Journey Mapping
Lo-fi/High-fi Mockups
Usability Testings
User Flows
User Testing
Wireframes

Business

Business Model Canvas
BPMN Diagram
SWOT Analysis
Value Proposition Canvas

Tech

HTML
CSS (SCSS)
JavaScript
Java
C#
Wordpress

Languages

Cantonese

Native

English

Full Professional Proficiency

Mandarin

Full Professional Proficiency

Continuous learning

Foundations of User Experience (UX) Design

Google [Certificate](#) 06/2022 – 06/2022

Ultimate Guide to Product Design: Design Thinking Approach

Udemy [Certificate](#) 03/2022 – 03/2022