

Experience

UX UI Designer

Growth Team · Academy Xi   Melbourne, Australia   11/2022 – 12/2022

I have contributed in:

- Project Team: Internal Communication Coordinator (Discord)
- Research: Desktop Research, Competitor Analysis
- Interface: Wireframes, Lo-fi Mock-ups, Hi-fi Mock-ups, User Testing, Design System

Macquarie University · Academy Xi   Melbourne, Australia   10/2022 – 11/2022

I have contributed in:

- Project Team: Facilitator (Trello), Presenter
- Research: Survey
- Interface: Wireframes, Lo-fi Mock-ups, Hi-fi Mock-ups, User Testing

Internship Trainee

RACC Australia: Migration Agent and Education Agent   Melbourne, Australia   06/2022 – 09/2022

- Design marketing materials including posters, carousels, and banners for Facebook and Instagram (Chinese & English)
- Develop copywriting for relevant posts (Chinese & English)
- Design and develop slides for online presentations (Chinese & English)
- Monitor and manage multiple Facebook communities

IT Assistant

Injoy Health Corporate Limited   Hong Kong SAR   12/2017 – 02/2018

- Initiated prototypes and website design with the project team
- Identified the early stages of the business processes through flowcharts & BPMNs
- Represented the project team to negotiate the website development progress with outsourced developers

Winter Internship

Hong Kong Sanatorium & Hospital   Hong Kong SAR   12/2016 – 01/2017

- Organised and proposed hardware recycling with outsourced companies to reduce computer hardware waste during the hospital upgrade cycle through flowcharts
- Created a cluster servers connection map from a list of given IPs
- Developed an android app to check the device's hardware status to ensure its functional before handover to staff members

Education

UX UI Design: Transform (full-time)

Academy Xi   Melbourne, Australia   09/2022 – 12/2022

Graduate Certificate of Business

Monash University   Melbourne, Australia   07/2021 – 11/2021

Master of Design (Interaction Design)

Monash University   Melbourne, Australia   07/2019 – 06/2021

Bachelor of Information Technology  
(Business Information System)

Monash University   Melbourne, Australia   02/2017 – 06/2019

Diploma of Information Technology

Queensland University of Technology   Brisbane, Australia   10/2015 – 11/2016

Toolkit

Design

Adobe XD  
Canva  
Figma  
Figjam  
Invision  
Miro  
Optimal Workshop

Collaboration

Slack  
Trello  
Zoom  
Discord  
Teamviewer  
Microsoft Office

Tech

Git  
Intellij IDEA  
Visual Studio

Skills

Design

Affinity Mapping  
Competitor Analysis  
Concept Sketches  
Design Research  
Empathy Mapping  
Persona  
Journey Mapping  
Lo-fi/High-fi Mockups  
Usability Testings  
User Flows  
User Testing  
Wireframes

Business

Business Model Canvas  
BPMN Diagram  
SWOT Analysis  
Value Proposition Canvas

Tech

HTML  
CSS (SCSS)  
JavaScript  
Java  
C#  
Wordpress

Languages

Cantonese

Native

English

Full Professional Proficiency

Mandarin

Full Professional Proficiency

Self Learning

Agile Methodology Virtual  
Experience Program

Cognizant   Certificate   03/2023 – 03/2023

Foundations of UXD

Google   Certificate   06/2022 – 06/2022

Design Thinking Approach

Udemy   Certificate   03/2022 – 03/2022