

## Education

### UX UI Design: Transform (full-time)

Academy Xi 09/2022 – 12/2022 Melbourne, Australia

### Graduate Certificate of Business

Monash University 07/2021 – 11/2021 Melbourne, Australia

### Master of Design (Interaction Design)

Monash University 07/2019 – 06/2021 Melbourne, Australia

### Bachelor of Information Technology (Business Information System)

Monash University 02/2017 – 06/2019 Melbourne, Australia

### Diploma of Information Technology

Queensland University of Technology 10/2015 – 11/2016 Brisbane, Australia

## Working Experience

### Internship Trainee

RACC Australia: Migration Agent and Education Agent 06/2022 – 09/2022 Melbourne, Australia

- Design marketing materials including posters, carousels, and banners for Facebook and Instagram (Chinese & English)
- Develop copywriting for relevant posts (Chinese & English)
- Design and develop slides for online presentations (Chinese & English)
- Monitor and manage multiple Facebook communities

### IT Assistant

Injoy Health Corporate Limited 12/2017 – 02/2018 Hong Kong SAR

- Initiated prototypes and website design with the project team
- Identified the early stages of the business processes through flowcharts & BPMNs
- Represented the project team to negotiate the website development progress with outsourced developers

### Winter Internship

Hong Kong Sanatorium & Hospital 12/2016 – 01/2017 Hong Kong SAR

- Organised and proposed hardware recycling with outsourced companies to reduce computer hardware waste during the hospital upgrade cycle through flowcharts
- Created a cluster servers connection map from a list of given IPs
- Developed an android app to check the device's hardware status to ensure its functional before handover to staff members

## Toolkit

### Design

Adobe XD  
Canva  
Figma  
Figjam  
Invision  
Miro  
Optimal Workshop

### Tech

Git  
Intellij IDEA  
Visual Studio

### Collaboration

Slack  
Trello  
Zoom  
Discord  
Teamviewer  
Microsoft Office

## Skills

### Design

Affinity Mapping  
Competitor Analysis  
Concept Sketches  
Design Research  
Empathy Mapping  
Persona  
Journey Mapping  
Lo-fi/High-fi Mockups  
Usability Testings  
User Flows  
User Testing  
Wireframes

### Business

Business Model Canvas  
BPMN Diagram  
SWOT Analysis  
Value Proposition Canvas

### Tech

HTML  
CSS (SCSS)  
JavaScript  
Java  
C#  
Wordpress

## Languages

### Cantonese

Native

### English

Full Professional Proficiency

### Mandarin

Full Professional Proficiency

## Continues learning

### Foundations of User Experience (UX) Design

Google 06/2022 – 06/2022 [Certificate](#)

### Ultimate Guide to Product Design: Design Thinking Approach

Udemy 03/2022 – 03/2022 [Certificate](#)