

## **Ben Jefferson**

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### **Profile**

I am a friendly and motivated software engineer looking for the opportunity to: work, learn new skills, meet new people and further my skills and interests in software development. Currently studying at Sheffield Hallam University, I am further pursuing my love for programming in Software Engineering. I have developed a wide range of programming skills covering C#, C++, JavaScript and PHP. I am passionate about programming and looking forward to pursuing further, enhancing my knowledge and developing new and interesting applications.

### **Education/Qualifications**

**BSc Software Engineering, Sheffield Hallam University**

**Sept 2019 – June 2023**

*Modules include: Professional Experience and Project Development, Fundamentals for Software Engineering and Mathematics for Software Engineering*

**Telford Collage BTEC Extended Level 3 Games and Software Development**

**Sept 2017 – June 2019**

**DMM**

*Units include: Game development using XNA C#, an interactive website connected to a database using PHP SQL and Console applications in C#.*

**Idsall Secondary School**

**Sept 2012 – July 2017**

**A-D**

*Subjects include English, Maths, Computer Science and Business.*

### **Employment**

**Primark Retail Store – Retail Assistant**

**Feb 2018 – August 2019**

*Experience with customer service, till and worked on two departments independently and within a team*

### **Projects**

#### **NCS (August 2017)**

- Participated in National Citizen Scheme (NCS) during the summer holidays.
- Completed over 68 hours of community service helping to raise money for a local charity.
- Team was able to raise over £650 through cake sales, coffee mornings and busking.
- I thoroughly enjoyed this experience and valued the experience of working in a team, playing guitar and giving back to the community.
- This helped improve my confidence, organisation and teamwork skills while working in our groups and performing publicly.

#### **Young Enterprise (September 2015 – May 2016)**

- During Year 10 at school I participated in the Young Enterprise Scheme. My group set out to programme and develop a mobile game. This was launched on the Google Play Store.
- As the Managing Director and Head Developer I was able to organise and lead the team through the project.
- Our team achieved 'Most Enterprising Business' and the 'Innovation Award' at the presentation awards evening.
- This experience taught me leadership skills, made me more confident at public speaking and improved my knowledge of C# programming and game development.

## **Work Experience**

### **Primark (February 2018 – August 2019)**

- As an employee I was responsible for stocking, clearing and recovering the Home department.
- Being the only member of the department, this helped deal with task management and problem solving independently.
- Later I was moved to another department where I worked within a group of 3 to 4 members of staff.
- This further improved my communication and teamwork skills something which I found helpful and essential when working on tills and assisting customers.
- This has also improved my problem-solving skills and patience as often we will have an unhappy customer, or a customer with a problem such as an inquiry about stock. I use these skills to try and resolve a customer issue to the greatest outcome possible.
- Working at Primark introduced me into a professional environment and taught me a wide variety of vital skills such as teamwork, time management and customer service. These are incredibly important skills which are transferable and suited to a workplace.

### **Job Centre (Spring 2019)**

- Completed 36 hours of work experience at the Job Centre in Telford.
- Helped less technically experienced users apply for universal credit from the government website.
- This taught me important skills such as patience and communication while assisting users.

### **Telford Wrekin Council (Spring 2018)**

- Completed an additional 36 hours of work experience at the Telford Wrekin Council.
- Shadowed Web Developers and learned how they developed interactive websites for local schools.
- This included languages such as HTML, CSS/Bootstrap and JavaScript/JQuery.
- This further developed my skill in working in a professional environment with an IT sector.

### **Capgemini (Summer June 2016)**

- During Year 10 I was also very lucky to be selected from a number of students to complete 2 weeks work experience at Capgemini in Telford.
- Whilst there I was given an insight on how a large organisation uses I.T. and what it is like working in an office environment.
- This included shadowing IT technicians and understanding how they used Oracle SQL databases for HMRC taxes.

## **Interests**

- Recently joined the university rowing team where team communication is vital.
- I have been playing guitar for over 2 years. This is a big interest of mine where a few others and I will get together to learn and play music we enjoy.
- I am also passionate for music and I collect vinyl records which I will play on my turntable. I will often go record shopping in small shops and charity shops to find hidden records.
- From the age of 6 through to 16 I was been a member of Woodside and Nova football team playing in the Sunday FA league. Working as a team has helped me understand the need to listen to others, follow advice from coaches as well as support and praise others.
- My passion for the game has led me to become a qualified FA referee in November 2016. As a referee I am able to demonstrate the need for patience, good communication, making quick decisions and the ability to stay calm in difficult situations.

*References available on request.*