Ben Rogers

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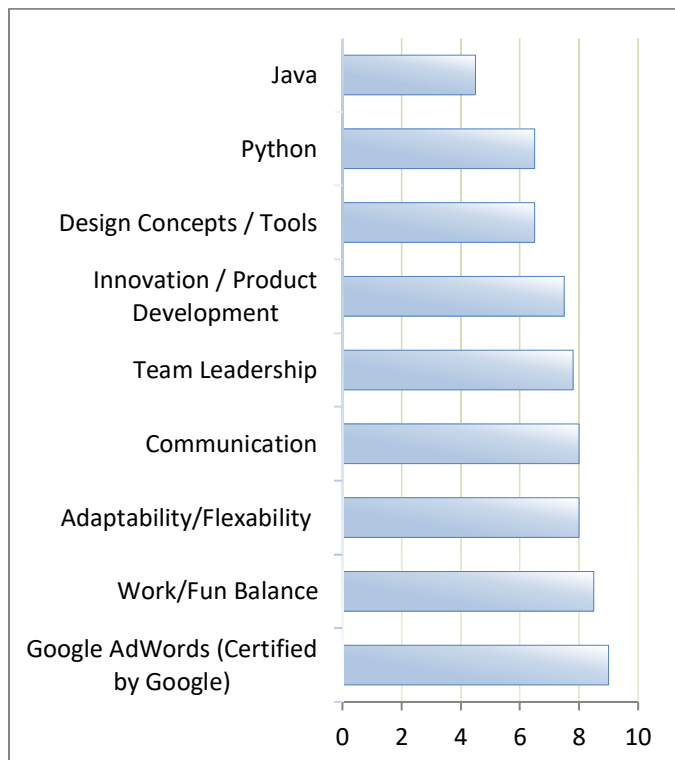
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About Me

A person of perspectives – I am currently obtaining a degree in User Experience and have a long track of success in business. I am determined, creative and logical, and have a generally well-balanced demeanor. I work hard, make strides, and try to make the world a bit of a better place.

Highlights

- ❖ Co-started a project with wild success (Night Delivery Donuts – Washtenaw Dairy)
- ❖ Ranked 1/400 Google Technical Customer Support Representative (Google Vendor)
- ❖ Ranked 1/40 Google Technical Support Supervisor (Google Vendor)
- ❖ Highly Ranked Google AdWords Strategist (Google Vendor)
- ❖ Intermitten 2017 volunteer: value of technological and creative design
- ❖ Volunteer Chairperson for local support group Call Helpline

Achievements and Skills

Education

18 // 20 University of Michigan   GPA: 3.55
Information- User Experience

16 // 18 Washtenaw Community College   GPA: 3.7
Computer Science and Business

Experience

03.16 // Present
Washtenaw Dairy
Titles: Project Manager // AdWords Manager // Baker
- ❖ Lead a project for night delivery – inventory, operations management, training, schedules, customer service.
- ❖ Implemented marketing strategies and campaigns for several business revenues.

2015 // 2016
BC Box Mods
Title: Project Manager
- ❖ Approached by a small business owner to implement growth- Inventory, Logistics, Team Motivation and Communications, Electrical Assembly and Sciences, New Project Development with success.

2012 // 2015
Google (Vendor through Teleperformance, Arvato, and Infinity)
Titles: Site Quality Assurance Manager // Operations Supervisor // Technical Support Specialist // AdWords Account Strategist // Google My Places
- ❖ Google Trained and elevated through the ranks by showing adaptable leadership, innovation, and determination. Coaching, Communications, Metrics, Quality, Operations.
- ❖ Hardware, software, cloud computing, SalesForce CRM, Google Play Gift Cards, AdWords Technical Support.