

Education

UX UI Design: Transform (full-time)

Academy Xi 09/2022 – 12/2022 Melbourne, Australia

Graduate Certificate of Business

Monash University 07/2021 – 11/2021 Melbourne, Australia

Master of Design (Interaction Design)

Monash University 07/2019 – 06/2021 Melbourne, Australia

Bachelor of Information Technology (Business Information System)

Monash University 02/2017 – 06/2019 Melbourne, Australia

Diploma of Information Technology

Queensland University of Technology 10/2015 – 11/2016 Brisbane, Australia

Working Experience

Internship Trainee

RACC Australia: Migration Agent and Education Agent 06/2022 – 09/2022 Melbourne, Australia

- Design marketing materials including posters, carousels, and banners for Facebook and Instagram (Chinese & English)
- Develop copywriting for relevant posts (Chinese & English)
- Design and develop slides for online presentations (Chinese & English)
- Monitor and manage multiple Facebook communities

IT Assistant

Injoy Health Corporate Limited 12/2017 – 02/2018 Hong Kong SAR

- Initiated prototypes and website design with the project team
- Identified the early stages of the business processes through flowcharts & BPMNs
- Represented the project team to negotiate the website development progress with outsourced developers

Winter Internship

Hong Kong Sanatorium & Hospital 12/2016 – 01/2017 Hong Kong SAR

- Organised and proposed hardware recycling with outsourced companies to reduce computer hardware waste during the hospital upgrade cycle through flowcharts
- Created a cluster servers connection map from a list of given IPs
- Developed an android app to check the device's hardware status to ensure its functional before handover to staff members

Toolkit

Design

Adobe XD
Canva
Figma
Figjam
Invision
Miro
Optimal Workshop

Tech

Git
Intellij IDEA
Visual Studio

Collaboration

Slack
Trello
Zoom
Discord
Teamviewer
Microsoft Office

Skills

Design

Affinity Mapping
Competitor Analysis
Concept Sketches
Design Research
Empathy Mapping
Persona
Journey Mapping
Lo-fi/High-fi Mockups
Usability Testings
User Flows
User Testing
Wireframes

Business

Business Model Canvas
BPMN Diagram
SWOT Analysis
Value Proposition Canvas

Tech

HTML
CSS (SCSS)
JavaScript
Java
C#
Wordpress

Languages

Cantonese

Native

English

Full Professional Proficiency

Mandarin

Full Professional Proficiency

Continues learning

Foundations of User Experience (UX) Design

Google 06/2022 – 06/2022 [Certificate](#)

Ultimate Guide to Product Design: Design Thinking Approach

Udemy 03/2022 – 03/2022 [Certificate](#)